

## View results

Respondent

168

Anonymous

55:35

Time to complete

### 1. Country name \*

Antigua and Barbuda

## Contact information

### 2. Your name \*

Isoke Perry

### 3. Title \*

Director of e-Government (Ag.)

### 4. Organization \*

Ministry of Information Communication Technologies (ICTs), Utilities and Energy

### 5. Email \*

isoke.perry@ab.gov.ag

6. Please select whichever applies \*

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

### A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. \*

Note: E-government and digital government are used interchangeably in this Questionnaire.

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar \*

9. - E-participation or similar \*

10. - Open government data

11. - Public procurement

12. - Others (if any)

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. \*

Ministry of Information Communication Technologies (ICTs)

14. Does your country have a national Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? \*

Yes

No

### Contact information of national Chief Information Officer (CIO) or equivalent

15. Name \*

Isoke Perry

16. Title \*

Director of e-Government (Ag.)

17. Organization \*

Ministry of Information Communication Technologies (ICTs), Utilities and Energy

18. Email \*

isoke.perry@ab.gov.ag

19. Are there sectoral/line/ministry/local CIOs or equivalent positions across Government agencies/departments/ministries/jurisdictions? \*

Yes

No

20. If yes, please provide link(s) and detail(s) on above, including coordination/integration between national and sub-national levels on e-government development.

## Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development \*

22. Education \*

https://education.gov.ag/"/>

23. Health \*

https://health.gov.ag/"/>

24. Social Welfare (social inclusion, social protection, etc.) \*

25. Employment and Labour \*

26. Environment \*

https://www.environment.gov.ag/en/"/>

27. Justice \*

28. Economy/finance \*

29. Industry/trade \*

30. Sustainable Development Goals (SDGs) [NEW] \*

31. Climate Change [NEW] \*

32. Others (Please specify) \*

## B. Crisis/Emergency Response and Recovery [NEW]

33. Is there a dedicated specific digital strategy for crisis/emergency response and recovery (e.g. through digital transformation and digital inclusion)? [NEW]

\*

- Yes
- No
- Other

## C. Legal Framework

34. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? \*

- Yes
- No

35. If yes, please provide link and detail.

36. Is there any legislation, law or regulation on data privacy and/or protection? \*

Yes

No

37. If yes, please provide link and detail.

<http://laws.gov.ag/wp-content/uploads/2019/02/a2013-10.pdf>

38. Is there any legislation, law or regulation on cybersecurity or similar? \*

Yes

No

39. If yes, please provide link and detail.

<http://laws.gov.ag/wp-content/uploads/2019/02/a2013-14.pdf>  
<http://laws.gov.ag/wp-content/uploads/2019/02/No.-25-of-2018-Electronic-Crimes-Amendment-Act-2018.pdf>  
<http://laws.gov.ag/wp-content/uploads/2020/06/No.-12-of-2019-Electronic-Crimes-Amendment-Act-2019.pdf>  
<http://laws.gov.ag/wp-content/uploads/2021/02/No.-12-Electronic-Crimes-Amendment-Act-2020.pdf>

40. Is there any legislation, law or regulation on digital identity? \*

Yes

No

41. If yes, please provide link and detail.

42. Is there any legislation, law or regulation on digital signature? \*

Yes

No

43. If yes, please provide link and detail.

<http://laws.gov.ag/wp-content/uploads/2020/02/No.-8-of-2006-The-Electronic-Transactions-Act-1.pdf>  
<http://laws.gov.ag/wp-content/uploads/2019/04/Electronic-Transactions-Act-2013.pdf>  
<http://laws.gov.ag/wp-content/uploads/2019/02/a2016-10.pdf>

44. Is there any legislation, law or regulation on e-procurement? \*

Yes

No

45. If yes, please provide link and detail.

<http://laws.gov.ag/wp-content/uploads/2019/04/Electronic-Transactions-Act-2013.pdf>  
<http://laws.gov.ag/wp-content/uploads/2020/07/No.-16-of-2011-Procurement-Administration-Act-2011.pdf>

46. Is there any legislation, law or regulation on digitally publishing government expenditure? \*

Note: This is related to SDG Indicator 16.6.1

Yes

No

47. If yes, please provide link and detail.

<http://laws.gov.ag/wp-content/uploads/2022/12/NO.-23-of-2006-The-Finance-Administration-Act-2006.pdf>

48. Is there any legislation, law or regulation on **national data governance**, including data sharing/exchange/interoperability across government agencies? \*

Yes

No

49. If yes, please provide link and detail.

50. Is there any legislation, law or regulation on open government data? \*

Yes

No

51. If yes, please provide link and detail.

52. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? \*

Yes

No

53. If yes, please provide link(s) and detail(s).

The law speaks broadly about digital assets but not specifically to new/emerging technologies.

<http://laws.gov.ag/wp-content/uploads/2020/07/No.-16-of-2020-Digital-Assets-Business-Act-2020.pdf>

<http://laws.gov.ag/wp-content/uploads/2021/02/No.-29-of-2020-Digital-Assets-Business-Amendment-Act-2020.pdf>

54. Is there any legislation, law or regulation on the ethical/responsible use of AI in public administration? [NEW]

Yes

No

55. If yes, please provide link and detail.

#### D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? \*

Yes

No

57. If yes, please provide link(s) and detail.

currently being developed

Please provide information where relevant:



58. How long is the period/cycle of the national e-government strategy or equivalent? \*

- Two-year
- Three-year
- Five-year
- Ten-year
- n/a

59. **Is there a dedicated budget for digital government development? Please explain by informing on the percentage compared to national government expenditure. [NEW]**

\*

- Yes
- No

60. **If yes, please provide link and detail.**

61. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail **including specific reference to an implementation roadmap.** \*

