[View results](#)

Respondent

126   Anonymous

28:58
Time to complete

1. Country name *

> Dominican Republic

Contact information

2. Your name *

> Edwin Rodriguez Gonzalez

3. Title *

> Digital Transformation Director

4. Organization *

> Government Office of Information and Communication Technologies (OGTIC by its acronym in Spanish)

5. Email *

> edwin.rodriguez@ogtic.gob.do

6. Please select whichever applies *

○ I am authorized and fully knowledgeable to respond to this questionnaire.

○ A group of government agencies responded to the questionnaire collectively.

○ I am authorized but I did not have the full information to respond to this questionnaire

○ I mostly provided my own opinion/assessment rather than official information.

○ Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

> https://www.gob.do/

8. Please provide link(s) for portal(s) providing following services/features:
   - E-services or similar *

> https://www.gob.do/

9. - E-participation or similar *

> https://saip.gob.do/ https://311.gob.do/

10. - Open government data

> https://datos.gob.do/ https://www.one.gob.do/ https://gobiernoabierto.gob.do/

11. - Public procurement

> https://www.dgcp.gob.do/consultas/
> https://comunidad.comprasdominicana.gob.do/

12. - Others (if any)

> https://agendadigital.gob.do/
> https://www.transparencia.gob.do/

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

> Government Office of Information and Communication Technologies (OGTIC by its acronym in Spanish) https://ogtic.gob.do/

14. Does your country have a national Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

⦿ Yes

◯ No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

> Bartolomé Pujals

16. Title *

> General Director

17. Organization *

> Government Office of Information and Communication Technologies (OGTIC by its acronym in Spanish)

18. Email *

> bartolome.pujals@ogtic.gob.do

19. Are there sectoral/line/ministry/local CIOs or equivalent positions across Government agencies/departments/ministries/jurisdictions? *

⦿ Yes

◯ No

20. If yes, please provide link(s) and detail(s) on above, including coordination/integration between national and sub-national levels on e-government development.

> Digital Agenda Viceministry of the Ministry of Presidency
> https://minpre.gob.do
> https://agendadigital.gob.do

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

> Ministry of Economy, Planification and Development - Ministerio de Economía, Planificación y Desarrollo (MEPYD) https://mepyd.gob.do

22. Education *

> Ministry of Education – Ministerio de Educación (MINERD) https://www.ministeriodeeducacion.gob.do/ Ministry of Superior Education, Science and Technology – Ministerio de Educación Superior, Ciencia y Tecnología (MESCYT) https://mescyt.gob.do

23. Health *

> Ministry of Public Health – Ministerio de Salud Pública (MSP) https://msp.gob.do/web/ National Health Service – Servicio Nacional de Salud (SNS) https://sns.gob.do

24. Social Welfare (social inclusion, social protection, etc.) *

> Social Policy Coordination Cabinet - Gabinete de Coordinación de Políticas Sociales https://gabinetesocial.gob.do Supérate https://www.superate.gob.do Single Beneficiary System - Sistema Único de Beneficiarios (SIUBEN) https://siuben.gob.do Social Security Treasury - Tesorería de la Seguridad Social (TSS) https://tss.gob.do/ National Social Security Council - Consejo Nacional de Seguridad Social (CNSS) https://www.cnss.gob.do/index.php Superintendence of Health and Occupational Risks - Superintendencia de Salud y Riesgos Laborales (SISALRIL) https://www.sisalril.gob.do National Health Insurance - Seguro Nacional de Salud (SeNaSa) https://www.arssenasa.gob.do/ General Directorate of Information and Defense of Social Security Affiliates - Dirección General de Información y Defensa de los Afiliados a la Seguridad Social (DIDA) http://www.dida.gob.do

25. Employment and Labour *

> Ministry of Labour – Ministerio de Trabajo (MT) https://mt.gob.do/

26. Environment *

> Ministry of Environment and Natural Resources- Ministerio de Medioambiente y Recursos Naturales https://ambiente.gob.do/

27. Justice *

> Office of the General Attorney of the Republic- Procuraduría General de la República. https://pgr.gob.do

28. Economy/finance *

> Ministry of Economy, Planification and Development - Ministerio de Economía, Planificación y Desarrollo (MEPYD) https://mepyd.gob.do/ Ministry of Finance - Ministerio de Hacienda https://www.hacienda.gob.do

