CAPACITY DEVELOPMENT

The Division keeps track and explores innovative approaches, including for mobilizing ICT and e-government for sustainable development. Its overall objective is to help promote effective, accountable, inclusive and transparent institutions and public administration at all levels for the realization of the Sustainable Development Goals.

The Division for Public Institutions and Digital Government (DPIDG) focuses on the role, functioning and capacities of public institutions, especially in relation to the implementation of the 2030 Agenda for Sustainable Development. Its work addresses critical issues related to public administration, public services and institutional architecture and capacities. It looks at how to advance public sector reform and improve service delivery, including for the poorest and most vulnerable. The Division keeps track and explores innovative approaches, including for mobilizing ICT and e-government for sustainable development. Its overall objective is to help promote effective, accountable, inclusive and transparent institutions and public administration at all levels for the realization of the Sustainable Development Goals.

The World Summit on the Information Society (WSIS) was a unique two-phase United Nations summit that began with the goal of achieving a shared commitment to building a people-centric, inclusive and development-oriented Information Society where everyone can create and share information. The United Nations Department of Economic and Social Affairs (UNDESA) through the Division for Public Institutions and Digital Government (DPIDG) serves as facilitator for the implementation of and follow-up to the action lines:

- C1 - The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C7 - ICT Applications: E-government
- C11 - International and regional cooperation

The IGF is a forum for multi-stakeholder dialogue on public policy issues related to key elements of Internet governance issues, such as the Internet’s sustainability, robustness, security, stability and development. The United Nations Secretary-General formally announced the establishment of the IGF in July 2006 and the first meeting was convened in October/November 2006.

Digital Government Branch is the Institutional Home of the Internet Governance Forum (IGF) Secretariat
The 2030 Agenda for Sustainable Development and the Sustainable Development Goals (SDGs) have embraced the spread of Information and Communication Technologies (ICTs) and global interconnectedness as having great potential to accelerate human progress, to bridge the digital divide and to develop knowledge societies. Governments worldwide are now cognizant of the power of ICTs and digital government for the advancement and transformation of public institutions, and the public-sector landscape more broadly, and their service delivery capabilities.

Digital government can play a role in building effective, inclusive and accountable institutions to support policy making and service delivery for the SDGs. Our Division supports digital government development for responsive, efficient, effective and equitable delivery of public service to all people, building public trust and ensuring transparency, participation and collaboration in the development process.

In the context of the rapid pace and change in technologies relevant to digital government, this work is essential. ICTs are constantly evolving and are dramatically transforming societies, cultures and economies. The world has seen rapid advancements and changes of technologies in the ICT ecosystem such as social media, big data and the Internet of Things.