Forms (https://www.offic Member States Questionnaire (MSQ) for th... - Saved

? KG

Respondent

< 32 | Anonymous ▼ |

69:10
Time to complete

>

1. Country name *

Liechtenstein

Contact information

2. Your name *

Sylvan Fux

3. Title *

Head of Business Consulting Finance/Justice and Digitalisation

4. Organization *

Office of Information Technology

5. Email *

sylvan.fux@llv.li

6. Please select whichever applies *

○ I am authorized and fully knowledgeable to respond to this questionnaire.

◉ A group of government agencies responded to the questionnaire collectively.

○ I am authorized but I did not have the full information to respond to this questionnaire

○ I mostly provided my own opinion/assessment rather than official information.

○ [Other]

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

https://www.llv.li https://www.llv.li/onlineschalter https://www.serviceportal.li/de

8. Please provide link(s) for portal(s) providing following services/features:
   - E-services or similar *

https://www.llv.li; https://www.llv.li/onlineschalter; https://www.serviceportal.li/de
https://www.fma-li.li/de/e-service.html

9. Please provide link(s) for portal(s) providing following services/features:
   - E-participation or similar *

https://medienportal.regierung.li/?nid=10934&groupnr=10934&lang=de

10. Please provide link(s) for portal(s) providing following services/features:
    - Open government data

    > https://www.llv.li; https://oera.li/cr-portal/suche/suche.xhtml; https://geodaten.llv.li/;
    > https://etab.llv.li/PXWeb/pxweb/de/eTab/?rxid=a4cb8296-58ac-4452-821a-0c587794da64

11. Please provide link(s) for portal(s) providing following services/features:
    - Public procurement

    > https://apps.llv.li/amtsblatt/kundmachung/displaySel;
    > https://www.llv.li/inhalt/11615/amtsstellen/fachstelle-offentliches-auftragswesen

12. Please provide link(s) for portal(s) providing following services/features:
    - Others (if any)

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

    > Ministry of General Government Affairs and Finance:
    > https://www.regierung.li/ministerien/ministerium-fuer-praesidiales-und-finanzen Office of
    > Information Technology: https://www.llv.li/inhalt/1197/amtsstellen/amt-fur-informatik

14. Does your country have a Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

    ◉ Yes

    ○ No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

Martin Matt

16. Title *

Director

17. Organization *

Office of Information Technology

18. Email *

martin.matt@llv.li

Multiple and/or networked CIOs or equivalent across Government Ministries

19. Are there multiple and/or networked CIOs or equivalent positions across Government agencies/departments/ministries? *

○ Yes

◉ No

20. Please provide link and detail on above, including coordination/integration between national and sub-national levels on e-government development.

> Digitale Agenda Liechtenstein: https://www.regierung.li/files/attachments/ikr-DigitaleAgendaFL-A4-Einzelseiten-200dpi.pdf?t=637592648730425901; E-Government Strategie Liechtenstein: https://www.regierung.li/media/attachments/ikr-eGovernmentStrategie-A4-D.PDF?t=636911057929590704

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

> Office of Construction and Infrastructure https://www.llv.li/inhalt/1706/amtsstellen/amt-fur-bau-und-infrastruktur

22. Education *

> Office of Education https://www.llv.li/inhalt/11631/amtsstellen/schulamt

23. Health *

> Office of Education https://www.llv.li/inhalt/1908/amtsstellen/amt-fur-gesundheit

24. Social Welfare (social inclusion, social protection, etc.) *

> Office of Education https://www.llv.li/inhalt/1908/amtsstellen/amt-fur-gesundheit

25. Employment and Labour *

> Office of Economic Affairs, https://www.llv.li/inhalt/12481/amtsstellen/amt-fur-
> volkswirtschaft

26. Environment *

> Office of Environment https://www.llv.li/inhalt/12298/amtsstellen/amt-fur-umwelt

27. Justice *

> Office of Justice https://www.llv.li/inhalt/11622/amtsstellen/amt-fur-justiz

28. Economy/finance *

> Ministry of General Government Affairs and Finance
> https://www.regierung.li/ministerien/ministerium-fuer-praesidiales-und-finanzen; Office of
> Economic Affairs, https://www.llv.li/inhalt/12481/amtsstellen/amt-fur-volkswirtschaft;
> Financial Market Authority https://www.fma-li.li/en/

29. Industry/trade *

> Office of Economic Affairs, https://www.llv.li/inhalt/12481/amtsstellen/amt-fur-
> volkswirtschaft; Office of Justice https://www.llv.li/inhalt/11622/amtsstellen/amt-fur-justiz

