

Respondent

< 46 Anonymous >

70:02
Time to complete

1. Country name *

Slovakia

Contact information

2. Your name *

Lenka Zuborova

3. Title *

Government official

4. Organization *

Ministry of Investments, Regional Development and Informatization of the Slovak Republic

5. Email *

lenka.zuborova@mirri.gov.sk

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

It is Central Public Administration Portal (<https://www.slovensko.sk>) - provides central and unified access to information resources and services of the public administration. The basis for all future activities of Central Public Administration Portal is the entry point, which arranges users' authentication, login, data reception and creates a transaction that is passed to the particular service provider to finish the transaction process. The Portal provides: - Common registry, authentication, authorisation feature and user support feature; - Management of information flow, electronic filing, electronic fee payments. For citizens; the Central Government Portal: - It is their uniform entry point to the public administration affairs; - it is their place to find all the actual information and services first-hand; For public authorities; the Central Government Portal: - It is their interface for communication with citizens; - It is their interface for meeting up of information and public authorities' information systems; - It represents common communication infrastructure.

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar *

<https://www.slovensko.sk/sk/titulna-stranka>; (EN: <https://www.slovensko.sk/en/title>)

9. Please provide link(s) for portal(s) providing following services/features:
- E-participation or similar *

https://www.minv.sk/?ros_rozvoj-os

10. Please provide link(s) for portal(s) providing following services/features:
- Open government data

<https://data.gov.sk/>

11. Please provide link(s) for portal(s) providing following services/features:
- Public procurement

<https://www.uvo.gov.sk/vestnik-a-registre-474.html>

12. Please provide link(s) for portal(s) providing following services/features:
- Others (if any)

<https://www.geoportal.sk/sk/ugkk-sr.html>

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

Ministry of Investments, Regional Development and Informatization of the Slovak Republic
<https://www.mirri.gov.sk/> (EN: <https://www.mirri.gov.sk/en/>)

14. Does your country have a Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

Yes

No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

The Council of the Government of the Slovak Republic for Digitalisation of the Public Administration and Digital Single Market

16. Title *

State organisation

17. Organization *

The Council of the Government of the Slovak Republic for Digitalisation of the Public Administration and Digital Single Market,

18. Email *

<https://www.mirri.gov.sk/sekcie/informatizacia/egovernment/rada-vlady-sr-pre-digitalizaciu-vs-a-jdt/statut-rady-a-zapisy/index.html>

Multiple and/or networked CIOs or equivalent across Government Ministries

19. Are there multiple and/or networked CIOs or equivalent positions across Government agencies/departments/ministries? *

Yes

No

20. Please provide link and detail on above, including coordination/integration between national and sub-national levels on e-government development.

<https://www.mirri.gov.sk/sekcie/informatizacia/egovernment/pracovne-skupiny/pracovne-skupiny-k-strategickym-prioritam-informatizacie/index.html>
<https://metais.vicepremier.gov.sk/standardization/groupslis>
<https://metais.vicepremier.gov.sk/standardization/groupdetail/c552bc9b-3375-4040-b5a0-2da3cd832764?page=1&count=100&sorting%5Bcode%5D=desc>
<https://www.mirri.gov.sk/sekcie/informatizacia/egovernment/pracovne-skupiny/pracovne-skupiny-k-strategickym-prioritam-informatizacie/> There are working groups for strategic priorities of informatization. To improve communication towards the professional public and management bodies, working groups were set up for eight informatization priorities as Ministry of Investments, Regional Development and Informatisation of the Slovak Republic ("MIRRI") advisory bodies, which participate in the preparation, creation, commenting and discussions of intentions, goals and current topics in the field of public administration informatization. In addition, the Standardization Commission for Infomatisation of Public Sector has long been active as an advisory and consulting body of MIRRI, which aim is to prepare proposals for the introduction of new standards, change or abolishment of existing standards for public administration and its 9 working groups for the standardization of public administration technical standards. The members of the above-mentioned advisory bodies are representatives of management bodies, including local governments, as well as representatives of the private sector in the field of IT.

