

[View results](#)

Respondent

102

Anonymous

173:55

Time to complete

1. Country name *

Contact information

2. Your name *

[More options for Responses](#)

3. Title *

4. Organization *

5. Email *

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

portal.gov.by
From September 1, 2021 a new version of the portal will be launched
More services for citizens will be available on it, while by default for each citizen of the Republic of Belarus a personal account is provided by default through which he can receive these services.

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar *

portal.gov.by

9. Please provide link(s) for portal(s) providing following services/features:

- E-participation or similar *

1. <https://115.xn--90ais/portal/f?p=10901:1> 2. <http://xn----7sbgfh2alwzdhpc0c.xn--90ais/RatingPortal> 3. <http://ecomap.it-minsk.by/>

10. Please provide link(s) for portal(s) providing following services/features:

- Open government data

1. <https://data.gov.by/> 2. <http://dataportal.belstat.gov.by/> 3. <https://opendata.by/>

11. Please provide link(s) for portal(s) providing following services/features:

- Public procurement

1. <https://gias.by/gias/#/> 2. <https://icetrade.by/> 3. <https://goszakupki.by/> 4. <https://export.by/>

12. Please provide link(s) for portal(s) providing following services/features:
- Others (if any)

1. <http://portal.nalog.gov.by/> 2. <http://www.vat.gov.by/mainPage/> 3. <https://www.reestr-zalogov.by/ru> 4. <https://belpost.by/en> 5. npas.belpost.by 6. <http://gki.gov.by/en/> 7. <http://egr.gov.by/egrn/> 8. <https://mvd.gov.by/ru/page/service> 9. <http://psz.gov.by/#/> 10. <http://gsz.gov.by/> 11. <https://ssf.gov.by/ru> 12. <http://www.e-vacancy.by/> 13. <https://belcmt.by/ru/developments-of-the-center> 14. <https://belcmt.by/ru/sanitation/ais-elektronnyj-recept> 15. talon.by 16. <https://eior.by/> 17. <http://museums.by/> 18. <https://pravo.by/> 19. <https://forumpravo.by/> and many others resources with e-service in public transport, science, health, etc.

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

Ministry of Communication and Informatization of the Republic of Belarus (<https://www.mpt.gov.by/>)
Operative Analytical Center under the President of the Republic of Belarus (<https://oac.gov.by/>)
National e-services center (<https://nces.by/>)

14. Does your country have a Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

- Yes
 No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

Mr. Konstantin Shulgan

16. Title *

Minister of Communication and Informatization of the Republic of Belarus

17. Organization *

Ministry of Communication and Informatization of the Republic of Belarus

18. Email *

skk@mpt.gov.by

Multiple and/or networked CIOs or equivalent across Government Ministries

19. Are there multiple and/or networked CIOs or equivalent positions across Government agencies/departments/ministries? *

Yes

No

20. Please provide link and detail on above, including coordination/integration between national and sub-national levels on e-government development.

There is no links. The system is as follows President (politics) Prime Minister (strategic coordination of policy implementation) First Deputy Prime Minister (tactical coordination of policy implementation) Minister of Communication and Informatization (Policy Implementation) Operational and Analytical Center under the President of the Republic of Belarus (independent regulator in the field of ICT, information security, personal data protection) National Center for Electronic Services (operator of electronic government) Leaders in each state body (development of informatization in the industry direction) Beltelecom RUE, Belarussian Cloud Technologies JLLC, National Traffic Exchange Center (infrastructure operators) other state organizations (information technology centers under state bodies that support informatization processes in the industry)

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

Ministry of Communication and Informatization of the Republic of Belarus (<https://www.mpt.gov.by/>)

22. Education *

Ministry of Education of the Republic of Belarus (<https://edu.gov.by/>)

23. Health *

Ministry of Health of the Republic of Belarus (<http://minzdrav.gov.by/ru/>)

24. Social Welfare (social inclusion, social protection, etc.) *

Ministry of Labor and Social Protection of the Republic of Belarus (<http://www.mintrud.gov.by/ru/>)

25. Employment and Labour *

Ministry of Labor and Social Protection of the Republic of Belarus (<http://www.mintrud.gov.by/ru/>)

