

## View results

Respondent

174

Anonymous

2478:50

Time to complete

1. Country name \*

Bénin

## Contact information

2. Your name \*

Armel Sètondji ADIKPETO

3. Title \*

Project Management Officer (PMO)

4. Organization \*

Agence des systèmes d'information et du numérique

5. Email \*

aradikpeto@presidence.bj

6. Please select whichever applies \*

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

## A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. \*

Note: E-government and digital government are used interchangeably in this Questionnaire.

<https://www.gouv.bj>;  
<https://www.service-public.bj>;  
<https://demarchesmtfp.gouv.bj/esevices.php>;  
<https://e-services.impots.bj>;  
<https://evisa.bj>;  
<https://asin.bj>;  
<https://apiex.bj>

8. Please provide link(s) for portal(s) providing following services/features:  
- E-services or similar \*

<https://service-public.bj>; <https://esarvices.anip.bj/>; <https://equittancetresor.finances.bj:9051/>

9. - E-participation or similar \*

<https://benin.opendataforafrica.org/>; <https://ask.gouv.bj>; <https://denonciation.bj/>

10. - Open government data

<https://data.gouv.bj>; [https://benin.opendataforafrica.org](https://benin.opendataforafrica.org/); <https://instad.bj>

11. - Public procurement

<https://marches-publics.bj>; <https://finance.bj/service/sigmap/>; <https://marches-publics.bj/pages/direction>; <https://armp.bj/>

12. - Others (if any)

<https://catis.xroad.bj/>;

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. \*

Ministère du Numérique et de la Digitalisation: <https://numerique.gou.bj/>;  
Agence des Systèmes d'Information et du Numérique: <https://asin.bj/>

14. Does your country have a national Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? \*

Yes

No

### Contact information of national Chief Information Officer (CIO) or equivalent

15. Name \*

Marc André LOKO

16. Title \*

Directeur Général

17. Organization \*

Agence des Système d'Information et du Numérique(ASIN)

## 18. Email \*

maloko@presidence.bj; aadjinacou@presidence.bj

## 19. Are there sectoral/line/ministry/local CIOs or equivalent positions across Government agencies/departments/ministries/jurisdictions? \*

Yes

No

## 20. If yes, please provide link(s) and detail(s) on above, including coordination/integration between national and sub-national levels on e-government development.

ASIN organise des réunions périodiques (conférence de DSI) pour partage d'expériences et échange avec les sectoriels. <https://numerique.gouv.bj/publications/actualites/dixieme-conference-des-dsi-acceleration-de-la-livraison-de-services-digitaux-de-qualite-avec-l-implication-du-secteur-prive>.  
<https://numerique.gouv.bj/publications/actualites/premiere-conference-des-dsi-de-l-annee-2023-des-services-digitaux-securises-pour-les-citoyens>  
<https://numerique.gouv.bj/code-du-numerique>;  
<https://numerique.gouv.bj/assets/Documents/decret-2018-531.pdf>

## Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

## 21. Planning/development \*

<https://developpement.gouv.bj>

## 22. Education \*

<https://enseignementsuperieur.gouv.bj/>; <https://enseignementssecondaire.gouv.bj/>;

## 23. Health \*

<https://sante.gouv.bj/>

## 24. Social Welfare (social inclusion, social protection, etc.) \*

<https://social.gouv.bj/>

## 25. Employment and Labour \*

<https://travail.gouv.bj>

## 26. Environment \*

<https://cadredevie.gouv.bj/>

## 27. Justice \*

<https://justice.gouv.bj/>

28. Economy/finance \*

<https://finances.bj/>

29. Industry/trade \*

<https://commerce.gouv.bj/>; <https://pmepe.gouv.bj/>; <https://monentreprise.bj/>

30. **Sustainable Development Goals (SDGs) [NEW] \***

<https://oddbenin.gouv.bj/>;  
<https://developpement.gouv.bj/>;  
<https://decentralisation.gouv.bj/>;  
<https://agriculture.gouv.bj/>;  
<https://eau-mines.gouv.bj/>

