



Member States Questionnaire (MSQ) for the United Nations E-Government Survey 2022

The objective of this questionnaire is to gather information from Member States in preparation of the United Nations E-Government Survey 2022. Please note that these responses do not directly affect the UN E-Government Development Index (EGDI), which is a composite index of the Online Service Index (OSI), Telecommunications Infrastructure Index (TII) and Human Capital Index (HCI). UNDESA assesses national portals with the assistance of independent researchers to construct the OSI, and requests data from the International Telecommunications Union (ITU) and the United Nations Educational, Scientific and Cultural Organization (UNESCO) to construct TII and HCI respectively. Inputs to the MSQ will be used by the United Nations E-Government Survey 2022 team for more in-depth country analysis, fact-checking and data quality assurance.

Refer here for a glossary of terminologies: <https://publicadministration.un.org/egovkb>

More information about the UN E-Government Survey: <https://publicadministration.un.org/en/Research/UN-e-Government-Surveys>

For any questions about this questionnaire, please contact Madeleine Losch (email: loschm@un.org) and Rachael Purcell (email: purcell@un.org).

COUNTRY NAME*

Contact information

Your name*	José Pino
Title*	Director of Online Services and Innovation
Organization*	MITIC (Ministry of Information and Communication Technologies)
Email*	jpino@mitic.gov.py

Please select whichever applies*

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I did not have the full information to respond to this questionnaire.
- I mostly provided my own opinion/assessment rather than official information.
- Other _____

A. Institutional / Organizational Framework

1. What is the official e-government portal at the national level? If more than one exists, please list all. *

The Government Portal (<https://www.paraguay.gov.py>) is the Portal of the Paraguayan State oriented to the citizen. It is constituted as the single window of access to all the information, services and procedures offered by the institutions of the Paraguayan State in a single access point, at any time, 24 hours a day, using any device with Internet access from any point country and the world.

2. Please provide links (Links) for portals providing specific services/features*

E-services or similar	https://www.paraguay.gov.py/
E-participation or similar	
Open government data	https://www.datos.gov.py/
Public procurement	https://www.contrataciones.gov.py/
Others (if any)	https://informacionpublica.paraguay.gov.py/portal/ (Access portal to public information) https://www.rindiendocuentas.gov.py/ (Covid-19 investment map)

3. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

MITIC (Ministry of Information and Communication Technologies) <https://www.mitic.gov.py/>
Is the technical entity and governing body in the field of Information and Communication Technologies in the public sector, and the communication of the Executive Power. More information <https://www.mitic.gov.py/institucional/mitic>

4. Does your country have a Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

Yes No

If yes, please provide contact information of national Chief Information Officer (CIO) or equivalent:

Your name*	Klaus Pistilli
Title*	General Director of E-Government
Organization*	Ministry of Information and Communication Technologies
Email*	kpistilli@mitic.gov.py

Please provide links and details on the above, including coordination/integration between national and sub-national levels on e-government strategies/programmes.

The National Government's priority axis is the promotion of the National Plan for Information and Communication Technologies, as a strategy for digital transformation and modernization of the State for the benefit of the whole of society.

The Digital Agenda is the roadmap that will allow us to make great leaps with the use of information and communication technologies (ICT) in the relationship of the State with citizens and companies, the Digital Economy, and the advancement of the country's Connectivity.

The Digital Agenda is, therefore, the Action Plan of the Digital Transformation Strategy.

Public institutions and sectors (business, academia, civil society) participate in it and it is articulated with different plans and programs, including the Support Program for the Digital Agenda.

The Digital Agenda Support Program is an initiative carried out by the Ministry of Information and Communication Technologies, with a loan from the IDB.

This program will support the substantial transformations of the priority axes in the national strategy.