29. Industry/trade *

> Ministry of Industry, Commerce, and MSMEs – Ministerio de Industria, Comercio y Mipymes https://micm.gob.do/

30. **Sustainable Development Goals (SDGs) [NEW]** *

> Ministry of Economy, Planification and Development - Ministerio de Economía, Planificación y Desarrollo (MEPYD) https://mepyd.gob.do/
>
> Ministry of Presidency – Ministerio de la Presidencia
> https://minpre.gob.do

31. **Climate Change [NEW]** *

> National Commission for Climate Change - Comisión Nacional de Cambio Climático https://cambioclimatico.gob.do/
>
> Ministry of Environment and Natural Resources- Ministerio de Medioambiente y Recursos Naturales
> https://ambiente.gob.do/

32. Others (Please specify) *

> N/A

B. Crisis/Emergency Response and Recovery [NEW]

33. **Is there a dedicated specific digital strategy for crisis/emergency response and recovery (e.g. through digital transformation and digital inclusion)? [NEW]**
    *

(●) Yes

( ) No

( ) Other

34. **Please provide links and details.** *

> 2030 Digital Agenda – Agenda Digital 2030. The strategy includes objectives and lines of action in relation to this issue (action lines 3.2.1, 3.2.2 and 3.2.13).
> https://agendadigital.gob.do

35. **Is there a specific national portal addressing crisis/emergency? [NEW** *

◉ Yes

◯ No

36. **If yes, please provide a link and more information about the specific national portal or dedicated section addressing crisis/emergency? [NEW]**

> National System of Attention to Emergencies and Security (911) - Sistema Nacional de Atención a Emergencias y Seguridad (911)
> https://911.gob.do/
>
> Emergency Operations Center - Centro de Operaciones de Emergencia (COE)
> https://coe.gob.do/

C. Legal Framework

37. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

◉ Yes

◯ No

38. If yes, please provide link and detail.

> Law of Free Access to Public Information – Ley de Libre Acceso a la Información 200-04
> https://ogtic.gob.do/transparencia/wp-content/uploads/2019/05/Ley_No__200-04_sobre_Libre_Acceso_a_la_Informacion_Publica.pdf

39. Is there any legislation, law or regulation on data privacy and/or protection? *

◉ Yes

◯ No

40. If yes, please provide link and detail.

> Data Protection Law - Ley No. 172-13 Sobre protección de datos personales
> https://ogtic.gob.do/transparencia/wp-content/uploads/2019/05/Ley-No.-172-13-que-tiene-por-objeto-la-protecci%C3%B3n-integral-de-los-datos-personales.pdf
>
> * A new data protection bill will soon be submitted to the National Congress

41. Is there any legislation, law or regulation on cybersecurity or similar? *

◉ Yes

◯ No

42. If yes, please provide link and detail.

> High Tech Crimes Law - Ley de Crímenes y Delitos de Alta Tecnología 53-17
> https://dgii.gov.do/legislacion/leyesTributarias/Documents/Otras%20Leyes%20de%20Inter%C3%A9s/53-07.pdf
>
> * A cybersecurity bill is currently in the National Congress and a new Ciber Crimes bill will soon be submitted to the National Congress

43. Is there any legislation, law or regulation on digital identity? *

◉ Yes

◯ No

44. If yes, please provide link and detail.

> A national digital identity framework is currently being developed. A digital innovation and development bill that addresses the issue of digital identity will soon be submitted to the National Congress
> https://presidencia.gob.do/noticias/presidente-abinader-encabeza-lanzamiento-politica-nacional-de-innovacion-2030

45. Is there any legislation, law or regulation on digital signature? *

◉ Yes

◯ No

46. If yes, please provide link and detail.

> Digital Signature Law - Ley de Firma Digital 126-02
> https://ogtic.gob.do/wp-content/uploads/2019/08/Ley-No.-126-02-sobre-el-Comercio-Electr%C3%B3nico-Documentos-y-Firmas-Digitales.pdf

47. Is there any legislation, law or regulation on e-procurement? *

◉ Yes

◯ No

48. If yes, please provide link and detail.

> Public Procurement Law - Ley No. 340-06 Sobre Compras y Contrataciones
> https://ogtic.gob.do/transparencia/wp-content/uploads/2019/05/Ley-No.-340-06-sobre-Compras-y-Contrataciones-de-Bienes-Servicios-Obras-y-Concesiones.pdf

49. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

○ Yes

○ No

50. If yes, please provide link and detail.

> Integrated Financial Administration System Law - Ley 5-07 del Sistema Integrado de Administración Financiera
> https://www.hacienda.gob.do/wp-content/uploads/2018/06/ley-no.5-07-1.pdf
>
> Public Expenditure Control Decree -Decreto 15-17 sobre control de Gasto Público
> https://www.dgcp.gob.do/new_dgcp/documentos/not/decreto-no-15-17.pdf

51. Is there any legislation, law or regulation on **national data governance,** including data sharing/exchange/interoperability across government agencies? *

○ Yes

○ No

52. If yes, please provide link and detail.

> Procedures Simplification Law - Ley 167-21 de Simplificación de Trámites
> https://simv.gob.do/download/10/leyes/9622/ley-no-167-21.pdf
>
> Interoperability Standard (NORTIC A4) - Norma para la interoperabilidad entre los organismos del Gobierno Dominicano
> https://ogtic.gob.do/wp-content/uploads/2022/12/NORTIC-A4_2022.pdf

53. Is there any legislation, law or regulation on open government data? *

○ Yes

○ No

54. If yes, please provide link and detail.

> Publication of open data of the Dominican Government Standard - Norma sobre publicación de datos abiertos del Gobierno Dominicano.
> https://ogtic.gob.do/wp-content/uploads/2019/07/NORTIC-A3-2014.pdf

55. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

○ Yes

○ No

56. If yes, please provide link(s) and detail(s).

However, a digital innovation and development bill that addresses the issue of digital identity will soon be submitted to the National Congress.

57. **Is there any legislation, law or regulation on the ethical/responsible use of AI in public administration? [NEW]**

○ Yes

◉ No

58. **If yes, please provide link and detail.**

However, a digital innovation and development bill that addresses the issue of digital identity will soon be submitted to the National Congress.

D. Strategy and Implementation

59. Is there a national e-government strategy or equivalent? *

◉ Yes

○ No

Please provide information where relevant:

60. How long is the period/cycle of the national e-government strategy or equivalent? *

○ Two-year

○ Three-year

○ Five-year

◉ Ten-year

○ Other

61. **Is there a dedicated budget for digital government development? Please explain by informing on the percentage compared to national government expenditure. [NEW]**
    *

    ◉ Yes

    ○ No

62. **If yes, please provide link and detail.**

    > The 2023 national State budget that is estimated to be dedicated to the development of digital government represents 0.8% of total expenses.
    > https://www.transparenciafiscal.gob.do/web/guest/presupuesto-de-gastos

63. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail **including specific reference to an implementation roadmap.** *

    ◉ Yes

    ○ No

64. Please provide link and detail.

    > 2030 Digital Agenda – Agenda Digital 2030 (Annex dedicated to "Components and objectives of the SDGs, END and ELAC 2024 impacted by the Digital Agenda 2030" - END is the National Development Strategy)
    > https://agendadigital.gob.do

65. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

    ◉ Yes

    ○ No

66. Please provide link and detail.

    > 2030 Digital Agenda – Agenda Digital 2030 (Annex dedicated to "Components and objectives of the SDGs, END and ELAC 2024 impacted by the Digital Agenda 2030")
    > https://agendadigital.gob.do

67. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

    ◉ Yes

    ○ No

68. Please provide link and detail.

> The 2030 Digital Agenda has objectives and lines of action dedicated to the digital development of local governments (action lines 1.1.4 and 3.2.5).
>
> https://agendadigital.gob.do

69. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion?
    *

- ◉ Yes

- ◯ No

70. Please provide link and detail.

> The 2030 Digital Agenda has objectives and lines of action dedicated to the e-participation, engagement and digital inclusion (action lines 1.1.5, 3.1.1, 3.2.3 and 5.3.4)
>
> 2030 Digital Agenda – Agenda Digital 2030
> https://agendadigital.gob.do

71. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

- ◉ Yes

- ◯ No

72. Please provide link and detail.

> The 2030 Digital Agenda has objectives and lines of action dedicated to the national data governance framework (action lines 1.1.2, 3.1.2 and 3.3.1). A digital innovation and development bill that addresses the issue of data governance framework will soon be submitted to the National Congress.
> https://presidencia.gob.do/noticias/presidente-abinader-encabeza-lanzamiento-politica-nacional-de-innovacion-2030
>
>
> 2030 Digital Agenda – Agenda Digital 2030
> https://agendadigital.gob.do

