



## Member States Questionnaire (MSQ) for the United Nations E-Government Survey 2022

The objective of this questionnaire is to gather information from Member States in preparation of the United Nations E-Government Survey 2022. Please note that these responses do not directly affect the UN E-Government Development Index (EGDI), which is a composite index of the Online Service Index (OSI), Telecommunications Infrastructure Index (TII) and Human Capital Index (HCI). UNDESA assesses national portals with the assistance of independent researchers to construct the OSI, and requests data from the International Telecommunications Union (ITU) and the United Nations Educational, Scientific and Cultural Organization (UNESCO) to construct TII and HCI respectively. Inputs to the MSQ will be used by the United Nations E-Government Survey 2022 team for more in-depth country analysis, fact-checking and data quality assurance.

Refer here for a glossary of terminologies: <https://publicadministration.un.org/egovkb>

More information about the UN E-Government Survey:

<https://publicadministration.un.org/en/Research/UN-e-Government-Surveys>

For any questions about this questionnaire, please contact Madeleine Losch(email:[loschm@un.org](mailto:loschm@un.org)) and Rachael Purcell (email: [purcell@un.org](mailto:purcell@un.org)).

**COUNTRY NAME\***

Afghanistan

**Contact information**

Your name\*

Wazir Armin

Title\*

Chief Digital Officer (CDO), Afghanistan

Organization\*

Ministry of Communication & Information  
Technology-MCIT

Email\*

Wazir.cs@gmail.com

**Please select whichever applies\***

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.

- I did not have the full information to respond to this questionnaire.
- I mostly provided my own opinion/assessment rather than official information.
- Other \_\_\_\_\_

## A. Institutional / Organizational Framework

1. What is the official e-government portal at the national level? If more than one exists, please list all.\*

Different Portals are available for different purposes from different organizations. Like

- E-ID portal
- Passport registration Portal
- National Procurement Portal
- Government Job announcement and recruitment portal
- ...

2. Please provide links (Links) for portals providing specific services/features\*

E-services or similar

<https://nid.nsia.gov.af/>  
<https://passport.moi.gov.af/>  
<https://ageops.net/da/home>  
<http://iarcsc.com/en>  
<http://helms.edu.af/login/index.php>  
 ...

E-participation or similar

Some are provided in above section

Open government data

All government organizations are posting the data and information in their websites and social media platforms.

Public procurement

<https://www.npa.gov.af/en/home>  
<https://ageops.net/da/home>

Others (if any)

3. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. \*

- Ministry of Communication and Information Technology (MCIT) [mcit.gov.af](http://mcit.gov.af)
- National Statistic and Information Authority (NSIA) [nsia.gov.af](http://nsia.gov.af)
- Afghanistan Telecom Regulatory Authority (ATRA) [atra.gov.af](http://atra.gov.af)

4. Does your country have a Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? \*

Yes  No

If yes, please provide contact information of national Chief Information Officer (CIO) or equivalent:

Your name\*

Ahmad Fawad Saiq

Title\*

CIO, Afghanistan

Organization\*

MCIT

Email\*

[ah.fawad.saiq@gmail.com](mailto:ah.fawad.saiq@gmail.com)

Please provide links and details on the above, including coordination/integration between national and sub-national levels on e-government strategies/programmes.

Afghanistan has a centralized system of governance in which most of the e-services are country based but there are not that much attention in this regard in provinces and municipality or local levels.

#### Sectoral agencies/departments/ministries

5. Please provide names and links of the government agencies/departments/ministries at the national level in charge of the following\*

Planning/development

<https://www.mof.gov.af/en> and <https://moec.gov.af/en>

Education

<https://moe.gov.af/en> and <https://mohe.gov.af/>

Health

<https://moph.gov.af/>

Social Welfare

(inclusion, social protection, etc.)

<https://molsa.gov.af/>

Employment and Labour

<https://moi.gov.af/en>

Environment

<https://www.nepa.gov.af/indexen>

Justice

<https://moj.gov.af/en>

Economy/finance

<https://moec.gov.af/en> and <https://mof.gov.af/>

Industry/trade

<https://moci.gov.af/en>

## B. COVID-19 Response and Recovery

6. Is there a specific national portal or a dedicated section addressing the COVID-19 pandemic\*?

Yes  No

If yes, please provide link and more information about the specific national portal or dedicated section addressing the COVID-19 pandemic?

Ministry of Public Health and national program of COVID 19  
<https://dastarkhanmili.org/>

7. Is there any specific budget allocated for new initiative/measure(s) of e-government in response to the COVID-19 pandemic and/or in supporting recovery? Please provide link and detail.

No such budget yet

8. Is there a specific post-COVID-19 digital strategy for recovery and allocation of public resources (e.g. for digital transformation, digital inclusion)? Please provide link and detail.

The government's mission is to change Afghanistan into a digital society and implement digital government in the following years. Three government organizations are working on Afghanistan's Digital Strategy.

## C. Legal Framework

9. Is there any legislation, law or regulation on access to information, such as a Freedom of Information Act\*?

Yes  No

If yes, please provide link and detail.

<https://www.aic.gov.af/en>  
<https://mcit.gov.af/index.php/dr/%D9%82%D9%88%D8%A7%D9%86%DB%8C%D9%86>

10. Is there any legislation, law or regulation on data privacy and/or protection\*?

Yes  No

If yes, please provide link and detail.

11. Is there any legislation, law or regulation on cybersecurity or similar\*?

Yes  No

If yes, please provide link and detail.

Cyber security law is its final stages in parliament for approval.  
<https://mcit.gov.af/index.php/dr/%D9%82%D9%88%D8%A7%D9%86%DB%8C%D9%86>

12. Is there any legislation, law or regulation on digital identity\*?

Yes  No

If yes, please provide link and detail.