<https://www.mitic.gov.py/agenda-digital/agenda-digital/comite-estrategico-digital>

<https://www.mitic.gov.py/viceministerios/tecnologias-de-la-informacion-y-comunicacion/cige>

<https://www.mitic.gov.py/viceministerios/tecnologias-de-la-informacion-y-comunicacion/servicios>

<https://www.mitic.gov.py/institucional/autoridades/klaus-pistilli>

Sectoral agencies/departments/ministries

5. Please provide names and links of the government agencies/departments/ministries at the national level in charge of the following*

Planning/development	Technical secretary of planning https://www.stp.gov.py/
Education	Ministry of Education and Sciences https://www.mec.gov.py
Health	Ministry of Public Health and Social Welfare https://www.mspbs.gov.py/
Social Welfare (inclusion, social protection, etc.)	Ministry of Public Health and Social Welfare https://www.mspbs.gov.py/ and National Secretary for the Human Rights of Persons with Disabilities https://www.senadis.gov.py
Employment and Labour	Ministry of Labour, Employment and Social Security https://www.mtess.gov.py
Environment	Ministry of the Environment and Sustainable Development http://www.mades.gov.py/
Justice	Ministry of Justice https://www.ministeriodejusticia.gov.py
Economy/finance	Ministry of Finance (Treasury) https://www.hacienda.gov.py
Industry/trade	Ministry of Industry and Commerce https://www.mic.gov.py

B. COVID-19 Response and Recovery

6. Is there a specific national portal or a dedicated section addressing the COVID-19 pandemic*?

Yes No

If yes, please provide link and more information about the specific national portal or dedicated section addressing the COVID-19 pandemic?

Ministry of Health, Covid-19 official website:

<https://www.mspbs.gov.py/covid-19.php>

Official vaccine registration website:

<https://www.vacunate.gov.py/>

Covid-19 section of the General Directorate of Health Surveillance of the Ministry of Health:

<http://dgvs.mspbs.gov.py/views/paginas/covid19.html>
<http://dgvs.mspbs.gov.py/>

Other links:

<https://www.mspbs.gov.py/cobertura-gasto-cero.html>
<https://www.mspbs.gov.py/monitoreo-insumos-medicamentos.html>
<https://blog.mitic.gov.py/covid-19-py/>

7. Is there any specific budget allocated for new initiative/measure(s) of e-government in response to the COVID-19 pandemic and/or in supporting recovery? Please provide link and detail.

MapInversiones Paraguay

MapalInversiones Paraguay contributes to aligning the country with international commitments such as the Open Government Alliance (OGP). In addition, it also helps to consolidate the progress made by Paraguay in terms of transparency.

This platform was developed by the IDB in coordination with the Directorate of the National Public Investment System (DSIP) of the Ministry of Finance of the Republic of Paraguay. IDB support was made possible by contributions from the IDB Transparency Fund (AAF), whose donors include Norway, Canada, Italy, Sweden, and Mastercard Corporation. For its part, Microsoft Corporation donated Microsoft Azure service credits to the IDB, which were used to develop and test the cloud platform.

The administration and the Right of Use of the platform were appropriately transferred to the Republic of Paraguay by means of a Letter-Agreement, duly signed by the Minister of Finance, and signed and apostilled by the Secretary General of said Ministry on February 23, 2018.

Covid-19 investment map <https://www.rindiendocuentas.gov.py/>

8. Is there a specific post-COVID-19 digital strategy for recovery and allocation of public resources (e.g. for digital transformation, digital inclusion)? Please provide link and detail.

Plan Epu'ã Paraguay: It arises in response to epidemiological variables, health indicators and the capacity of the service network to respond adequately, equitably, efficiently and in a timely manner to the evolution of the pandemic. <https://resistenciacovid19.mspbs.gov.py/>

C. Legal Framework

9. Is there any legislation, law or regulation on access to information, such as a Freedom of Information Act? *

Yes No

If yes, please provide link and detail.

Law 5282/2014 "Of free citizen access to Public Information and Government Transparency" regulates article 28 of the National Constitution, in order to guarantee to all people, the effective exercise of the right of access to public information, setting the modalities, terms, exceptions and corresponding sanctions, which grant the legal framework to this right and promote the transparency of the State. Public information is that produced, obtained, under the control or in the power of public sources, regardless of its format, support, creation date, origin, classification or processing, unless it is established as secret or reserved by law.