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

Ministry of Transport and Construction of the Slovak Republic <https://www.mindop.sk/en>

22. Education *

The Ministry of Education, Science, Research and Sport of the Slovak Republic
<https://www.minedu.sk/about-the-ministry/>

23. Health *

Ministry of Health of the Slovak Republic <https://www.health.gov.sk/Index.aspx>

24. Social Welfare (social inclusion, social protection, etc.) *

The Ministry of Labour, Social Affairs and Family of the Slovak Republic
<https://www.employment.gov.sk/en/>

25. Employment and Labour *

The Ministry of Labour, Social Affairs and Family of the Slovak Republic
<https://www.employment.gov.sk/en/>

26. Environment *

The Ministry of the Environment <https://www.minzp.sk/en/about-us/>

27. Justice *

The Ministry of Justice of the Slovak Republic
<https://www.justice.gov.sk/Stranky/default.aspx>

28. Economy/finance *

Ministry of Finance of the Slovak Republic <https://www.mfsr.sk/en/>

29. Industry/trade *

Ministry of Economy of the Slovak Republic <https://www.mhsr.sk/en/ministry>

B. COVID-19 Response and Recovery

30. Is there a specific national portal or a dedicated section addressing the COVID-19 pandemic? *

Yes

No

Other

COVID-19 response

31. Please provide link(s) and more information about the specific national portal or dedicated section addressing the COVID-19 pandemic? *

<https://korona.gov.sk/> This is a state portal dedicated to publishing daily reports on COVID statistics, it offers possibility to register for vaccination, request a vaccination certificate, and request Ag or PCR test. At the top of that it also contains various important information about the pandemic situation in Slovakia what rules apply and where, the duties of citizens, or what kind of help there is available for citizens.

32. Is there any specific budget allocated for new initiative/measure(s) of e-government in response to the COVID-19 pandemic and/or in supporting recovery? *

Yes

No

33. Please provide link and detail.

34. Is there a specific post-COVID-19 digital strategy for recovery and allocation of public resources (e.g for digital transformation, digital inclusion)? *

Yes

No

35. Please provide link and detail.

There is Resilience and Recovery funding from the EU which will be used for post-pandemic recovery, especially in the field of digital transformation.

C. Legal Framework

36. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

Yes

No

37. If yes, please provide link and detail.

<https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2000/211/> Act on Free Access to Information No. 211/2000 Coll. regulates the duty to publish information by public

institutions and also the conditions under which these institutions should disclose information which they own to the public.

38. Is there any legislation, law or regulation on data privacy and/or protection? *

Yes

No

39. If yes, please provide link and detail.

<https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2018/18/20190901> Personal Data Protection Act No. 18/2018 Coll. applies to the processing of personal data carried out wholly or partly by automated means and to the processing of personal data by non-automated means, in so far as personal data which form part of an information system or are intended to form part of an information system.

40. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes

No

41. If yes, please provide link and detail.

Cyber Security Act No. 69/2018 Coll. regulates the organization, competence and responsibilities of public authorities in the field of cyber security, the national cyber security strategy, the unified cyber security information system, the organization and competence of cyber security incident resolution units (hereinafter "CSIRT unit") and their accreditation, status and obligations of the basic service operator and digital service provider, security measures, cyber security system, control over compliance with this Act and audit.
<https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2018/69/20200701>

42. Is there any legislation, law or regulation on digital identity? *

Yes

No

43. If yes, please provide link and detail.

<https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2013/305/20201230> E-Government Act No. 305/2013 Coll. regulates certain information systems for the exercise of the powers of public authorities in electronic form, electronic filing, electronic official document and some conditions and manner of exercising public power electronically and electronically, electronic mailboxes and electronic delivery, identification of persons and authentication of persons, authorization, guaranteed conversion, method of making payment to public authority, reference registers. It also regulates the digital identity in the Slovakia.

44. Is there any legislation, law or regulation on digital signature? *

Yes

No

45. If yes, please provide link and detail.

<https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2009/76/20090305> Digital Signature Act No. 76/2009 Coll. regulates the relations arising in connection with the creation and use of electronic signatures, the rights and obligations of natural persons and legal entities in the use of electronic signatures, the authenticity and protection of electronic documents signed with electronic signatures.

