

View results

Respondent

101 Anonymous

49:06

Time to complete

1. Country name *

Argentina

Contact information

2. Your name *

Nicolas Pliner

More options for Responses

3. Title *

Head of the Digital Agenda area of the Undersecretary of Open Government and Digital Country

4. Organization *

Undersecretary of Open Government and Digital Country / Secretariat of Public Innovation / Head of the Cabinet of Ministers

5. Email *

plinern@jefatura.gob.ar

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

<https://www.argentina.gob.ar/>

8. Please provide link(s) for portal(s) providing following services/features:
- E-services or similar *

<https://www.argentina.gob.ar/miargentina> , <https://www.argentina.gob.ar>

9. Please provide link(s) for portal(s) providing following services/features:
- E-participation or similar *

Plataforma de Consulta Pública - Public Consultation Platform <https://consultapublica.argentina.gob.ar/>

10. Please provide link(s) for portal(s) providing following services/features:
- Open government data

Portal de Datos Argentina - Open Data National Portal <https://www.datos.gob.ar/>

11. Please provide link(s) for portal(s) providing following services/features:
- Public procurement

Oficina Nacional de Contrataciones (ONC) - National Procurement Office <https://www.argentina.gob.ar/jefatura/innovacion-publica/oficina-nacional-de-contrataciones-onc>

12. Please provide link(s) for portal(s) providing following services/features:
- Others (if any)

Portal de Compras Públicas Electrónicas de la República Argentina - Electronic Public Procurement Portal of the Republic of Argentina
<https://comprar.gob.ar/>

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

Secretaría de Innovación Pública - Public innovation Secretary
<https://www.argentina.gob.ar/jefatura/innovacion-publica>

14. Does your country have a Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

- Yes
 No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

César Gazzo Huck

16. Title *

Subsecretario de Gobierno Abierto y País Digital - Undersecretary of Open Government and Digital Country

17. Organization *

Subsecretaría de Gobierno Abierto y País Digital - Undersecretariat of Open Government and Digital Country

18. Email *

cgazzohuck@Innovacion.gob.ar

Multiple and/or networked CIOs or equivalent across Government Ministries

19. Are there multiple and/or networked CIOs or equivalent positions across Government agencies/departments/ministries? *

- Yes
 No

20. Please provide link and detail on above, including coordination/integration between national and sub-national levels on e-government development.

<https://www.argentina.gob.ar/jefatura/innovacion-publica> The Ministry of Public Innovation develops policies to achieve universal access to information and communications technology (ICT) services and promote public policies to innovate in government management, generating well-being, inclusion and expansion of rights for the entire population.

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

Ministerio de Obras Públicas - Ministry of Public Works <https://www.argentina.gob.ar/obras-publicas> / Ministerio de Desarrollo Productivo - Ministry of Productive Development <https://www.argentina.gob.ar/produccion>

22. Education *

Ministerio de Educación - Ministry of Education <https://www.argentina.gob.ar/educacion>

23. Health *

Ministerio de Salud - Ministry of Health <https://www.argentina.gob.ar/salud>

24. Social Welfare (social inclusion, social protection, etc.) *

Ministerio de Desarrollo Social - Ministry of Social Development <https://www.argentina.gob.ar/desarrollosocial>

25. Employment and Labour *

Ministerio de Trabajo, Empleo y Seguridad Social - Ministry of Labor, Employment and Social Security <https://www.argentina.gob.ar/trabajo>

26. Environment *

Ministerio de Ambiente y Desarrollo Sostenible - Ministry of Environment and Sustainable Development <https://www.argentina.gob.ar/ambiente>

27. Justice *

Ministerio de Justicia y Derechos Humanos - Ministry of Justice and Human Rights <https://www.argentina.gob.ar/justicia>

28. Economy/finance *

Ministerio de Economía - Ministry of Economy <https://www.argentina.gob.ar/economia>

29. Industry/trade *

Ministerio de Desarrollo Productivo - Ministry of Productive Development <https://www.argentina.gob.ar/produccion>

B. COVID-19 Response and Recovery

30. Is there a specific national portal or a dedicated section addressing the COVID-19 pandemic? *

- Yes
- No
- The dedicated section of the official national por

COVID-19 response

31. Please provide link(s) and more information about the specific national portal or dedicated section addressing the COVID-19 pandemic? *

The dedicated section of the official national portal that addresses the COVID-19 pandemic unifies the information related to the pandemic and the government response in every aspect of it.

Link to the dedicated section:

<https://www.argentina.gob.ar/salud/coronavirus-COVID-19>

Related links:

<https://www.argentina.gob.ar/coronavirus/medidas-gobierno>

<https://www.argentina.gob.ar/salud/coronavirus-COVID-19/sala-situacion>

<https://datos.gob.ar/dataset?tags=coronavirus&q=covid>

A specific mobile application has been implemented. The Covid-19 App "Cuidar" unifies general information on the issue, allows citizens to realize a self-diagnosis of symptoms, provides information about relevant Health authorities of each jurisdiction, and is integrated to the Single Certificate of Circulation - Coronavirus COVID-19 ("Certificado Único de Circulación - Coronavirus COVID-19").

