

Respondent

< 52 Anonymous >

58:30  
Time to complete

1. Country name \*

Republic of the Union of Myanmar

## Contact information

2. Your name \*

Nwe Ni Soe Yin (Ms.)

3. Title \*

Director

4. Organization \*

Ministry of Transport and Communications

5. Email \*

nwenisoeyin@e-motc.gov.mm

6. Please select whichever applies \*

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

## A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. \*

*Note: E-government and digital government are used interchangeably in this Questionnaire.*

At national level, Myanmar has several e-Government portals such as 1. <https://myanmar.gov.mm> (Myanmar National Portal) 2. <https://myanmartradeportal.gov.mm> (National Trade Portal) 3. <https://www.mlis.gov.mm> (Myanmar Law Information System) 4. <https://www.pyidaungsu.hluttaw.mm/> (Union Parliament) 5. <https://www.uec.gov.mm/> (Union Election Commission) 6. <https://www.projectbank.gov.mm> (Myanmar Project Bank) 7. <https://www.mmsis.gov.mm> (Myanmar Statistical Information) 8. <https://mohinga.info/en/> (AID TRANSPARENCY PORTAL) 9. <https://www.nam.gov.mm> (National Archives) 10. <https://www.myco.dica.gov.mm> (Myanmar Companies Online) 11. <https://www.labourportal.gov.mm> (Myanmar Labour Portal) 12. <http://www.myanmarjob.gov.mm> (Myanmar Job Portal) 13. <https://www.nssa.gov.mm/> (National Skills Standards Authority) 14. <https://myanmartradenet.com> (Myanmar Trade Net Online System) 15. <https://www.ipd.gov.mm/> (Intellectual Property) 16. <https://www.moe.edu.mm/> (Myanmar Education Portal) 17. <https://meral.edu.mm/> (Myanmar Education Research and Learning Portal) 18. <https://www.mohs.gov.mm/> (Health Information) 19. <https://tourism.gov.mm/> (Tourism Information) 20. <https://tourisminmyanmar.com.mm/> (Travel Information) 21. <https://moswrr.gov.mm/> (Social Welfare Relief and Resettlement) 22. <https://msmewebportal.gov.mm/> (SME Portal)

## 8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar \*

1. <https://myanmar.gov.mm/services>, 2. <https://www.amyotha.hluttaw.mm/my/visiting>, 3. <http://rcms.usc.gov.mm/precedents>, 4. <http://cjs.usc.gov.mm/>, 5. <https://www.nam.gov.mm>, 6. <https://efiling.ird.gov.mm/>, 7. <https://onlinepayment.ird.gov.mm/etax>, 8. <https://www.maccs.gov.mm>, 9. <https://tracking.mcdnswrp.gov.mm/>, 10. <https://www.myco.dica.gov.mm/>, 11. <http://www.kbri.gov.mm/>, 12. <http://www.nlm.gov.mm/>, 13. <https://ptd.gov.mm/Licensing.aspx>, 14. <http://www.myanmarjob.gov.mm/>, 15. <https://complaint.doca.gov.mm>, 16. <https://myanmartradenet.com/>, 17. <http://library.moe.edu.mm>, 18. <http://staff.moe.edu.mm>, 19. <http://emis.moe.edu.mm/>, 20. <http://mdep.moe.edu.mm>, 21. <http://schoolmap.moe.edu.mm>, 22. <http://dmnl.moe.edu.mm>, 23. <http://memr.moe.edu.mm>, 24. <http://edc.moe.edu.mm>, 25. <http://m-ezgo.com>, 26. <https://license.tourism.gov.mm/>, 27. <https://payment.tourism.gov.mm>, 28. <https://glms.tourism.gov.mm>, 29. <https://attendance.tourism.gov.mm>, 30. <https://mlis.gov.mm>

## 9. Please provide link(s) for portal(s) providing following services/features:

- E-participation or similar \*

1. <https://myanmar.gov.mm/polls-survey>, 2. <https://myanmar.gov.mm/discussions>, 3. <https://mohs.gov.mm/page/8509>