B. COVID-19 Response and Recovery

30. Is there a specific national portal or a dedicated section addressing the COVID-
19 pandemic? *

○ Yes

○ No

○ | Other |

COVID-19 response

31. Please provide link(s) and more information about the specific national portal
    or dedicated section addressing the COVID-19 pandemic? *

> https://www.serviceportal.li/de/privatpersonen/gesundheit-vorsorge-und-
> pflege/coronavirus https://www.llv.li/covid-zertifikat https://www.impfung.li

32. Is there any specific budget allocated for new initiative/measure(s) of e-
    government in response to the COVID-19 pandemic and/or in supporting
    recovery? *

◉ Yes

○ No

33. Please provide link and detail.

> The budget is the responsibility of the Ministry of Social Affairs and Culture.
> https://www.regierung.li/coronavirus

34. Is there a specific post-COVID-19 digital strategy for recovery and allocation of
    public resources (e.g for digital transformation, digital inclusion)? *

◉ Yes

○ No

35. Please provide link and detail.

> https://corona.avw.li/massnahmen-der-liechtensteiner-regierung-zur-unterstuetzung-der-wirtschaft-waehrend-corona19.html

C. Legal Framework

36. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

(●) Yes

(○) No

37. If yes, please provide link and detail.

> Data Protection Act Liechtenstein https://www.datenschutzstelle.li/download_file/view/501; Law on Information of the Population (Information Law) https://www.gesetze.li/konso/1999.159; Information and consultation is one of the core tasks of the national data protection supervisory authorities under the new data protection legislation https://www.datenschutzstelle.li/

38. Is there any legislation, law or regulation on data privacy and/or protection? *

(●) Yes

(○) No

39. If yes, please provide link and detail.

> Data Protection Act Liechtenstein https://www.datenschutzstelle.li/download_file/view/501; Law on Information of the Population (Information Law) https://www.gesetze.li/konso/1999.159

40. Is there any legislation, law or regulation on cybersecurity or similar? *

○ Yes

○ No

41. If yes, please provide link and detail.

> Directive on measures to ensure a high common level of security of network and information systems in the information systems in the Union https://eur-lex.europa.eu/legal-content/DE/TXT/PDF/?uri=CELEX:32016L1148; DURCHFÜHRUNGSVERORDNUNG (EU) 2018/151 https://eur-lex.europa.eu/legal-content/DE/TXT/PDF/?uri=CELEX:32018R0151; REGULATION (EU) on ENISA (the European Union Agency for Cyber Security) and on the certification of the cyber security of cybersecurity of information and communication technology and repealing Regulation Regulation (EU) No 526/2013 (Cybersecurity Legislative Act). https://eur-lex.europa.eu/legal-content/DE/TXT/PDF/?uri=CELEX:32019R0881

42. Is there any legislation, law or regulation on digital identity? *

○ Yes

○ No

43. If yes, please provide link and detail.

> eGovernment Act https://www.gesetze.li/chrono/pdf/2020359000; E-Government Ordinance; E-GovV https://www.gesetze.li/konso/2020459000

44. Is there any legislation, law or regulation on digital signature? *

○ Yes

○ No

45. If yes, please provide link and detail.

> legislation on eSignatures https://www.gesetze.li/konso/2019114000

46. Is there any legislation, law or regulation on e-procurement? *

⦿ Yes

◯ No

47. If yes, please provide link and detail.

> Public Procurement Act https://www.gesetze.li/konso/1998135000; Ordinance on Public
> Procurement https://www.gesetze.li/konso/1998189000

48. Is there any legislation, law or regulation on digitally publishing government
    expenditure? *

Note: This is related to SDG Indicator 16.6.1

⦿ Yes

◯ No

49. If yes, please provide link and detail.

> Each year, a finance law is enacted for the following year. The content is the budgeted
> expenditure. https://www.gesetze.li/chrono/2020345000

50. Is there any legislation, law or regulation on data
    sharing/exchange/interoperability across government agencies? *

⦿ Yes

◯ No

51. If yes, please provide link and detail.

> Law on the Organisation of Government and Administration (RVOG)
> https://www.gesetze.li/konso/2012348000; eGovernment Act
> https://www.gesetze.li/chrono/pdf/2020359000; E-Government Ordinance; E-GovV
> https://www.gesetze.li/konso/2020459000

52. Is there any legislation, law or regulation on open government data? *

- ◉ Yes

- ◯ No

53. If yes, please provide link and detail.

> DIRECTIVE (EU) on open data and the re-use of public sector information https://eur-lex.europa.eu/legal-content/DE/TXT/?
> uri=uriserv:OJ.L_.2019.172.01.0056.01.DEU&toc=OJ:L:2019:172:TOC; DIRECTIVE 2013/37/EU
> amending Directive 2003/98/EC on the re-use of public sector information (Text with EEA
> relevance) https://eur-lex.europa.eu/legal-content/DE/TXT/?uri=CELEX%3A32013L0037

