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Respondent

103 Anonymous

127:16

Time to complete

## 1. Country name \*

## Contact information

## 2. Your name \*

## 3. Title \*

[More options for Responses](#)

## 4. Organization \*

## 5. Email \*

## 6. Please select whichever applies \*

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

## A. Institutional / Organizational Framework

## 7. What is the official e-government portal at the national level? If more than one exists, please list all. \*

Note: E-government and digital government are used interchangeably in this Questionnaire.

<https://www.setic.gov.bi/>  
<http://www.bbs.bi/>  
<https://lerenouveau.digital/>

## 8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar \*

<https://obr.bi/>

## 9. Please provide link(s) for portal(s) providing following services/features:

- E-participation or similar \*

not yet... under construction

## 10. Please provide link(s) for portal(s) providing following services/features:

- Open government data

not yet... under construction

## 11. Please provide link(s) for portal(s) providing following services/features:

- Public procurement

<http://www.arpmp.bi/index.php/avis-d-appel-d-offres/marches-ouverts/fourniture>

## 12. Please provide link(s) for portal(s) providing following services/features:

- Others (if any)

<https://obr.bi/> <https://burundilegis.com/>

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. \*

https://www.setic.gov.bi/

14. Does your country have a Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? \*

Yes

No

### Contact information of national Chief Information Officer (CIO) or equivalent

15. Name \*

Bienvenu IRAKOZE

16. Title \*

Executif Secretary in chief

17. Organization \*

secretariat Executif des TIC ( SETIC)

18. Email \*

info@setic.gov.bi

### Multiple and/or networked CIOs or equivalent across Government Ministries

19. Are there multiple and/or networked CIOs or equivalent positions across Government agencies/departments/ministries? \*

Yes

No

20. Please provide link and detail on above, including coordination/integration between national and sub-national levels on e-government development.

the Directorate of ICT infrastructures is in charge of making strategy policies documents related to modernization and extension of ICT infrastructures that are enabling e-gov applications and services to be transported and transmitted on and the SETIC is in charge of the execution and implementing all e-gov apps and services and ensuring that they are safely and efficiently delivered to citizens therefore both Departments are working closely for the E-gov development

## Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development \*

<https://finances.gov.bi/>

22. Education \*

<https://mesrs.gov.bi/>

23. Health \*

<http://minisante.bi/> <https://insp.bi/>

24. Social Welfare (social inclusion, social protection, etc.) \*

<http://www.droitshumains.gov.bi/>

25. Employment and Labour \*

<https://www.ministereftss.gov.bi/>

26. Environment \*

<http://www.minagrie.gov.bi/>

27. Justice \*

<https://burundi.justice.gov.bi/>

## 28. Economy/finance \*

<https://finances.gov.bi/>

## 29. Industry/trade \*

<https://www.mctit.gov.bi/>

## B. COVID-19 Response and Recovery

## 30. Is there a specific national portal or a dedicated section addressing the COVID-19 pandemic? \*

- Yes
- No
- Other

## COVID-19 response

## 31. Please provide link(s) and more information about the specific national portal or dedicated section addressing the COVID-19 pandemic? \*

Centre d'Alerte et de Réponse Précoce à la #COVID19 - CARP  
the link of the CARP is authorized to a restricted number of users

## 32. Is there any specific budget allocated for new initiative/measure(s) of e-government in response to the COVID-19 pandemic and/or in supporting recovery? \*

- Yes
- No

33. Please provide link and detail.

<https://twitter.com/JimbereMag/status/1384463114662555649>

april 2021  
Inauguration en  
@MairieBujumbura  
du Centre des Opérations d'Urgences de Santé Publique (COUSP) au  
@mspls\_bdi  
, construit avec le soutien de l'  
@UEauBurundi  
/  
@WhoBurundi  
pour plus de 300.000\$

34. Is there a specific post-COVID-19 digital strategy for recovery and allocation of public resources (e.g for digital transformation, digital inclusion)? \*

Yes

No

35. Please provide link and detail.

### C. Legal Framework

36. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? \*

Yes

No

37. If yes, please provide link and detail.

undergoing establishment by the telecom regulatory authority and the Ministry of ICT

38. Is there any legislation, law or regulation on data privacy and/or protection? \*

Yes

No

39. If yes, please provide link and detail.

undergoing establishment by the telecom regulatory authority and the Ministry of ICT

40. Is there any legislation, law or regulation on cybersecurity or similar? \*

Yes

No

41. If yes, please provide link and detail.

undergoing establishment by the telecom regulatory authority and the Ministry of ICT

42. Is there any legislation, law or regulation on digital identity? \*

Yes

No

43. If yes, please provide link and detail.

undergoing establishment by the telecom regulatory authority , Ministry of ICT and Ministry of Home affairs

44. Is there any legislation, law or regulation on digital signature? \*

Yes

No

45. If yes, please provide link and detail.

undergoing establishment by the telecom regulatory authority and the Ministry of ICT

46. Is there any legislation, law or regulation on e-procurement? \*

Yes

No

47. If yes, please provide link and detail.

48. Is there any legislation, law or regulation on digitally publishing government expenditure? \*

Note: This is related to SDG Indicator 16.6.1

Yes

No

49. If yes, please provide link and detail.

50. Is there any legislation, law or regulation on data sharing/exchange/interoperability across government agencies? \*

- Yes  
 No

51. If yes, please provide link and detail.

undergoing establishment by the telecom regulatory authority and the Ministry of ICT