26. Environment *

Ministry of Natural Resources and Environment of the Republic of Belarus (<https://minpriroda.gov.by/ru/>)

27. Justice *

Ministry of Justice of the Republic of Belarus (<https://minjust.gov.by/>)

28. Economy/finance *

Ministry of Economy of the Republic of Belarus (<http://www.economy.gov.by/ru/>) / Ministry of Finance of the Republic of Belarus (<https://www.minfin.gov.by/>)

29. Industry/trade *

Ministry of Industry of the Republic of Belarus (<https://minprom.gov.by/>) / Ministry of Antimonopoly Regulation and Trade of the Republic of Belarus (<https://www.mart.gov.by/sites/mart/home.html/>)

B. COVID-19 Response and Recovery

30. Is there a specific national portal or a dedicated section addressing the COVID-19 pandemic? *

- Yes
- No
- Other

COVID-19 response

31. Please provide link(s) and more information about the specific national portal or dedicated section addressing the COVID-19 pandemic? *

<http://minzdrav.gov.by/ru/dlya-spetsialistov/informatsiya-o-novoy-koronavirusnoy-infektsii-covid-19.php>
<http://minzdrav.gov.by/ru/dlya-beloruskikh-grazhdan/COVID-19/>

32. Is there any specific budget allocated for new initiative/measure(s) of e-government in response to the COVID-19 pandemic and/or in supporting recovery? *

- Yes
 No

33. Please provide link and detail.

Special projects:

Traveling without COVID-19 - <https://nces.by/service/covid-19/>;

Development of a service for conducting a medical examination of vehicle drivers remotely (including prevention and prevention of coronavirus infection COVID-19) (within the projects of the State Program "Digital Development of Belarus" 2021 - 2025) -

<https://www.mpt.gov.by/ru/gosudarstvennaya-programma-cifrovoe-razvitie-belarusi-na-2021-2025-gody>

34. Is there a specific post-COVID-19 digital strategy for recovery and allocation of public resources (e.g for digital transformation, digital inclusion)? *

- Yes
 No

35. Please provide link and detail.

-

C. Legal Framework

36. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

- Yes
 No

37. If yes, please provide link and detail.

The main:

1. The Law On information, informatization and information protection - <https://pravo.by/document/?guid=3871&p0=H10800455>

2. DECREE OF THE PRESIDENT OF THE REPUBLIC OF BELARUS On measures to improve the use of the national segment of the Internet - <https://pravo.by/document/?guid=3871&p0=p31000060>

3. The Law On Personal data protection - https://pravo.by/upload/docs/op/H12100099_1620939600.pdf

38. Is there any legislation, law or regulation on data privacy and/or protection? *

- Yes
 No

39. If yes, please provide link and detail.

The main:

1. The Law On information, informatization and information protection - <https://pravo.by/document/?guid=3871&p0=H10800455>
2. DECREE OF THE PRESIDENT OF THE REPUBLIC OF BELARUS On measures to improve the use of the national segment of the Internet - <https://pravo.by/document/?guid=3871&p0=p31000060>
3. The Law On Personal data protection - https://pravo.by/upload/docs/op/H12100099_1620939600.pdf

40. Is there any legislation, law or regulation on cybersecurity or similar? *

- Yes
- No

41. If yes, please provide link and detail.

The main:

1. The Law On information, informatization and information protection - <https://pravo.by/document/?guid=3871&p0=H10800455>
2. DECREE OF THE PRESIDENT OF THE REPUBLIC OF BELARUS On measures to improve the use of the national segment of the Internet - <https://pravo.by/document/?guid=3871&p0=p31000060>
3. The Law On Personal data protection - https://pravo.by/upload/docs/op/H12100099_1620939600.pdf
4. The list of acts: <https://oac.gov.by/law/orders-of-the-oac>

42. Is there any legislation, law or regulation on digital identity? *

- Yes
- No

43. If yes, please provide link and detail.

Decree of the President of the Republic of Belarus On biometric documents - <https://pravo.by/document/?guid=12551&p0=P32100107>

44. Is there any legislation, law or regulation on digital signature? *

- Yes
- No

45. If yes, please provide link and detail.

The Law On Electronic Document and Electronic Digital Signature - <https://pravo.by/document/?guid=12551&p0=H11800143&p1=1>

