

Application of LOSI Methodology in Country X

Executive Summary

Introduction

Chapter 1 Assessment methodology

This chapter will include features about the applied methodology including references to the global Local Online Service Index (LOSI) methodology.

1.1 Study responsible

Presentation of responsible institute for the publication

1.2 The instrument

Presentation of LOSI. Criteria. Indicators and their descriptions

1.3 The process

What are the process steps for the assessment. Mention about the Local Government Questionnaire (LGQ) process if undertaken.

1.4 Local considerations

Special features and issues faced during the assessment process. May be specific to the country. Mention about LOSI Global vs LOSI specific to this country. Were there any features not assessed /removed etc.

Chapter 2 – LOSI Application in Country X

This chapter will include aspects of the local administration in the country and the assessment data (results and results analysis) including administrative structure, local institutions etc.

2.1 Local government in country X

Presentation of local administration system and structure in the country. It would be nice to include some LGQ information here if any.

2.2 Assessed municipalities

Which criteria applied to select the municipalities. Which municipalities have been selected and description (e.g. population, area coverage, location) of them?

2.3 Results

Results for each municipality (criteria, indicators)

We should consider where assessment data will be placed.

- In this section
- In an annex
- As open data

2.4 Results Analysis

Ranking of municipalities.

Ranking of municipalities using various perspectives (e.g. population, area coverage, location).

Grouping municipalities.

Results by indicator and criterion.

Comparison with previous survey(s) and the global LOSI Surveys

Chapter 3 – Local Electronic Government in country X (e.g. Brazil)

This chapter will describe how local government is handled in country X. It will also include how local government handled special situations. Challenges, opportunities and recommendations will also be included under a future perspective.

3.1 Electronic government strategies in the context of municipalities

Describe aspects regarding e-government strategies/frameworks/roadmaps on local level. Are they defined in a centralized or decentralized way?

Relation between local and national e-Government strategies.

Institutional and regulatory (legal) aspects.

Methods, approaches to implement local e-Government projects and initiatives.

Capacity building issues.

Local administrations cooperation aspects

3.2 Use of ICT to face emergent situations

Policy Insights - Description of ICT use to face emergent situations (pandemic, floods, tsunami, earthquakes, refugee flows, etc.) on local level.

3.3 Challenges, opportunities, and recommendations

Description of challenges, opportunities, and recommendations for e-Government in local for country X (e.g. application of emergent technologies, citizen engagement in decision making, mobile services, sustainable development).

Progress in online services delivery on local level.

Trends in online services on local level. Future perspectives.

Services for vulnerable groups

Local e-Government policies and SDGs achievement.

Chapter 4 – Conclusion

Policy recommendations etc.

Are there things we can also learn from this study for global LOSI?

How pilot cities benefit from LOSI so that more countries should be included?

References

Appendices

Here we should put list of cities, and population