

View results

Respondent

128

Anonymous

125:17

Time to complete

1. Country name *

BURKINA FASO

Contact information

2. Your name *

YOUGBARE Wendbé Ferdinand

3. Title *

General Manager of Digital Transformation

4. Organization *

Ministry of Digital Transition, Posts and Electronic Communications

5. Email *

ferdinand.yougbare@tic.gov.bf

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

- Government Information System (GIS): <https://www.sig.bf/>
- Guichet Virtuel de l'Administration Publique: <https://servicepublic.gov.bf/>
- Burkina Faso gateway: <https://peb.bf/>

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar *

<https://peb.bf/> <https://www.campusfaso.bf/> <https://esintax.bf/> <https://econcours.gov.bf/>

9. - E-participation or similar *

<https://www.presimetre.bf/> <https://burkinafaso.ureport.in> <http://plaintes.gov.bf>

10. - Open government data

<https://www.data.gov.bf> (I don't think it's accessible)

11. - Public procurement

<https://www.dgcmef.gov.bf>
<https://www.arcop.bf>

12. - Others (if any)

<https://www.tresor.gov.bf>
<https://www.impots.gov.bf/> (it seems to me that it is not accessible)

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

- Ministry of Digital Transition, Posts and Electronic Communications
(<https://www.mdenp.gov.bf>)
- Autorité de Régulation des Communications Electroniques et des Postes
(<http://www.arcep.bf>)
- Commission de l'Informatique et des Libertés (<https://www.cil.bf/>)
- Agence Nationale de Sécurité des Systèmes d'Information (<https://www.anssi.bf/>)
- Agence Nationale de Promotion des Technologies de l'Information et de la Communication
(<https://www.anptic.gov.bf/>)
- Central Cybercrime Unit (<https://www.matd.gov.bf/> <https://www.securite.gov.bf/>)
- Secrétariat Permanent de la Modernisation de l'Administration et de la Bonne Gouvernance
(<https://www.fonction-publique.gov.bf/>) (it seems to me that it is not accessible)

14. Does your country have a national Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

Yes

No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

YOUNGBARE Wendbé Ferdinand

16. Title *

General Manager of Digital Transformation

17. Organization *

Ministry of Digital Transition, Posts and Electronic Communications

18. Email *

ferdinand.yougbare@tic.gov.bf

19. Are there sectoral/line/ministry/local CIOs or equivalent positions across Government agencies/departments/ministries/jurisdictions? *

Yes

No

20. If yes, please provide link(s) and detail(s) on above, including coordination/integration between national and sub-national levels on e-government development.

According to the decree below, an Information Systems Department has been created within each Ministerial Department and within the Institutions of Burkina Faso. There are also Information Systems Managers within certain General Directorates of a certain size.
Link: <http://www.justice.gov.bf/wp-content/uploads/2022/04/Decret-2022-0055-PRES-TRANS-PM-SGG-CM-portant-organisation-type-des-departements-ministeriels.pdf> (It seems to me that it is not accessible)
The decrees organising ministerial departments and the most recent one (No. 2022-0055/PRES-TRANS/PM/SGG-CM on the standard organisation of ministerial departments) include a Director of Information Systems (DSI) within each ministerial department.
Most of the various structures and state-owned companies also have IT departments.

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

Directorate General for the Economy and Planning : <https://www.dgep.gov.bf/>

22. Education *

Ministry of Education, Literacy and the Promotion of National Languages : <https://www.education.gov.bf>

23. Health *

Ministry of Health and Public Hygiene : <https://www.sante.gov.bf>

24. Social Welfare (social inclusion, social protection, etc.) *

Ministry for Women, National Solidarity and the Family : <https://www.action-sociale.gov.bf>

25. Employment and Labour *

Ministère de la Fonction Publique, du Travail et de la Protection Sociale : <https://www.fonction-publique.gov.bf> (it seems to me that it is not accessible)
Ministry of Sport, Youth and Employment <https://www.sports.gov.bf/accueil/> <https://www.jeunesse.gov.bf>