46. Is there any legislation, law or regulation on e-procurement? *

Yes

No

47. If yes, please provide link and detail.

<https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2015/343/20210506> Public Procurement Act No. 343/2015 Coll. regulates the award of contracts for the supply of goods, contracts for

the execution of construction works, contracts for the provision of services, design contests, the award of concessions for construction works, the award of service concessions and the administration of public procurement.

48. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

Yes

No

49. If yes, please provide link and detail.

<https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2004/523/20210101> : Act on Budgetary Rules of Public Administration - This Act regulates the budget of the public administration sector (hereinafter referred to as "public administration"), in particular the state budget, mutual financial and related relations within public administration and these relations with other entities. <https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2020/425/20210605> : Act on State Budget <https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2004/583/> : Act on on budgetary rules of territorial self-government - This Act regulates the budgets of territorial self-government, which are the budget of the municipality and the budget of the higher territorial unit, the budget process, the rules of budget management, the compilation and approval of the final account of the municipality and the final account of the higher territorial unit, <https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/1990/369/20210101> : Act on Community Establishment – it sets basic rules for community organisation and set up. <https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2001/302/20210101> : Act on on self-government of higher territorial units - it sets basic rules for self-government of higher territorial units organisation and set up

50. Is there any legislation, law or regulation on data sharing/exchange/interoperability across government agencies? *

Yes

No

51. If yes, please provide link and detail.

<https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2013/305/20201230> § 10 art. 11 of the e-Government Act No. 305/2013 Coll. defines a common module for the electronic delivery which ensures electronic delivery in accordance with this Act and is used to deliver an electronic message sent by a public authority to a person who is not a public authority or does not act as a public authority in proceedings or in the matter in which it is delivered.

52. Is there any legislation, law or regulation on open government data? *

Yes

No

53. If yes, please provide link and detail.

<https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2019/95/20210101> : The Act on information technology in public administration regulates certain information systems for the exercise of powers of public authorities in electronic form, electronic filing, electronic official document and certain conditions and manner of exercise of public power electronically and electronically, electronic mailboxes and electronic delivery, identification of persons and authentication of persons, authorization, guaranteed conversion, method of making a payment to a public authority, reference registers. <https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2020/78/20200501> : Decree on Standards for Information Technologies of Public Administration This decree regulates a different kind of standards for information technologies <https://www.slov-lex.sk/legislativne-procesy/-/SK/LP/2021/55> : The Act on Data - the aim of this act is to assist in the transformation of the Slovak Republic into a state that makes its decisions on the basis of expert data from analyzes, predictions and evaluations using current, available, accurate and complete data. To this end, the draft law contains an amendment to the rights of natural persons and legal entities and the obligations of obligated entities in the manipulation of data on natural persons and legal entities and in their processing; defining a new legal term "my data"; creation of specialized analytical units and a specific position of the data curator and a new publication tool of the Ministry - the Data Bulletin. Both the public interest and the significant public interest in the field of data are defined, with a strong emphasis on data quality and interoperability, including in line with the current European Data Strategy. The act also aims to ensure access to data for the purpose of public policy making, but in particular to guarantee an adequate level of protection in the handling of "my data", thereby increasing the quality and expanding the rights of individuals and legal entities regarding their data registered in public registers. The bill is designed so that in the future it is possible to respond operationally and effectively to the dynamic development of legislation in the field of data at European and international level.

54. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

55. If yes, please provide link(s) and detail(s).

No, there is no such specific legislation at the moment. However there will be soon EU regulation on AI and other legislation on the use of new technologies is foreseen too.