46. Is there any legislation, law or regulation on e-procurement? *

- Yes
- No

47. If yes, please provide link and detail.

DECISION OF THE COUNCIL OF MINISTERS OF THE REPUBLIC OF BELARUS
November 27, 2019 No. 812
On the procedure for the creation and functioning of the state information and analytical system of public procurement management
<https://pravo.by/document/?guid=3871&p0=C21900812>

48. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

- Yes
 No

49. If yes, please provide link and detail.

BUDGET CODE OF THE REPUBLIC OF BELARUS
<https://etalonline.by/document/?regnum=Hk0800412>

Open buget
https://www.minfin.gov.by/budgetary_policy/docnew/be3e0383b22146e0.html

50. Is there any legislation, law or regulation on data sharing/exchange/interoperability across government agencies? *

- Yes
 No

51. If yes, please provide link and detail.

DECREE OF THE PRESIDENT OF THE REPUBLIC OF BELARUS
On electronic document management in the preparation and adoption of legal acts - <https://pravo.by/document/?guid=3871&p0=p31500243>

Decree of the President of the Republic of Belarus No. 157 dated 04.04.2013
https://pravo.by/upload/docs/op/P31300157_1365195600.pdf

There are agreements on the mutual exchange of information concluded between government agencies

52. Is there any legislation, law or regulation on open government data? *

- Yes
 No

53. If yes, please provide link and detail.

1. The Law On information, informatization and information protection - <https://pravo.by/document/?guid=3871&p0=H10800455>
2. Resolution of the Government of the Republic of Belarus On the functioning of the national open data portal has been developed and is in the process of approval

54. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

- Yes
 No

55. If yes, please provide link(s) and detail(s).

Decree on the Development of the Digital Economy (<https://pravo.by/document/?guid=12551&p0=Pd1700008&p1=1>)

D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? *

- Yes
 No

Please provide information where relevant:

57. How long is the period/cycle of the national e-government strategy or equivalent? *

- Two-year
 Three-year
 Five-year
 Ten-year
 7 - for Informatization development strategy for

58. Is the national e-government strategy guided by or aligned with the national development strategy? *

- Yes
 No

59. Please provide link and detail.

Informatization development strategy for 2016 - 2022

<http://nmo.basnet.by/informatization/%D0%A1%D1%82%D1%80%D0%B0%D1%82%D0%B5%D0%B3%D0%B8%D1%8F%20%D1%80%D0%B0%D0%B7%D0%B2%D0%B8%D1%82%D0%B8%D1%8F%20%D0%B8%D0%BD%D1%84-%D0%B8%D0%B8%20%D0%BD%D0%B0%202016-2022%20%D0%B3%D0%B3.PDF>

National Strategy for Sustainable Development until 2030

<https://www.economy.gov.by/uploads/files/NSUR2030/Natsionalnaja-strategija-ustojchivogo-sotsialno-ekonomicheskogo-razvitija-Respubliki-Belarus-na-period-do-2030-goda.pdf>

60. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

Yes

No

61. Please provide link and detail.

<http://sdgplatform.belstat.gov.by/sites/belstatfront/home.html>

62. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

Yes

No

63. Please provide link and detail.

Not necessary taking into account the administrative division and the form of government

64. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

Yes

No

65. Please provide link and detail.

Informatization development strategy for 2016 - 2022

<http://nmo.basnet.by/informatization/%D0%A1%D1%82%D1%80%D0%B0%D1%82%D0%B5%D0%B3%D0%B8%D1%8F%20%D1%80%D0%B0%D0%B7%D0%B2%D0%B8%D1%82%D0%B8%D1%8F%20%D0%B8%D0%BD%D1%84-%D0%B8%D0%B8%20%D0%BD%D0%B0%202016-2022%20%D0%B3%D0%B3.PDF>

State Program "Digital Development of Belarus" for 2021 - 2025

<https://pravo.by/document/?guid=12551&p0=C22100066&p1=1>

66. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

Yes

No

67. Please provide link and detail.

State Program "Digital Development of Belarus" for 2021 - 2025
<https://pravo.by/document/?guid=12551&p0=C22100066&p1=1>