## 10. Please provide link(s) for portal(s) providing following services/features:

- Open government data

Partially implemented. Development of policy on open government data is under the progress. Some of open data can be obtained from; 1. <http://www.mmsis.gov.mm/>, 2. <https://www.csostat.gov.mm>, 3. <http://www.mmsdd.org/>, 4. <http://www.mdld-rrd.gov.mm/>, 5. <https://www.mudra-ddm.info/>, 6. <https://mohs.gov.mm/Main/content/publication/2019-ncov>

## 11. Please provide link(s) for portal(s) providing following services/features:

- Public procurement

<https://myanmar.gov.mm/tenders>

12. Please provide link(s) for portal(s) providing following services/features:  
- Others (if any)

1. <https://myanmar.gov.mm/vacancies>, 2. <https://myanmar.gov.mm/news-media>, 3. [www.moi.gov.mm/iprd](http://www.moi.gov.mm/iprd), 4. <https://mchms.net/>

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. \*

e-Government Department, Information Technology and Cyber Security Department, Ministry of Transport and Communications, Myanmar.  
(<https://www.motc.gov.mm/index.php/my/%E1%80%9E%E1%80%90%E1%80%84%E1%80%BA%E1%80%B%E1%80%86%E1%80%AD%E1%80%AF%E1%80%80%E1%80%BA%E1%80%98%E1%80%AC%E1%80%9C%>)

14. Does your country have a Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? \*

Yes

No

## Contact information of national Chief Information Officer (CIO) or equivalent

15. Name \*

Nwe Ni Soe Yin (Ms.)

16. Title \*

Director

## 17. Organization \*

Ministry of Transport and Communications

## 18. Email \*

nwenisoeyin@e-motc.gov.mm

## Multiple and/or networked CIOs or equivalent across Government Ministries

19. Are there multiple and/or networked CIOs or equivalent positions across Government agencies/departments/ministries? \*

Yes

No

20. Please provide link and detail on above, including coordination/integration between national and sub-national levels on e-government development.

1. [<https://www.motc.gov.mm/my/news/%E2%80%9Cworkshop-cyber-security-myanmar%E2%80%9D-%E1%80%90%E1%80%BD%E1%80%84%E1%80%BA-%E1%80%95%E1%80%AD%E1%80%AF%E1%80%B7%E1%80%86%E1%80%B1%E1%80%AC%E1%80%84%E1%80%99s-digital-development-workshop-%E1%80%80%E1%80%BB%E1%80%84%E1%80%BA%E1%80%B8%E1%80%95>] 3. [<https://www.motc.gov.mm/my/news/%E2%80%9Cnational-consultation-assessment-legal-and-regulatory-frameworks-electronic-commerce-clmv%E2%80%9D>] 4. [<https://www.motc.gov.mm/my/news/cyber-law-and-policies-%E1%80%99%E1%80%B0%E1%80%80%E1%80%BC%E1%80%99%E1%80%BA%E1%80%B8%E1%80%99%E1%80%8A%E1%80%BE%E1%80%AD%E1%80%94%E1%80%BE%E1%80%AD%E1%80%AF%E1%80%84%E1%80%85%E1%80%85%E1%80%BA%E1%80%90%E1%80%99%E1%80%BA%E1%80%B8%E1%80%80%E1%80%9C%E1%80%AF%E1%80%95%E1%80%BA%E1%80%84%E1%80%94%E1%80%BA%E1%80%B8%E1%80%A1%E1%80%85%E1%80%8A%E1%80%BA%E1%80%B8%E1%80%A1%E1%80%9D%E1%80%B1%E1%80%80%E1%80%BB%E1%80%84%E1%80%BA%E1%80%B8%E1%80%95%E1%80%81%E1%80%BC%E1%80%80>]
6. [<https://www.motc.gov.mm/my/news/e-government-integrated-data-center-e-gidc>]

%E1%80%90%E1%80%8A%E1%80%BA%E1%80%86%E1%80%B1%E1%80%AC%E1%80%80%E1%80%BA%  
 %E1%80%A1%E1%80%9C%E1%80%AF%E1%80%95%E1%80%BA%E1%80%9B%E1%80%AF%E1%80%B6%  
 7.