D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? *

Yes

No

Please provide information where relevant:

57. How long is the period/cycle of the national e-government strategy or equivalent? *

Two-year

Three-year

Five-year

Ten-year

Usually 5 years, but the new strategy is being pr

58. Is the national e-government strategy guided by or aligned with the national development strategy? *

Yes

No

59. Please provide link and detail.

Yes, the National Concept of Informatization of Public Administration is aligned with strategic Document for the growth of digital services and the area of next generation access network infrastructure (2014-2020). There is a new National Concept of Informatization of Public Administration which is currently under preparation will be in line with the Strategy of Digital Transformation of Slovakia 2030, which was approved by the Government Resolution no. 206 of 7.5.2019. <https://rokovania.gov.sk/RVL/Material/23815/1>

60. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

Yes

No

61. Please provide link and detail.

The still valid National Concept of Informatization of Public Administration from 2016 has not been guided by SDGS but new National Concept of Informatization of Public Administration which is currently under preparation will be in aline with the Vision and Development Strategy of Slovakia until 2030 - the long-term strategy of sustainable development of the Slovak Republic - Slovakia 2030, which was approved by the Government Resolution no. 41 of 20.1.2021. <https://rokovania.gov.sk/RVL/Material/25655/1>

62. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

Yes

No

63. Please provide link and detail.

Yes, it makes reference to the use of new/emerging technologies in chapter 3. However, there is more reference to new/emerging technologies in new National Concept of Informatization of Public Administration which is currently under preparation. There is also reference to new/emerging technologies in Strategy of Digital Transformation 2030 of the Slovak Republic in Chapter 3.5.

64. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

Yes

No

65. Please provide link and detail.

The National Concept of Informatization of Public Administration contains a reference to Digital inclusion in Chapter 3.1.1, to e-participation in Chapters 3.2.1 and 3.3. The public administration actively cooperates with the public in the process of informatization of public administration. Accessible ICT: making ICT more accessible for all and fostering new methodologies for technology development (design for all), namely behavioral innovation. Assistive technologies: supporting the development of ICT that assists people with disabilities for enabling them to perform activities, namely Integrated Service Points and clients centres Social Inclusion: increasing the participation rate of disadvantaged people in public, social and economic activities through social inclusion projects.

66. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

Yes

No

67. Please provide link and detail.

Data sharing between individual agenda information systems is regulated by chapters 3.1.3, 4.2.2, 5, 7.1 of the National Concept of Informatization of Public Administration (NKIVS). At the same time, legislative, technical and competence preconditions for data sharing between information systems in public administration through reference data are created. The basic rules for the data architecture of public administration are regulated by Act no. 305/2013 Coll. on e-Government in the sixth part devoted to reference data. Decree on standards no. 78/2020 Z.z. on standards for information technology in public administration has a separate section devoted to data standards. And there is also the Act on data which is currently in the legislative process. The data architecture focuses on the most important building blocks that need to be considered in ensuring semantic interoperability in the exchange of information between government, citizens and the commercial sector. Each institution makes the data in its report available as reference data through the Data Integration Platform and uses the reference data of the other institutions in its processes.

68. Does the national e-government strategy make specific reference to national digital identity? *

Yes

No

69. Please provide link and detail.

Yes, the reference is in chapter 5.1 of the National Concept of Informatization of Public Administration. The number of citizens who are able to communicate with the public administration electronically is gradually increasing. Out of 5.45 mil. population of the Slovak Republic, 3.5 mil. of citizens have issued eID, and 2.2 mil. citizens have activated personal security code (BOK) which means that they can prove their digital identity. Holders of Slovak eID or Slovak documents confirming the status of foreign resident with a chip can use electronic services of the public sector in EU countries. For foreign natural persons, registration is possible via the eIDAS Node of the Central Public Administration Portal (national access point to services), from which they can also log in to specialized portals integrated into the national portal authentication module since 2019. Means of electronic identification of EU member states are notified and accepted gradually.
<https://www.slovensko.sk/sk/eidas/informacie-o-prihlaseni-cez-ei> Persons and legal persons can use electronic signatures and electronic seals and the reliability and protection of electronic documents is declared by signing by electronic signatures or provided by electronic seals

70. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

Yes

No

71. Please provide link and detail.

Chapter 3.1.4 and 6.2.4 of the National Concept of Informatization of Public Administration.

72. Does the national e-government strategy make specific reference to data-once-only principle or similar? *

Yes

No

73. Please provide link and detail.

The reference is in following chapters: 5.1 Reference architecture of specific solutions, 6.2.3 Integration and orchestration, 7.1 Increasing the utility value of services for citizens and entrepreneurs.