54. Is there any legislation, law or regulation on the use of new/emerging
technologies such as artificial intelligence (AI), robotics, blockchains, 5G and
Internet of Things (IoT)? *

- ◉ Yes

- ◯ No

55. If yes, please provide link(s) and detail(s).

> Law on Tokens and VT Service Providers https://www.gesetze.li/konso/2019301000;
> Ordinance on Tokens and VT Service Providers (TVTV)
> https://www.gesetze.li/konso/2019349000

D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? *

(●) Yes

( ) No

Please provide information where relevant:

57. How long is the period/cycle of the national e-government strategy or equivalent? *

( ) Two-year

( ) Three-year

(●) Five-year

( ) Ten-year

( ) [Other]

58. Is the national e-government strategy guided by or aligned with the national development strategy? *

(●) Yes

( ) No

59. Please provide link and detail.

Yes, the national e-government strategy (https://www.regierung.li/media/attachments/ikr-eGovernmentStrategie-A4-D.PDF?t=636911057929590704) is oriented towards the "Digitale

Agenda Liechtenstein" (https://www.regierung.li/files/attachments/ikr-DigitaleAgendaFL-A4-
Einzelseiten-200dpi.pdf?t=637592648730425901).

60. Is the national e-government strategy guided by or aligned with the
Sustainable Development Goals (SDGs)? *

◉ Yes

◯ No

61. Please provide link and detail.

The SDG goals are incorporated into the e-government strategy.
https://www.regierung.li/media/attachments/ikr-eGovernmentStrategie-A4-D.PDF?
t=636911057929590704 under preparation: https://eur-lex.europa.eu/legal-
content/DE/TXT/?uri=CELEX%3A52018PC0441&qid=1619601359460

62. Does the national e-government strategy make specific reference to or is
aligned with sub-national/local e-government development strategy? *

◉ Yes

◯ No

63. Please provide link and detail.

Yes, the national e-government strategy makes specific reference to e-participation,
engagement and/or digital inclusion. https://www.regierung.li/media/attachments/ikr-
eGovernmentStrategie-A4-D.PDF?t=636911057929590704

64. Does the national e-government strategy make specific reference to e-
participation, engagement and/or digital inclusion? *

◉ Yes

◯ No

65. Please provide link and detail.

> Yes, the national e-government strategy makes specific reference to e-participation, engagement and/or digital inclusion. https://www.regierung.li/media/attachments/ikr-eGovernmentStrategie-A4-D.PDF?t=636911057929590704

66. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

- ● Yes

- ○ No

67. Please provide link and detail.

> The implementation of the national e-government strategy is carried out in projects at the Office of Information Technology (AI). The AI-IT strategy of the Office of Information Technology is not publicly available.

68. Does the national e-government strategy make specific reference to national digital identity? *

- ● Yes

- ○ No

69. Please provide link and detail.

> Yes, the e-government strategy describes that electronic identity (eID) will be used by state institutions for identification and will be widely used for public sector.

70. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

○ Yes

○ No

71. Please provide link and detail.

> Yes, digital-by-default/digital-by-design/digital-first principle of the Tallinn Declaration.
> https://www.presseportal.ch/de/pm/100000148/100807774; For the private sector: digital
> only from 2023; for natural persons digital first from 2026.
> https://www.gesetze.li/chrono/pdf/2020359000

72. Does the national e-government strategy make specific reference to data-once-only principle or similar? *

◉ Yes

○ No

73. Please provide link and detail.

> Yes, the e-government strategy contains the implementation of the Tallinn Declaration.
> https://www.presseportal.ch/de/pm/100000148/100807774

74. Does the national e-government strategy make specific reference to the use of new/emerging technologies such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

◉ Yes

○ No

75. Artificial intelligence (AI) - please provide link and detail:

> No

76. Robotics - please provide link and detail:

[   ]

77. Blockchains - please provide link and detail:

Law on Tokens and VT Service Providers https://www.gesetze.li/konso/2019301000;
Ordinance on Tokens and VT Service Providers (TVTV)
https://www.gesetze.li/konso/2019349000

78. 5G - please provide link and detail:

Digitale Agenda Liechtenstein: https://www.regierung.li/files/attachments/ikr-
DigitaleAgendaFL-A4-Einzelseiten-200dpi.pdf?t=637592648730425901 E-Government
Strategie Liechtenstein: https://www.regierung.li/media/attachments/ikr-
eGovernmentStrategie-A4-D.PDF?t=636911057929590704