[<https://www.motc.gov.mm/my/news/%E2%80%9C%E1%80%80%E1%80%99%E1%80%B9%E1%80%98%E1%80%9C%E1%80%AC%E1%80%A1%E1%80%AD%E1%80%AF%E1%81%8A-%E1%80%99%E1%80%BC%E1%80%94%E1%80%BA%E1%80%99%E1%80%AC%E1%80%94%E1%80%BE%E1%80%97%E1%80%AE%E1%80%9A%E1%80%80%E1%80%BA%E1%80%94%E1%80%99%E1%80%BA%E1%80%A1%E1%80%AE%E1%80%9C%E1%80%80%E1%80%BA%E1%80%91%E1%80%9B%E1%80%B1%E1%80%9E%E1%80%AD%E1%80%AF%E1%80%B7>] 10.

8. [<https://www.motc.gov.mm/my/news/%E2%80%9Cnational-consultation-assessment-legal-and-regulatory-frameworks-electronic-commerce-clmv%E2%80%9D>] 9.

[<https://www.motc.gov.mm/my/news/open-government-data-%E1%80%99%E1%80%B0%E1%80%9D%E1%80%AB%E1%80%92%E1%80%9B%E1%80%B1%E1%80%B8%E1%80%9C%E1%80%AF%E1%80%95%E1%80%BA%E1%80%84%E1%80%94%E1%80%BA%E1%80%B8%E1%80%9E%E1%80%AD%E1%80%AF%E1%80%B7>] 10.

[<https://www.motc.gov.mm/my/news/%E1%80%94%E1%80%AD%E1%80%AF%E1%80%84%E1%80%BA%E1%80%A1%E1%80%90%E1%80%AD%E1%80%AF%E1%80%84%E1%80%BA%E1%80%95%E1%80%84>]

[<https://www.motc.gov.mm/my/news/%E1%80%94%E1%80%AD%E1%80%AF%E1%80%84%E1%80%BA%E1%80%A1%E1%80%90%E1%80%AD%E1%80%AF%E1%80%84%E1%80%BA%E1%80%95%E1%80%84>]

## Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

### 21. Planning/development \*

1. Ministry of Planning and Finance - <https://www.mopfi.gov.mm> (In the future, Domain name of the URLs will be changed to <https://www.mopf.gov.mm>) 2. Department of Urban and Housing Development - <https://construction.gov.mm/city/>

### 22. Education \*

Ministry of Education - <http://www.moe.gov.mm/en>

### 23. Health \*

Ministry of Health and Sports - <https://mohs.gov.mm/>

## 24. Social Welfare (social inclusion, social protection, etc.) \*

1. Ministry of Social Welfare Relief and Resettlement - <https://moswrr.gov.mm/> 2. Myanmar Social Security Board - <https://ssb.gov.mm/>

## 25. Employment and Labour \*

Ministry of Labour, Immigration and Population - <http://www.mip.gov.mm/>,  
<https://www.mol.gov.mm/>

## 26. Environment \*

Ministry of Natural Resources and Environmental Conservation -  
<http://www.monrec.gov.mm/>

## 27. Justice \*

1. The Supreme Court of the Union - <https://www.unionsupremecourt.gov.mm> 2.  
Constitutional Tribunal of the Union - <https://www.constitutionaltribunal.gov.mm> 3. Union  
Attorney General's Office - <https://www.oag.gov.mm/>