26. Environment *

Ministry of the Environment, Water and Sanitation <https://www.environnement.gov.bf> (it seems to me that it is not accessible)

27. Justice *

Ministère de la Justice, des Droits Humains et de la Promotion Civique (Ministry of Justice, Human Rights and Civic Promotion) <http://www.justice.gov.bf>

28. Economy/finance *

Ministry of the Economy, Finance and Forward Planning <https://www.finances.gov.bf>

29. Industry/trade *

Ministry of Industrial Development, Trade, Crafts and Small and Medium-sized Enterprises <https://www.commerce.gov.bf>

30. Sustainable Development Goals (SDGs) [NEW] *

Directorate General for the Economy and Planning:
<https://www.dgep.gov.bf/>

31. Climate Change [NEW] *

Ministry for the Environment, the Green Economy and Climate
Change : <https://www.environnement.gov.bf/accueil>

32. Others (Please specify) *

Ministry of Agriculture : <https://www.agriculture.gov.bf/>

B. Crisis/Emergency Response and Recovery [NEW]**33. Is there a dedicated specific digital strategy for crisis/emergency response and recovery (e.g. through digital transformation and digital inclusion)? [NEW]**

*

 Yes No Other

34. Please provide links and details. *

Centre for Operations to Respond to Health Emergencies (CORUS)

35. Is there a specific national portal addressing crisis/emergency? [NEW] * Yes No**36. If yes, please provide a link and more information about the specific national portal or dedicated section addressing crisis/emergency? [NEW]**

Centre des Opérations de Réponse aux Urgences Sanitaires (CORUS) : <http://corus.gov.bf>

C. Legal Framework

37. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? * Yes No**38. If yes, please provide link and detail.**

Information Code: Law No. 56-93/ADP of 30 December 1993 on the Information Code in Burkina Faso (replaced by 4 separate laws)
1- LAW N°059-2015/CNT of 4 September 2015 on the legal regime for radio and television broadcasting in Burkina Faso and its amendment N°087-2015/CNT of 17 December 2015
2- LAW N°057-2015/CNT of 4 September 2015 on the legal status of the written press in Burkina Faso and its amendment N°085-2015/CNT of 17 December 2015
3- LAW N°058-2015/CNT of 4 September 2015 PORTANT REGIME JURIDIQUE DE LA PRESSE EN LIGNE AU BURKINA FASO its modificatif N°086-2015/CNT of 17 December 2015
4- LAW N°080-2015/CNT of 23 November 2015 regulating advertising in Burkina Faso
Reference can also be made to Act No. 051-2015/CNT of 30 August 2015 on the right of access to public information and administrative documents.

39. Is there any legislation, law or regulation on data privacy and/or protection? * Yes No**40. If yes, please provide link and detail.**

Law n°001-2021/AN on the protection of individuals with regard to the processing of personal data of 30 March 2021
<https://www.afapdp.org/wp-content/uploads/2021/06/Decret-2021-0276-promulguant-la-loi-n001-2021-du-30-mars-2021-portant-protection-des-personnes-a-legart-du-traitement-des-donnees-a-caratere-personnel.pdf>

41. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes

No

42. If yes, please provide link and detail.

Burkina Faso National Cyber Security Strategy (SNCS-BF)
Burkina Faso General Security Reference System (RGS-BF)
Strategy documents: <https://anssi.bf/textes-en-vigueur/decrets>
- Order No. 2019 034 / PM/ CAB adopting Burkina Faso's National Cybersecurity Strategy (SNCS-BF)
- Order N° 2019-023/PM/SG Adopting the General Information Systems Security Reference Framework
- Decree no. 2013-1053/PRES/PM/MEF/MATS of 11 November 2013 creating the National Information Systems Security Agency (ANSSI) (<https://www.anssi.bf/textes-en-vigueur/decrets>),
- Decree 2020-0099/PRES/PM/MSECU/MJ/MINEFID of 14 February 2020 setting up the Central Cybercrime Squad

