Respondent

| < | 72 | Anonymous ⌄ | **38:41**
Time to complete | > |

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1. Country name *

Slovenia

Contact information

2. Your name *

Tadej Gabrijel

3. Title *

e-Government development

4. Organization *

Ministry of Public Administration

5. Email *

tadej.gabrijel@gov.si

6. Please select whichever applies *

    ○   I am authorized and fully knowledgeable to respond to this questionnaire.

    ◉   A group of government agencies responded to the questionnaire collectively.

    ○   I am authorized but I did not have the full information to respond to this questionnaire

    ○   I mostly provided my own opinion/assessment rather than official information.

    ○   [Other]

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

   Note: E-government and digital government are used interchangeably in this Questionnaire.

   portal for citizens: https://e-uprava.gov.si; portal for businesses: https://spot.gov.si

8. Please provide link(s) for portal(s) providing following services/features:
   - E-services or similar *

   portal for citizens: https://e-uprava.gov.si; portal for businesses: https://spot.gov.si

9. Please provide link(s) for portal(s) providing following services/features:
   - E-participation or similar *

   https://e-uprava.gov.si/drzava-in-druzba/e-demokracija.html

10. Please provide link(s) for portal(s) providing following services/features:
- Open government data

> https://data.gov.si/

11. Please provide link(s) for portal(s) providing following services/features:
- Public procurement

> https://www.enarocanje.si

12. Please provide link(s) for portal(s) providing following services/features:
- Others (if any)

> taxes: http://edavki.durs.si, employment http://www.poiscidelo.si, health http://ezdrav.si, pensions and disabilities: https://www.zpiz.si/, high education portal: https://portal.evs.gov.si/

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

> Ministry of Public Administration, https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-javno-upravo/

14. Does your country have a Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

(●) Yes

(○) No

Contact information of national Chief Information Officer (CIO) or

equivalent

15. Name *

> Mr. Peter Grum

16. Title *

> acting director-general

17. Organization *

> Ministry of Public Administration, IT Directorate

18. Email *

> gp.mju@gov.si

Multiple and/or networked CIOs or equivalent across Government Ministries

19. Are there multiple and/or networked CIOs or equivalent positions across Government agencies/departments/ministries? *

⦿ Yes

◯ No

20. Please provide link and detail on above, including coordination/integration between national and sub-national levels on e-government development.

| every agency/ministry has a person acting as a head of IT, to participate in cross-sectoral coordination activities |

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

| Ministry of Economic Development and Technology https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-gospodarski-razvoj-in-tehnologijo/ Government Office for Development and European Cohesion Policy https://www.gov.si/drzavni-organi/vladne-sluzbe/sluzba-vlade-za-razvoj-in-evropsko-kohezijsko-politiko/ |

22. Education *

| Ministry of Education, Science and Sport https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-izobrazevanje-znanost-in-sport/ |

23. Health *

| Ministry of Health https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-zdravje/ |

24. Social Welfare (social inclusion, social protection, etc.) *

| Ministry of Labour, Family, Social Affairs and Equal Opportunities https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-delo-druzino-socialne-zadeve-in-enake-moznosti/ |

25. Employment and Labour *

Ministry of Labour, Family, Social Affairs and Equal Opportunities
https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-delo-druzino-socialne-zadeve-in-enake-moznosti/

26. Environment *

Ministry of the Environment and Spatial Planning https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-okolje-in-prostor/

27. Justice *

Ministry of Justice https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-pravosodje/

28. Economy/finance *

Ministry of Economic Development and Technology https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-gospodarski-razvoj-in-tehnologijo/ Ministry of Finance https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-finance/

29. Industry/trade *

Ministry of Economic Development and Technology https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-gospodarski-razvoj-in-tehnologijo/

B. COVID-19 Response and Recovery

30. Is there a specific national portal or a dedicated section addressing the COVID-19 pandemic? *

◉ Yes

◯ No

○ | Other |

COVID-19 response

31. Please provide link(s) and more information about the specific national portal or dedicated section addressing the COVID-19 pandemic? *

    | https://www.gov.si/teme/koronavirus-sars-cov-2/ |

32. Is there any specific budget allocated for new initiative/measure(s) of e-government in response to the COVID-19 pandemic and/or in supporting recovery? *

    ⦿ Yes

    ○ No

33. Please provide link and detail.

    | https://www.gov.si/teme/koronavirus-sars-cov-2/odpravljanje-posledic-epidemije/ Since the outbreak of the new coronavirus, the government has been closely monitoring the situation at national, European and global levels. The government immediately approached the management of the situation and the long-term reduction of harmful consequences for the economy and the population: - immediate intervention measures that can be implemented in a short period of time, - by developing strategic measures to help the population and the economy. In order to prepare strategically oriented measures, an advisory group has been set up to assist ministries in formulating legal packages for assisting the population to prevent and mitigate the consequences of the epidemic. 8 special laws (#PKP1..#PKP8) were adopted until now, with measures to help population and businesses. |

