2020 Global Launch of the UN E-Government Survey Global and Regional e-Government Development

THERESA A. PARDO, PHD
SPECIAL ASSISTANT TO THE PRESIDENT
DIRECTOR, CENTER FOR TECHNOLOGY IN GOVERNMENT
PROFESSOR, PUBLIC ADMINISTRATION AND POLICY

JULY 14, 2020

@tpardo @UAlbany

Facebook.com/CTGUAIlbany

@CTGUAIlbany
Key Messages: Local e-government development in cities

The findings call for a shared vision of local e-government projects involving all relevant stakeholders including people, the private sector, non-government organizations and international organizations.

- Incentives could draw small and medium enterprises to participate as critical partners in developing and delivering innovative smart city projects.
- More collaboration among cities is crucial to reap the benefits and share lessons learned from cities that have successfully implemented smart city initiatives with those that are still finding the right solutions to address their own challenges.

- Sub-national regional coordination, shared services, shared governance
Harvesting public value from data requires a long-term holistic approach in public data governance – an area that concerns much more than just technical functions.

- Instead it call for an overarching direction and whole of government view inputting in place a data governance framework, support through a national data strategy, data leadership and a data ecosystem.

- **80/20 rule, Recognition of the gaps in readiness for use, Data governance, Professional data leadership**
Digital government has stepped up its central role as a necessary element of communication, leadership and collaboration between policy makers and society during the COVID-19 pandemic.

Innovations in public health. Continuity of operations – governance and administration

Policy makers need to further embrace technology [digital transformation] when the crisis is over.

Retaining lessons learned in a crisis is always a challenge
Digital transformation is fundamentally about governance transformation and cultural change in support of a country’s overall national development vision and strategy in line with the Sustainable Development Goals.
Thank you!
2020 Global Launch of the UN E-Government Survey
Global and Regional e-Government Development

THERESA A. PARDO, PHD
SPECIAL ASSISTANT TO THE PRESIDENT
DIRECTOR, CENTER FOR TECHNOLOGY IN GOVERNMENT
PROFESSOR, PUBLIC ADMINISTRATION AND POLICY
JULY 14, 2020

Facebook.com/CTGUAlbany
@tpardo @UAlbany
@CTGUAIbany