79. Internet of Things (IoT) - please provide link and detail:

Digitale Agenda Liechtenstein: https://www.regierung.li/files/attachments/ikr-
DigitaleAgendaFL-A4-Einzelseiten-200dpi.pdf?t=637592648730425901 E-Government
Strategie Liechtenstein: https://www.regierung.li/media/attachments/ikr-
eGovernmentStrategie-A4-D.PDF?t=636911057929590704

80. Others - please provide link and detail:

[   ]

81. Is the national e-government strategy aligned to any regional or global
guidelines, recommendations, goals (e.g. United Nations, African Union,
European Union, OECD)? *

◉ Yes

○ No

82. Please provide link and detail.

> EU/EEA E-Government Action Plan https://digital-
> strategy.ec.europa.eu/en/policies/egovernment-action-plan

83. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

○ Yes

◉ No

84. Please provide link and detail.

85. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

○ Yes

◉ No

86. Please provide link and detail.

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

87. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

(●) Yes

(○) No

88. If yes, please provide link and detail.

> Due to the short distances in Liechtenstein, the offices are open for direct help. By means of open counters for manual input and support, as well as digital services, all parts of the population can be covered.

89. Is there a national e-participation policy/strategy or similar? *

(○) Yes

(●) No

90. If yes, please provide link and detail.

91. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and other vulnerable groups? *

(●) Yes

(○) No

92. If yes, please provide link and detail.

In Liechtenstein, women are not a vulnerable group. We always plan our services to be equal and barrier-free

93. Does the Government provide any specific e-service(s) for women and other vulnerable groups? *

◉ Yes

○ No

94. If yes, please provide link and detail.

In Liechtenstein, women are not a vulnerable group. We always plan our services to be equal and barrier-free. https://www.llv.li/inhalt/12560/amtsstellen/beratungs-und-beschwerdestelle; Victim assistance carries out counselling with the necessary protective measures. https://www.llv.li/inhalt/11484/amtsstellen/opferhilfestelle

95. Does the Government provide any specific e-participation measure(s) for women and other vulnerable groups? *

◉ Yes

○ No

96. If yes, please provide link and detail.

In Liechtenstein, women are not a vulnerable group. We always plan our services to be equal and barrier-free. https://www.llv.li/inhalt/12560/amtsstellen/beratungs-und-beschwerdestelle; Victim assistance carries out counselling with the necessary protective measures. https://www.llv.li/inhalt/11484/amtsstellen/opferhilfestelle

97. Does the Government provide any specific measure(s) to build digital literacy/skills for women and other vulnerable groups? *

◉ Yes

○ No

98. If yes, please provide link and detail.

> In Liechtenstein, women are not a vulnerable group. We always plan our services to be equal and barrier-free. https://www.llv.li/inhalt/12560/amtsstellen/beratungs-und-beschwerdestelle; Victim assistance carries out counselling with the necessary protective measures. https://www.llv.li/inhalt/11484/amtsstellen/opferhilfestelle

99. Does the Government use any social media platform(s)? *

○ Yes

◉ No

100. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

[   ]

101. Please include any guidelines for government officials/institutions on the use of social media.

[   ]

102. Does the Government publish information on how people's voices, including those among women and the vulnerable groups, are included in policy decision-making? *

◉ Yes

○ No

103. If yes, please provide link (URL) and detail.

> In Liechtenstein, women are not a vulnerable group. We always plan our services to be equal and barrier-free.

F. Usage, User Satisfaction and Evaluation

104. Does the Government monitor/collect usage statistics of e-government services? *

- (●) Yes
- ( ) No

105. If yes, please provide link and detail.

> We only monitor the calls to the website/services. We do not monitor content and executions.

106. Does the Government measure user satisfaction of e-government services? *

- ( ) Yes
- (●) No

107. If yes, please provide link and detail.

>

108. Does the Government collect usage and/or user satisfaction data with dis-aggregation by gender? *

○ Yes

◉ No

109. If yes, please provide link (URL) and detail.

> [   ]

G. Other information

110. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (including North-South, South-South, triangular, regional, and international cooperation) *

> We are in cooperation with the EU projects and with the Member States through membership of the EEA. We have close cooperation with Switzerland through various laws, e.g. customs agreements, etc.

111. Please provide any other information related to e-government development in your country. *

> We have a lot of projects going on. e.g. the connection of the private sector to our eID (https://eid.li), electronic bilateral official delivery, electronic signature with eID.li, citizen portal/citizen account and company portal/company account, electric representation (private sector and natural persons), new electronic payment, eHealth - electronic health record, company reporting platform. etc.

Consent to publish this Questionnaire

112. I/We authorize UN DESA to publish my/our responses as deemed necessary. *

◉ Yes

○ No

THANK YOU

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.

Please complete this OPTIONAL Respondent Satisfaction Survey:
https://forms.office.com/r/yTrKyZCjdT (https://forms.office.com/r/yTrKyZCjdT)