34. Is there a specific post-COVID-19 digital strategy for recovery and allocation of public resources (e.g for digital transformation, digital inclusion)? *

    ⦿ Yes

○ No

35. Please provide link and detail.

> https://www.eu-skladi.si/en/post-2020-1/recovery-and-resilience-plan On 28 April 2021, the Government adopted the national Recovery and Resilience Plan (RRP) which will serve as the basis for drawing on the funding available under the Recovery and Resilience Fund (RRF). In its RRP Slovenia has identified development areas and the related reforms and investments that will help mitigate the negative economic and social impacts of the COVID-19 epidemic and prepare the country for the challenges related to green and digital transition.

C. Legal Framework

36. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

◉ Yes

○ No

37. If yes, please provide link and detail.

> Public Information Access Act (http://pisrs.si/Pis.web/pregledPredpisa?id=ZAKO3336)

38. Is there any legislation, law or regulation on data privacy and/or protection? *

◉ Yes

○ No

39. If yes, please provide link and detail.

> Personal Data Protection Act (http://pisrs.si/Pis.web/pregledPredpisa?id=ZAKO3906)

40. Is there any legislation, law or regulation on cybersecurity or similar? *

◉ Yes

◯ No

41. If yes, please provide link and detail.

> Information security act (http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO7707)

42. Is there any legislation, law or regulation on digital identity? *

◉ Yes

◯ No

43. If yes, please provide link and detail.

> Identity Card Act (http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO5758) also in preparation: special law on electronic identification and trust services https://e-uprava.gov.si/drzava-in-druzba/e-demokracija/predlogi-predpisov/predlog-predpisa.html?id=9860

44. Is there any legislation, law or regulation on digital signature? *

◉ Yes

◯ No

45. If yes, please provide link and detail.

> Electronic Business and Electronic Signature Act (http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO1973) + EU eIDAS regulation

(https://eur-lex.europa.eu/eli/reg/2014/910/oj) also in preparation: special law on electronic identification and trust services https://e-uprava.gov.si/drzava-in-druzba/e-demokracija/predlogi-predpisov/predlog-predpisa.html?id=9860

46. Is there any legislation, law or regulation on e-procurement? *

◉ Yes

◯ No

47. If yes, please provide link and detail.

Public Procurement Act (http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO7086)

48. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

◉ Yes

◯ No

49. If yes, please provide link and detail.

Public Information Access Act (http://pisrs.si/Pis.web/pregledPredpisa?id=ZAKO3336)

50. Is there any legislation, law or regulation on data sharing/exchange/interoperability across government agencies? *

◉ Yes

◯ No

51. If yes, please provide link and detail.

> General Administrative Procedure Act (http://pisrs.si/Pis.web/pregledPredpisa?
> id=ZAKO1603), art 139, stimulating Personal Data Protection Act
> (http://pisrs.si/Pis.web/pregledPredpisa?id=ZAKO3906), regulating

52. Is there any legislation, law or regulation on open government data? *

⦿ Yes

◯ No

53. If yes, please provide link and detail.

> Public Information Access Act (http://pisrs.si/Pis.web/pregledPredpisa?id=ZAKO3336)
> Decree on the provision and re-use of public information
> (http://www.pisrs.si/Pis.web/pregledPredpisa?id=URED6941)

54. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

⦿ Yes

◯ No

55. If yes, please provide link(s) and detail(s).

> National programme promoting the development and use of AI in the Republic of Slovenia
> by 2025 (NpUI) (https://www.gov.si/assets/ministrstva/MJU/DID/NpUI-SI-2025.docx)

D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? *

   ◉ Yes

   ○ No

Please provide information where relevant:

57. How long is the period/cycle of the national e-government strategy or equivalent? *

   ○ Two-year

   ○ Three-year

   ○ Five-year

   ○ Ten-year

   ◉ | 5-10 years |

58. Is the national e-government strategy guided by or aligned with the national development strategy? *

   ◉ Yes

   ○ No

59. Please provide link and detail.

> As e-government strategy, there are two existing documents: "Development Strategy for the Information Society until 2020" (https://www.gov.si/teme/digitalizacija-druzbe/) AND "Public Administration Development Strategy 2015-2020" (https://nio.gov.si/nio/asset/strategija+razvoja+javne+uprave+2015+2020 Those two documents are inked to the Smart specialization Strategy (https://www.gov.si/zbirke/projekti-in-programi/izvajanje-slovenske-strategije-pametne-specializacije/) New strategic documents are being prepared and will be published this year

(links will provided later): - Digital Slovenia 2021-2030 - Digital public services strategy 2021-2030 - Smart Specialization Strategy 2021-2027 E-government strategic documents ARE aligned with the Slovenian Development Strategy 2030: https://www.gov.si/zbirke/projekti-in-programi/izvajanje-strategije-razvoja-slovenije-2030/

60. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

- ⦿ Yes

- ◯ No

61. Please provide link and detail.

> INDIRECTLY, by aligning with the Slovenian Development Strategy 2030 which is very much aligned with the SDGs.

62. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

- ⦿ Yes

- ◯ No

63. Please provide link and detail.

> Especially Smart Specialization Strategy has strong focus on smart cities and communities other strategic documents refer to local government indirectly

64. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

- ⦿ Yes

- ◯ No

65. Please provide link and detail.

> YES, participation, e-democracy and inclusion is mentioned several times in the strategic documents.

66. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

   ⚪ Yes

   🔘 No

67. Please provide link and detail.

> No specific data governance framework exists yet, but data and open data are covered with the strategy.

68. Does the national e-government strategy make specific reference to national digital identity? *

   🔘 Yes

   ⚪ No

69. Please provide link and detail.

> Yes, digital identity is one of the most important aspects covered both in the past and especially in the new upcoming strategic documents.

70. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

   🔘 Yes

○ No

71. Please provide link and detail.

> Digital by Default is one of the basic principles in the Guidelines for information solution development (https://nio.gov.si/nio/asset/smernice+mju+za+razvoj+informacijskih+resitev-768?lang=en) the concept will also be followed in the upcoming new strategic documents

72. Does the national e-government strategy make specific reference to data-once-only principle or similar? *

◉ Yes

○ No

73. Please provide link and detail.

> Once-only principle is also one of the basic principles in the Guidelines for information solution development (https://nio.gov.si/nio/asset/smernice+mju+za+razvoj+informacijskih+resitev-768?lang=en) the concept will also be followed in the upcoming new strategic documents

74. Does the national e-government strategy make specific reference to the use of new/emerging technologies such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

◉ Yes

○ No

75. Artificial intelligence (AI) - please provide link and detail:

> Digital Slovenia strategy (https://www.gov.si/teme/digitalizacija-druzbe/)

76. Robotics - please provide link and detail:

> Digital Slovenia strategy (https://www.gov.si/teme/digitalizacija-druzbe/), Smart specialization Strategy (https://www.gov.si/zbirke/projekti-in-programi/izvajanje-slovenske-strategije-pametne-specializacije/)

77. Blockchains - please provide link and detail:

> Smart specialization Strategy (https://www.gov.si/zbirke/projekti-in-programi/izvajanje-slovenske-strategije-pametne-specializacije/)

78. 5G - please provide link and detail:

> Digital Slovenia strategy (https://www.gov.si/teme/digitalizacija-druzbe/)

79. Internet of Things (IoT) - please provide link and detail:

> Smart specialization Strategy (https://www.gov.si/zbirke/projekti-in-programi/izvajanje-slovenske-strategije-pametne-specializacije/)

80. Others - please provide link and detail:

> Smart Cities - Smart specialization Strategy (https://www.gov.si/zbirke/projekti-in-programi/izvajanje-slovenske-strategije-pametne-specializacije/)

81. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

◉ Yes

◯ No

82. Please provide link and detail.

> Yes, as members of EU we are following EU guidelines, recommendations and goals. Eg. Berlin declaration (https://digital-strategy.ec.europa.eu/en/news/berlin-declaration-digital-society-and-value-based-digital-government), Lisbon declaration (https://www.lisbondeclaration.eu/), Tallinn declaration (https://digital-strategy.ec.europa.eu/en/news/ministerial-declaration-egovernment-tallinn-declaration) Also OECD recommendations are respected, eg. on digital government strategies (https://www.oecd.org/gov/digital-government/recommendation-on-digital-government-strategies.htm)

83. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

◉ Yes

◯ No

84. Please provide link and detail.

> Yes, special data warehouse and business intelligence system is available: https://nio.gov.si/nio/asset/poslovna+inteligenca+skrinja?lang=en

85. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

◯ Yes

◉ No

86. Please provide link and detail.

> During the Slovenian Presidency of the Council of the European Union (Jul-Dec 2021) we intend to analyze the experience and situation in the EU member states institutions, regarding the regulatory sandboxes.

