

Respondent

< 18 Anonymous >

125:04
Time to complete

1. Country name *

Barbados

Contact information

2. Your name *

Haseley Straughn

3. Title *

Digital Development Policy Coordinator (Ag.)

4. Organization *

Ministry of Innovation, Science and Smart Technology

5. Email *

haseley.straughn@barbados.gov.bb

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

Barbados Integrated Government (BIG) Portal - Government Portal EZPay++ - Payment Portal IDEAS4BARBADOS - Forum for citizen to provide ideas to government

8. Please provide link(s) for portal(s) providing following services/features:
- E-services or similar *

<https://www.gov.bb/>

9. Please provide link(s) for portal(s) providing following services/features:
- E-participation or similar *

<https://labour.gov.bb/ideas4barbados/>

10. Please provide link(s) for portal(s) providing following services/features:

- Open government data

N/A

11. Please provide link(s) for portal(s) providing following services/features:

- Public procurement

<https://www.gov.bb/Government/tenders>

12. Please provide link(s) for portal(s) providing following services/features:

- Others (if any)

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

Ministry of Innovation, Science and Smart Technology

14. Does your country have a Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

Yes

No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

Vacant (Rodney Taylor seconded to the Caribbean Telecommunications Union)

16. Title *

Chief Digital Technology Officer

17. Organization *

Ministry of Innovation, Science and Smart Technology

18. Email *

psmist@barbados.gov.bb

Multiple and/or networked CIOs or equivalent across Government Ministries

19. Are there multiple and/or networked CIOs or equivalent positions across Government agencies/departments/ministries? *

Yes

No

20. Please provide link and detail on above, including coordination/integration between national and sub-national levels on e-government development.

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

Town & Country Development Planning Office (<http://www.townplanning.gov.bb>)

22. Education *

Ministry of Education, Technological and Vocational Studies (<http://mes.gov.bb>)

23. Health *

Ministry of Health and Wellness (<http://www.health.gov.bb>)

24. Social Welfare (social inclusion, social protection, etc.) *

Ministry of People Empowerment and Elder Affairs (<http://www.socialcare.gov.bb>)

25. Employment and Labour *

Ministry of Labour and Social Partnership Relations (<https://labour.gov.bb>)

26. Environment *

Ministry of Environment and Natural Beautification
(<https://www.gov.bb/Ministries/environment>)

27. Justice *

Office of the Attorney General

28. Economy/finance *

Ministry of Finance, Economic Affairs and Investment (<https://bdsfinance.gov.bb>)

29. Industry/trade *

Ministry of International Business and Industry (<https://internationalbusiness.gov.bb>)

B. COVID-19 Response and Recovery

30. Is there a specific national portal or a dedicated section addressing the COVID-19 pandemic? *

Yes

No

Other

COVID-19 response

31. Please provide link(s) and more information about the specific national portal or dedicated section addressing the COVID-19 pandemic? *

<https://gisbarbados.gov.bb/covid-19/>

32. Is there any specific budget allocated for new initiative/measure(s) of e-government in response to the COVID-19 pandemic and/or in supporting recovery? *

Yes

No

33. Please provide link and detail.

<https://gisbarbados.gov.bb/blog/idb-approves-us-120-million-loan-to-barbados/>

34. Is there a specific post-COVID-19 digital strategy for recovery and allocation of public resources (e.g for digital transformation, digital inclusion)? *

Yes

No

35. Please provide link and detail.

New Government Digital Strategy being develop. Should be completed by September 2021.

C. Legal Framework

36. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

Yes

No

37. If yes, please provide link and detail.

38. Is there any legislation, law or regulation on data privacy and/or protection? *

Yes

No

39. If yes, please provide link and detail.

<https://gisbarbados.gov.bb/download/data-protection-act-2019/> Since its passage in 2019, the Act has been widely acknowledged as being among the most advanced privacy laws in the Caribbean region. Why? The Act draws heavy inspiration from the European Union's General Data Protection Regulation (GDPR). The GDPR is, arguably, the most comprehensive privacy law in the world today. Was proclaimed on March 26, 2021 and came into operation on March 31, 2021.

40. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes

No

41. If yes, please provide link and detail.

<https://www.barbadosadvocate.com/news/government-update-computer-misuse-act> An Act to make provision for the protection of computer systems and the information contained in those systems from (a) unauthorised access by individuals, (b) abuse by individuals with authorised access and (c) or related matters.

42. Is there any legislation, law or regulation on digital identity? *

Yes

No

43. If yes, please provide link and detail.

Barbados Identity Management Bill, 2021

https://www.barbadosparliament.com/uploads/bill_resolution/f25dfb139df85f3bf105920e50c55761.pdf

44. Is there any legislation, law or regulation on digital signature? *

Yes

No

45. If yes, please provide link and detail.

Electronic Transaction Act, 2001 amended in 2014

https://www.barbadosparliament.com/uploads/bill_resolution/abebbcf80e26815632d4b130d9906644.pdf

46. Is there any legislation, law or regulation on e-procurement? *

Yes

No

47. If yes, please provide link and detail.

New legislation delayed due to the COVID19 pandemic.