31. **Climate Change [NEW] \***

<https://cadredevie.gouv.bj/>;  
[www.abe.bj](http://www.abe.bj);  
[https://ww.slire.net/download/2654/article\\_1\\_complet\\_brab\\_juin\\_2020\\_vol\\_30\\_n\\_02\\_alinsato\\_et\\_al.pdf](https://ww.slire.net/download/2654/article_1_complet_brab_juin_2020_vol_30_n_02_alinsato_et_al.pdf);  
[https://unfccc.int/sites/default/files/resource:PNA\\_BENIN\\_2022\\_0.pdf](https://unfccc.int/sites/default/files/resource:PNA_BENIN_2022_0.pdf)

32. Others (Please specify) \*

<https://cadredevie.gouv.bj/structure/abe>

## **B. Crisis/Emergency Response and Recovery [NEW]**

33. **Is there a dedicated specific digital strategy for crisis/emergency response and recovery (e.g. through digital transformation and digital inclusion)?** [NEW]

\*

- Yes
- No
- Other

34. **Please provide links and details.** \*

<https://csirt.gouv.bj/report/>

35. **Is there a specific national portal addressing crisis/emergency?** [NEW] \*

- Yes
- No

36. **If yes, please provide a link and more information about the specific national portal or dedicated section addressing crisis/emergency?** [NEW]

<https://csirt.gouv.bj/report/>

## C. Legal Framework



37. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? \*

Yes

No

38. If yes, please provide link and detail.

<https://www.sgg.gouv.bj/doc/loi-2015-07/>

39. Is there any legislation, law or regulation on data privacy and/or protection? \*

Yes

No

40. If yes, please provide link and detail.

Loi portant code du numérique: <https://www.sgg.gouv.bj/doc/loi-2020-35/>  
Loi portant protection des données à caractère personnel en République du Bénin:  
<https://sgg.gouv.bj/doc/loi-2009-09/>  
Loi portant code des personnes et de la famille: <https://sgg.gouv.bj/doc/loi-2021-13/>

41. Is there any legislation, law or regulation on cybersecurity or similar? \*

Yes

No

42. If yes, please provide link and detail.

Loi portant code du numérique: <https://www.sgg.gouv.bj/doc/loi-2020-35/>  
Loi portant protection des données à caractère personnel en République du Bénin:  
<https://www.sgg.gouv.bj/doc/loi-2009-09/>  
<https://csirt.gouv.bj/report/>  
<https://projects.worldbank.org/en/projects-operations/project-detail/P161329>  
Signature du protocole de Malabo sur la cybercriminalité Décret portant la Politique de Sécurité des SI de l'Etat: <https://sgg.gouv.bj/doc/decret-2021-550/>  
Politique de protection des infrastructures critique:  
<https://numerique.gouv.bj/assets/documents/regles-de-politique-de-protection-des-infrastructures-dinformationion-critiques-en-republique-du-benin.pdf>

43. Is there any legislation, law or regulation on digital identity? \*

Yes

No

44. If yes, please provide link and detail.

Loi portant code du numérique: <https://www.sgg.gouv.bj/doc/loi-2020-35/>

45. Is there any legislation, law or regulation on digital signature? \*

Yes

No

46. If yes, please provide link and detail.

Loi portant code du numérique: <https://www.sgg.gouv.bj/doc/loi-2020-35/>;  
Portail national de l'identité Numérique: <https://identité-numérique.gouv.bj/>;  
[https://identité-numérique.gouv.bj/documents/informations\\_pki\\_benin.pdf](https://identité-numérique.gouv.bj/documents/informations_pki_benin.pdf)

47. Is there any legislation, law or regulation on e-procurement? \*

Yes

No

48. If yes, please provide link and detail.

Loi portant code des marchés publics: <https://sgg.gouv.bj/doc/loi-2020-26> et décrets complémentaires.