Link to the mobile application:

<https://www.argentina.gob.ar/aplicaciones/coronavirus>

32. Is there any specific budget allocated for new initiative/measure(s) of e-government in response to the COVID-19 pandemic and/or in supporting recovery? *

- Yes
- No

33. Please provide link and detail.

The Ministry of Economy publishes the specific economic measures that are being carried out in the framework of the pandemic.
<https://www.argentina.gob.ar/economia/medidas-economicas-COVID19>

34. Is there a specific post-COVID-19 digital strategy for recovery and allocation of public resources (e.g for digital transformation, digital inclusion)? *

- Yes
- No

35. Please provide link and detail.

Faced with an uncertain scenario, a strategy was proposed that will continue after the pandemic as well. The most representative actions are:

Through the Conectar Plan, access to the ICT services and broadband connections will be boosted. To this end, the federal fiber optic network will be expanded, Open Digital Television will be revalued, the National Data Center will be updated and the Argentine Satellite System will be reactivated. These 4 lines of investment will allow progressive and quality access to high-speed Internet for citizens. Tens of thousands of rural inhabitants will be among the beneficiaries. [Link here](#)

Juana Manso is the Federal Plan of the Ministry of Education that provides technology to the educational system with connectivity programs, equipment, teacher training proposals in ICTs and a free virtual educational platform. [Link here](#)

Scholarships Program "Becas País Digital":

Scholarship program for the development of digital skills that prioritizes the awarding of scholarships to minorities and vulnerable groups (women and other genders; socio-economically vulnerable groups). The scholarship covers the total tuition costs of education programs in: website development, digital marketing and Data Science.

Is in the process of adjudication as of July 2021:

<https://www.boletinoficial.gob.ar/detalleAviso/primera/246115/20210628>

We will continue to develop, broaden and deepen the following programs that existed prior to the pandemic, but were intensified during it:

Virtual Learning Platform (PAV): Provides free courses on inclusion, citizenship and labor rights and skills. <https://cursos.innovacion.gob.ar/>

Mi Argentina:

Digital citizen profile to manage procedures, make appointments, access your credentials and receive personalized information. An easy and secure way to access the State's digital services with a single session and in a single place. [Link here](#)

Digital Point:

It is a digital inclusion program that provides free access to Information and Communication Technologies. It is the most extensive digital inclusion and technological training initiative in Argentina. This objective is achieved through free connectivity, services and diverse cultural proposals. [Link here](#)

National Appointment System:

It is a virtual tool designed for national, provincial and municipal government agencies to efficiently manage citizen services. When a procedure needs to be carried out, citizens can make an appointment online and save time.

C. Legal Framework

36. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

- Yes
 No

37. If yes, please provide link and detail.

Ley 27.275 "Acceso a la información pública"
<http://servicios.infoleg.gob.ar/infolegInternet/anexos/265000-269999/265949/norma.htm>
<https://www.argentina.gob.ar/justicia/derechofacil/leysimple/acceso-la-informacion-publica>

Dedicated Agency:
Agencia de Acceso a la Información Pública - Access to Public Information Agency
<https://www.argentina.gob.ar/aaip>

38. Is there any legislation, law or regulation on data privacy and/or protection? *

- Yes
 No

39. If yes, please provide link and detail.

Ley 26653 "Protección de datos personales" o hábeas data
<http://servicios.infoleg.gob.ar/infolegInternet/anexos/60000-64999/64790/norma.htm>
<https://www.argentina.gob.ar/justicia/derechofacil/leysimple/datos-personales>

Dedicated Agency:
Agencia de Acceso a la Información Pública
<https://www.argentina.gob.ar/aaip/datospersonales>

40. Is there any legislation, law or regulation on cybersecurity or similar? *

- Yes
 No

41. If yes, please provide link and detail.

Legislation:

Resolución 829/2019 - Ex Secretaría de Gobierno de Modernización

Resolution 829/2019 - Former Government Secretary of Modernization:

ESTRATEGIA NACIONAL DE CIBERSEGURIDAD - National Cybersecurity Strategy

Link: <https://www.boletinoficial.gob.ar/detalleAviso/primera/208317/20190528>

The Strategy must be implemented by the "Comité de Ciberseguridad" - Cybersecurity Committee, created by Decree 577/2017 (and amendments).

Link: <http://servicios.infoleg.gob.ar/infolegInternet/anexos/275000-279999/277518/norma.htm>

Agency: Dirección Nacional de Ciberseguridad - National Directorate of Cybersecurity

The National Direction of Cybersecurity is a body whose main mission is to "direct the implementation of actions related to cybersecurity and the protection of critical information infrastructures, as well as to the generation of capabilities for prevention, detection, response and recovery from computer security incidents in the National Public Sector and the information and communication services defined in Article 1 of Law Nº 27.078".

The National Directorate is not the organism of application of the specific legislation on Cybersecurity, but the Public Sector department dedicated to enhance and strengthen the National Cybersecurity Policy.

Links:

Directorate's National Portal section:

<https://www.argentina.gob.ar/jefatura/innovacion-publica/ssetic/direccion-nacional-ciberseguridad>

Directorate's Objectives: <https://www.argentina.gob.ar/jefatura/innovacion-publica/ssetic/direccion-nacional-ciberseguridad/objetivos-de-la-direccion>

42. Is there any legislation, law or regulation on digital identity? *

Yes

No

43. If yes, please provide link and detail.

Despite not having a law that particularly regulates digital identity, if there are related regulations such as:

Digital identity system: Use of digital technologies in the identification of national and foreign citizens as well as in the issuance of the national identity document.

