

Respondent

< 87 Anonymous >

5735:06
Time to complete

1. Country name *

Brunei Darussalam

Contact information

2. Your name *

Hajah Siti Hairmi Binti Hj Ibrahim

3. Title *

Senior Special Duties Officer

4. Organization *

Ministry Of Transport And Infocommunications

5. Email *

hairmi.ibrahim@mtic.gov.bn, Planning@egc.gov.bn, infocommunications@mtic.gov.bn

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

Portal of the Government of Brunei Darussalam - www.gov.bn

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar *

Government Services - www.gov.bn/services

9. Please provide link(s) for portal(s) providing following services/features:

- E-participation or similar *

Brunei Census - www.brucensus.gov.bn E-Participation list - www.gov.bn/SitePages/eParticipation-surveylist.aspx OCP - www.ocp.mofe.gov.bn BDNSW - <https://bdnsw.mofe.gov.bn> Business Portal – www.business.gov.bn Onebiz - <https://onebiz.business.gov.bn> TAFIS - www.tafis.gov.bn Pengguna Bijak (mobile apps) -

www.gov.bn/Lists/Mobile%20Apps/NewDisplayForm.aspx?ID=5 12 book -
www.12book.com.bn Business Welfare – www.ccbd.gov.bn STARS - www.stars.gov.bn

10. Please provide link(s) for portal(s) providing following services/features:
 - Open government data

Government Data - www.data.gov.bn National Statistics - Department of Economic Planning and Statistics - National Statistics (deps.gov.bn) E-Data Library - www.deps.gov.bn/SitePages/eData%20library.aspx National Summary Data - www.deps.gov.bn/SitePages/National%20Summary%20Data%20Page.aspx

11. Please provide link(s) for portal(s) providing following services/features:
 - Public procurement

Tender and Quotation - www.mofe.gov.bn/tenders_and_quotations/ministries.aspx
 Procurement Advertisement - <http://pelitabrunei.gov.bn/lists/iklaniklan/iklan%20tawaran.aspx>

12. Please provide link(s) for portal(s) providing following services/features:
 - Others (if any)

www.business.gov.bn – Business Portal www.Bdnew.gov.bn – Trade services
<https://onebiz.business.gov.bn> - Business services permits and licenses
www.ocp.mofe.gov.bn – One Common Portal www.survey.gov.bn - Survey online application
www.jobcentrebrunei.gov.bn - Job center www.recruitment.gov.bn – Job Recruitment
www.ssm.gov.bn – Sistem Sumber Manusia www.tafis.gov.bn – TAFIS www.healthinfo.gov.bn
 - BruHealth Apps

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

E-Government National Centre - www.egnc.gov.bn Ministry of Transport and Infocommunications - www.mtic.gov.bn

14. Does your country have a Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

Yes

No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

Mazriyani Binti Hj Abd Ghani

16. Title *

Director

17. Organization *

E-Government National Centre

18. Email *

mazriyani.ghani@egc.gov.bn

Multiple and/or networked CIOs or equivalent across Government

Ministries

19. Are there multiple and/or networked CIOs or equivalent positions across Government agencies/departments/ministries? *

Yes

No

20. Please provide link and detail on above, including coordination/integration between national and sub-national levels on e-government development.

Digital Economy Council and CIO Forum - www.gov.bn/SitePages/DEC.aspx

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

Department of Economic Planning and Statistics - www.deps.gov.bn Ministry of Development – www.mod.gov.bn

22. Education *

Ministry of Education - www.moe.gov.bn

23. Health *

Ministry of Health - www.moh.gov.bn

24. Social Welfare (social inclusion, social protection, etc.) *

Department of Community Development - www.japem.gov.bn Majlis Ugama Islam Brunei - www.kheu.gov.bn/SitePages/Khidmat%20Nasihat%20Keluarga.aspx National Framework on Child Protection - <http://japem.gov.bn/Documents/nfcp.pdf> Services under Japem - www.japem.gov.bn/Perkhidmatan/Forms/AllPages.aspx