43. Is there any legislation, law or regulation on digital identity? *

Yes

No

44. If yes, please provide link and detail.

Project in progress
Law 001-2021/AN of 30 March 2021 on the protection of individuals with regard to the processing of personal data

45. Is there any legislation, law or regulation on digital signature? *

Yes

No

46. If yes, please provide link and detail.

LAW N° 045-2009/AN REGULATING ELECTRONIC SERVICES AND TRANSACTIONS IN BURKINA FASO. Link :
http://www.arcep.bf/download/lois/loi_portant_reglementation_des_services_transaction_2.pdf

47. Is there any legislation, law or regulation on e-procurement? *

Yes

No

48. If yes, please provide link and detail.

49. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

Yes

No

50. If yes, please provide link and detail.

- Organic Law No. 073-2015/CNT on finance laws
(https://archives.assembleenationale.bf/IMG/pdf/loi_073_relatif_aux_lois_de_finances.pdf)
- LAW N°035-2020/AN ON THE FINANCE LAW FOR THE IMPLEMENTATION OF THE STATE BUDGET, FINANCIAL YEAR 2021
(https://www.impots.gov.bf/fileadmin/user_upload/storage/lois/LF_2021-1.pdf)
- Law n° 008-2013 /AN on the code of transparency in the management of public finances in Burkina Faso
(https://archives.assembleenationale.bf/20122014/IMG/pdf/loi_no_008_portant_transparence_dans_la_gestion_des_finances_publiques.pdf)

51. Is there any legislation, law or regulation on **national data governance**, including data sharing/exchange/interoperability across government agencies? *

Yes

No

52. If yes, please provide link and detail.

General Interoperability Repository (GIR) :
<https://dgtic.mdenp.gov.bf/rgi>

53. Is there any legislation, law or regulation on open government data? *

Yes

No

54. If yes, please provide link and detail.

Law N°051-2015/CNT of 30 August 2015 on the right of access to public information and administrative documents
<https://www.burkinafaso.opendataforafrica.org>

55. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

56. If yes, please provide link(s) and detail(s).

57. **Is there any legislation, law or regulation on the ethical/responsible use of AI in public administration? [NEW]**

Yes

No

58. **If yes, please provide link and detail.**

D. Strategy and Implementation

59. Is there a national e-government strategy or equivalent? *

Yes

No

60. If yes, please provide link(s) and detail.

National Strategy for the Development of the Digital Economy (SN@DEN)
<https://dgtic.mdenp.gov.bf/snden/>

Please provide information where relevant:

61. How long is the period/cycle of the national e-government strategy or equivalent? *

- Two-year
- Three-year
- Five-year
- Ten-year
- Other

62. Is there a dedicated budget for digital government development? Please explain by informing on the percentage compared to national government expenditure. [NEW]

*

- Yes
- No

63. If yes, please provide link and detail.

The percentage of the budget allocated to e-Governance is approximately 0.37% in 2022 and 27% in 2023, taking into account the annual budget regulation. The e-Governance budget is also supported by technical and financial partners
Link: https://www.dgb.gov.bf/index.php?option=com_edocman&view=document&id=1646
The rate allocated to the development of e-governance in the national budget varies according to annual needs. Other sources of funding also exist : PTF (PNUD, UNCDF, BM, DUE, ..), ARCEP, etc.

64. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail **including specific reference to an implementation roadmap.** *

- Yes
- No

65. Please provide link and detail.

The National Digital Economy Development Strategy is aligned with the National Development Reference Framework (RND 2021 - 2025).
Link: https://www.finances.gov.bf/fileadmin/user_upload/storage/PNDES_II_Document_de_Strategie.pdf
It is aligned with the national development strategy. The structure is as follows
A national plan will result in sectoral policies for several ministries with common elements (CSD sectoral development framework). Then, at the level of each ministry, strategies and plans are devised.
National Economic and Social Development Plan
(PNDES) <https://www.pndes.gov.bf/accueil>

66. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

- Yes
- No

67. Please provide link and detail.

Yes (ODD3, ODD 4, ODD 8, ODD9, ODD16) :
<https://dgtic.mdenp.gov.bf/snden/>

68. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

Yes

No

69. Please provide link and detail.

Yes :
<https://www.pndes.gov.bf/accueil>
<https://dgtic.mdenp.gov.bf/snden/>

70. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

Yes

No

71. Please provide link and detail.

For example, the digital development master plan (SDAN) that stems from the strategy has devoted one of its components to providing high-speed and very high-speed broadband services to isolated areas.
(National Strategy for the Development of the Digital Economy, National Strategy for Inclusive Finance) (SN@DEN) :
<https://dgtic.mdenp.gov.bf/snden/>

72. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

Yes

No

73. Please provide link and detail.

National Strategy for the Modernisation of Public Administration :
https://www.fonction-publique.gov.bf/fileadmin/user_upload/storage/21_juillet_2021-01-Brochure_de_la_SNMAP.pdf

74. Does the national e-government strategy make specific reference to national digital identity? *

Yes

No

75. Please provide link and detail.

Unique Identification for Regional Integration and Inclusion in West Africa (WURI) :
<https://dgtic.mdenp.gov.bf/dbadmin/le-projet-wuri/description-du-projet/>
<https://www.facebook.com/Wuri.bfa/>

76. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

Yes

No

77. Please provide link and detail.

<https://dgtic.mdenp.gov.bf/snden/>

78. Does the national e-government strategy make specific reference to data-once-only principle, **single-source-of-truth (SSoT)**, or similar? *

Yes

No

79. Please provide link and detail.

<https://dgtic.mdenp.gov.bf/snden/>

80. **Does the national e-government strategy make specific reference to a life-cycle approach? Please provide link and detail. [NEW]**

Yes

No

81. **Please provide link and detail.**

82. **Does the national e-government strategy make specific reference to inclusion-by-default, inclusion-by-design or similar? [NEW]**

Yes

Maybe

83. **Please provide link and detail.**

Numeric inclusion :
<https://dgtic.mdenp.gov.bf/snden/>

84. **Does the national e-government strategy make specific reference to digitalizing a specific percentage of public services? [NEW]**

Yes

No

85. **Please provide link and detail.**

<https://dgtic.mdenp.gov.bf/snden/>
https://www.fonction-publique.gov.bf/fileadmin/user_upload/storage/21_juillet_2021-01-Brochure_de_la_SNMAP.pdf

86. Does the national e-government strategy make specific reference to the use of new/emerging technologies/practices such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT), **anticipatory, proactive services?**

Artificial intelligence (AI) - please provide link and detail:

No

87. Robotics - please provide link and detail:

No

88. Blockchains - please provide link and detail:

No

89. 5G - please provide link and detail:

link/detail; 5G: Programme 3 of the SN@DEN (Broadband infrastructure):
<https://dgtic.mdenp.gov.bf/snden/>

90. Internet of Things (IoT) - please provide link and detail:

No

91. Invisible/anticipatory/proactive/seamless services [NEW]:**92. Others - please provide link and detail:****93. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *** Yes No**94. Please provide link and detail.****95. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *** Yes No**96. Please provide link and detail.****97. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *** Yes No**98. Please provide link and detail.**

99. **Does the Government have any official tool/mechanism to monitor the progress of the implementation of its e-government strategies? [NEW]**

Yes

No

100. **Please provide link and/or details.**

https://dgtic.mdenp.gov.bf/wp-content/uploads/2021/09/RAPPORT-DIAGNOSTIC-SUR-LA-Maturite-numerique_16.04.21.pdf

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

101. **Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? ***

Yes

No

102. **If yes, please provide link and detail.**

An entire component of the SDAN is dedicated to providing broadband and ultra-broadband services to isolated areas. A strategy of exceptional measures has also been put in place to resolve the connectivity problems of displaced persons, the vast majority of whom are women and children. See SDAN :

103. **Is there a national e-participation policy/strategy or similar? ***

Yes

No

104. **If yes, please provide link and detail.**

105. **Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and/or other vulnerable groups? ***