<https://www.argentina.gob.ar/normativa/nacional/decreto-1501-2009-159070>

Digital National Identity Card

By means of Decree No. 744/19 published in the Official Gazette, the Government launched the new digital ID card to carry on your cell phone and prove your identity more comfortably and quickly.

Since November 2019, all nationals or foreigners over 14 years of age with permanent or temporary residence who apply for a new copy of DNI at a Documentation Center or mobile, CGP or Civil Registry, have the possibility of taking the digital version within the My Argentina application, with the same validity as the physical document.

National Directorate of the National Registry of Persons

Use of digital technologies

The use of digital technologies is authorized for the identification of national and foreign citizens as well as for the issuance of the national identity card.

Decree 1501 / 2009 National Executive Power (p.e.n.)

National Directorate of the National Registry of Persons

Provision 4133/2018

Approve the Model Agreement entitled "Unique agreement of confrontation of personal data between the national registry of persons and X"

"THE PARTIES" agree to enter into this Agreement for the confrontation of personal data for the personal data for the provision of identity validation services of persons for the purpose of validating identity for the purpose of validating identity and/or verifying the validity of the National Identity Card of individuals. Identity of individuals.

Further information:

<https://www.argentina.gob.ar/justicia/convosenlaweb/derechos-y-ciudadania-digital>

44. Is there any legislation, law or regulation on digital signature? *

- Yes
 No

45. If yes, please provide link and detail.

Complete corpus of Digital Signature Regulations
<https://www.argentina.gob.ar/firmadigital/normativa>

Ley 25.506 "FIRMA DIGITAL"
<http://servicios.infoleg.gob.ar/infolegInternet/anexos/70000-74999/70749/norma.htm>

46. Is there any legislation, law or regulation on e-procurement? *

- Yes
 No

47. If yes, please provide link and detail.

Argentina Public Purchase Portal /Portal de Compras Públicas de la República Argentina (COMPR.AR) / NORMATIVA
<https://comprar.gob.ar/>
Contrataciones de bienes y servicios / INFOleg Información Legislativa y Documental: http://www.infoleg.gob.ar/?page_id=91

48. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

- Yes
 No

49. If yes, please provide link and detail.

There is no legal regulation on digitally publishing government expenditure. Nevertheless, the National Government implemented an initiative called "Presupuesto Abierto", which consists of digitally publishing open information on government budget and expenditure.
Related link: <http://servicios.infoleg.gob.ar/infolegInternet/anexos/60000-64999/60039/texact.htm> (art. 8)
<https://www.argentina.gob.ar/noticias/el-sitio-del-ciudadano-ahora-se-llama-presupuesto-abierto>

50. Is there any legislation, law or regulation on data sharing/exchange/interoperability across government agencies? *

- Yes
 No

51. If yes, please provide link and detail.

Resolución 19/2018 - Ex Ministerio de Modernización
Resolution 19/2018 - Former Ministry of Modernization

Módulo de Interoperabilidad (INTEROPER.AR) del sistema de Gestión Documental Electrónica GDE - Interoperability Module (INTEROPER.AR) of the Electronic Document Management System - GDE

<http://servicios.infoleg.gob.ar/infolegInternet/anexos/305000-309999/307439/norma.htm>

52. Is there any legislation, law or regulation on open government data? *

Yes

No

53. If yes, please provide link and detail.

Decree 117/16: Plan de Apertura de Datos - Plan for Opening Data
<http://servicios.infoleg.gob.ar/infolegInternet/anexos/255000-259999/257755/norma.htm>

Ley 27275: Derecho de de Acceso a la Información Pública - Law of Right of Access to Public Information :
<http://servicios.infoleg.gob.ar/infolegInternet/anexos/265000-269999/265949/norma.htm>

54. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

55. If yes, please provide link(s) and detail(s).

In Argentina, there are still no specific regulations on the mentioned technologies.

However, the Consumer Protection Law N° 24.240 (and amendments) applies to determine the liability of the producer, manufacturer, supplier, vendor, among others, for damages arising from the provision of the service; and the Personal Data Protection Law applies when it is necessary to exercise the Right to Information (access to data generated by AI systems).

In relation to 5G, Decree 1340/16 establishes the basic rules to achieve a higher degree of convergence of networks and services under competitive conditions, and to promote the deployment of next generation networks and the penetration of broadband Internet access throughout the national territory, in accordance with the provisions of Laws Nos. 26.522 and 27.078, shall be implemented.

Also, in 2019 the OECD and partner countries formally adopted the first set of intergovernmental policy guidelines on Artificial Intelligence (AI), and agreed to submit to international standards to ensure that the design of AI systems makes them robust, secure, fair and reliable. The 36 OECD member countries, along with Argentina, Brazil, Colombia, Costa Rica, Peru and Romania, signed the OECD Principles on Artificial Intelligence in Paris at the OECD Council of Ministers Meeting. In addition, OECD and partner countries have formally adopted the first set of intergovernmental policy guidelines on Artificial Intelligence (AI), and agreed to submit to international standards to ensure that the design of AI systems makes them robust, secure, fair and reliable.