<https://gisbarbados.gov.bb/blog/procurement-legislation-going-to-parliament-in-january/>

48. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

Yes

No

49. If yes, please provide link and detail.

50. Is there any legislation, law or regulation on data sharing/exchange/interoperability across government agencies? *

Yes

No

51. If yes, please provide link and detail.

52. Is there any legislation, law or regulation on open government data? *

Yes

No

53. If yes, please provide link and detail.

54. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

55. If yes, please provide link(s) and detail(s).

D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? *

Yes

No

57. If yes, please provide link(s) and detail.

Please provide information where relevant:

58. How long is the period/cycle of the national e-government strategy or equivalent? *

Two-year

- Three-year
- Five-year
- Ten-year
- Strategy being developed presently due in Sept

59. Is the national e-government strategy guided by or aligned with the national development strategy? *

- Yes
- No

60. Please provide link and detail.

61. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

- Yes
- No

62. Please provide link and detail.

63. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

- Yes
- No

64. Please provide link and detail.

We don't have local government or municipalities

65. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

Yes

No

66. Please provide link and detail.

67. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

Yes

No

68. Please provide link and detail.

69. Does the national e-government strategy make specific reference to national digital identity? *

Yes

No

70. Please provide link and detail.

71. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

Yes

No

72. Please provide link and detail.

73. Does the national e-government strategy make specific reference to data-once-only principle or similar? *

Yes

No

74. Please provide link and detail.

75. Does the national e-government strategy make specific reference to the use of new/emerging technologies such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

76. Artificial intelligence (AI) - please provide link and detail:

77. Robotics - please provide link and detail:

78. Blockchains - please provide link and detail:

79. 5G - please provide link and detail:

80. Internet of Things (IoT) - please provide link and detail:

81. Others - please provide link and detail:

82. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

Yes

No

83. Please provide link and detail.

84. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

Yes

No

85. Please provide link and detail.

86. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

Yes

No

87. Please provide link and detail.

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

88. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

Yes

No

89. If yes, please provide link and detail.

90. Is there a national e-participation policy/strategy or similar? *

Yes

No

91. If yes, please provide link and detail.

92. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and other vulnerable groups? *

Yes

No

93. If yes, please provide link and detail.

94. Does the Government provide any specific e-service(s) for women and other vulnerable groups? *

Yes

No

95. If yes, please provide link and detail.

96. Does the Government provide any specific e-participation measure(s) for women and other vulnerable groups? *

Yes

No

97. If yes, please provide link and detail.

98. Does the Government provide any specific measure(s) to build digital literacy/skills for women and other vulnerable groups? *

Yes

No

99. If yes, please provide link and detail.

100. Does the Government use any social media platform(s)? *

Yes

No

101. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

Government Information Service YouTube Channel (<https://www.youtube.com/user/thebgis>)
Government Information Service Facebook Channel
(<https://www.facebook.com/gisbarbados/>) Government Information Service Twitter Channel
(<https://twitter.com/gisbarbados>) Government Information Service Instagram Channel
(<https://www.instagram.com/gisbarbados>)

102. Please include any guidelines for government officials/institutions on the use of social media.

<https://owncloud.barbados.gov.bb/index.php/s/ZyxclmW8CAbntVM>

103. Does the Government publish information on how people's voices, including those among women and the vulnerable groups, are included in policy decision-making? *

Yes

No

104. If yes, please provide link (URL) and detail.

F. Usage, User Satisfaction and Evaluation

105. Does the Government monitor/collect usage statistics of e-government services? *

Yes

No

106. If yes, please provide link and detail.

The technical Management Unit under the Ministry of Innovation, Science and Smart Technology has a Monitoring and Evaluation Officer who collects information on a monthly basis on e-Services statistics.

107. Does the Government measure user satisfaction of e-government services? *

Yes

No

108. If yes, please provide link and detail.

109. Does the Government collect usage and/or user satisfaction data with disaggregation by gender? *

Yes

No

110. If yes, please provide link (URL) and detail.

G. Other information

111. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (including North-South, South-South, triangular, regional, and international cooperation) *

The GoB is currently working with the OAS to finalize the National Cyber Security Strategy 2021. In addition, the

112. Please provide any other information related to e-government development in your country. *

GoB is working with the e-Governance Academy of Estonia to develop and implement the Government Digital Strategy 2021-2023. We are also in the final stages of implementing the Digital ID project for Barbados and also implement secure data exchange using the X-Roads Framework.

Consent to publish this Questionnaire

113. I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

THANK YOU

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.

Please complete this OPTIONAL Respondent Satisfaction Survey:
<https://forms.office.com/r/yTrKyZCjdT> (<https://forms.office.com/r/yTrKyZCjdT>)