25. Employment and Labour *

Job Centre Brunei - www.jobcentrebrunei.gov.bn Public Service Commission - www.recruitment.gov.bn Department of Labour - www.labour.gov.bn

26. Environment *

Department of Environment, Parks and Recreation - www.env.gov.bn Brunei Climate change - www.climatechange.gov.bn

27. Justice *

State Judiciary Department - www.sjd.gov.bn Attorney General's Chamber - www.agc.gov.bn Narcotics Control Bureau - www.narcotics.gov.bn Anti Corruption Bureau - www.bmr.gov.bn Royal Brunei Police Force - www.police.gov.bn KDN - www.kdn.gov.bn

28. Economy/finance *

Ministry of Finance and Economy - www.mofe.gov.bn

29. Industry/trade *

Trade Industry: www.bdnsw.gov.bn www.tradingacrossborders.mofe.gov.bn www.bdntr.gov.bn Industry - www.mofe.gov.bn/SitePages/About%20Us.aspx Telecommunication Industry - www.aiti.gov.bn MSME Industry - www.dare.gov.bn GLC Industry - www.da.com.bn Oil Industry - www.me.gov.bn Petroleum Authority - www.pa.gov.bn Investment Industry - <http://invest.gov.bn> ONEbiz - <https://onebiz.business.gov.bn> National Standard Centre -

www.mofe.gov.bn/SitePages/National%20Standards%20Centre.aspx Tourism Industry:
www.bruneitourism.com www.tourism.gov.bn Fishery Industry - www.fisheries.gov.bn
Agriculture Industry - www.agriculture.gov.bn Forestry Industry – www.forestry.gov.bn Food
Industry: Brunei Darussalam Food Authority -
www.moh.gov.bn/SitePages/Food%20Exportation.aspx

B. COVID-19 Response and Recovery

30. Is there a specific national portal or a dedicated section addressing the COVID-19 pandemic? *

Yes

No

Other

COVID-19 response

31. Please provide link(s) and more information about the specific national portal or dedicated section addressing the COVID-19 pandemic? *

Covid-19 information website - www.moh.gov.bn/SitePages/COVID-19.aspx Bruhealth
information - www.moh.gov.bn/SitePages/bruhealth.aspx Bruhealth Apps -
www.healthinfo.gov.bn

32. Is there any specific budget allocated for new initiative/measure(s) of e-government in response to the COVID-19 pandemic and/or in supporting recovery? *

Yes

No

33. Please provide link and detail.

Measures Undertaken By the Government In Addressing The Impact Of Covid-19 In Brunei Darussalam -
[www.mofe.gov.bn/Shared%20Documents/MEASURES%20UNDERTAKEN%20BY%20THE%20GOVERNMENT 19%20%20issued%2027.04.2020%20v7.pdf](http://www.mofe.gov.bn/Shared%20Documents/MEASURES%20UNDERTAKEN%20BY%20THE%20GOVERNMENT%2019%20%20issued%2027.04.2020%20v7.pdf) Response to Covid-19 via Technology -
www.gov.bn/COVID19/Home.aspx

34. Is there a specific post-COVID-19 digital strategy for recovery and allocation of public resources (e.g for digital transformation, digital inclusion)? *

Yes

No

35. Please provide link and detail.

Program Vaksinasi Kebangsaan bagi COVID-19 - Ministry of Health - COVID-19 Vaccine (moh.gov.bn) BruHealth Information - www.moh.gov.bn/SitePages/bruhealth.aspx
 Vaccination Strategy - Brunei Darussalam Vaccination Strategy V2.pdf (moh.gov.bn) Statistic on Vaccination – Statistics is only available in IG and our internal MOH dashboard only. - <https://instagram.com/mohbrunei> Brunei Overview on Epidemic Update – www.healthinfo.gov.bn BruHealth - <https://play.google.com/store/apps/details?id=egnc.moh.bruhealth&hl=en&gl=US> Telegram Channel Gov.bn for Covid-19 - <https://t.me/govbnofficial> Kedai Brunei by AITI - www.ekadaibrunei.bn Satu Produk satu Kampong - www.1k1p.gov.bn/SitePages/Home.aspx Pasar pelbagai barangan - www.pasarpelbagaibarangan.gov.bn/SitePages/Home.aspx Community brunei - www.communityforbrunei.com AITI 5G - www.aiti.gov.bn/SitePages/News.aspx?AID=50 ICT donation drive - www.aiti.gov.bn/SitePages/News.aspx?AID=46 eZakat - <https://ezakat.dst.com.bn/ms-BN/ms-BN> MTIC support Online Learning - <http://mtic.gov.bn/Lists/News/NewItemDisplay.aspx?ID=705&ContentTypeId=0x0100261110CA923B9A43ADE68C6FD788196C>