D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? *

- Yes
- No

Please provide information where relevant:

57. How long is the period/cycle of the national e-government strategy or equivalent? *

- Two-year
- Three-year
- Five-year
- Ten-year
- Other

58. Is the national e-government strategy guided by or aligned with the national development strategy? *

- Yes
- No

59. Please provide link and detail.

The "Argentine Digital Agenda" (In Spanish "Agenda Digital Argentina 2020-2030" - Decreto 996/2018) is aligned with the national development strategy, which is materialized in the National Economic and Social Council. Indeed, the Council has, among its five missions, the following missions aligned with the "Argentine Digital Agenda" and the Public Innovation Secretary's policies: Innovative Democracy; Education and Jobs of the Future; Productivity with Social Cohesion.

The "Argentine Digital Agenda" seeks to achieve inclusive development through digital transformation with a gender focus, including digital inclusion, skills for the jobs of the future, digital government, SMEs and entrepreneurship, and Industry 4.0 as central themes of its work.

In this sense, it is aligned with the role of the Economic and Social Council (CES), a collegiate and citizen participation body created by the National Executive Branch for informed debate and consensus building on strategic priorities for Argentina. Among its work axes is that of working for an Innovative Democracy, where it is proposed to build an exemplary public sector in its integrity, efficiency and diversity, which can respond to the main challenges that democracy faces in terms of citizen access to public services, security, justice, defense and other human rights of the latest generation.

In addition, another of its axes is the Education and Work of the Future, understanding that education is a decisive element for inclusive development and the intelligent insertion of the country in the global and regional economy. The Fourth Industrial Revolution entails profound technological changes that are manifested in the development of increasingly knowledge-based economies and the expansion of digital platforms as spaces for interaction and exchange.

Finally, the Argentine Digital Agenda is linked to the axis of Productivity with Social Cohesion, taking into account that a sustained increase in productivity is a necessary condition to consolidate a process of economic development and that this must be fostered on the basis of the incorporation of technology, the improvement of production processes and the adequate implementation of public policies. These processes must take into account social cohesion, promoting inclusion and improving the living conditions of the entire population.

60. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

- Yes
- No

61. Please provide link and detail.

Yes, one of its central axes is the Inclusive Digital Society, which aims to seek gender equality (SDG 5), reduce inequalities (SDG 10) and seek sustainable cities and communities (SDG 11). Along with this, the Public Innovation axis is aligned with the search for peace, justice and solid institutions (SDG 16), promoting health and well-being (SDG 3) and quality education (SDG 4). Regarding the axis of Sustainable Economic Development, it is aligned with seeking affordable and clean energy (SDG 7) and decent work and economic growth (SDG 8)

62. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

- Yes
- No

63. Please provide link and detail.

The "Argentine Digital Agenda" makes explicit reference among its objectives to e-government development strategies of subnational governments. Specific objectives are defined for subnational governments in the areas of technological infrastructure and connectivity; support in digital tools for the digital transformation of government, economy and society; and digital inclusion.

Given that Argentina is a federal country, the "Argentine Digital Agenda" refers to the importance of inviting provinces and municipalities to adopt digital strategies aligned with the National Agenda and to the relevance of reaching agreements and collaborating on e-government and interoperability issues.

For this purpose, some important Working Commissions have been established within the "Consejo Federal de la Función Pública" (Federal Council for the Public Function of the Argentine Republic - CoFeFuP). The CoFeFuP is the federal body in which the provinces and the nation meet to discuss and agree on central and shared issues related to the management and functioning of the State since 1992. Three of the six Working Commissions treat essential topics related to digital transformation, public innovation and e-government. These commissions are Open Government and Innovation, Technological Infrastructure and Cybersecurity, and Administrative modernization.

Official link of CoFeFuP:
<https://www.argentina.gob.ar/jefatura/gestion-y-empleo-publico/cofefup>

64. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

- Yes
- No

65. Please provide link and detail.

The "Argentine Digital Agenda" proposes specific objectives on:

DIGITAL INCLUSION

Goal: To promote digital literacy as a driver for inclusion.

Actions:

To reduce the digital divide at three levels - access, use and appropriation of new technologies - through online learning platforms, fostering the development of skills, motivation and confidence in the use of digital tools.

To deepen digital literacy and inclusion programs, digital trades, as well as on-site and virtual training in robotics, 3D printing, renewable energies, etc., with a strong territorial impact at the federal level.

Measures:

Digital Inclusion Program "Programa Punto Digital" and its E-Learning Platform "Plataforma de Aprendizaje Virtual"

This program is the widest digital inclusion and technological training initiative in Argentina. It consists of a nationwide network of +580 technological inclusion centers, located in rural areas and relegated urban areas.

Link to website:

<https://www.argentina.gob.ar/jefatura/innovacion-publica/gobierno-abierto-y-pais-digital/paisdigital/puntos>

Scholarships Program "Becas País Digital":

Scholarship program for the development of digital skills that prioritizes the awarding of scholarships to minorities and vulnerable groups (women and other genders; socio-economically vulnerable groups). The scholarship covers the tuition costs of education programs in: website development, digital marketing and Data Science.

Is in the process of adjudication as of July 2021:

<https://www.boletinoficial.gob.ar/detalleAviso/primera/246115/20210628>

E- PARTICIPATION AND ENGAGEMENT

Objective: To promote citizen participation in the design of public policies by offering digital channels for communication and dialogue between the government and the community through the Public Consultation platform.