52. Is there any legislation, law or regulation on open government data? \*

- Yes  
 No

53. If yes, please provide link and detail.

54. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? \*

- Yes  
 No

55. If yes, please provide link(s) and detail(s).

undergoing establishment by the telecom regulatory authority and the Ministry of ICT

we have already a validated broadband strategy that includes new/emerging technologies such as 5G / smart cities and its adoption by the Government is under process ( artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT) will be included)

## D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? \*

- Yes
- No

57. If yes, please provide link(s) and detail.

undergoing establishment by the telecom regulatory authority and the Ministry of ICT

Please provide information where relevant:

58. How long is the period/cycle of the national e-government strategy or equivalent? \*

- Two-year
- Three-year
- Five-year
- Ten-year
- 0

59. Is the national e-government strategy guided by or aligned with the national development strategy? \*

- Yes
- No

60. Please provide link and detail.

Politique nationale du Développement des TIC ou PNDTIC ( ICT National development Policy)

61. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? \*

- Yes
- No

62. Please provide link and detail.

63. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? \*

- Yes  
 No

64. Please provide link and detail.

Politique nationale du Développement des TIC ou PNDTIC ( ICT National development Policy)  
<https://www.setic.gov.bi/>

65. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? \*

- Yes  
 No

66. Please provide link and detail.

Politique nationale du Développement des TIC ou PNDTIC ( ICT National development Policy)  
Strategie Burundi large Bande

67. Does the national e-government strategy make specific reference to a national data governance framework or similar? \*

- Yes  
 No

68. Please provide link and detail.

undergoing establishment by the telecom regulatory authority and the Ministry of ICT

69. Does the national e-government strategy make specific reference to national digital identity? \*

- Yes  
 No

70. Please provide link and detail.

71. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? \*

- Yes
- No

72. Please provide link and detail.

73. Does the national e-government strategy make specific reference to data-once-only principle or similar? \*

- Yes
- No

74. Please provide link and detail.

75. Does the national e-government strategy make specific reference to the use of new/emerging technologies such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? \*

- Yes
- No

76. Artificial intelligence (AI) - please provide link and detail:

77. Robotics - please provide link and detail:

78. Blockchains - please provide link and detail:

79. 5G - please provide link and detail:

80. Internet of Things (IoT) - please provide link and detail:

81. Others - please provide link and detail:

82. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? \*

Yes

No

83. Please provide link and detail.

84. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? \*

Yes

No

85. Please provide link and detail.

86. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? \*

Yes

No

87. Please provide link and detail.

### E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

88. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? \*

- Yes
- No

89. If yes, please provide link and detail.

PNDTIC

90. Is there a national e-participation policy/strategy or similar? \*

- Yes
- No

91. If yes, please provide link and detail.

92. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and other vulnerable groups? \*

- Yes
- No

93. If yes, please provide link and detail.

PNDTIC  
and in the National Development Policy recently adopted

94. Does the Government provide any specific e-service(s) for women and other vulnerable groups? \*

- Yes
- No

95. If yes, please provide link and detail.

undergoing establishment

96. Does the Government provide any specific e-participation measure(s) for women and other vulnerable groups? \*

- Yes  
 No

97. If yes, please provide link and detail.

undergoing establishment

98. Does the Government provide any specific measure(s) to build digital literacy/skills for women and other vulnerable groups? \*

- Yes  
 No

99. If yes, please provide link and detail.

undergoing establishment

100. Does the Government use any social media platform(s)? \*

- Yes  
 No

101. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

<https://twitter.com/NtareHouse>  
<https://www.presidence.gov.bi/>

102. Please include any guidelines for government officials/institutions on the use of social media.

103. Does the Government publish information on how people's voices, including those among women and the vulnerable groups, are included in policy decision-making? \*

- Yes  
 No

104. If yes, please provide link (URL) and detail.

## F. Usage, User Satisfaction and Evaluation

105. Does the Government monitor/collect usage statistics of e-government services? \*

Yes

No

106. If yes, please provide link and detail.

107. Does the Government measure user satisfaction of e-government services? \*

Yes

No

108. If yes, please provide link and detail.

109. Does the Government collect usage and/or user satisfaction data with dis-aggregation by gender? \*

Yes

No

110. If yes, please provide link (URL) and detail.

## G. Other information

111. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (including North-South, South-South, triangular, regional, and international cooperation) \*

Burundi and UNDP are currently working closely for the establishment of e-commerce and e-gov policies  
a national workshop for the establishment of e-signature will be organized soon with the support of the UNDP

112. Please provide any other information related to e-government development in your country. \*

the world bank is supporting the Burundi Digitalisation ( the first phase of it will be launched very soon and will be related to :  
- accessibility and digital inclusion  
-Digitalisation of the whole public services  
-institutional coordination and project management

## Consent to publish this Questionnaire

113. I/We authorize UN DESA to publish my/our responses as deemed necessary. \*

Yes

No

## THANK YOU

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.

Please complete this OPTIONAL Respondent Satisfaction Survey: <https://forms.office.com/r/yTrKyZCjdT>