C. Legal Framework

36. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

Yes

No

37. If yes, please provide link and detail.

Ongoing Data Protection Order socialization done by Aiti
www.aiti.gov.bn/SiteCollectionDocuments/Event/PCP_PersonalDataProtectionPrivateSector_20052021_fina
Content Regulation - www.aiti.gov.bn/SitePages/Content-Regulation.aspx

38. Is there any legislation, law or regulation on data privacy and/or protection? *

Yes

No

39. If yes, please provide link and detail.

Ongoing Data Protection Order socialization done by Aiti
www.aiti.gov.bn/SiteCollectionDocuments/Event/PCP_PersonalDataProtectionPrivateSector_20052021_fina

40. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes

No

41. If yes, please provide link and detail.

Brunei Darussalam does not currently have a comprehensive legislation on Cybersecurity, but it's embedded in a few legislations such as Computer Misuse Act 2000 (Chapter 194). This Act covers computer-related offences, such as unauthorized access to computer material, access with intent to commit or facilitate commission of offence, unauthorized modification of computer material, unauthorized disclosure of access code and unauthorized obstruction of use of computer. Another piece of legislation is Copyright Act (1999) as it includes "literary work" protection for computer program and database.

Computer Misuse Act 2000 (Chapter 194): Section 3-8 covers the listed offences for unauthorized access Copyright Order (1999): Section 23 – Literary work includes computer program Section 25 – Reproduction and adaptation of computer programs Computer Misuse Act - www.agc.gov.bn/AGC%20Images/LOB/pdf/Computer%20Misuse.pdf Copyright Order - www.agc.gov.bn/AGC%20Images/LAWS/Gazette_PDF/2000/EN/s014.pdf On-going Cyber Security Order - www.csb.gov.bn/cyber-security-order

42. Is there any legislation, law or regulation on digital identity? *

Yes

No

43. If yes, please provide link and detail.

National Registration Act - www.agc.gov.bn/AGC%20Images/LOB/pdf/Cap.19.pdf National Registration Act 2002 (Cap 19) – does not explicitly include or exclude digital identity

44. Is there any legislation, law or regulation on digital signature? *

Yes

No

45. If yes, please provide link and detail.

Electronic Transaction Act - [www.agc.gov.bn/AGC%20Images/LOB/pdf/Electronic%20Transactions%20\(chp.196\).pdf](http://www.agc.gov.bn/AGC%20Images/LOB/pdf/Electronic%20Transactions%20(chp.196).pdf) Brunei Darussalam recognizes the use of digital signatures through Electronic Transactions Act 2008 (Chapter 196). Digital signatures are not denied legal effect, validity or enforceability. Electronic Transactions Act 2008 (Chapter 196): Section 6-8 – legal recognition and requirement of electronic signatures Section 17 – security of electronic signature Section 19-22 – effect of digital signatures Section 23-26 – general duties on digital signatures

46. Is there any legislation, law or regulation on e-procurement? *

Yes

No

47. If yes, please provide link and detail.

Electronic Transactions Act 2008 (Cap. 196) specifically confirms that contracts can be formed and enforced electronically. Electronic Transactions Act 2008 (Cap. 196): Section 11-15: Validity and enforcement of electronic contracts
[http://www.agc.gov.bn/AGC%20Images/LOB/pdf/Electronic%20Transactions%20\(chp.196\).pdf](http://www.agc.gov.bn/AGC%20Images/LOB/pdf/Electronic%20Transactions%20(chp.196).pdf)

48. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

Yes

No

49. If yes, please provide link and detail.

50. Is there any legislation, law or regulation on data sharing/exchange/interoperability across government agencies? *

Yes

No

51. If yes, please provide link and detail.

52. Is there any legislation, law or regulation on open government data? *

Yes

No

53. If yes, please provide link and detail.

54. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

55. If yes, please provide link(s) and detail(s).

On going consultation -

https://www.aiti.gov.bn/Shared%20Documents/2019%2009%2030%205GPlanofAction_PCP.pdf

D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? *

Yes

No

Please provide information where relevant:

57. How long is the period/cycle of the national e-government strategy or equivalent? *

Two-year

Three-year

Five-year

Ten-year

Other

58. Is the national e-government strategy guided by or aligned with the national development strategy? *

Yes

No

59. Please provide link and detail.

Digital Economy Masterplan -
www.mtic.gov.bn/DE2025/documents/Digital%20Economy%20Masterplan%202025.pdf

60. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

Yes

No

61. Please provide link and detail.

Yes, as a way forward for the Digital Economy Masterplan ([http://www.mtic.gov.bn/DE2025/documents/Digital Economy Masterplan 2025.pdf](http://www.mtic.gov.bn/DE2025/documents/Digital%20Economy%20Masterplan%202025.pdf)), each ministry is to develop Digital Transformation Plans within their respective sectors. These sectors are aligned with the SDG areas including 3. Health, 4. Education, 7. Energy. Additionally the masterplan outlines key strategic thrusts focused on Industry Digitalization, as well as Manpower and Talent development that is aligned with SDG 8 on Decent Work and Economic Growth. Furthermore, the Masterplan highlights Research and Development as a key enabler which aligns with SDG 9 on Industry, Innovation and Infrastructure.

62. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

Yes

No

63. Please provide link and detail.

In the DEC masterplan ([http://www.mtic.gov.bn/DE2025/documents/Digital Economy Masterplan 2025.pdf](http://www.mtic.gov.bn/DE2025/documents/Digital%20Economy%20Masterplan%202025.pdf), Page 14) mention that Digital Economy is the key enabler to propel Brunei Darussalam to the status of a Smart Nation. For Brunei Darussalam, Smart Nation is driven by Digital Government, Digital Economy and Digital Society. This means we need to go beyond enabling connectivity by leveraging on digital technologies and enriching our society with the necessary skills and knowledge. Smart Nation is characterised by :-

- Vibrant and diversified economy;
- Improved competitiveness and economic growth by developing infrastructure, innovation, data capability, human capital and other resource; and
- Improved quality of life, public services, schools, safety, mobility of people and to achieve environment sustainability.

By these characteristic stated above that the masterplan is aligned with the Wawasan Brunei 2035 where by the year 2035, Brunei Darussalam wants to be recognized around the world for the achievements of its people who are educated and highly skilled in accordance with the highest international standards; the high quality of life among the top 10 countries in the world; and an economy that is both dynamic and sustainable with a Gross Domestic Product (GDP) that is among the top 10 countries in the world. For further info on Wawasan Brunei 2035, go to www.wawasanbrunei.gov.bn

64. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

Yes

No

65. Please provide link and detail.

Digital Economy Masterplan ([http://www.mtic.gov.bn/DE2025/documents/Digital Economy Masterplan 2025.pdf](http://www.mtic.gov.bn/DE2025/documents/Digital%20Economy%20Masterplan%202025.pdf), Page 13) mention on the Strategic Outcomes which focus on a Digital and future ready society, and the Key Success Measures (Page 39) which mention on the Widespread use of ICT in major industries, Increased rate of Bruneians with access to broadband as a basic utility, Improved quality of life through inclusive access to digital services, Increased digital literacy rate among Bruneians and lastly on Manpower and Talent Development Thrust (Page 31) mention that Brunei's future workforce needs to be digitally capable, equipped with the right skills to adapt to the rapid developments in Technology.

66. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

Yes

No

67. Please provide link and detail.

Digital Economy Masterplan ([http://www.mtic.gov.bn/DE2025/documents/Digital Economy Masterplan 2025.pdf](http://www.mtic.gov.bn/DE2025/documents/Digital%20Economy%20Masterplan%202025.pdf), Page 32) mention on the Strategic Enabler 2 which mention on Digital Data Policy and Governance Framework. This will result in the establishment of a national data office that will oversee the policy and governance of data for personal, commercial and official purposes in the long run and currently AITI is doing a Public Consultation Paper (PCP)

http://www.aiti.gov.bn/SiteCollectionDocuments/Event/PCP_PersonalDataProtectionPrivateSector_2005202 to obtain feedback from Government agencies, private sector organisations and the general public on the proposed data protection framework for private sector in Brunei Darussalam. The framework aims to improve trust between individuals and organisations by recognising both the rights of individuals to protect their personal data and the need of private sector organisations to collect, use and disclose such personal data.

68. Does the national e-government strategy make specific reference to national digital identity? *

Yes

No

69. Please provide link and detail.

In support of Brunei's Vision 2035, the foundation and flagship project of Brunei's digital economy, as highlighted in the Digital Economy Masterplan 2025 ([http://www.mtic.gov.bn/DE2025/documents/Digital Economy Masterplan 2025.pdf](http://www.mtic.gov.bn/DE2025/documents/Digital%20Economy%20Masterplan%202025.pdf), Page 12 and 42) where Digital ID is identified as a key flagship project that is envisioned to spur innovation for the benefit of the citizens and businesses as a Smart Nation in the age of Industrial Revolution 4.0. In addition, Digital ID is a focus under Government Digitalization (Page 30) and this project will be expected to be ready in 2022 (Page 37).

70. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

Yes

No

71. Please provide link and detail.

N/A

72. Does the national e-government strategy make specific reference to data-once-only principle or similar? *

Yes

No

73. Please provide link and detail.

Digital Economy Masterplan ([http://www.mtic.gov.bn/DE2025/documents/Digital Economy Masterplan 2025.pdf](http://www.mtic.gov.bn/DE2025/documents/Digital%20Economy%20Masterplan%202025.pdf), Page 12 and 42) mention that People Hub is identified as a key flagship Project which serve as the backbone of the eco-system. It provides single repository database for common use via central staging database and provide data integration platform/data sharing. The National Information Hub (NIH) (<https://www.gov.bn/SitePages/NIH.aspx>) which serves as the storage of general or common

data such as name, address and identity card number. The use of the data uses the Application Programming Interface (API) method for the purpose of system integration.

74. Does the national e-government strategy make specific reference to the use of new/emerging technologies such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

75. Artificial intelligence (AI) - please provide link and detail:

76. Robotics - please provide link and detail:

77. Blockchains - please provide link and detail:

78. 5G - please provide link and detail:

AITI 5G Initiative - <https://www.aiti.gov.bn/SitePages/News.aspx?AID=50>

79. Internet of Things (IoT) - please provide link and detail:

80. Others - please provide link and detail:

Digital Economy Masterplan ([http://www.mtic.gov.bn/DE2025/documents/Digital Economy Masterplan 2025.pdf](http://www.mtic.gov.bn/DE2025/documents/Digital%20Economy%20Masterplan%202025.pdf), Page 36) identified a list of key projects that uses new/emerging technologies such as Data Analytic and Big Data for Tourism and Pilot Smart Farming and IOT for Agri-Food. Another Government project under MTIC DIGITAL aims to build this ecosystem with a Blockchain-based digital identity and digital citizen-centric e-services platform. This initiative is proposed to incorporate digital land transport services as its pilot project. With the current pandemic, the Government plans to use AI in Healthcare which has not yet been reflected in E-Government Strategy. There are five new features will be available in the recently launched artificial intelligence (AI)-powered web application www.healthinfo.gov.bn which will further aid the Ministry of Health in combating the spread of COVID-19 in Brunei Darussalam mention in this article. (<https://www.mofe.gov.bn/Lists/News/NewDispForm.aspx?ID=110>)

81. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

Yes

No

82. Please provide link and detail.

Digital Economy Masterplan ([http://www.mtic.gov.bn/DE2025/documents/Digital Economy Masterplan 2025.pdf](http://www.mtic.gov.bn/DE2025/documents/Digital%20Economy%20Masterplan%202025.pdf), Page 21) mention on the Current Digital Landscape , where Brunei has taken into account other international benchmark such as E-Government Development Index from United Nations E-Government Survey by United Nations (UN), ICT Development Index from Measuring the Information Society Report by International Telecommunications Union (ITU), Global Cybersecurity Index by International Telecommunications Union (ITU) and Global Innovation Index from The Global Innovation Index Report by World IP Organisation (WIPO) and as stated in the Key Success Measures (Page 39) which looking at the ICT Development Index for International Telecommunications Union (ITU).

83. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

Yes

No

84. Please provide link and detail.

The Vision of the Digital Economy Masterplan (Page 12) stated that Smart Nation through Digital Transformation, while the Mission is to drive and enhance Brunei Darussalam's socio-economic growth through Digital Transformation and on the way forward for Digital Transformation Plan (Page 41) is to be spearheaded by Ministries for the Clusters identified under Digital Economy Council. These Digital Transformation Plan to include the following components such as Productivity, Export-oriented, Innovation and Jobs and skills.

85. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

Yes

No

86. Please provide link and detail.

Aiti – www.aiti.gov.bn Icenter - www.dare.gov.bn/icentre Fintech Regulatory Sandbox - www.ambd.gov.bn/fintech-office

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

87. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

Yes

No

88. If yes, please provide link and detail.

National Framework on Child Protection - <http://japem.gov.bn/Documents/nfcp.pdf> OKU - www.japem.gov.bn/Mengenai%20KKBS/Bahagian%20Perkhidmatan%20Orang%20Kelainan%20Upaya.aspx

89. Is there a national e-participation policy/strategy or similar? *

Yes

No

90. If yes, please provide link and detail.

91. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and other vulnerable groups? *

Yes

No

92. If yes, please provide link and detail.

www.japem.gov.bn/statistik

93. Does the Government provide any specific e-service(s) for women and other vulnerable groups? *

Yes

No

94. If yes, please provide link and detail.

Sistem Kebajikan Negara - www.skn.gov.bn All services under JAPEM - www.japem.gov.bn/Muat%20Turun%20Borang/Forms/AllItems.aspx

95. Does the Government provide any specific e-participation measure(s) for women and other vulnerable groups? *

Yes

No

96. If yes, please provide link and detail.

Dasar Belia Negara dan Strategi 2020 – 2035 www.beliasukan.gov.bn/Terbitan%20Docs/DBN-V3C%20final%2020052020.pdf

97. Does the Government provide any specific measure(s) to build digital literacy/skills for women and other vulnerable groups? *

Yes

No

98. If yes, please provide link and detail.

Pusat Pembangunan Belia provides courses, which prioritizes vulnerable groups. Example of subjects offered: Introduction to computer system and productivity software MS Office Multimedia - Illustrator, Photoshop, Video editing Adobe Premier etc Level 1 Certificate in IT Users Improving productivity using IT and Networking Presentation software Database Email and Internet Typing skills Word Processing 3D Design Tech Kids Camp - www.aiti.gov.bn/SitePages/techkidscamp.aspx ICT Savviness - www.aiti.gov.bn/SitePages/ICT-Savviness.aspx Hobbyist Developer - www.aiti.gov.bn/SitePages/Hobbyist-Developer.aspx Life long learning - <https://l3c.moe.gov.bn/> UBD Lifelong Learning - <https://ubd.edu.bn/admission/lifelong-learning/>

99. Does the Government use any social media platform(s)? *

Yes

No

100. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

Government Social Media - www.gov.bn/social_hub/Home.aspx Government Social Media Guidelines - www.egnc.gov.bn/SitePages/Downloads.aspx#3