49. Is there any legislation, law or regulation on digitally publishing government expenditure? \*

Note: This is related to SDG Indicator 16.6.1

Yes

No

50. If yes, please provide link and detail.

Portail de suivi de la stabilisation des finances publiques: <https://sigfp.finances.bj>  
Systèmes de coasting par le référentiel (SYCOREF) permet de déterminer les couts des différents articles à intégrer au plan de travail annuel: <https://sycoref.finances.bj>  
Loi portant code des marchés publics: <https://sgg.gouv.bj/doc/loi-2020-26> et décrets complémentaire

51. Is there any legislation, law or regulation on **national data governance**, including data sharing/exchange/interoperability across government agencies? \*

Yes

No

52. If yes, please provide link and detail.

Décret N°2020-20 du 18 mars 2020 portant mise en place de la plateforme d'interopérabilité Xroad:  
<https://xroad.bj/publications/documents/cadre-d'interopérabilite>

53. Is there any legislation, law or regulation on open government data? \*

Yes

No

54. If yes, please provide link and detail.

Le projet de décret est en cours d'adoption.

55. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? \*

Yes

No

56. If yes, please provide link(s) and detail(s).

<https://numerique.gouv.bj/assets/documents/strategie-nationale-d'intelligence-artificielle-et-de-megadonnees-2023-2027.pdf>  
Stratégie nationale de sécurité numérique:  
[https://www.anssi.bj/docs/documentation/ANSSI\\_Strategie\\_nationale\\_securite\\_numerique\\_vSignee.pdf](https://www.anssi.bj/docs/documentation/ANSSI_Strategie_nationale_securite_numerique_vSignee.pdf)

57. **Is there any legislation, law or regulation on the ethical/responsible use of AI in public administration? [NEW]**

Yes

No

58. **If yes, please provide link and detail.**

<https://numerique.gouv.bj/assets/documents/strategie-nationale-d'intelligence-artificielle-et-demegadonnees-2023-2027.pdf>  
Stratégie nationale de sécurité numérique:  
[https://www.anssi.bj/docs/documentation/ANSSI\\_Strategie\\_nationale\\_securite\\_numerique\\_vSignee.pdf](https://www.anssi.bj/docs/documentation/ANSSI_Strategie_nationale_securite_numerique_vSignee.pdf)

## D. Strategy and Implementation

59. **Is there a national e-government strategy or equivalent? \***

Yes

No

Please provide information where relevant:

60. How long is the period/cycle of the national e-government strategy or equivalent? \*

- Two-year
- Three-year
- Five-year
- Ten-year
- Other

61. **Is there a dedicated budget for digital government development? Please explain by informing on the percentage compared to national government expenditure. [NEW]**

\*

- Yes
- No

62. **If yes, please provide link and detail.**

Programme administration intelligente fait partie des programmes financés dans le cadre des ODD:  
<https://finances.bj/wp-content/uploads/2022/12/Be%CC%81nin-Loi-de-finances-2023.pdf>;  
<https://oddbenin.gouv.bj/>

63. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail **including specific reference to an implementation roadmap.** \*

- Yes
- No

64. Please provide link and detail.

[https://www.gouv.bj/download/2/mpd\\_plan-national](https://www.gouv.bj/download/2/mpd_plan-national); <https://xroad.bj/publications/documents/cadre-dinteroperabilite>; <https://beninrevele.bj/secteur/numerique/>

65. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? \*

Yes

No

66. Please provide link and detail.

<https://beninrevele.bj/secteur/numerique/>;  
<https://dev.gouv.bj/accueil/direction/DGCS-ODD/>;  
<https://oddbenin.gouv.bj>;  
<https://benin.un.org/fr/sdgs>;

67. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? \*

Yes

No

68. Please provide link and detail.

<https://beninrevele.bj/secteur/numerique/>;  
<https://smartafrica.org/fr/knowledge/identification-numerique/>

69. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? \*

Yes

No

70. Please provide link and detail.

<https://beninrevele.bj/projet/121/developpement-usage-confiance-numerique/>;  
<https://beninrevele.bj/article/60/l-anip-delivre-cartes-identite-biometrique-nouveaux-beneficiaires/>;  
<https://beninrevele.bj/article/71/des-eleves-artisans-formes-opportunités-numérique-parakou/>;  
<https://ask.gouv.bj/>

71. Does the national e-government strategy make specific reference to a national data governance framework or similar? \*

Yes

No

72. Please provide link and detail.

<https://xroad.bj/publications/documents/>

73. Does the national e-government strategy make specific reference to national digital identity? \*

Yes

No



74. Please provide link and detail.

<https://beninrevele.bj/secteu/numerique/>;  
Le Bénin a choisi le numéro d'identification personnel (NIP) comme seul élément pour avoir accès au portail national des services publics de l'administration: <https://sgg.gouv.bj/doc/loi-2017-08/>

75. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? \*

Yes

No

76. Please provide link and detail.

<https://xroad.bj/publications/documents/cadre-d'interopérabilité>

77. Does the national e-government strategy make specific reference to data-once-only principle, **single-source-of-truth (SSoT)**, or similar? \*

Yes

No

78. Please provide link and detail.

<https://xroad.bj/publications/documents/cadre-d'interopérabilité>

79. **Does the national e-government strategy make specific reference to a life-cycle approach? Please provide link and detail. [NEW]**

Yes

No

80. **Please provide link and detail.**

81. **Does the national e-government strategy make specific reference to inclusion-by-default, inclusion-by-design or similar? [NEW]**

Yes

Maybe

82. **Please provide link and detail.**

<https://xroad.bj/publications/documents/cadre-d'interopérabilité>

83. **Does the national e-government strategy make specific reference to digitalizing a specific percentage of public services? [NEW]**

Yes

No

84. **Please provide link and detail.**

CatIS - Accueil (xroad.bj);  
UXP Directory (xroad.bj)

85. Does the national e-government strategy make specific reference to the use of new/emerging technologies/practices such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT), **anticipatory, proactive services?**

Artificial intelligence (AI) - please provide link and detail:

<https://numerique.gouv.bj/assets/documents/strategie-nationae-d'intelligence-artificielle-et-des-megadonnees-2023-2027.pdf>;  
<https://arcep.bj/wp-content/uploads/2020/07/D%C3%A9cret-fixant-les-conditions-d%C3%A9tablissement-et-dexploitation-des-r%C3%A9seaux-et-services-de-IIoT.pdf>

86. Robotics - please provide link and detail:

<https://numerique.gou.bj/assets/documents/strategie-nationale-d'intelligence-artificielle-et-des-megadonnees-2023-2027.pdf>

87. Blockchains - please provide link and detail:

88. 5G - please provide link and detail:

<https://arcep.bj/#ancrevisions>;  
<https://arcep.bj/wp-cotent/uploads/2022/02/Plan-strat%C3%A9gique-2022-2026-ARCEP-BENIN.pdf>

89. Internet of Things (IoT) - please provide link and detail:

<https://arcep.bj/wp-content/uploads/2020/07/D%C3%A9cret-fixant-les-conditions-d%C3%A9tablissement-et-dexploitation-des-r%C3%A9seaux-et-services-de-IIoT.pdf>

90. **Invisible/anticipatory/proactive/seamless services [NEW]:**

<https://csirt.gouv.bj/report/>

91. Others - please provide link and detail:

investissement dans une infrastructure à clé publique: <https://pprod.service-public.bj/public/services/service/PS01333/>;  
Mise en place des écoles de formation des métiers du numérique: <https://ecolenumerique.bj/ecole-decouverte-emn/>;  
<https://www.semecity.bj/>;  
<https://pare.gouv.bj/>

92. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? \*

Yes

No

93. Please provide link and detail.

Reconnaissance du pass Covid: [https://neighbourhood-enlargement.ec.europa.eu/news/eu-digital-covid-certificate-commission-adopts-equivalence-decisions-benin-and-jordan-2022-02-16\\_fr](https://neighbourhood-enlargement.ec.europa.eu/news/eu-digital-covid-certificate-commission-adopts-equivalence-decisions-benin-and-jordan-2022-02-16_fr);  
<https://encybersecuritymag.africa/index.php/cedeao-adopte-document-lutte-harmonisee>;  
Rapport UNESCO sur le développement de l'IA; Smart Africa  
<https://cybersecuritymag.africa/docs/CEDEAO-Strate%CC%81gie-re%CC%81gionale-cyberse%CC%81curite%CC%81-cybercriminalite%CC%81-FR.pdf>

94. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? \*

Yes

No

95. Please provide link and detail.

Schéma Directeur National des Systèmes d'information; les politiques et stratégies

96. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? \*

Yes

No

97. Please provide link and detail.

98. **Does the Government have any official tool/mechanism to monitor the progress of the implementation of its e-government strategies? [NEW]**