## 28. Economy/finance \*

1. Ministry of Planning and Finance - <https://www.mopfi.gov.mm> 2. Ministry of Investment  
and Foreign Economic Relations - <https://www.mifer.gov.mm> 3. Financial Regulatory  
Department - <http://frd.gov.mm> 4.SME Portal - <https://msmewebportal.gov.mm/> 5. Central  
Bank - <https://cbm.gov.mm>

## 29. Industry/trade \*

1. Ministry of Industry - <http://www.industry.gov.mm> 2. Ministry of Commerce -  
<https://www.commerce.gov.mm>

## B. COVID-19 Response and Recovery

30. Is there a specific national portal or a dedicated section addressing the COVID-19 pandemic? \*

Yes

No

Other

## COVID-19 response

31. Please provide link(s) and more information about the specific national portal or dedicated section addressing the COVID-19 pandemic? \*

1. COVID-19 Daily situation report, Surveillance Dashboard, SOPs, Guidelines, Announcements, Health Education and Information on prevention and response to COVID-19 are uploaded in a real time manner on ministry's website.  
<https://mohs.gov.mm/Main/content/publication/2019-ncov> 2. Ministry of Planning and Finance's Web Portal has the link where the people can donate for Covid-19 Vaccination Fund via e-payment <https://mopfi.gov.2c2p.com/mopfi> 3. Saw Saw Shar Mobile Application for Covid-19 Contact Tracing <https://play.google.com/store/apps/details?id=mm.org.mcf.app001> 4. Stop COVID -19 Mobile Application, It's available on Google Play Store (Android) and AppStore (IOS) as mobile application.

32. Is there any specific budget allocated for new initiative/measure(s) of e-government in response to the COVID-19 pandemic and/or in supporting recovery? \*

Yes

No



33. Please provide link and detail.

1. COVID-19 Economic Relief Plan-CERP <https://www.mopfi.gov.mm/my/blog/45/11310> 2. "NgweBike" Mobile Application for Covid-19 Pandemic Recovery <https://apps.apple.com/us/app/ngwebike/id1521791132>

34. Is there a specific post-COVID-19 digital strategy for recovery and allocation of public resources (e.g for digital transformation, digital inclusion)? \*

Yes

No

35. Please provide link and detail.

1. COVID-19 Economic Relief Plan-CERP <https://www.mopfi.gov.mm/my/blog/45/11310>, <https://www.globalcompliancenews.com/2020/05/18/myanmar-the-covid-19-economic-relief-plan-20200504/> 2. 2021-2025 (Myanmar Tourism Strategic Recovery Roadmap) <https://tourism.gov.mm/wp-content/uploads/2021/01/MTSRR-with-DASSK-and-VP.pdf>

## C. Legal Framework

36. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? \*

Yes

No

37. If yes, please provide link and detail.

The Press Law <https://www.mlis.gov.mm/lsScPop.do?lawordSn=9582>  
<https://www.moi.gov.mm/laws/3385>

38. Is there any legislation, law or regulation on data privacy and/or protection? \*

Yes

No

39. If yes, please provide link and detail.

1. THE MYANMAR OFFICIAL SECRETS ACT <https://www.mlis.gov.mm/lsScPop.do?lawordSn=8997> 2. The Telecommunications Law <https://www.mlis.gov.mm/lsScPop.do?lawordSn=9192> <https://www.mlis.gov.mm/lsScPop.do?lawordListId=1038> 3. Electronic Transaction Law <https://www.mlis.gov.mm/lsScPop.do?lawordSn=15868> <https://www.mlis.gov.mm/lsScPop.do?lawordListId=1060> 4. The Law for Protection of Personal Privacy and Personal Security of Citizens <https://www.mlis.gov.mm/lsScPop.do?lawordSn=16023>

40. Is there any legislation, law or regulation on cybersecurity or similar? \*

Yes

No

41. If yes, please provide link and detail.

1. The Telecommunications Law <https://www.mlis.gov.mm/lsScPop.do?lawordSn=9192> <https://www.mlis.gov.mm/lsScPop.do?lawordListId=1038> 2. Electronic Transaction Law <https://www.mlis.gov.mm/lsScPop.do?lawordSn=15868> <https://www.mlis.gov.mm/lsScPop.do?lawordListId=1060> 3. Draft Cyber Security Law <https://www.motc.gov.mm/my/news/draft-cyber-security-law>

