

View results

Respondent

99

Anonymous

89:13

Time to complete

1. Country name *

Sierra Leone

Contact information

2. Your name *

Telli Koroma

3. Title *

ICT Manager

More options for Responses

4. Organization *

Ministry of Information & Communications

5. Email *

softdev@moic.gov.sl

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

Govonline Information Portal

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar *

govonline.gov.sl

9. Please provide link(s) for portal(s) providing following services/features:

- E-participation or similar *

govonline.gov.sl

10. Please provide link(s) for portal(s) providing following services/features:

- Open government data

<https://opendatasl.gov.sl/>

11. Please provide link(s) for portal(s) providing following services/features:

- Public procurement

12. Please provide link(s) for portal(s) providing following services/features:

- Others (if any)

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

Ministry of Information and Communications

14. Does your country have a Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

Yes

No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

Mohamed M Jalloh

16. Title *

Director of Communications

17. Organization *

Ministry of Information and Communications

18. Email *

director.communications@moic.gov.sl

Multiple and/or networked CIOs or equivalent across Government Ministries

19. Are there multiple and/or networked CIOs or equivalent positions across Government agencies/departments/ministries? *

Yes

No

20. Please provide link and detail on above, including coordination/integration between national and sub-national levels on e-government development.

<http://mic.gov.sl/About-US>

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

Ministry of Planning and Economic Development <http://moped.gov.sl/>

22. Education *

Ministry of Basic and Secondary School Education <http://mbsse.gov.sl> Ministry of Tertiary and Higher Education <http://mthe.gov.sl>

23. Health *

Ministry of Health and Sanitation <http://mohs.gov.sl>

24. Social Welfare (social inclusion, social protection, etc.) *

Ministry of Social Welfare

25. Employment and Labour *

Ministry of Labour and social

26. Environment *

Ministry of Environment

27. Justice *

Ministry of Justice

28. Economy/finance *

Ministry of Finance <http://mof.gov.sl>

29. Industry/trade *

B. COVID-19 Response and Recovery

30. Is there a specific national portal or a dedicated section addressing the COVID-19 pandemic? *

- Yes
- No
- <https://mohs.gov.sl/index.php/covid-19/>

COVID-19 response

31. Please provide link(s) and more information about the specific national portal or dedicated section addressing the COVID-19 pandemic? *

32. Is there any specific budget allocated for new initiative/measure(s) of e-government in response to the COVID-19 pandemic and/or in supporting recovery? *

- Yes
- No

33. Please provide link and detail.

34. Is there a specific post-COVID-19 digital strategy for recovery and allocation of public resources (e.g for digital transformation, digital inclusion)? *

- Yes
- No

35. Please provide link and detail.

C. Legal Framework

36. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

Yes

No

37. If yes, please provide link and detail.

<https://raic.gov.sl/index.php/en/>

38. Is there any legislation, law or regulation on data privacy and/or protection? *

Yes

No

39. If yes, please provide link and detail.

40. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes

No

41. If yes, please provide link and detail.

<http://mic.gov.sl/Media/News/cyber-crime-act-2020>

42. Is there any legislation, law or regulation on digital identity? *

Yes

No

43. If yes, please provide link and detail.

44. Is there any legislation, law or regulation on digital signature? *

Yes

No

45. If yes, please provide link and detail.

46. Is there any legislation, law or regulation on e-procurement? *

Yes

No

47. If yes, please provide link and detail.

48. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

Yes

No

49. If yes, please provide link and detail.

50. Is there any legislation, law or regulation on data sharing/exchange/interoperability across government agencies? *

Yes

No

51. If yes, please provide link and detail.

52. Is there any legislation, law or regulation on open government data? *

- Yes
- No

53. If yes, please provide link and detail.

54. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

- Yes
- No

55. If yes, please provide link(s) and detail(s).

D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? *

- Yes
- No

Please provide information where relevant:

57. How long is the period/cycle of the national e-government strategy or equivalent? *

- Two-year
- Three-year
- Five-year
- Ten-year
- Other

58. Is the national e-government strategy guided by or aligned with the national development strategy? *

Yes

No

59. Please provide link and detail.

60. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

Yes

No

61. Please provide link and detail.

62. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

Yes

No

63. Please provide link and detail.

64. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

Yes

No

65. Please provide link and detail.

66. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

- Yes
- No

67. Please provide link and detail.

68. Does the national e-government strategy make specific reference to national digital identity? *

- Yes
- No

69. Please provide link and detail.

70. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

- Yes
- No

71. Please provide link and detail.

72. Does the national e-government strategy make specific reference to data-once-only principle or similar? *

- Yes
- No

73. Please provide link and detail.

74. Does the national e-government strategy make specific reference to the use of new/emerging technologies such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

- Yes
- No

75. Artificial intelligence (AI) - please provide link and detail:

76. Robotics - please provide link and detail:

77. Blockchains - please provide link and detail:

78. 5G - please provide link and detail:

79. Internet of Things (IoT) - please provide link and detail:

80. Others - please provide link and detail:

81. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

- Yes
- No

82. Please provide link and detail.

83. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

- Yes
- No

84. Please provide link and detail.

85. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

- Yes
- No

86. Please provide link and detail.

https://www.bsl.gov.sl/BSL_Sandbox_Program.html

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

87. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

- Yes
- No

88. If yes, please provide link and detail.

89. Is there a national e-participation policy/strategy or similar? *

- Yes
- No

90. If yes, please provide link and detail.

91. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and other vulnerable groups? *

Yes

No

92. If yes, please provide link and detail.

93. Does the Government provide any specific e-service(s) for women and other vulnerable groups? *

Yes

No

94. If yes, please provide link and detail.

95. Does the Government provide any specific e-participation measure(s) for women and other vulnerable groups? *

Yes

No

96. If yes, please provide link and detail.

97. Does the Government provide any specific measure(s) to build digital literacy/skills for women and other vulnerable groups? *

Yes

No

98. If yes, please provide link and detail.

99. Does the Government use any social media platform(s)? *

- Yes
 No

100. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

<https://www.facebook.com/mic.gov.sl>

101. Please include any guidelines for government officials/institutions on the use of social media.

102. Does the Government publish information on how people's voices, including those among women and the vulnerable groups, are included in policy decision-making? *

- Yes
 No

103. If yes, please provide link (URL) and detail.

F. Usage, User Satisfaction and Evaluation

104. Does the Government monitor/collect usage statistics of e-government services? *

- Yes
 No

105. If yes, please provide link and detail.

106. Does the Government measure user satisfaction of e-government services? *

- Yes
 No

107. If yes, please provide link and detail.

108. Does the Government collect usage and/or user satisfaction data with dis-aggregation by gender? *

Yes

No

109. If yes, please provide link (URL) and detail.

G. Other information

110. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (including North-South, South-South, triangular, regional, and international cooperation) *

Some current ongoing partnerships are with Digital Impact Alliance, the World Bank, Smart Africa, ECOWAS and African Union,

111. Please provide any other information related to e-government development in your country. *

The Ministry of information and communications is currently finalizing the National Digital transformation Roadmap and National Digital transformation Policy.

Consent to publish this Questionnaire

112. I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

THANK YOU

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.

Please complete this OPTIONAL Respondent Satisfaction Survey: <https://forms.office.com/r/yTrKyZCjdT>