Actions: To optimize a channel for dialogue and debate that allows interaction between the government and the community, promotes citizen participation and helps strengthen democracy. Liner ministries and institutions within the Executive branch can foster consultations through the platform, and its specific features (open fora, surveys, polls, etc.)

Measures:

Citizen e-consultation platform "Consulta Pública"

The platform enables the interaction between government and community, promotes citizen participation through debate, opinions sharing and participating in policy-making.

Link to website:

<https://consultapublica.argentina.gob.ar/>

66. Does the national e-government strategy make specific reference to a national data governance framework or similar?

*

Yes

No

67. Please provide link and detail.

We find the following objective and actions under the "Argentine Digital Agenda":

Objective: To strengthen the culture of transparency and access to public information at all levels of government.

Actions:

1) To deepen the opening of public data so that they can be used, modified and shared, allowing to obtain visualizations, applications and tools for their better use.

2) To consolidate a collective agenda that contributes to obtaining results that bring us closer to the needs of citizens and improve the design and implementation of public policies.

It must be noted that the Government is working on an Open Government Strategy (namely, the Strategic Plan an Open Government 2020-2023), which embeds policies and measures to advance open data at central and decentralized bodies, in the different branches of state as well as in provinces and municipalities.

68. Does the national e-government strategy make specific reference to national digital identity? *

- Yes
 No

69. Please provide link and detail.

Yes, in the Bases for the "Argentine Digital Agenda" it is proposed to promote the use of Digital Identity as a line of action to work for a Digital Government

<https://www.boletinoficial.gob.ar/detalleAviso/primera/195154/20181105>

70. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

- Yes
 No

71. Please provide link and detail.

72. Does the national e-government strategy make specific reference to data-once-only principle or similar? *

- Yes
 No

73. Please provide link and detail.

Yes, in the Bases for the "Argentine Digital Agenda" it is proposed to promote that public institutions request information only once from citizens, organizations and companies, as a line of action to work for a Digital Government.

74. Does the national e-government strategy make specific reference to the use of new/emerging technologies such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

- Yes
 No

75. Artificial intelligence (AI) - please provide link and detail:

The Artificial Intelligence Plan is part of the 2030 "Argentine Digital Agenda" <https://www.argentina.gob.ar/ciencia/desconferencia-sobre-inteligencia-artificial>

https://www.argentina.gob.ar/sites/default/files/informe_inteligencia_artificial_y_covid-19_2020_1.pdf

<https://www.argentina.gob.ar/ciencia/prospectiva-tecnologica/informes-estudios> (contains reports on Artificial Intelligence, Industry 4.0, ICT in Energy, Health, Smart Cities, Intelligent Agriculture, Oceans 4.0)

Data Science Program <http://www.fundacionsadosky.org.ar/programas/pcd/>

76. Robotics - please provide link and detail:

Yes, one of the objectives of the "Argentine Digital Agenda" is to promote the inclusion of digital competencies in the curricula. It seeks to teach computing, programming and robotics in the classroom, building learning objectives for compulsory education in programming and robotics and integrating them into the curriculum design from the initial level. Page 3 and 14 <http://servicios.infoleg.gob.ar/infolegInternet/anexos/315000-319999/318677/res138.pdf> Also, from non-formal education, from the Programa Punto Digital, we provide free robotics courses for students. [https://www.argentina.gob.ar/noticias/robotica-para-estudiantes-de-primaria-y-secundaria-en-libertador-san-martin-jujuy?](https://www.argentina.gob.ar/noticias/robotica-para-estudiantes-de-primaria-y-secundaria-en-libertador-san-martin-jujuy?utm_source=phplistPuntoDigital&utm_medium=email&utm_campaign=Newsletter+-Punto+Digital+ + July + 2021 &utm_content = HTML)

77. Blockchains - please provide link and detail:

It doesn't specifically mention it. However, we develop actions in this regard with, for example:
Blockchain Federal Argentina: is an open and participatory multi-service platform designed to integrate services and applications on blockchain. It is represented by sectors of the academy, the national government (NIC Argentina / National Direction of Internet Domain Registration), local governments, civil society and industry and commerce.
<https://bfa.ar/>

Blockchain State Strategic Plan:

Has as objectives to know the opinion and proposals of the main state actors, to set policies and objectives that help to develop the state ecosystem of blockchain in the country and to implement a large number of cases of use.

Citizen Authentication in Blockchain:

The objective of this experience is to integrate this decentralized identity model into the systems and services currently provided by the Argentine State through the Central Electronic Authentication Platform (PAEC/Autentic.Ar). The success of this project will allow us to explore solutions where citizens have full control over their information and complete autonomy with respect to their identity and advance in Digital Cross-Border Identity. It is based on Auto-Sovereign Identity with the application of blockchain technology, in conjunction with OS City and the Innovation Division of UNICEF.

78. 5G - please provide link and detail:

Yes, the government is working on the preparation of a Multi-year Spectrum Plan, which will identify the bands suitable for 5G technology to be used in Argentina.