74. Does the national e-government strategy make specific reference to the use of new/emerging technologies such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

75. Artificial intelligence (AI) - please provide link and detail:

Yes, it makes reference to the use of new/emerging technologies in chapter 3. However, there is much more reference to new/emerging technologies in new National Concept of Informatization of Public Administration which is currently under preparation. There is also reference to new/emerging technologies in Strategy of Digital Transformation, chapter 3.5.

76. Robotics - please provide link and detail:

77. Blockchains - please provide link and detail:

78. 5G - please provide link and detail:

79. Internet of Things (IoT) - please provide link and detail:

80. Others - please provide link and detail:

81. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

Yes

No

82. Please provide link and detail.

Yes, our National Concept of Informatization of Public Administration is aligned to numerous EU legislative acts such as: EC Communication "A Strategy for a Digital Single Market in Europe", COM (2015) 192 of 6.5.2015, EC Communication "Investment Plan for Europe", COM (2014) 903 of 26.11.2014, EC Communication "Towards a prosperous data-driven economy", COM (2014) 442 of 2.7.2014, EC Joint Communication "EU Cyber Security Strategy", JOIN (2013) 1 of 7.2.2013, EU guidelines on the application of state aid rules in relation to rapid deployment of broadband networks (2013 / C 25/01) of 26.1.2013, Communication from the Commission to the European Parliament, the Council, the European Economic and Social Committee and the Committee of the Regions An e-Procurement Strategy, COM (2012) 179 of 20.4.2012, EC Communication "Unlocking the potential of cloud computing in Europe", COM (2012) 529 of 27.9.2012, EC Communication "eHealth Action Plan 2012-2020 Innovative Healthcare for the 21st Century", COM (2012) 736 of 6.12.2012, EC Recommendation on Regulated Access to Next Generation Access (NGA) Networks with EEA relevance) (2010/572 / EU) of 20.9.2010 EC Communication "Towards European Public Services Interoperability", COM (2010) 744 of 16.12.2010, Annex 1 European Interoperability Strategy for European Public Services (EIS) and Annex 2 European Interoperability Framework for European Public Services (EIF2.0, forthcoming EIF 3.0), A Common Vision for a European Interoperability Architecture, ISA / 2011 / SN22.5, E-Government Action Plan 2016-2020, DG CNECT, building on the Strategy for a Digital Single Market in Europe

83. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

Yes

No

84. Please provide link and detail.

The National Concept of Informatization of Public Administration formulates a set of strategic goals, priorities, measures, programs, organizational, technical and technological tools, the purpose of which is to determine the central architecture at the national level and define policy, regulatory and other tools and implementation plan and resources, including human resources, to build managed and effective level of informatization in public administration

85. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

Yes

No

86. Please provide link and detail.

Decree no. 85/2020 Z.z. on project management stipulates the partial fulfillment of the project, which must include at least the stage Implementation and Testing and Deployment into production from the implementation phase of the project. It is possible to implement it by several iterations depending on the nature of the project. Each delivered part of the project is deployed on the IT production environment and it is possible to start with the completion phase of the project or continue with the next part. <https://www.slovlex.sk/pravne-predpisy/SK/ZZ/2020/85/>

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

87. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

Yes

No

88. If yes, please provide link and detail.

<https://www.narodnostnemensiny.gov.sk/vybor-pre-narodnostne-mensiny-a-etnicke-skupiny/> The Slovak Republic has established the Office of the Plenipotentiary for National Minorities, which may, within the scope of performing its tasks and in connection with the performance of its function, establish working groups or commissions. <https://www.slovlex.sk/legislativne-procesy/-/SK/dokumenty/LP-2021-263> The Ministry of Labor, Social Affairs and Family of the Slovak Republic is preparing the National Program for Active Aging for the years 2021–2030. <https://metais.vicepremier.gov.sk/detail/Projekt/79c9c1ad-ff09->