68. Does the national e-government strategy make specific reference to national digital identity? *

Yes

No

69. Please provide link and detail.

State Program "Digital Development of Belarus" for 2021 - 2025
<https://pravo.by/document/?guid=12551&p0=C22100066&p1=1>

70. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

Yes

No

71. Please provide link and detail.

State Program "Digital Development of Belarus" for 2021 - 2025
<https://pravo.by/document/?guid=12551&p0=C22100066&p1=1>

72. Does the national e-government strategy make specific reference to data-once-only principle or similar? *

Yes

No

73. Please provide link and detail.

State Program "Digital Development of Belarus" for 2021 - 2025
<https://pravo.by/document/?guid=12551&p0=C22100066&p1=1>

74. Does the national e-government strategy make specific reference to the use of new/emerging technologies such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

75. Artificial intelligence (AI) - please provide link and detail:

State Program "Digital Development of Belarus" for 2021 - 2025
<https://pravo.by/document/?guid=12551&p0=C22100066&p1=1>

Socio-Economic Development Program 202 - 2025 (Chapter 7)
<https://pravo.by/document/?guid=12551&p0=P32100292&p1=1>

76. Robotics - please provide link and detail:

Decree of the President of the Republic of Belarus On priority areas of scientific and technical activities for 2021 - 2025
(https://pravo.by/upload/docs/op/P32000156_1588885200.pdf)

77. Blockchains - please provide link and detail:

Decree of the President of the Republic of Belarus On the Development of the Digital Economy (<https://pravo.by/document/?guid=12551&p0=Pd1700008&p1=1>)

78. 5G - please provide link and detail:

State Program "Digital Development of Belarus" for 2021 - 2025
<https://pravo.by/document/?guid=12551&p0=C22100066&p1=1>

Socio-Economic Development Program 202 - 2025 (Chapter 7)
<https://pravo.by/document/?guid=12551&p0=P32100292&p1=1>

79. Internet of Things (IoT) - please provide link and detail:

Decree of the President of the Republic of Belarus On the Development of the Digital Economy (<https://pravo.by/document/?guid=12551&p0=Pd1700008&p1=1>)

Socio-Economic Development Program 202 - 2025 (Chapter 7)
<https://pravo.by/document/?guid=12551&p0=P32100292&p1=1>

Decree of the President of the Republic of Belarus On priority areas of scientific and technical activities for 2021 - 2025
https://pravo.by/upload/docs/op/P32000156_1588885200.pdf

80. Others - please provide link and detail:

State Program "Digital Development of Belarus" for 2021 - 2025
<https://pravo.by/document/?guid=12551&p0=C22100066&p1=1>

Decree of the President of the Republic of Belarus On the Development of the Digital Economy (<https://pravo.by/document/?guid=12551&p0=Pd1700008&p1=1>)

Socio-Economic Development Program 202 - 2025 (Chapter 7)
<https://pravo.by/document/?guid=12551&p0=P32100292&p1=1>

Decree of the President of the Republic of Belarus On priority areas of scientific and technical activities for 2021 - 2025
https://pravo.by/upload/docs/op/P32000156_1588885200.pdf

81. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

Yes

No

82. Please provide link and detail.

Informatization development strategy for 2016 - 2022

<http://nmo.basnet.by/informatization/%D0%A1%D1%82%D1%80%D0%B0%D1%82%D0%B5%D0%B3%D0%B8%D1%8F%20%D1%80%D0%B0%D0%B7%D0%B2%D0%B8%D1%82%D0%B8%D1%8F%20%D0%B8%D0%BD%D1%84-%D0%B8%D0%B8%20%D0%BD%D0%B0%202016-2022%20%D0%B3%D0%B3.PDF>

State Program "Digital Development of Belarus" for 2021 - 2025
<https://pravo.by/document/?guid=12551&p0=C22100066&p1=1>

EAEU, experience of countries (Russia, Kazakhstan, Europe), global trends

83. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

Yes

No

84. Please provide link and detail.

Scenario planning

There are developments - the local results of scientific research

Strategic scientific research on the formation of the architecture of the digital state is planned

85. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

Yes

No

86. Please provide link and detail.

The work is carried out within the framework of the EAEU digital agenda
<http://www.eurasiancommission.org/ru/act/dmi/workgroup/materials/Pages/docs.aspx>

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

87. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

Yes

No

88. If yes, please provide link and detail.

State Program "Digital Development of Belarus" for 2021 - 2025
<https://pravo.by/document/?guid=12551&p0=C22100066&p1=1>

89. Is there a national e-participation policy/strategy or similar? *

Yes

No

90. If yes, please provide link and detail.

State Program "Digital Development of Belarus" for 2021 - 2025
<https://pravo.by/document/?guid=12551&p0=C22100066&p1=1>

91. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and other vulnerable groups? *

Yes

No

92. If yes, please provide link and detail.

State Program "Digital Development of Belarus" for 2021 - 2025
<https://pravo.by/document/?guid=12551&p0=C22100066&p1=1>

Not necessary, regardless of gender, everyone has equal access

93. Does the Government provide any specific e-service(s) for women and other vulnerable groups? *

- Yes
 No

94. If yes, please provide link and detail.

Not necessary, regardless of gender, everyone has equal access (measures are provided for all categories of citizens)

95. Does the Government provide any specific e-participation measure(s) for women and other vulnerable groups? *

- Yes
 No

96. If yes, please provide link and detail.

Not necessary, regardless of gender, everyone has equal access (measures are provided for all categories of citizens)

97. Does the Government provide any specific measure(s) to build digital literacy/skills for women and other vulnerable groups? *

- Yes
 No

98. If yes, please provide link and detail.

Not necessary, regardless of gender, everyone has equal access (measures are provided for all categories of citizens)

99. Does the Government use any social media platform(s)? *

- Yes
 No

100. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

Yes, all government agencies use social networks (vk, facebook, classmates, instagram, telegram) predominantly for e-information; in some cases for e-consultation or e-decision-making

101. Please include any guidelines for government officials/institutions on the use of social media.

An appropriate prescription has been issued for maintaining accounts in social networks of managers and (or) government agencies

102. Does the Government publish information on how people's voices, including those among women and the vulnerable groups, are included in policy decision-making? *

Yes

No

103. If yes, please provide link (URL) and detail.

<https://rec.gov.by/ru/vybory-presidenta-2020-ru/>

F. Usage, User Satisfaction and Evaluation

104. Does the Government monitor/collect usage statistics of e-government services? *

Yes

No

105. If yes, please provide link and detail.

<https://nces.by/>

https://nces.by/smdo_statistics/

106. Does the Government measure user satisfaction of e-government services? *

Yes

No

107. If yes, please provide link and detail.

After receiving the result of the service, the registered user of the Single portal of electronic services is given the opportunity to assess the quality of its provision and leave a comment. The analysis of the received assessments and reviews is carried out on a quarterly basis.

108. Does the Government collect usage and/or user satisfaction data with dis-aggregation by gender? *

Yes

No

109. If yes, please provide link (URL) and detail.

Not necessary, regardless of gender, everyone has equal access.
This analysis is carried out for all users regardless of gender.

G. Other information

110. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (including North-South, South-South, triangular, regional, and international cooperation) *

Cooperation through the EAEU, CIS, Eurasian Development Bank, China, South Korea, Russia, formerly Eastern Partnership, World Bank, UN, EU4Digital

111. Please provide any other information related to e-government development in your country. *

Useful links:

<https://www.mpt.gov.by/ru/informatizaciya>

<https://www.mpt.gov.by/ru/gosprogramma-razvitiya-cifrovoy-ekonomiki-i-informacionnogo-obshchestva-na-2016-2020-gody>

<https://www.mpt.gov.by/ru/biometricheskie-dokumenty-respubliki-belarus>

<https://www.mpt.gov.by/ru/bannerpage-gosprogramma-cifrovoe-razvitie-belarusi-na-2021-2025>

<https://nces.by/>

<https://oac.gov.by/>

<https://president.gov.by/ru/belarus>

<https://www.belarus.by/ru>

Consent to publish this Questionnaire

112. I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

THANK YOU

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.

Please complete this OPTIONAL Respondent Satisfaction Survey: <https://forms.office.com/r/yTrKyZCjdT>