Yes

No

106. If yes, please provide link and detail.

Through the IT departments, all the ministries are putting in place solutions for all citizens to access services. In particular, the national ICT promotion agency (ANPTIC) is deploying connectivity solutions throughout the country to give users access to certain public services.
National Gender Strategy 2020 - 2024: <https://www.wakatsera.com/wp-content/uploads/2021/11/Strategie-Genre.pdf>

107. Does the Government provide any specific e-service(s) for women and/or other vulnerable groups? *

- Yes
 No

108. If yes, please provide link and detail.

For students, dedicated connectivity networks have been set up in universities and halls of residence.
- M-Cancer du Col de l'Utérus: This is an interactive SMS platform for raising women's awareness of the problem of cervical cancer in Burkina Faso (Platform developed by the Ministry of the Digital Economy since 2018. A pilot phase was carried out with the support of mobile phone operators.
- The Reproductive Health Surveillance Platform: An interactive SMS platform developed by the Ministry of Health to raise women's awareness of reproductive health issues;

109. Does the Government provide any specific e-participation measure(s) for women and/or other vulnerable groups? *

- Yes
 No

110. If yes, please provide link and detail.

111. Does the Government provide any specific measure(s) to build digital literacy/skills for women and/or other vulnerable groups? *

- Yes
 No

112. If yes, please provide link and detail.

- Training young people and women in the use of digital tools and office automation during the digital week organised each year;
- Support from the ministry responsible for digital transition to the women's digital association for training in application development tools.

113. Does the Government use any social media platform(s)? *

Yes

No

114. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

Almost all the ministries and institutions have a social media presence. The technical structures of the ministries and institutions are also present on the social media "WhatsApp" through working groups.
Example of the Ministry in charge of Digital Transition :
<https://www.facebook.com/www.mdenp.gov.bf?mibextid=ZbWKwL>
https://www.facebook.com/www.mdenp.gov.bf/?locale=fr_FR
FaceBook and Twitter pages: Secrétariat Général du Gouvernement des Conseil des Ministres, Services d'Information du Gouvernement, Premier Ministère, Présidence du Faso, Assemblée Nationale, Ministries and Institutions, etc.

115. If yes, please include any guidelines for government officials/institutions on the use of social media.

116. Does the Government publish information on how people's voices, including those among women and/or the vulnerable groups, are included in policy decision-making? *

Yes

No

117. If yes, please provide link (URL) and detail.

F. Usage, User Satisfaction and Evaluation

118. Does the Government monitor/collect usage statistics of e-government services? *

Yes

No

119. If yes, please provide link and detail.

<https://www.presimetre.bf/>
<https://burkinafaso.ureport.in>
<http://plaintes.gov.bf>

120. Does the Government collect usage data with dis-aggregation by gender? *

Yes

121. Does the Government measure user satisfaction of e-government services? *

Yes

No

122. If yes, please provide link and detail.

<http://plaintes.gov.bf>
<https://burkinafaso.ureport.in>

123. Does the Government collect user satisfaction data with dis-aggregation by gender? *

<http://plaintes.gov.bf>

G. Partnership and International Cooperation [NEW]

124. **Please provide information about any ongoing global/regional partnership and/or digital cooperation, with United Nations (such as UNDESA, Regional commissions, UNDP, UNICEF ...) focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) * [NEW]**

Burkina Faso is currently conducting a study with UNESCO on the universality of the Internet in Burkina Faso. Other studies in partnership with the UNDP on strategies have recently been validated. Smart Africa Project, UNCDF, UNDP, EU, ITU, LuxDev, ID4Africa, World Bank, TAC, ECOWAS, UEMOA, AU, etc.

125. **Please provide information about any other ongoing global/regional partnership and/or digital cooperation, with other non UN-bodies. [NEW] ***

Digital transformation project with the World Bank in preparation

THANK YOU

126. **Please provide any other information that will help us in understanding e-government development in your country. [NEW] ***

Burkina Faso has a priority list of procedures to be dematerialised by ministries and institutions by 2023.

127. **Consent to publish this Questionnaire**

I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.