[Guidelines and Standard procedures are followed.](#)

13. Is there any legislation, law or regulation on digital signature?\*

Yes  No

If yes, please provide link and detail.

<https://mcit.gov.af/index.php/dr/%D9%82%D9%88%D8%A7%D9%86%DB%8C%D9%86>

14. Is there any legislation, law or regulation on e-procurement?\*

Yes  No

If yes, please provide link and detail.

[There is internal policies in which National Procurement Authority follows in their E-Procurement and E-Tendering system.](#)

15. Is there any legislation, law or regulation on digitally publishing government expenditure?\*

*Note: This is related to SDG Indicator 16.6.1*

Yes  No

If yes, please provide link and detail.

16. Is there any legislation, law or regulation on data sharing/exchange/interoperability across government agencies?\*

Yes  No

If yes, please provide link and detail.

17. Is there any legislation, law or regulation on open government data?\*

Yes  No

If yes, please provide link and detail.

18. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchain, 5G and Internet of Things (IoT)? \*

Yes  No

If yes, please provide link and detail.

## D. Strategy and Implementation

19. Is there a national e-government strategy or equivalent?\*

Yes  No

If yes, please provide link and detail.

<https://digital.af/>

<https://mcit.gov.af/sites/default/files/2018-12/e-%20Government%20Interoperability%20Framework%20%28%20e-GIF%29.pdf>

20. How long is the period/cycle of the national e-government strategy or equivalent?\*

Two-year

Three-year

Five-year

Ten-year

Other \_\_\_\_\_

21. Is the national e-government strategy guided by or aligned with the national development strategy?

Please provide link and detail.

Somehow

22. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? Please provide link and detail.

Yes

<https://digital.af/>

23. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? Please provide link and detail.

We do not have local e-government strategy.

24. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? Please provide link and detail.

Yes, included.

<https://digital.af/>

25. Does the national e-government strategy make specific reference to a national data governance framework or similar? Please provide link and detail.

Yes, included.

<https://digital.af/>

26. Does the national e-government strategy make specific reference to national digital identity? Please provide link and detail.

Yes, included.

<https://digital.af/>

27. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? Please provide link and detail.

No

28. Does the national e-government strategy make specific reference to data-once-only principle or similar? Please provide link and detail.

Yes, included.  
<https://digital.af/>

29. Does the national e-government strategy make specific reference to the use of new/emerging technologies such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? Please provide link and detail: <https://digital.af/>

- Artificial intelligence (AI); link/detail:
- Robotics; link/detail:
- Blockchains; link/detail:
- 5G; link/detail: \_\_\_\_\_
- Internet of Things (IoT); link/detail:
- Others; link/detail: \_\_\_\_\_

30. Is the national e-government strategy aligned to any regional or global guidelines, recommendations or goals (e.g. United Nations, African Union, European Union, OECD)? Please provide link and detail.

<https://mcit.gov.af/>  
<https://digital.af/>

31. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? Please provide link and detail.

No

32. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? Please provide link and detail.

Yes, All activities related to digital technology is monitored by MCIT, NSIA and ATRA.

## E. Digital Inclusion and E-Participation

*Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others*

33. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind?

\*

Yes  No

If yes, please provide link and detail.

34. Is there a national e-participation policy/strategy or similar? \*

Yes  No

If yes, please provide link and detail.

35. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and other vulnerable groups? \*

Yes  No

If yes, please provide link and detail.

36. Does the Government provide any specific e-service(s) for women and other vulnerable groups?

Yes  No

If yes, please provide link and detail.

37. Does the Government provide any specific e-participation measure(s) for women and other vulnerable groups? \*

Yes  No

If yes, please provide link and detail.

38. Does the Government provide any specific measure(s) to build digital literacy/skills for women and other vulnerable groups? \*

Yes  No

If yes, please provide link and detail.

Chief Digital Office of MCIT started working on this to build digital literacy skills for all specially women and vulnerable groups.

39. Does the Government use social media platform(s)?\*

Yes  No

If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

All Government Entities have their account and pages on Social media platforms. It's mostly used for e-information.

Please include any guidelines for government officials/institutions on the use of social media.

Not Available.



40. Does the Government publish information on how people's voices, including those among women and vulnerable groups, are included in policy decision-making? \*

Yes  No

If yes, please provide link and detail.

<https://mowa.gov.af/>

## F. Usage, User Satisfaction and Evaluation

41. Does the Government monitor/collect usage statistics of e-government services? \*

Yes  No

If yes, please provide link and detail.

42. Does the Government measure user satisfaction of e-government services? \*

Yes  No

If yes, please provide link and detail.

## G. Other information

43. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) \*

MCIT is playing a major role in CAREC (Central Asia Regional Economic Cooperation Program) Digital Strategy 2030.

MCIT signed many MOUs with Turkmenistan, Uzbekistan, Azerbaijan and China for regional cooperation in connectivity and e-governance.

44. Please provide any other information related to e-government development in your country.

The Government of Afghanistan focuses on countries digitalization in the past two years. There are different activities in different parts whether in electronic payments or in system integrations and developing an interoperable framework. Recently the government adopted the Estonia (X-Road) concept with an Estonian company in order to implement interoperability framework for efficiency, speed, preventing duplications, process simplifications and other benefits attached.

## H. Consent to publish this Questionnaire

I/We authorize UN DESA to publish my/our responses as deemed necessary. \*

Yes  No

## THANK YOU

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.

Please complete this *OPTIONAL* Respondent Satisfaction Survey: <https://forms.office.com/r/yTrKyZCidT>