Any person, without discrimination of any kind, may request and access public information, free of charge and without any need to justify the reasons for making their request, in accordance with the procedure established by law.

Public Information Portal

<https://informacionpublica.paraguay.gov.py/portal/>

<https://informacionpublica.paraguay.gov.py/portal/#!/license>

<https://www.bacn.gov.py/leyes-paraguayas/3013/libre-acceso-ciudadano-a-la-informacion-publica-y-transparencia-gubernamental>

https://informacionpublica.paraguay.gov.py/public/ley_5282.pdf

https://informacionpublica.paraguay.gov.py/public/decreto_4064.pdf

<https://informacionpublica.paraguay.gov.py/public/acordada1005.pdf>

<https://informacionpublica.paraguay.gov.py/portal/#!/terminos-condiciones-pagina>

https://informacionpublica.paraguay.gov.py/portal/#!/preguntas_frecuentes

10. Is there any legislation, law or regulation on data privacy and/or protection? *

Yes No

If yes, please provide link and detail.

11. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes No

If yes, please provide link and detail.

DECREE N ° 2274-2019 - That regulates the MITIC law

LAW N ° 6207-2018 - Creation of MITIC

DECREE No. 7052-2017 - National Cybersecurity Plan

DECREE N ° 6234-2016 - TICS GOB Structure

MITIC RESOLUTION N ° 346-2020 - Mandatory Incident Report

MITIC RESOLUTION N ° 277-2020 - Guide to Critical Cybersecurity Controls

MITIC RESOLUTION N ° 733-2019 - Governance Model

MITIC RESOLUTION N ° 699-2019 - Software security criteria

RESOLUTION MITIC N ° 432-2019 - Communication directives in the state media

<https://www.cert.gov.py/marco-legal>

12. Is there any legislation, law or regulation on digital identity? *

Yes No

If yes, please provide link and detail.

In attention to article 4 paragraph c, article 7 paragraphs 1 and 5 of Law No. 6207/2018 "THAT CREATES THE MINISTRY OF INFORMATION AND COMMUNICATION TECHNOLOGIES AND ESTABLISHES ITS ORGANIC CHARTER" MITIC resolution No. 218/2020 is established "By which updates the guidelines of the Single Government Portal and Online Procedures of the Ministry of Information and Communication Technologies".

In said resolution, general guidelines are established:

For access to the Single Government Portal (www.paraguay.gov.py), the MITIC authorizes the implementation of the Citizen's Electronic Identity as a means of authentication and identification, after accepting the terms and conditions defined and annexed to this resolution. The electronic identity generated, integrated, linked or associated with the electronic data managed through the portal is configured in an electronic signature in accordance with the provisions of Law 4017/2010 "On the validity of the Electronic Signature, the Digital Signature, the Messages of Data and the Electronic File" and Law 4610/12 that "modifies and expands law n ° 4017/10 "On the validity of the Electronic Signature, the Digital Signature, the Data Messages and the Electronic File".

<https://www.paraguay.gov.py/marco-legal>

<https://www.paraguay.gov.py/identidad-electronica/informacion>

13. Is there any legislation, law or regulation on digital signature? *

Yes No

If yes, please provide link and detail.

This Law recognizes the legal validity of the electronic signature, the digital signature, the data messages, the electronic file and regulates their use, the certifying companies, their authorization and the provision of certification services.

<https://www.bacn.gov.py/leyes-paraguayas/3550/ley-n-4017-de-validez-juridica-de-la-firma-electronica-la-firma-digital-los-mensajes-de-datos-y-el-expediente-electronico>

<https://www.bacn.gov.py/leyes-paraguayas/216/ley-n-4610-modifica-y-amplia-la-ley-n-401710-de-validez-juridica-de-la-firma-electronica-la-firma-digital-los-mensajes-de-datos-y-el-expediente-electronico>

<https://www.acraiz.gov.py/>

https://www.acraiz.gov.py/adjunt/comercio_electrnico_aspectos_legales.pdf

14. Is there any legislation, law or regulation on e-procurement? *

Yes No

If yes, please provide link and detail.

15. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

Yes No

If yes, please provide link and detail.

<https://www.bacn.gov.py/leyes-paraguayas/9492/ley-n-6672-aprueba-el-presupuesto-general-de-la-nacion-para-el-ejercicio-fiscal-2021>

<https://www.bacn.gov.py/leyes-paraguayas/9115/ley-n-6469-aprueba-el-presupuesto-general-de-la-nacion-para-el-ejercicio-fiscal-2020>

16. Is there any legislation, law or regulation on data sharing/exchange/interoperability across government agencies? *

Yes No

If yes, please provide link and detail.

<https://gestordocumental.mitic.gov.py/share/s/nvTmjlnLTTiqQgrAVtPmow>

17. Is there any legislation, law or regulation on open government data? *

Yes No

If yes, please provide link and detail.

18. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes No

If yes, please provide link and detail.

D. Strategy and Implementation

19. Is there a national e-government strategy or equivalent? *

Yes No

If yes, please provide link and detail.

The National Government's priority axis is the promotion of the National Plan for Information and Communication Technologies, as a strategy for digital transformation and modernization of the State for the benefit of the whole of society.

The Digital Agenda (Agenda Digital in Spanish) is the roadmap that will allow us to make great leaps with the use of information and communication technologies (ICT) in the relationship of the State with citizens and companies, the Digital Economy, and the advancement of the country's Connectivity.

The Digital Agenda

(https://www.mitic.gov.py/application/files/6115/5740/9780/Paraguay._Digital_Agenda_Support_Program.pdf) is, therefore, the Action Plan of the Digital Transformation Strategy.

Public institutions and sectors (business, academia, civil society) participate in it, and it is articulated with different plans and programs, including the Digital Agenda Support Program.

The Digital Agenda Support Program is an initiative carried out by the Ministry of Information and Communication Technologies, with a loan from the IDB.

This program will support the substantial transformations of the priority axes in the national strategy.

Link: <https://www.mitic.gov.py/agenda-digital/agenda-digital/que-es-la-agenda-digital>

More documents: <https://www.mitic.gov.py/agenda-digital/agenda-digital/documentos>

20. How long is the period/cycle of the national e-government strategy or equivalent? *

Two-year

Three-year

- Five-year
- Ten-year
- Other: Depends on each project

21. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail.

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<https://www.mitic.gov.py/agenda-digital/agenda-digital/documentos>
<https://www.mitic.gov.py/agenda-digital/agenda-digital/componentes-de-la-agenda/gobierno-digital>

22. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? Please provide link and detail.

23. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? Please provide link and detail.

The projects of the MITIC Digital Agenda have scope for the entire country.

24. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? Please provide link and detail.

Public institutions and sectors (business, academia, civil society) participate in it and it is articulated with different plans and programs, including the Support Program for the Digital Agenda.
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<https://www.mitic.gov.py/agenda-digital/agenda-digital/documentos>

25. Does the national e-government strategy make specific reference to a national data governance framework or similar? Please provide link and detail.

The Government Open Data of Paraguay are those data that the Paraguayan state institutions make freely available to their citizens, to provide transparency to management and promote accountability, promoting participation and collaboration between the citizen and the government. Participation and collaboration facilitate governance and the creation of public value to improve government services, promote innovation and demand changes or improvements.

These data facilitate economic growth and open new paths to provide competitiveness on equal terms to all citizens and sectors.

Paraguay Open Government Portal - www.gobiernoabierto.gov.py

Open data can be used:
to be able to simply be consulted
to improve the information available with new data (generate public value)

to develop new applications and services
to generate new business
Data format

The data cataloged at www.datos.gov.py can be presented in various formats. Preferably, the majority of non-proprietary formats are used or that require the purchase of commercial software packages to be able to read, process and analyze them.

<https://www.mitic.gov.py/agenda-digital/agenda-digital/documentos>

<https://www.mitic.gov.py/viceministerios/tecnologias-de-la-informacion-y-comunicacion/servicios/sistema-de-intercambio-de-informacion>

26. Does the national e-government strategy make specific reference to national digital identity? Please provide link and detail.