42. Is there any legislation, law or regulation on digital identity? \*

Yes

No

43. If yes, please provide link and detail.

The Government of Myanmar has released "12 points Economic Policy" in 2016, in which to develop infrastructure such as electricity, roads and ports, and to set up "Data ID Card System", "Digital Government Strategy" and "e-Government System" was included. To carry out the development of digital identity system and legislation, e-ID System Working Committee was formed in 2018. At present, the Committee is undertaking to take place or amend the law for digital identity in Myanmar. ([https://myanmar.gov.mm/web/guest/news-media/news/latest-news/-/asset\\_publisher/idasset354/content/%25E1%2580%2595%25E1%2580%25BC%25E1%2580%258A%2596](https://myanmar.gov.mm/web/guest/news-media/news/latest-news/-/asset_publisher/idasset354/content/%25E1%2580%2595%25E1%2580%25BC%25E1%2580%258A%2596))

44. Is there any legislation, law or regulation on digital signature? \*

Yes

No

45. If yes, please provide link and detail.

1. Electronic Transaction Law <https://www.mlis.gov.mm/lsScPop.do?lawordSn=15868>  
<https://www.mlis.gov.mm/lsScPop.do?lawordListId=1060> 2. The Evidence Act  
<https://www.mlis.gov.mm/lsScPop.do?lawordSn=9480>

46. Is there any legislation, law or regulation on e-procurement? \*

Yes

No

47. If yes, please provide link and detail.

1. Procurement Law Procurement law is under progress of drafting in which the provision for e-procurement was included. 2. Draft Guidelines for Procurement in e-Government <https://www.motc.gov.mm/my/news/draft-guidelines-procurement-e-government> 3. Electronic Transaction Law <https://www.mlis.gov.mm/lsScPop.do?lawordSn=15868>  
<https://www.mlis.gov.mm/lsScPop.do?lawordListId=1060>

48. Is there any legislation, law or regulation on digitally publishing government expenditure? \*

*Note: This is related to SDG Indicator 16.6.1*

Yes

No

49. If yes, please provide link and detail.

Citizen Budget Reports & Annual Budget Law are released annually. 1. 2020-2021 FY Union Budget Law <https://www.mopfi.gov.mm/sites/default/files/2020-2021%20FY%20Union%20Budget%20Law.pdf> 2. 2020-2021 Fiscal Year Citizen's Budget [https://www.mopfi.gov.mm/sites/default/files/upload\\_pdf/2020/11/2020-2021%20Fiscal%20Year%20Citizen's%20Budget.pdf](https://www.mopfi.gov.mm/sites/default/files/upload_pdf/2020/11/2020-2021%20Fiscal%20Year%20Citizen's%20Budget.pdf)

50. Is there any legislation, law or regulation on data sharing/exchange/interoperability across government agencies? \*

Yes

No

51. If yes, please provide link and detail.

52. Is there any legislation, law or regulation on open government data? \*

Yes

No

53. If yes, please provide link and detail.

Draft Open Government Data Policy in Myanmar  
<https://www.motc.gov.mm/my/news/consultation-open-government-data-policy-myanmar>

54. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? \*

Yes

No

55. If yes, please provide link(s) and detail(s).

Notification on Digital Currency <https://www.cbm.gov.mm/content/5644>

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## D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? \*

Yes

No

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Please provide information where relevant:

57. How long is the period/cycle of the national e-government strategy or equivalent? \*

Two-year

Three-year

Five-year

Ten-year

Other

58. Is the national e-government strategy guided by or aligned with the national development strategy? \*

Yes

No

59. Please provide link and detail.

1. 12-point Economic Policy

[https://www.mopfi.gov.mm/sites/default/files/upload\\_pdf/2017/08/2016-07-](https://www.mopfi.gov.mm/sites/default/files/upload_pdf/2017/08/2016-07-29%20ecomomics%20policies.pdf)