- Yes
- No

62. Please provide link and detail.

63. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? \*

- Yes
- No

64. Please provide link and detail.

65. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? \*

Yes

No

66. Please provide link and detail.

No national e-Government strategy is in place as yet

67. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? \*

Yes

No

68. Please provide link and detail.

No national e-Government strategy is in place as yet

69. Does the national e-government strategy make specific reference to a national data governance framework or similar? \*

Yes

No

70. Please provide link and detail.

No national e-Government strategy is in place as yet

71. Does the national e-government strategy make specific reference to national digital identity? \*

Yes

No

72. Please provide link and detail.

No national e-Government strategy is in place as yet

73. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? \*

- Yes
- No

74. Please provide link and detail.

No national e-Government strategy is in place as yet

75. Does the national e-government strategy make specific reference to data-once-only principle, **single-source-of-truth (SSoT)**, or similar? \*

- Yes
- No

76. Please provide link and detail.

No national e-Government strategy is in place as yet

77. **Does the national e-government strategy make specific reference to a life-cycle approach? Please provide link and detail. [NEW]**

- Yes
- No

78. **Please provide link and detail.**

No national e-Government strategy is in place as yet

79. **Does the national e-government strategy make specific reference to inclusion-by-default, inclusion-by-design or similar? [NEW]**

- Yes
- Maybe

80. **Please provide link and detail.**

No national e-Government strategy is in place as yet

81. **Does the national e-government strategy make specific reference to digitalizing a specific percentage of public services? [NEW]**

- Yes
- No

82. **Please provide link and detail.**

No national e-Government strategy is in place as yet

83. Does the national e-government strategy make specific reference to the use of new/emerging technologies/practices such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT), **anticipatory, proactive services?**

Artificial intelligence (AI) - please provide link and detail:

No national e-Government strategy is in place as yet

84. Robotics - please provide link and detail:

No national e-Government strategy is in place as yet

85. Blockchains - please provide link and detail:

No national e-Government strategy is in place as yet

86. 5G - please provide link and detail:

No national e-Government strategy is in place as yet

87. Internet of Things (IoT) - please provide link and detail:

No national e-Government strategy is in place as yet

88. **Invisible/anticipatory/proactive/seamless services [NEW]:**

No national e-Government strategy is in place as yet

89. Others - please provide link and detail:

No national e-Government strategy is in place as yet

90. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? \*

Yes

No

91. Please provide link and detail.

No national e-Government strategy is in place as yet

92. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? \*

Yes

No

93. Please provide link and detail.

94. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? \*

Yes

No

95. Please provide link and detail.

96. **Does the Government have any official tool/mechanism to monitor the progress of the implementation of its e-government strategies? [NEW]**

Yes

No

97. **Please provide link and/or details.**

## E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

98. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? \*

Yes

No

99. If yes, please provide link and detail.

No current national strategy/policy. It is currently being worked on.

100. Is there a national e-participation policy/strategy or similar? \*

Yes

No

101. If yes, please provide link and detail.

No current national strategy/policy. It is currently being worked on.

102. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and/or other vulnerable groups? \*

Yes

No

103. If yes, please provide link and detail.

Community Access Centres (CACs) are located in various villages/towns in each constituency

104. Does the Government provide any specific e-service(s) for women and/or other vulnerable groups? \*

Yes

No

105. If yes, please provide link and detail.

106. Does the Government provide any specific e-participation measure(s) for women and/or other vulnerable groups? \*

Yes

No

107. If yes, please provide link and detail.

108. Does the Government provide any specific measure(s) to build digital literacy/skills for women and/or other vulnerable groups? \*

Yes

No

109. If yes, please provide link and detail.

Digital literacy classes are taught through various social services departments: Departments of Gender Affairs and Youth Affairs, Youth Education & Empowerment Programme (YEEP)

110. Does the Government use any social media platform(s)? \*

Yes

No

111. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

Most Ministries and departments have individual social media pages

112. If yes, please include any guidelines for government officials/institutions on the use of social media.

113. Does the Government publish information on how people's voices, including those among women and/or the vulnerable groups, are included in policy decision-making? \*

Yes

No

114. If yes, please provide link (URL) and detail.

### F. Usage, User Satisfaction and Evaluation

115. Does the Government monitor/collect usage statistics of e-government services? \*

Yes

No

116. If yes, please provide link and detail.

117. Does the Government collect usage data with dis-aggregation by gender? \*

118. Does the Government measure user satisfaction of e-government services? \*

Yes

No

119. If yes, please provide link and detail.

120. Does the Government collect user satisfaction data with dis-aggregation by gender? \*

### G. Partnership and International Cooperation [NEW]



121. **Please provide information about any ongoing global/regional partnership and/or digital cooperation, with United Nations (such as UNDESA, Regional commissions, UNDP, UNICEF ...) focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) \* [NEW]**

UNRC's Digital Transformation Framework for Antigua and Barbuda;  
UNICEF's Digital Transformation within the education planning unit;  
UNICEF's support in increasing integration of ICTs in emerging thematic areas through digitalization of social protection data  
UNDP strengthened capacities of MSMEs in digital technologies, financial planning and marketing to enhance resilience to external shocks.

122. **Please provide information about any other ongoing global/regional partnership and/or digital cooperation, with other non UN-bodies. [NEW] \***

n

THANK YOU

123. **Please provide any other information that will help us in understanding e-government development in your country. [NEW] \***

e-Government is instrumental to the growth of the country and we are currently working on a national strategy/policy

124. **Consent to publish this Questionnaire**

I/We authorize UN DESA to publish my/our responses as deemed necessary. \*

Yes

No

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.