Questions 419, 560, 561 and 562 of Report 129 of the Chief of Cabinet of Ministers to the Honorable Chamber of Senators of the Nation.

https://www.argentina.gob.ar/sites/default/files/informe_129_hsn-.pdf

Report on 5G in Argentina, Improvements and Benefits, Applications, Deployment, 5G Sample, Conclusions.

https://enacom.gob.ar/-que-es-el-5g-_p4903

79. Internet of Things (IoT) - please provide link and detail:

Yes, IoT is one of the technologies that we are seeking to promote in order to incorporate in SMEs and advance in their digital transformation. Page 18-20 <http://servicios.infoleg.gob.ar/infolegInternet/anexos/315000-319999/318677/res138.pdf>

In addition, the government launched the National Internet of Things Roundtable, with representation from the public, private and academic sectors in order to coordinate public policy actions regarding IoT, promote R&D (Arsat and Public Universities agreement) and private entrepreneurship.

<https://www.argentina.gob.ar/noticias/lanzamiento-de-la-mesa-nacional-de-internet-de-las-cosas>

<https://www.arsat.com.ar/mejoras-para-iot/>

Furthermore, the report on NEW DIGITAL TECHNOLOGIES FOR PAMPA AZUL Data management in oceans and seas The report shows an analysis of information related to a set of technologies applied to data management in oceans and seas, including IoT.

https://www.argentina.gob.ar/sites/default/files/reporte_de_vigilancia_e_inteligencia_estrategica_oceanscience.pdf

80. Others - please provide link and detail:

81. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

- Yes
- No

82. Please provide link and detail.

According to 2018 Decree on the Argentine Digital Agenda, "That the ARGENTINE REPUBLIC has expressed its intention to join the Organization for Economic Cooperation and Development (OECD), with the aim of improving public policies and for a greater insertion of the country in the global scene.

Considering that decree, the necessary requirements are being fulfilled to deepen its participation in such Organization through a concrete action plan aimed at reaching standards of OECD countries.

In this regard, the ARGENTINE REPUBLIC has adhered to the Declaration of the OECD Ministerial Meeting on Digital Economy."

Also the "Fourth Open Government National Action Plan 2019-2022" is aligned with OGP objectives.

In addition, and in accordance with the declaration of the International Telecommunications Union, the "International Day of Girls in ICTs" was celebrated in April, with the purpose of highlighting the wide digital gender gap. In addition, a day of celebration was held in April to highlight the wide digital gender gap. <https://www.argentina.gob.ar/noticias/dia-internacional-de-las-ninas-en-las-tic#:~:text=Declarado%20por%20la%20Uni%C3%B3n%20Internacional,amplia%20brecha%20digital%20de%20g%C3%A9neros>.

On the other hand, the Report on NEW DIGITAL TECHNOLOGIES FOR BLUE PAMPA (Data Management in Oceans and Seas) was prepared. This report is in line with the SDGs. 4.0 technologies, IoT, Industry 4.0 in compliance with the SDGs https://www.argentina.gob.ar/sites/default/files/reporte_de_vigilancia_e_inteligencia_estrategica_oceanscience.pdf

83. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

- Yes
- No

84. Please provide link and detail.

The National Program of Prospective Technology, depending on the Undersecretariat of Studies and Prospective, Secretariat of Planning and Policies in Science, Technology and Innovation within the Ministry of Science, Technology and Innovation, carries out the collection, processing and analysis of data linked to the National System of Science, Technology and Innovation (SNTI). The results obtained are used for the design of short-, medium- and long-term policies that facilitate the development of the system.

Links:

<https://www.argentina.gob.ar/ciencia/prospectiva-tecnologica>

<https://www.argentina.gob.ar/ciencia/prospectiva-tecnologica/informes-estudios>

As well, a Cycle of Encounters on Prospective Technology has been launched by the Ministry of Science, Technology and Innovation, the Prospective Studies Centre (CEP) and the National University of Cuyo.

Link: <https://www.argentina.gob.ar/noticias/comenzo-el-ciclo-de-encuentros-sobre-prospectiva-tecnologica>

85. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

- Yes
- No

86. Please provide link and detail.

At the nonce, we are reformulating that working area.

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

87. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

Yes

No

88. If yes, please provide link and detail.

One of the main objectives of government is that of social inclusion (from any of its dimensions). We will mention the most relevant policies of digital inclusion in order to leave no one behind.

Plan Conectar: Connectivity and Technological Infrastructure Plan

In September 2020, the "Conectar" National Connectivity Plan was launched. The Plan promotes inclusion and internet access throughout the country and foresees an investment of USD 500 million until 2023 and consists of four axes:

1. Extension of Federal Fiber Optic Network - Red Federal de Fibra Óptica (REFEFO).
 2. Construction and launch of the Satellite ARSAT-SG1 to improve telecommunications services.
 3. Expansion and modernization of the ARSAT data centre (TIER III-approved)
 4. Increase the supply of signals for the Digital Open Television (TDA), while freeing up the spectrum for mobile services (digital dividend)
- <https://www.argentina.gob.ar/jefatura/innovacion-publica/ssetic/conectar>

Programa Punto Digital - "Punto Digital" Program

The Digital Points are public spaces for digital inclusion that provide access to Information and Communication Technologies through free connectivity, training, conferences, workshops and services to local, provincial and national citizens. In addition, various cultural proposals and soon e-sports.