In attention to article 4 paragraph c, article 7 paragraphs 1 and 5 of Law No. 6207/2018 "THAT CREATES THE MINISTRY OF INFORMATION AND COMMUNICATION TECHNOLOGIES AND ESTABLISHES ITS ORGANIC CHARTER" MITIC resolution No. 218/2020 is established "By which updates the guidelines of the Single Government Portal and Online Procedures of the Ministry of Information and Communication Technologies".

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<https://www.paraguay.gov.py/identidad-electronica/informacion>

https://youtu.be/BjdNS_iSPIQ

<https://www.paraguay.gov.py/identidad-electronica/preguntas-frecuentes-creacion>

27. Does the national e-government strategy make specific reference to **digital-by-default/digital-by-design/digital-first principle or similar**? Please provide link and detail.

28. Does the national e-government strategy make specific reference to data-once-only principle or similar? Please provide link and detail.

GDL (Online Document Management for its acronym in Spanish) is a service that enables the management and online obtaining of documents required by public institutions for different procedures and procedures. Example: public tender, housing application, subsidies. It consists of a web application integrated into the information exchange system that avoids the citizen having to go through various public institutions to obtain official documents that are stored in the State databases. It also lies in an initiative to reduce the use of paper.

<https://www.mitic.gov.py/viceministerios/tecnologias-de-la-informacion-y-comunicacion/servicios/gestion-de-documentos-en-linea-gdl>

29. Does the national e-government strategy make specific reference to the use of new/emerging technologies such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? Please provide link and detail.;

Artificial intelligence (AI); link/detail: _____

Robotics; link/detail: _____

Blockchains; link/detail: _____

5G; link/detail: _____

Internet of Things (IoT); link/detail: _____

Others; link/detail: Through the creation of the Government's innovation laboratory, it is planned to carry out projects using emerging technologies (GobLab Paraguay).

<https://drive.google.com/file/d/13mZjklWTvIXaw7bxef1TledeVmAul73w/view>

30. Is the national e-government strategy aligned to any regional or global guidelines, recommendations or goals (e.g. United Nations, African Union, European Union, OECD)? Please provide link and detail.

Paraguay actively participates in the Electronic Government Network of Latin America and the Caribbean, Red GEALC. <https://www.redgealc.org/paises-y-sus-perfiles/>

31. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? Please provide link and detail.

32. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? Please provide link and detail.

Through the creation of the Government's innovation laboratory, it is planned to carry out projects using emerging technologies (GobLab Paraguay).

<https://drive.google.com/file/d/13mZjklWTvIXaw7bxef1TledeVmAul73w/view>

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

33. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind?*

Yes No

If yes, please provide link and detail.

34. Is there a national e-participation policy/strategy or similar? *

Yes No

If yes, please provide link and detail.

35. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and other vulnerable groups? *

Yes No

If yes, please provide link and detail.

The project of "A construction of a telecommunications network for the improvement of learning conditions and the management of educational institutions in Paraguay." It is financed by the Fund for Excellence in Education and Research (FEEL) created by Law N ° 4,758 / 12. This project is led by the Ministry of Information and Communication Technologies (MITIC) and seeks to strengthen the initiative carried out by the Ministry of Education and Sciences (MEC) in the connectivity of educational establishments, reaching even the most vulnerable areas of the country. In addition to contributing directly to two axes of the National Development Plan: Poverty reduction and social development. Inclusive economic growth. The National Government through the Ministry of Information and Communication Technologies (MITIC) makes available the "Free and Free Internet" service in public spaces of Asunción and Greater Asunción through Wi-Fi connection, this service allows citizens to have Internet access in places of free recreation and mass attendance.

<https://www.mitic.gov.py/agenda-digital/conectividad-instituciones-educativas>
<https://mapas.paraguay.gov.py/igep.jsp>
<https://www.mitic.gov.py/agenda-digital/agenda-digital/llamado-y-licitaciones/rfi/conectividad-de-instituciones-publicas>

36. Does the Government provide any specific e-service(s) for women and other vulnerable groups?

Yes No

If yes, please provide link and detail.