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

87. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

   ◉ Yes

   ◯ No

88. If yes, please provide link and detail.

> Accessibility of Websites and Mobile Applications Act (http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO7718) Protection Against Discrimination Act (http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO7273) Implementation of the Principle of Equal Treatment Act (http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO3908)

89. Is there a national e-participation policy/strategy or similar? *

   ◉ Yes

   ◯ No

90. If yes, please provide link and detail.

> No explicit strategy, but covered by several documents and tools, eg. Resolution on Legislative Regulation (http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO5516), Referendum and Popular Initiative Act (http://pisrs.si/Pis.web/pregledPredpisa?d-49688-s=1&id=ZAKO324&d-49688-o=2&d-49688-p=1). Examples of e-participation initiatives: https://predlagam.vladi.si/ https://www.stopbirokraciji.gov.si/ https://e-uprava.gov.si/drzava-in-druzba/e-demokracija.html https://e-uprava.gov.si/podrocja/drzava-druzba/volitve-referendumi/podpora.html

91. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and other vulnerable groups? *

⦿ Yes

◯ No

92. If yes, please provide link and detail.

> Accessibility of Websites and Mobile Applications Act (http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO7718)

93. Does the Government provide any specific e-service(s) for women and other vulnerable groups? *

⦿ Yes

◯ No

94. If yes, please provide link and detail.

> Accessibility of Websites and Mobile Applications Act (http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO7718) Act on Self-Governing National Communities (http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO899) eGovernment portal is fully adapted for vulnerable user groups (e-uprava.gov.si) Portal for Youth: https://mlad.si/ Mobile app for elderly people: https://simbioza.eu/digitalne-resitve/magda

95. Does the Government provide any specific e-participation measure(s) for women and other vulnerable groups? *

⦿ Yes

◯ No

96. If yes, please provide link and detail.

> eGovernment portal is fully adapted for vulnerable user groups (e-uprava.gov.si)

97. Does the Government provide any specific measure(s) to build digital literacy/skills for women and other vulnerable groups? *

◉ Yes

◯ No

98. If yes, please provide link and detail.

> Digital coalition coordinating broad circle of stakeholders (https://www.digitalna.si/novice/digitalne-kompetence-in-izobra%C5%BEevanje), government support for NGOs (https://www.gov.si/zbirke/javne-objave/javni-razpis-za-digitalno-preobrazbo-nvo/)

99. Does the Government use any social media platform(s)? *

◉ Yes

◯ No

100. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

> YES (eg. https://twitter.com/vladaRS, https://www.facebook.com/VladaRepublikeSlovenije, https://www.instagram.com/gov.si/), it is mostly used for information

101. Please include any guidelines for government officials/institutions on the use of social media.

> No official guidelines exist

102. Does the Government publish information on how people's voices, including those among women and the vulnerable groups, are included in policy decision-making? *

⦿ Yes

◯ No

103. If yes, please provide link (URL) and detail.

> http://www.zagovornik.si/en/reports/

F. Usage, User Satisfaction and Evaluation

104. Does the Government monitor/collect usage statistics of e-government services? *

⦿ Yes

◯ No

105. If yes, please provide link and detail.

> Citizen portal euprava: https://e-uprava.gov.si/aktualno/statistika-uporabe.html, Business portal SPOT: https://spot.gov.si/sl/portal-in-tocke-spot/o-portalu-spot/portal-spot-skozi-stevilke/

106. Does the Government measure user satisfaction of e-government services? *

⦿ Yes

◯ No

107. If yes, please provide link and detail.

> On the Citizen portal eUprava (euprava.gov.si) and on the Business portal SPOT (spot.gov.si), user satisfaction is monitored at every published service

108. Does the Government collect usage and/or user satisfaction data with dis-aggregation by gender? *

○ Yes

◉ No

109. If yes, please provide link (URL) and detail.

>

G. Other information

110. Please provide information about any ongoing global/regional partnership and/or digital cooperation, focusing on e-government and digital technologies (including North-South, South-South, triangular, regional, and international cooperation) *

> Slovenia is active in various forms of regional and bilateral cooperation in the field of e-government, also involved in activities related to EU, OECD, Economic diplomacy.

111. Please provide any other information related to e-government development in your country. *

> The Slovenian Digital Coalition (digitalna.si) intends to harmonize the digital transformation of Slovenia adopted in the Digital Slovenia 2020 strategic framework, in collaboration with stakeholders from trade and industry, research and development, civil society and the public

sector. Strategic Council for Digitalisation was established in April 2021 as an advisory board to the Prime Minister, representing businesses and academia, to help steer digitalization efforts maximizing value for broad context of stakeholders.
https://www.gov.si/en/news/2021-04-23-the-strategic-council-for-digitalisation-will-operate-as-six-working-groups/

Consent to publish this Questionnaire

112. I/We authorize UN DESA to publish my/our responses as deemed necessary. *

○ Yes

○ No

THANK YOU

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.

Please complete this OPTIONAL Respondent Satisfaction Survey:
https://forms.office.com/r/yTrKyZCjdT (https://forms.office.com/r/yTrKyZCjdT)

◄   ►