4712-ab0b-99a79bdfa750/cimaster?tab=basicForm MIRRI implements the national project Improving the Digital Skills of Seniors and Disadvantaged Groups in Public Administration. A project aimed at creating a platform with the functionality of distance learning, electronic testing and learning management for the purpose of increasing the digital skills of target groups <https://rokovania.gov.sk/RVL/Material/25860/1> The Government of the Slovak Republic approved the Strategy for Equality, Inclusion and Participation of the Roma until 2030 by Resolution no. 181 on 7.4.2021, submitted by the Ministry of the Interior of the SR. <https://www.minedu.sk/nulty-akcny-plan-strategie-inkluzivneho-pristupu-vo-vychove-a-vzdelavani-na-rok-2021/> The long-term and strategic development of inclusive education in the Slovak Republic will be identified in the forthcoming Strategy for Inclusive Approaches in Education. The creation of a comprehensive and long-term Strategy with the first action plan for the period 2022 - 2024 is covered by the Ministry of Education in cooperation with other ministries and experts from practice. The state educational program must be pro-inclusive, built to accept the educational requirements of all children and pupils without exception, including pupils with diverse needs, with disabilities, from socially disadvantaged backgrounds, foreigners, pupils of different nationalities, migrants or gifted pupils <https://osf.sk/wp-content/uploads/2020/06/Strategia-participacie-25062020.pdf> Strategy of support and development of participation of children and young people in the Slovak Republic.

89. Is there a national e-participation policy/strategy or similar? *

Yes

No

90. If yes, please provide link and detail.

<https://www.participacia.eu/np-parti/o-projekte/> <https://www.participacia.eu/temy-agenda/>
<https://www.participacia.eu/temy-agenda/e-participacia/> <https://www.participacia.eu/parti-rozpocety/participativne-rozpocetovanie-v-samospravach/> <https://www.participacia.eu/parti-rozpocety/participativne-rozpocetovanie-na-skolach/> The Government of the Slovak Republic has established the Office of the Plenipotentiary of the Government of the Slovak Republic for Civil Society Development, which, together with the Ministry of the Interior of the Slovak Republic, implements the project "e-Participation or Citizen Participation through ICT" and the project Support for Partnership and Dialogue in Participatory Public Policy-Making.

91. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and other vulnerable groups? *

Yes

No

92. If yes, please provide link and detail.

<https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2019/95/20210101> <https://www.slov-lex.sk/pravne-predpisy/SK/ZZ/2020/78/20200501> In principle, all eGovernment services must be designed to be accessible equally without prejudice to everyone. It is defined so in Act No. 95/2019 Coll. on Public Administration Information Technologies and Decree 78/2020 Coll. on standards for ITVS, § 14 to 17.

93. Does the Government provide any specific e-service(s) for women and other vulnerable groups? *

Yes

No

94. If yes, please provide link and detail.

https://www.upsvr.gov.sk/sluzby-zamestnanosti/informacne-a-poradenske-sluzby.html?page_id=12825 Ministry of Labor, Social Affairs and Family of the Slovak Republic runs Central Register of Persons (children and minors) who are under social protection, social guardianship, mediation of substitute family care, institutional care, unaccompanied, repatriation, guardian of adult natural persons, area of priorities, area of counseling and psychological services, children's homes. The system supports the monitoring of activities performed within the measure and the monitoring of legal deadlines between individual activities and helps the minor. 2. Ministry of Labor, Social Affairs and Family of the Slovak Republic - National Line for Women Experiencing Violence <https://www.employment.gov.sk/sk/linka/> 3. Ministry of Labor, Social Affairs and Family of the Slovak Republic - Operational Program Employment and Social Inclusion https://www.upsvr.gov.sk/europsky-socialny-fond/narodne-projekty-v-programovom-obdobi-2007-2013/operacny-program-zamestnanost-a-socialna-inkluzia.html?page_id=13027 4. Ministry of Justice of the Slovak Republic - Center for Legal Aid in the area of debt relief and personal bankruptcy. <https://www.centrumpravnejpomoci.sk/sekcia/1-ziadost-o-poskytnutie-pravnej-pomoci-v-konani-o-oddzleni> 5. Civic association in IT "AjTyvIT" has a vision that at least 30% of girls would study IT and at least 40% of women would work in IT positions. Main partner is Ministry of Education, Science, Research and Sport of the Slovak Republic and Ministry of Investments, Regional Development and Informatization. <https://ajtyvit.sk/o-nas/>