[29%20ecomomics%20policies.pdf](https://www.mopfi.gov.mm/sites/default/files/upload_pdf/2018/09/MSDP%20EN%203-9-18.pdf) 2. Myanmar Sustainable Development Plan (MSDP)

[https://www.mopfi.gov.mm/sites/default/files/upload\\_pdf/2018/09/MSDP%20EN%203-9-](https://www.mopfi.gov.mm/sites/default/files/upload_pdf/2018/09/MSDP%20EN%203-9-18.pdf)

[18.pdf](http://www.cicc.or.jp/japanese/kouenkai/pdf_ppt/pastfile/r02/201203-07mm.pdf) 3. [http://www.cicc.or.jp/japanese/kouenkai/pdf\\_ppt/pastfile/r02/201203-07mm.pdf](http://www.cicc.or.jp/japanese/kouenkai/pdf_ppt/pastfile/r02/201203-07mm.pdf)

60. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? \*

Yes

No

61. Please provide link and detail.

Myanmar Sustainable Development Plan (MSDP)

[https://www.mopfi.gov.mm/sites/default/files/upload\\_pdf/2018/09/MSDP%20EN%203-9-](https://www.mopfi.gov.mm/sites/default/files/upload_pdf/2018/09/MSDP%20EN%203-9-18.pdf)

[18.pdf](https://www.mopfi.gov.mm/sites/default/files/upload_pdf/2018/09/MSDP%20EN%203-9-18.pdf)

62. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? \*

Yes

No

63. Please provide link and detail.

National e-Government strategy, Myanmar e-Governance Master Plan (2016-2020) covered the all government agencies including sub-national/local government organizations.  
<https://www.motc.gov.mm/index.php/my/news/myanmar-e-government-master-plan>

64. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? \*

Yes

No

65. Please provide link and detail.

Specific plans to implement e-participation, engagement and/or digital inclusion will be placed in Myanmar e-Governance Master Plan (2021-2025).

66. Does the national e-government strategy make specific reference to a national data governance framework or similar? \*

Yes

No

67. Please provide link and detail.

Specific plans to implement a national data governance framework will be placed in Myanmar e-Governance Master Plan (2021-2025).

68. Does the national e-government strategy make specific reference to national digital identity? \*

Yes

No

69. Please provide link and detail.

Myanmar e-Governance Master Plan (2016-2020)  
<https://www.motc.gov.mm/index.php/my/news/myanmar-e-government-master-plan>

70. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? \*

Yes

No

71. Please provide link and detail.

The development of Digital-first policy will be placed in Myanmar e-Governance Master Plan (2021-2025).

72. Does the national e-government strategy make specific reference to data-once-only principle or similar? \*

Yes

No



73. Please provide link and detail.

The development of data-once-only policy will be placed in Myanmar e-Governance Master Plan (2021-2025).

74. Does the national e-government strategy make specific reference to the use of new/emerging technologies such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? \*

Yes

No

75. Artificial intelligence (AI) - please provide link and detail:

76. Robotics - please provide link and detail:

77. Blockchains - please provide link and detail:

78. 5G - please provide link and detail:

79. Internet of Things (IoT) - please provide link and detail:

80. Others - please provide link and detail:

81. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? \*

Yes

No

82. Please provide link and detail.

1. ASEAN ICT Masterplan (2016-2020)  
[https://www.asean.org/storage/images/2015/November/ICT/15b%20--%20AIM%202020\\_Publication\\_Final.pdf](https://www.asean.org/storage/images/2015/November/ICT/15b%20--%20AIM%202020_Publication_Final.pdf) 2. Initiative for ASEAN Integration (IAI) Strategic Framework and IAI Work Plan III <https://asean.org/storage/2016/09/09rev2Content-IAI-Work-Plan-III.pdf> 3. Guidelines for Systematic and Smooth Implementation of Socio-Economic Development Activities in Cooperation with UN Agencies, International Organization and NGOs/ INGOs [http://www.ibiblio.org/obl/docs3/Guidelines-English\\_unofficial.pdf](http://www.ibiblio.org/obl/docs3/Guidelines-English_unofficial.pdf)

83. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? \*

Yes

No

84. Please provide link and detail.

85. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? \*

Yes

No

86. Please provide link and detail.

## E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

87. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? \*

Yes

No

88. If yes, please provide link and detail.

Myanmar Sustainable Development Plan (MSDP)  
[https://www.mopfi.gov.mm/sites/default/files/upload\\_pdf/2018/09/MSDP%20EN%203-9-18.pdf](https://www.mopfi.gov.mm/sites/default/files/upload_pdf/2018/09/MSDP%20EN%203-9-18.pdf)

89. Is there a national e-participation policy/strategy or similar? \*

Yes

No

90. If yes, please provide link and detail.

Myanmar Sustainable Development Plan (MSDP)  
[https://www.mopfi.gov.mm/sites/default/files/upload\\_pdf/2018/09/MSDP%20EN%203-9-18.pdf](https://www.mopfi.gov.mm/sites/default/files/upload_pdf/2018/09/MSDP%20EN%203-9-18.pdf)

91. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and other vulnerable groups? \*

Yes

No

92. If yes, please provide link and detail.

1. "NgweBike" Mobile Application for Covid-19 Pandemic Recovery.  
<https://apps.apple.com/us/app/ngwebike/id1521791132> 2. Pension Payment with E-Pension Management System <http://www.meb.gov.mm/en/?p=462> 3. Ministry Social Welfare Relief and Resettlement <https://play.google.com/store/apps/details?id=com.nanolabsdevnaing.moswrr&fbclid=IwAR1OBnrMpW0oW33q0fXo6l4HmDIJZdTY836p8UxTAyHMxh>

93. Does the Government provide any specific e-service(s) for women and other vulnerable groups? \*

Yes

No

94. If yes, please provide link and detail.

1. "NgweBike" Mobile Application for Covid-19 Pandemic Recovery.  
<https://apps.apple.com/us/app/ngwebike/id1521791132> 2. Pension Payment with E-Pension Management System <http://www.meb.gov.mm/en/?p=462>

95. Does the Government provide any specific e-participation measure(s) for women and other vulnerable groups? \*

Yes

No

96. If yes, please provide link and detail.

97. Does the Government provide any specific measure(s) to build digital literacy/skills for women and other vulnerable groups? \*

Yes

No

98. If yes, please provide link and detail.

Ministry Social Welfare Relief and Resettlement 1. <https://moswrr.gov.mm/service/welfare-with-disabilities/details/269f1ee4-4196-422c-901d-a39f72ca7385> 2. <https://moswrr.gov.mm/service/youth-welfare-development/details/da654e6a-05bc-4e69-a776-c51538b8df1a> 3. <https://moswrr.gov.mm/service/youth-welfare-development/details/f1ca2b38-2cd0-4ee6-aae2-b8e5abfab42a>

99. Does the Government use any social media platform(s)? \*

Yes

No

100. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

e-information 1. <https://www.facebook.com/myanmarnationalportal> (Myanmar National Portal) 2. <https://www.facebook.com/MinistryOfHealthAndSportsMyanmar> (Ministry of Health and Sports) 3. <https://www.facebook.com/moe.gov.mm> (Ministry of Education) 4. <https://www.facebook.com/pyithu.hluttaw.mm> (Pyithu Hluttaw) 5. <https://www.facebook.com/hluttawamyotha> (Amyotha Hluttaw) 6. <https://www.facebook.com/officemohamyanmar> (Ministry of Home Affair) 7. <https://www.facebook.com/modofmm> (Ministry of defense) 8. <https://www.facebook.com/moht.mm> (Ministry of Hotel and Tourism) 9. <https://www.facebook.com/Ministry-of-Planning-and-Finance-102919725334130> (Ministry of Planning and Finance)