<https://www.argentina.gob.ar/jefatura/innovacion-publica/gobierno-abierto-y-pais-digital/paisdigital/puntos>

Virtual Learning Platform (PAV): Provides free courses on inclusion, citizenship and labor rights and skills. <https://cursos.innovacion.gob.ar/>

Juana Manso Federal Plan: it is a federal plan (that works with a virtual platform) designed by the Ministry of Education of the Nation that aims to promote, accompany and provide the means for the use of technologies in the Argentine educational system both in the short and medium term—for use in contexts of partial or total isolation—as well as long term—in face-to-face situations to optimize teaching, incorporate innovative practices, and teach and learn in the knowledge society.

<https://juanamanso.edu.ar/acercade>

89. Is there a national e-participation policy/strategy or similar? *

Yes

No

90. If yes, please provide link and detail.

<https://consultapublica.argentina.gob.ar/>

Public Consultation is a channel for dialogue and debate that allows interaction between the government and the community, promotes citizen participation and helps strengthen democracy.

It must be noted that the Government is working on an Open Government Strategy (namely, the Strategic Plan of Open Government 2020-2023), which embeds policies and measures to advance citizen engagement, e-participation and to foster the implementation of public consultations. This also entails promoting the public consultation platform in provinces and municipalities.

91. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and other vulnerable groups? *

Yes

No

92. If yes, please provide link and detail.

Public Policy:

Prestación Básica Universal y Obligatoria (PBU) - Universal and Compulsory Basic Service:

The Universal and Compulsory Basic Service (PBU) is an initiative promoted by the national government and ENACOM (National Communications Agency), with the aim of ensuring that all citizens have access to internet services, pay television, and fixed and mobile telephony.

It provides access to various fixed and mobile telephony, television and Internet connectivity plans at affordable prices for different vulnerable population groups.

These groups are:

beneficiaries of social security programmes and other State aids;

self-employed persons, pensioners, pensioners and dependent workers receiving low monthly wages,

people receiving unemployment insurance,

unemployed people or workers with unregistered jobs,

people registered as employees of private households,

as well as their sons and daughters.

All companies providing the Internet, pay TV, and fixed and mobile telephony are obliged to grant the provision of the services to the described groups through the plans and prices defined by ENACOM.

Programa Barrios Populares - "Popular neighborhoods" Program:

ENACOM finances through the Universal Service Fund (FSU) the deployment of access networks in order to guarantee access to ICT services for the inhabitants of neighborhoods and settlements registered in the National Registry of Popular Neighborhoods in Urban Integration Process (RENABAP), created by Decree No. 358/2017.

https://www.enacom.gob.ar/programa-barrios-populares_p4615

Legislation:

National Decree Decreto de Necesidad y Urgencia (DNU) 690/20 "Argentina Digital".

<https://www.boletinoficial.gob.ar/detalleAviso/primera/233932/20200822>

Official information links:

Argentine Presidency:

<https://www.argentina.gob.ar/solicitar-prestacion-basica-universal-y-obligatoria-pbu-para-celulares-internet-television-por-cable>

ENACOM:

https://www.enacom.gob.ar/prestacion-basica-universal_p4792

93. Does the Government provide any specific e-service(s) for women and other vulnerable groups? *

Yes

No

94. If yes, please provide link and detail.

Assistance to women in situations of gender-based violence: Línea 144

Line 144 has multiple channels of attention: WhatsApp, phone, mobile application and mail.

Through it, the State provides care, support and counselling in situations of gender-based violence.

This line was created in 2013 to meet the objectives established by Law 26,485 on the Comprehensive Protection of Women, Article 9.

Link: <https://www.argentina.gob.ar/generos/linea-144>

E-learning and training for vulnerable social groups: E-learning Platform "Plataforma de Aprendizaje Virtual (PAV)"; "Punto Digital" Program

The E-learning Platform "Plataforma de Aprendizaje Virtual (PAV)" is the learning and training platform developed under the "Punto Digital" Program, which is the largest digital inclusion initiative in the country. The platform aims to provide access to quality training content for vulnerable groups in different knowledge areas such as digital skills, jobs training, human rights and citizenship.

Related links:

<https://cursos.innovacion.gob.ar/>

<https://www.argentina.gob.ar/jefatura/innovacion-publica/gobierno-abierto-y-pais-digital/paisdigital/puntos/aprendizaje>

<https://www.argentina.gob.ar/jefatura/innovacion-publica/gobierno-abierto-y-pais-digital/paisdigital/puntos>

The International Symbol of Access

The International Symbol of Access can be obtained 100% digitally (with the Unique Certificate of Disability - CUD).

Link: <https://www.argentina.gob.ar/obtener-simbolo-internacional-de-acceso-digital>

95. Does the Government provide any specific e-participation measure(s) for women and other vulnerable groups? *

Yes

No

96. If yes, please provide link and detail.

Not specifically, but the government is seeking to promote the mainstreaming of the gender and diversity perspective in open government policies (most of which provide for participation) in alliance with the Ministry of Women, Genres and Diversity

<https://www.argentina.gob.ar/noticias/transversalizacion-de-la-perspectiva-de-generos-y-diversidad-en-la-agenda-de-gobierno>

97. Does the Government provide any specific measure(s) to build digital literacy/skills for women and other vulnerable groups? *

Yes

No

98. If yes, please provide link and detail.

Genders in Technology Center: Centro de géneros en tecnología (Centro G+T)

A public-private partnership that seeks greater inclusion of women and diversities in the ICT sector through training, scholarships and various initiatives aimed at reducing the digital gender gap.