95. Does the Government provide any specific e-participation measure(s) for women and other vulnerable groups? *

Yes

No

96. If yes, please provide link and detail.

<https://www.participacia.eu/temy-agenda/zapajanie-zranitelnych-skupin/> The Government of the Slovak Republic has established the Office of the Plenipotentiary of the Government of the Slovak Republic for the Development of Civil Society, which, together with the Ministry of the Interior of the Slovak Republic, implements the "e-Participation" project.

97. Does the Government provide any specific measure(s) to build digital literacy/skills for women and other vulnerable groups? *

Yes

No

98. If yes, please provide link and detail.

<https://ajtyvit.sk/vsetko-o-it/> Project "AJ TY v IT" which aims to educate girls and women in IT.

99. Does the Government use any social media platform(s)? *

Yes

No

100. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

Almost all ministries have their own Facebook page where they share information (some have also Instagram and LinkedIn): <https://www.facebook.com/MIRRISR/>
https://www.instagram.com/ministerstvo_irri_sr/
<https://www.linkedin.com/company/deputy-prime-minister's-office-for-investments-and-informatization/>

101. Please include any guidelines for government officials/institutions on the use of social media.

102. Does the Government publish information on how people's voices, including those among women and the vulnerable groups, are included in policy decision-making? *

Yes

No

103. If yes, please provide link (URL) and detail.

<https://www.slov-lex.sk/domov> There is national portal SloLex where every person can get involved into policy decision-making. This portal provides information to professionals and to the general public on law-related issues. It provides effective tools to law makers for the creation of legislation and management of its lifecycle. The dominant parts of Slo-Lex are two closely linked systems: eCollection and eLegislation.

F. Usage, User Satisfaction and Evaluation

104. Does the Government monitor/collect usage statistics of e-government services? *

Yes

No

105. If yes, please provide link and detail.

There are different ways how we collect usage statistics of e-government services: - deduction of KPIs set out in the National Concept of Public Administration Informatization: <https://rokovania.gov.sk/RVL/Material/25835/1> EUROSTAT indicators isoc_bde15ei : http://appsso.eurostat.ec.europa.eu/nui/show.do?dataset=isoc_bde15ei&lang=en - statistical surveys of the Central Portal of Public Administration : <https://www.slovensko.sk/sk/statistika-slovensko-sk> - Statistical surveys of the Open data portal : https://data.gov.sk/dataset?_organization_limit=0&organization=8155f071-182e-4c85-b6a0-32bf69399b17 - eGovernment Benchmark EC indicators : <https://digital-agenda-data.eu/datasets/desi/indicators>

106. Does the Government measure user satisfaction of e-government services? *

Yes

No

107. If yes, please provide link and detail.

<https://www.opii.gov.sk/monitorovanie-a-hodnotenie/hodnotiace-spravy> Overall satisfaction of citizens and businesses with eGovernment services determined by research conducted by Ministry of Investments, Regional Development and Infomatization - measurement of indicators of development and satisfaction with selected electronic public administration services per year. The last research was made in 2020 when the percentage of the citizens population satisfied with their last experience of online public services was 60 % and businesses 59%.

108. Does the Government collect usage and/or user satisfaction data with disaggregation by gender? *

Yes

No

109. If yes, please provide link (URL) and detail.

G. Other information

110. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (including North-South, South-South, triangular, regional, and international cooperation) *

Slovakia regularly cooperates in e-government with other countries in the EU structures.

111. Please provide any other information related to e-government development in your country. *

Right now we are in the legislative process for new National Concept of Informatization of Public Administration which should be valid until 2030.

Consent to publish this Questionnaire

112. I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

THANK YOU

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.

Please complete this OPTIONAL Respondent Satisfaction Survey:
<https://forms.office.com/r/yTrKyZCjdT> (<https://forms.office.com/r/yTrKyZCjdT>)