101. Please include any guidelines for government officials/institutions on the use of social media.

No

102. Does the Government publish information on how people's voices, including those among women and the vulnerable groups, are included in policy decision-making? \*

Yes

No

103. If yes, please provide link (URL) and detail.

## F. Usage, User Satisfaction and Evaluation

104. Does the Government monitor/collect usage statistics of e-government services? \*

Yes

No

105. If yes, please provide link and detail.

e-Government Department, Ministry of Transport and Communications has been monitoring the usage statistics of e-government services (G2G) but not publish yet.

106. Does the Government measure user satisfaction of e-government services? \*

Yes

No

107. If yes, please provide link and detail.

108. Does the Government collect usage and/or user satisfaction data with disaggregation by gender? \*

Yes

No

109. If yes, please provide link (URL) and detail.

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## G. Other information

110. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (including North-South, South-South, triangular, regional, and international cooperation) \*

Regional : 1. Regional cooperation programs of Regional Comprehensive Economic Partnership (RCEP) – e-Commerce 2. ASEAN Coordinating Committee on Electronic Commerce (ACCEC) - e-Commerce, 4IR, ASEAN Digital Integration Framework and Economy Monitoring Index (ADII), ASEAN Policy Implementation (API), ASEAN Online Sale Day (AOSD) 3. ASEAN Australia New Zealand Free Trade Agreement (AANZFTA) - e-Commerce 4. Asia IoT Business Platform – IoT technologies. 5. People Republic of China - Cooperation on project of Information Connections throughout Mekong-Lancang Countries (MLC) 2020  
International : 1. Global partnership with UNDP and USAID-PRLM - e-government and digital technologies. 2. Cooperating with Korea International Cooperation Agency (KOICA) – financial and technical advice. 3. Cooperating with World Bank and ILO - technical advice. 4. Implementing in the matters related to the Digital Economy Innovation Advocacy with the support of the Enhanced Integrated Framework (EIF), the WTO's key component of aid for trade programs. New employment opportunities are being created through the strengthening of the Myanmar's digital economy service in-line with the strategy framework of Digital Economy Development Committee (DEDC) on digital trade. 5. Regional partnership with World Health Organization (WHO) and Asia eHealth Information Network (AeHIN) - digital health and technologies. 6. Cooperate among ASEAN Central Banks - Cybersecurity Resilience and Information Sharing Platform - Digital Technology Network (CRISP-DNT) to cooperate among ASEAN Central Banks. 7. Cooperation with National Information Society Agency (NIA) Republic of Korea - Information Access Center (IAC). 8. UNESCAP - Asia Pacific Information Superhighway 9. OECD – OECD Network on Open and Innovative Governments in Southeast Asia 2020. 10. EU-ASEAN – Cross Border Data Flows 11. ERIA – Digital Trade and e-Commerce. 12. Cooperation with World Bank – Telecom Sector Reform project and Digital Government project. 13. Cooperation with Korea EXIM Bank – e-Government Integrated Data Center (eGIDC) establishment project Further information: <https://projectbank.gov.mm/en/>

111. Please provide any other information related to e-government development in your country. \*

In 2018, the e-Government Steering Committee was formed for successful implementation of the conceptual framework and roadmap of e-Governance Master Plans. e-Government Implementation Committee was formed with five objectives and eight sub-committee have been constituted in order to achieve the desired goals of e-Government development in Myanmar. At present, the development of new e-Governance Master Plan (2021-2030) is in progress.



## Consent to publish this Questionnaire

112. I/We authorize UN DESA to publish my/our responses as deemed necessary. \*

Yes

No

## THANK YOU

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.

Please complete this OPTIONAL Respondent Satisfaction Survey:

<https://forms.office.com/r/yTrKyZCjdT> (<https://forms.office.com/r/yTrKyZCjdT>)