101. Please include any guidelines for government officials/institutions on the use of social media.

Government Social Media - www.gov.bn/social_hub/Home.aspx Government Social Media Guidelines - www.egnc.gov.bn/SitePages/Downloads.aspx#3

102. Does the Government publish information on how people's voices, including those among women and the vulnerable groups, are included in policy decision-making? *

Yes

No

103. If yes, please provide link (URL) and detail.

Legislative Council Meeting involves women in decision making - www.councils.gov.bn/SitePages/Home.aspx

F. Usage, User Satisfaction and Evaluation

104. Does the Government monitor/collect usage statistics of e-government services? *

Yes

No

105. If yes, please provide link and detail.

Survey in Progress - www.gov.bn/SitePages/eParticipation-surveylist.aspx

106. Does the Government measure user satisfaction of e-government services? *

Yes

No

107. If yes, please provide link and detail.

Survey in Progress - www.gov.bn/SitePages/eParticipation-surveylist.aspx

108. Does the Government collect usage and/or user satisfaction data with disaggregation by gender? *

Yes

No

109. If yes, please provide link (URL) and detail.

Survey in Progress -
[https://www.gov.bn/Lists/Government%20Services%20Survey/NewForm.aspx?](https://www.gov.bn/Lists/Government%20Services%20Survey/NewForm.aspx?Source=https://www.gov.bn/Lists/Government%20Services%20Survey/Thankyou.aspx)
Source=<https://www.gov.bn/Lists/Government%20Services%20Survey/Thankyou.aspx>

G. Other information

110. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (including North-South, South-South, triangular, regional, and international cooperation) *

110. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (including North-South, South-South, triangular, regional, and international cooperation) ASEAN Smart City Network - <https://asean.org/asean/asean-smart-cities-network/>
<https://asean.org/storage/2019/02/ASCN-Consolidated-SCAPs.pdf> ASEAN Digital Roadmap - <https://asean.org/storage/ASEAN-Digital-Masterplan-2025.pdf> Brunei and Korea E-Government Cooperation - <https://publicadministration.un.org/egovkb/en-us/Resources/E-Government-Survey-in-Media/ID/1412/Brunei-Korea-Team-Up-For-E-Government-Cooperation>

111. Please provide any other information related to e-government development in your country. *

Digital Economy Masterplan 2025 - www.mtic.gov.bn/DE2025/documents/Digital%20Economy%20Masterplan%202025.pdf
MTIC Strategic Plan 2025 - www.mtic.gov.bn/MTIC2025/documents/MTIC_2025-Strategic-Plan_FINAL.pdf
MCYS Strategic Plan 2024 - www.kkbs.gov.bn/Documents/MCYS_Strategic_Plan_2020_2024_Eng.pdf
National Framework on Child Protection - <http://japem.gov.bn/Documents/nfcp.pdf>
Economic Blueprint for Brunei Darussalam - www.deps.gov.bn/DEPD%20Documents%20Library/NDP/BDEB/Econ_Blueprint.pdf
MOD Digital Paradigm Framework 2025 - www.mod.gov.bn/Shared%20Documents/MOD%20DP%20PDF.pdf
MOE Strategic Plan 2022 - www.moe.gov.bn/DocumentDownloads/Strategic%20Plan%20Book%202018-2022/Strategic%20plan%202018-2022.pdf
Brunei Darussalam National Climate Change Policy - www.climatechange.gov.bn/SitePages/BNCCP/index.html#page=1
AITI Strategic Plan 2020 -2025 - www.aiti.gov.bn/SiteCollectionDocuments/Strategic_Plan/AITI%20Strategic%20Plan%202020-2025.pdf
Brunei Darussalam Road Safety Strategic Plan 2025 - www.mkkjr.gov.bn/SitePages/Home.aspx
E-Zakat - <https://ezakat.dst.com.bn>

Consent to publish this Questionnaire

112. I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

THANK YOU

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.

Please complete this OPTIONAL Respondent Satisfaction Survey:

<https://forms.office.com/r/yTrKyZCjdT> (<https://forms.office.com/r/yTrKyZCjdT>)