The Ciudad Mujer Center recently enabled an application so that service users can manage their appointments from their cell phones and obtain information on assistance, workshops, courses and other activities, promoted by the Ministry of Women. Among the multiple applications for the cell phone that today help to manage activities of daily life comes the Ciudad Mujer Paraguay app. Through this free application, Ciudad Mujer users can schedule, confirm or cancel appointments, and receive relevant information about the different services offered by this exclusive center for women.

<https://www.ip.gov.py/ip/app-ciudad-mujer-paraguay-permite-acceder-a-los-servicios-desde-el-celular/>

37. Does the Government provide any specific e-participation measure(s) for women and other vulnerable groups? *

Yes No

If yes, please provide link and detail.

38. Does the Government provide any specific measure(s) to build digital literacy/skills for women and other vulnerable groups? *

Yes No

If yes, please provide link and detail.

39. Does the Government use social media platform(s)? *

Yes No

If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

The Ministry of Information and Communication Technologies is a relatively new organization. It was created from the merger of two Government Secretariats, one of them was in charge of Information and Communication Technologies (SENATICS in Spanish) and the other was in charge of Government Communication (SICOM in Spanish), therefore, MITIC currently has two large parties and one of them is directly in charge of communication, including the management of social networks.

Please include any guidelines for government officials/institutions on the use of social media.

The Executive Branch, through of the Ministry of Information Technologies and Communication (MITIC), technical and governing body regarding Technologies of Information and Communication in the sector public, as well as the communication of the Executive Branch, makes available the Guide to strengthening for Network Communication Social of the Executive Power with the objective to provide basic criteria and delineations for the management of accounts and / or profiles of State Bodies and Entities (OEE). This guidance document provides guidelines, tools and examples for management daily content on social networks from communication offices, based on in simple recommendations that seek standardize responsible relationships and transparent communication with the citizenship.

https://www.mitic.gov.py/application/files/5716/0069/4010/Guia_de_Comunicacion_en_Red_Sociales_del_Poder_Ejecutivo.pdf

40. Does the Government publish information on how people's voices, including those among women and vulnerable groups, are included in policy decision-making? *

Yes No

If yes, please provide link and detail.

The Ministry of Women is the governing, normative and articulating institution of public policies to achieve substantive equality between women and men, removing obstacles and eliminating all forms of discrimination against women.

<http://www.muje.gov.py/index.php/marcolegal>

F. Usage, User Satisfaction and Evaluation

41. Does the Government monitor/collect usage statistics of e-government services? *

Yes No

If yes, please provide link and detail.

Percentages and graphs of satisfactions. <https://www.paraguay.gov.py/estadisticas-portal/satisfaccion-tramites>

They were separated into 3 categories from "Very good", "Good" and "Could improve".

Statistics in real time of the procedures and online services vs the total for each institution that has a space within the Single Government Portal. Each information of each institution is updated by a person in charge of that institution. <https://www.paraguay.gov.py/estadisticas-portal/tramites-institucion>

<https://www.paraguay.gov.py/estadisticas-portal>

42. Does the Government measure user satisfaction of e-government services? *

Yes No

If yes, please provide link and detail.

Section on each procedure website where we allow the user to report on their level of satisfaction and experience. <https://www.paraguay.gov.py/estadisticas-portal/satisfaccion-tramites>

G. Other information

43. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) *

Paraguay actively participates in the Electronic Government Network of Latin America and the Caribbean, Red GEALC. <https://www.redgealc.org/paises-y-sus-perfiles/>

44. Please provide any other information related to e-government development in your country.

News about the E-Government

<https://www.mitic.gov.py/noticias/topic/32/gobierno%20electr%C3%B3nico>

H. Consent to publish this Questionnaire

I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes No

THANK YOU

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.

Please complete this *OPTIONAL* Respondent Satisfaction Survey: <https://forms.office.com/r/yTrKyZCjdT>