Yes

No

99. **Please provide link and/or details.**

<https://xroad.bj/publications/documents/>;  
<https://statistiques.xroad.bj/>

## E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

100. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? \*

Yes

No

101. If yes, please provide link and detail.

<https://ask.gouv.bj/>  
Service universel

102. Is there a national e-participation policy/strategy or similar? \*

Yes

No

103. If yes, please provide link and detail.

104. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and/or other vulnerable groups? \*

Yes

No

105. If yes, please provide link and detail.

<https://asin.bj/> les projets de service universel de couverture et d'aménagement des zones blanches et d'accessibilité des couches vulnérables

106. Does the Government provide any specific e-service(s) for women and/or other vulnerable groups? \*

Yes

No

107. If yes, please provide link and detail.

<https://www.fnm.bj/lancement-officiel-du-microcrédit-alafia/>;  
Projet ARCH: généralisation de l'assurance maladie: <https://www.gouv.bj/actualite/1145/projet-arch-gouv>

108. Does the Government provide any specific e-participation measure(s) for women and/or other vulnerable groups? \*

Yes

No

109. If yes, please provide link and detail.

110. Does the Government provide any specific measure(s) to build digital literacy/skills for women and/or other vulnerable groups? \*

Yes

No

111. If yes, please provide link and detail.

112. Does the Government use any social media platform(s)? \*

Yes

No

113. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

Présidence du Bénin (@PrésidenceBenin)/Twitter Gouvernement du Bénin(@gouvbenin);  
Gouvernement du Benin@facebook.com  
Ministère de la Numérisation et de la Digitalisation: Twitter(@numeriquebenin); LinkedIn (Ministère de la Numérique et de la Digitalisation du Bénin); Facebook(Ministère de la Numérisation et de la Digitalisation)  
Agence des Système d'Information et du Numérique: Twitter(@asinbenin); LinkedIn( Agence des Système d'Information et du Numérique (ASIN)-Bénin)



114. If yes, please include any guidelines for government officials/institutions on the use of social media.

Oui document interne (charte graphique 2016) non publié

115. Does the Government publish information on how people's voices, including those among women and/or the vulnerable groups, are included in policy decision-making? \*

Yes

No

116. If yes, please provide link (URL) and detail.

<https://gouv.bj>  
<https://ask.gouv.bj/poser-une-question>

## F. Usage, User Satisfaction and Evaluation

117. Does the Government monitor/collect usage statistics of e-government services? \*

Yes

No

118. If yes, please provide link and detail.

Il y a un centre de service au sein de l'ASIN qui collecte l'avis des utilisateurs et une fois par an.  
<https://xroad.bj/publications/documents/>;  
<https://statistiques.xroad.bj/>

119. Does the Government collect usage data with dis-aggregation by gender? \*

Non

120. Does the Government measure user satisfaction of e-government services? \*

Yes

No

121. If yes, please provide link and detail.

Il y a un centre de service au sein de l'ASIN qui collecte l'avis des utilisateurs et une fois par an.  
<https://xroad.bj/publications/documents/>;  
<https://statistiques.xroad.bj/>

122. Does the Government collect user satisfaction data with dis-aggregation by gender? \*

Non

## **G. Partnership and International Cooperation [NEW]**

123. **Please provide information about any ongoing global/regional partnership and/or digital cooperation, with United Nations (such as UNDESA, Regional commissions, UNDP, UNICEF ...) focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) \* [NEW] \***

<https://gouv.bj/actualite/1936/secteur;>  
[https://uncdf.org/article/1575/;](https://uncdf.org/article/1575/)  
<https://smartafrica.org/>

124. **Please provide information about any other ongoing global/regional partnership and/or digital cooperation, with other non UN-bodies. [NEW] \***

<https://smartafrica.org/fr/knowledge/identification-numérique>

THANK YOU

125. **Please provide any other information that will help us in understanding e-government development in your country. [NEW] \***

SMART AFRICA,  
UE(Covid),  
Estonia,  
Rwanda,  
MoU with Rwanda,

126. **Consent to publish this Questionnaire**

I/We authorize UN DESA to publish my/our responses as deemed necessary. \*

Yes

No

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.