<https://www.argentina.gob.ar/jefatura/innovacion-publica/centro-gt>

Digital Inclusion Program: "Programa Punto Digital" and its Virtual Learning Platform "Plataforma de Aprendizaje Virtual":

The most extensive digital inclusion and technological training initiative in Argentina.

<https://www.argentina.gob.ar/jefatura/innovacion-publica/gobierno-abierto-y-pais-digital/paisdigital/puntos>

"País Digital" Scholarships Program:

Scholarship program for the development of digital skills that prioritizes the awarding of scholarships to women / other genders and vulnerable groups.

<https://www.boletinoficial.gob.ar/detalleAviso/primera/246115/20210628>

99. Does the Government use any social media platform(s)? *

- Yes
 No

100. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

The Argentine government develops an extensive use of social media to interact with citizens. The main official accounts are the following:

- Facebook: <http://www.facebook.com/casarosadaargentina/>
- Twitter: <http://www.twitter.com/casarosada>
- Instagram: <http://instagram.com/casarosadaargentina>
- YouTube: <https://www.youtube.com/casarosada>

Chatbot COVID: Provide official information to citizens regarding the pandemic and prevent misinformation. The chatbot enabled the provision of reliable official information for citizens through digital channels during the COVID-19 pandemic.

There are, however, plenty of official accounts of different government areas and specialized organisms, used essentially to interact with governmental programs' beneficiaries, provide help and information to citizens, communicate government initiatives, raise awareness on important topics, among others.

101. Please include any guidelines for government officials/institutions on the use of social media.

102. Does the Government publish information on how people's voices, including those among women and the vulnerable groups, are included in policy decision-making? *

- Yes
 No

103. If yes, please provide link (URL) and detail.

The Government publishes information on this only in cases where public consultation is used, when a closing report is published that explains how participation was channeled, and how it affected the process of defining the project under consultation

F. Usage, User Satisfaction and Evaluation

104. Does the Government monitor/collect usage statistics of e-government services? *

- Yes
 No

105. If yes, please provide link and detail.

We currently have product usage metrics that are used as key inputs to enhance and evaluate the digital services' performance and design. Most commonly, metrics are of internal use and are not currently being published. However, some data is available in open formats on the Open Data national portal, as follows:

- Trámites A Distancia - TAD - Online procedures (historic registry, list of procedures, use indicators): <https://datos.gob.ar/dataset/jgm-tramites-distancia-tad>

- Nodos de la Red de Datos Abiertos de la Administración Pública Nacional - Nodes of the National Public Administration Open Data Network: <https://datos.gob.ar/dataset/jgm-red-datos-abiertos-administracion-publica-nacional-apn>

- Indicadores de seguimiento de la Red de Datos Abiertos de la Administración Pública Nacional - Performance indicators on the National Public Administration Open Data Network:

<https://datos.gob.ar/dataset/jgm-indicadores-red-datos-abiertos-administracion-publica-nacional-apn>

<https://datos.gob.ar/dataset/jgm-sistema-contrataciones-electronicas>

- Portal Electrónico de Contratación de Obra Pública (CONTRAT.AR) - Electronic Public Works Procurement Portal:

<https://datos.gob.ar/dataset/jgm-contratar>

106. Does the Government measure user satisfaction of e-government services? *

Yes

No

107. If yes, please provide link and detail.

The information on procedures and services of the National State published in the single portal of the argentina.gob.ar State, can be valued by citizens. Each person can express whether the information on each of the procedures and services pages was useful to them. For example: <https://www.argentina.gob.ar/solicitar-el-dni-en-tu-celular>

At the same time, work is being done on the incorporation of these evaluation modules in the Help Desk, the official chatbot of argentina.gob.ar, miArgentina and other tools of the Argentine electronic government.

108. Does the Government collect usage and/or user satisfaction data with dis-aggregation by gender? *

Yes

No

109. If yes, please provide link (URL) and detail.

G. Other information

110. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (including North-South, South-South, triangular, regional, and international cooperation) *

Bilateral cooperation:

- Digital Economy Dialogue between Argentina and the European Union
- Meetings with other countries: Colombia, Finland, Canada, France, South Korea, Vietnam , India

Multilateral cooperation:

- "Red GEALC", the Latin American and Caribbean E-government Network, an initiative led by OAS and IDB: Active participation in the following Working Groups: Open Data, Emerging Technologies, Public Innovation, Measurement, Cybersecurity, Public Software, Interoperability, Digital Signature.
 - G20 Digital Economy and Digital Government Task Forces
 - World Trade Organization (OMC):
- Participation related to e-commerce.
- eLAC 2020 (CEPAL)
 - OAS (Organization of the Americas)
 - OECD / OCDE
 - Mercosur (GAD)

111. Please provide any other information related to e-government development in your country. *

Digital citizen platform "Mi Argentina"

It is the platform of the digital citizen profile to manage procedures, take turns, access different credentials and receive personalized information. It is also available as a mobile app.

Link: <https://www.argentina.gob.ar/miargentina>

Consent to publish this Questionnaire

112. I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

THANK YOU

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.

Please complete this OPTIONAL Respondent Satisfaction Survey: <https://forms.office.com/r/yTrKyZCjdI>