

Respondent

< 8 Anonymous >

06:56
Time to complete

1. Country name *

Antigua & Barbuda

Contact information

2. Your name *

Isoke Perry

3. Title *

e-Gov and Innovation

4. Organization *

Ministry of Information, Broadcasting, Telecommunications & Information Technology

5. Email *

isoke.perry@ab.gov.ag

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

www.ab.gov.ag

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar *

https://ab.gov.ag/detail_page.php?page=30

9. Please provide link(s) for portal(s) providing following services/features:

- E-participation or similar *

n/a

10. Please provide link(s) for portal(s) providing following services/features:
- Open government data

n/a

11. Please provide link(s) for portal(s) providing following services/features:
- Public procurement

<https://goab.easibuy.com/advertisements>

12. Please provide link(s) for portal(s) providing following services/features:
- Others (if any)

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

Ministry of Information, Broadcasting, Telecommunications & Information Technology - e-Government Department

14. Does your country have a Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

Yes

No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

Daniel Knight

16. Title *

Director, e-Government and Innovation

17. Organization *

Ministry of Information, Broadcasting, Telecommunications, & Information Technology

18. Email *

daniel.knight@ab.gov.ag

Multiple and/or networked CIOs or equivalent across Government Ministries

19. Are there multiple and/or networked CIOs or equivalent positions across Government agencies/departments/ministries? *

Yes

No

20. Please provide link and detail on above, including coordination/integration between national and sub-national levels on e-government development.

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

Ministry of Finance, Corporate Governance & Public Private Partnerships

22. Education *

Ministry of Education, Sports & Creative Industries: <https://education.gov.ag/>

23. Health *

Ministry of Health, Wellness & the Environment: <https://ministryofhealth.ag/>

24. Social Welfare (social inclusion, social protection, etc.) *

Ministry of Social Transformation, Human Resource Development & the Blue Economy

25. Employment and Labour *

Office of the Attorney General and Ministry of Legal Affairs, Public Safety, & Labour: Labour Department; Ministry of Social Transformation, Human Resource Development & the Blue Economy: Establishment Division

26. Environment *

Ministry of Health, Wellness & the Environment: <https://www.environment.gov.ag/en/>

27. Justice *

Office of the Attorney General and Ministry of Legal Affairs, Public Safety, & Labour:
Attorney General's Chambers and Legal Affairs Department

28. Economy/finance *

Ministry of Finance, Corporate Governance & Public Private Partnerships

29. Industry/trade *

MINISTRY OF FOREIGN AFFAIRS, INTERNATIONAL TRADE, AND IMMIGRATION

B. COVID-19 Response and Recovery

30. Is there a specific national portal or a dedicated section addressing the COVID-19 pandemic? *

Yes

No

Other

COVID-19 response

31. Please provide link(s) and more information about the specific national portal or dedicated section addressing the COVID-19 pandemic? *

<https://covid19.gov.ag/>

32. Is there any specific budget allocated for new initiative/measure(s) of e-government in response to the COVID-19 pandemic and/or in supporting recovery? *

Yes

No

33. Please provide link and detail.

no

34. Is there a specific post-COVID-19 digital strategy for recovery and allocation of public resources (e.g for digital transformation, digital inclusion)? *

Yes

No

35. Please provide link and detail.

<http://erc.gov.ag/index.php/ERC-report/> As part of the recovery process, the government identified several key strategic areas of focus for recovery and named several committees which comprised of experts from both the private and public sector. These subcommittees of the Cabinet were led by the various Ministers of Government to formulate specific actions and interventions related to post-COVID-19 recovery. Coming out of the discussions were specific activities that are outlined in the ERC report above. Specific actions were identified in relation to escalating the digital transformation agenda and building out an e-Commerce environment to foster greater resiliency of the economy and nation as a whole.

C. Legal Framework

36. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

Yes

No

37. If yes, please provide link and detail.

<http://laws.gov.ag/wp-content/uploads/2018/08/a2004-19.pdf>

38. Is there any legislation, law or regulation on data privacy and/or protection? *

Yes

No

39. If yes, please provide link and detail.

<http://laws.gov.ag/wp-content/uploads/2019/02/a2013-10.pdf>

40. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes

No

41. If yes, please provide link and detail.

<http://laws.gov.ag/wp-content/uploads/2019/02/a2013-11.pdf> <http://laws.gov.ag/wp-content/uploads/2019/02/a2013-14.pdf>

42. Is there any legislation, law or regulation on digital identity? *

Yes

No

43. If yes, please provide link and detail.

44. Is there any legislation, law or regulation on digital signature? *

Yes

No

45. If yes, please provide link and detail.

<http://laws.gov.ag/wp-content/uploads/2019/04/Electronic-Transactions-Act-2013.pdf>

46. Is there any legislation, law or regulation on e-procurement? *

Yes

No

47. If yes, please provide link and detail.

<http://laws.gov.ag/wp-content/uploads/2019/04/Electronic-Transactions-Act-2013.pdf>
<http://laws.gov.ag/wp-content/uploads/2020/07/No.-16-of-2011-Procurement-Administration-Act-2011.pdf>

48. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

Yes

No

49. If yes, please provide link and detail.

http://laws.gov.ag/wp-content/uploads/2021/05/finance_Administration_act_2006.pdf

50. Is there any legislation, law or regulation on data sharing/exchange/interoperability across government agencies? *

Yes

No

51. If yes, please provide link and detail.

52. Is there any legislation, law or regulation on open government data? *

Yes

No

53. If yes, please provide link and detail.

54. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

55. If yes, please provide link(s) and detail(s).

The law speaks broadly to digital assets but does not specifically name new/emerging technologies. <http://laws.gov.ag/wp-content/uploads/2020/07/No.-16-of-2020-Digital-Assets-Business-Act-2020.pdf> There is scope to update, amend or introduce specific legislation to cover these emerging trends.

D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? *

Yes

No

57. If yes, please provide link(s) and detail.

currently being developed

Please provide information where relevant:

58. How long is the period/cycle of the national e-government strategy or equivalent? *

Two-year

Three-year

Five-year

Ten-year

n/a

59. Is the national e-government strategy guided by or aligned with the national development strategy? *

Yes

No

60. Please provide link and detail.

61. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

Yes

No

62. Please provide link and detail.

63. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

Yes

No

64. Please provide link and detail.

65. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

Yes

No

66. Please provide link and detail.

67. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

Yes

No

68. Please provide link and detail.

69. Does the national e-government strategy make specific reference to national digital identity? *

Yes

No

70. Please provide link and detail.

71. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

Yes

No

72. Please provide link and detail.

73. Does the national e-government strategy make specific reference to data-once-only principle or similar? *

Yes

No

74. Please provide link and detail.

75. Does the national e-government strategy make specific reference to the use of new/emerging technologies such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

76. Artificial intelligence (AI) - please provide link and detail:

77. Robotics - please provide link and detail:

78. Blockchains - please provide link and detail:

79. 5G - please provide link and detail:

80. Internet of Things (IoT) - please provide link and detail:

81. Others - please provide link and detail:

82. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

Yes

No

83. Please provide link and detail.

84. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

Yes

No

85. Please provide link and detail.

86. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

Yes

No

87. Please provide link and detail.

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

88. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

Yes

No

89. If yes, please provide link and detail.

90. Is there a national e-participation policy/strategy or similar? *

Yes

No

91. If yes, please provide link and detail.

92. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and other vulnerable groups? *

Yes

No

93. If yes, please provide link and detail.

94. Does the Government provide any specific e-service(s) for women and other vulnerable groups? *

Yes

No

95. If yes, please provide link and detail.

96. Does the Government provide any specific e-participation measure(s) for women and other vulnerable groups? *

Yes

No

97. If yes, please provide link and detail.

98. Does the Government provide any specific measure(s) to build digital literacy/skills for women and other vulnerable groups? *

Yes

No

99. If yes, please provide link and detail.

100. Does the Government use any social media platform(s)? *

Yes

No

101. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

most Ministries have their own social media presence for e-information

102. Please include any guidelines for government officials/institutions on the use of social media.

not available

103. Does the Government publish information on how people's voices, including those among women and the vulnerable groups, are included in policy decision-making? *

Yes

No

104. If yes, please provide link (URL) and detail.

F. Usage, User Satisfaction and Evaluation

105. Does the Government monitor/collect usage statistics of e-government services? *

Yes

No

106. If yes, please provide link and detail.

107. Does the Government measure user satisfaction of e-government services? *

Yes

No

108. If yes, please provide link and detail.

109. Does the Government collect usage and/or user satisfaction data with disaggregation by gender? *

Yes

No

110. If yes, please provide link (URL) and detail.

G. Other information

111. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (including North-South, South-South, triangular, regional, and international cooperation) *

no current participation by Antigua and Barbuda on implementations, however, there is information sharing and capacity building on a regional level through CARICOM and the CTU.

112. Please provide any other information related to e-government development in your country. *

The Department of e-Government is a newly formed agency within the central government with specific focus on digital transformation and fostering digital inclusion and literacy. The department has been mandated to formulate transformational strategies and to place most if not all government services online. This is with a view to improving the digital maturity of the country and also to be a catalyst for economic growth and development. Further to this, there are key functions to be performed by the agency which will all be captured within the e-Government National Strategy that is currently being created. These include the creation of a Digital Training Academy to improve digital literacy within the Public Sector, the e-Government Solutions and Innovation unit focuses squarely on digital transformation initiatives and implementing information systems, and the Business and Data Analysis unit which will be responsible for promoting data-driven decision making as well as business process reengineering.

Consent to publish this Questionnaire

113. I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

THANK YOU

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.

Please complete this OPTIONAL Respondent Satisfaction Survey:

<https://forms.office.com/r/yTrKyZCjdT> (<https://forms.office.com/r/yTrKyZCjdT>)