73. Does the national e-government strategy make specific reference to national digital identity? *

- ◉ Yes

- ◯ No

74. Please provide link and detail.

> 2030 Digital Agenda has objectives and lines of action dedicated to the national digital identity framework (action lines 3.3.2 and 5.3.2).
> https://agendadigital.gob.do
>
> A national digital identity framework is currently being developed. A digital innovation and development bill that addresses the issue of digital identity will soon be submitted to the National Congress
> https://presidencia.gob.do/noticias/presidente-abinader-encabeza-lanzamiento-politica-nacional-de-innovacion-2030

75. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

○ Yes

◉ No

76. Please provide link and detail.

> However, the 2030 Digital Agenda establishes the digitization of all public services and citizen participation in the co-creation process. The Digital Innovation and Development Bill explicitly incorporates the concept of digital-by-design.
>
> 2030 Digital Agenda – Agenda Digital 2030
> https://agendadigital.gob.do

77. Does the national e-government strategy make specific reference to data-once-only principle, **single-source-of-truth (SSoT)**, or similar? *

○ Yes

◉ No

78. Please provide link and detail.

> However, the 2030 Digital Agenda has objectives and lines of action dedicated to strengthening data management and interoperability in the public sector (action lines 1.2.5, 3.1.2 and 3.3.1). The Digital Innovation and Development Bill establishes the data-once-only principle.
>
> 2030 Digital Agenda – Agenda Digital 2030
> https://agendadigital.gob.do

79. **Does the national e-government strategy make specific reference to a life-cycle approach? Please provide link and detail. [NEW]**

○ Yes

◉ No

80. **Please provide link and detail.**

> However, the Single Portal for Public Services project, which is part of the 2021-2024 Action Plan of 2030 Digital Agenda, does include this aspect.
>
> 2021-2024 Action Plan of 2030 Digital Agenda
> https://agendadigital.gob.do

81. **Does the national e-government strategy make specific reference to inclusion-by-default, inclusion-by-design or similar? [NEW]**

○ Yes

◉ Maybe

82. **Please provide link and detail.**

> However, action line 3.1.1 of the 2030 Digital Agenda establishes the expansion and promotion of service channels that incorporate accessibility and social inclusion criteria.
>
> 2030 Digital Agenda – Agenda Digital 2030
> https://agendadigital.gob.do

83. **Does the national e-government strategy make specific reference to digitalizing a specific percentage of public services? [NEW]**

(●) Yes

(○) No

84. **Please provide link and detail.**

> The 2030 Digital Agenda establishes the goal of 100% digitized public services by 2030.
>
> 2030 Digital Agenda – Agenda Digital 2030
> https://agendadigital.gob.do

85. Does the national e-government strategy make specific reference to the use of new/emerging technologies/practices such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT), **anticipatory, proactive services?**

Artificial intelligence (AI) - please provide link and detail:

> https://agendadigital.gob.do Action lines 7.5.1 / 7.5.2, and annex dedicated to "Disruptive Technologies to build the Information and Knowledge Society" of 2030 Digital Agenda.

86. Robotics - please provide link and detail:

> https://agendadigital.gob.do Action line 7.5.1 and annex dedicated to "Disruptive Technologies to build the Information and Knowledge Society" of 2030 Digital Agenda.

87. Blockchains - please provide link and detail:

>

88. 5G - please provide link and detail:

> https://agendadigital.gob.do Action line 7.5.2 and annex dedicated to "Disruptive Technologies to build the Information and Knowledge Society" of 2030 Digital Agenda.

89. Internet of Things (IoT) - please provide link and detail:

> https://agendadigital.gob.do annex dedicated to "Disruptive Technologies to build the Information and Knowledge Society" of 2030 Digital Agenda.

90. **Invisible/anticipatory/proactive/seamless services [NEW]:**

[   ]

91. Others - please provide link and detail:

> Cloud computing, https://agendadigital.gob.do annex dedicated to "Disruptive Technologies to build the Information and Knowledge Society" of 2030 Digital Agenda.

92. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

(●) Yes

(○) No

93. Please provide link and detail.

> 2030 Digital Agenda (Annex dedicated to "Components and objectives of the SDGs, END and ELAC 2024 impacted by the Digital Agenda 2030"). ELAC is the digital agenda for Latin America and the Caribbean.
> https://agendadigital.gob.do

94. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

(○) Yes

(●) No

95. Please provide link and detail.

[   ]

96. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

(●) Yes

(○) No

97. Please provide link and detail.

> The 2030 Digital Agenda includes in its 2021-2024 Action Plan several projects related to the creation of sandboxes for innovative financing schemes to promote the digital economy and innovation.
>
> 2021-2024 Action Plan of 2030 Digital Agenda
> https://agendadigital.gob.do

98. **Does the Government have any official tool/mechanism to monitor the progress of the implementation of its e-government strategies? [NEW]**

  ◉ Yes

  ○ No

99. **Please provide link and/or details.**

> The 2030 Digital Agenda portal includes a dashboard to monitor the progress of the strategy in its different components, including that related to digital government.
>
> 2030 Digital Agenda – Agenda Digital 2030
> https://agendadigital.gob.do

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

100. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

  ◉ Yes

  ○ No

101. If yes, please provide link and detail.

> Digital inclusion is present in the 2030 Digital Agenda, as can be seen in lines of action 3.1.1, 3.2.3 and 5.3.4.
>
> 2030 Digital Agenda – Agenda Digital 2030
> https://agendadigital.gob.do

102. Is there a national e-participation policy/strategy or similar? *

  ◉ Yes

  ○ No

103. If yes, please provide link and detail.

> Electronic participation is present in the 2030 Digital Agenda, as can be seen in line of action 1.1.5 and is even one of the measurement indicators of the Digital Government component.
>
> 2030 Digital Agenda – Agenda Digital 2030
> https://agendadigital.gob.do

104. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and/or other vulnerable groups? *

   ◉ Yes

   ○ No

105. If yes, please provide link and detail.

> To ensure meaningful connectivity, the 2030 Digital Agenda not only has a component dedicated to Connectivity and Access, but also has objectives and lines of action dedicated to the deployment of community networks in rural areas, improving the affordability of telecommunications services and equipment , as well as subsidizing the demand for connectivity of the vulnerable population and promoting public access to the Internet (lines of action 2.1.4, 2.2.1, 2.2.2, 2.2.3 and 2.2.4).
>
> 2030 Digital Agenda – Agenda Digital 2030
> https://agendadigital.gob.do

106. Does the Government provide any specific e-service(s) for women and/or other vulnerable groups? *

   ◉ Yes

   ○ No

107. If yes, please provide link and detail.

> The Single Portal for Public Services (https://www.gob.do) Contains online services dedicated to women, as well as social services dedicated to vulnerable populations, categorized for easy identification.
> Women: https://www.gob.do/servicios?service_areas=146
> Vulnerable Groups: https://www.gob.do/servicios?service_areas=153

108. Does the Government provide any specific e-participation measure(s) for women and/or other vulnerable groups? *

   ○ Yes

   ◉ No

109. If yes, please provide link and detail.

> However, we have e-participation initiatives for all population groups, not yet specifically for women and vulnerable populations. (*See the answer to question number 40)

110. Does the Government provide any specific measure(s) to build digital literacy/skills for women and/or other vulnerable groups? *

   ◉ Yes

   ○ No

111. If yes, please provide link and detail.

> As established by the 2030 Digital Agenda, there are several projects underway dedicated to developing digital skills in the vulnerable population, as can be seen in the 2021-2024 Action Plan with the "Competencias Digitales para Todos" project.
>
> 2021-2024 Action Plan of 2030 Digital Agenda
> https://agendadigital.gob.do

112. Does the Government use any social media platform(s)? *

◉ Yes

◯ No

113. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

> Presidencia de la República Dominicana
> Instagram:https://www.instagram.com/presidenciard/
> Twitter: https://twitter.com/presidenciard
>
> Oficina Gubernamental de Tecnologías de la Información y Comunicación (OGTIC):
> Instagram: https://www.instagram.com/ogticrd/
> Twitter: https://twitter.com/OGTICRDO

114. If yes, please include any guidelines for government officials/institutions on the use of social media.

> Standard for network management social in organisms governmental
> https://ogtic.gob.do/wp-content/uploads/2022/05/NORTIC-E1_Actualizacio%CC%81n-2021_-1.pdf

115. Does the Government publish information on how people's voices, including those among women and/or the vulnerable groups, are included in policy decision-making? *

◉ Yes

◯ No

116. If yes, please provide link (URL) and detail.

> The 2030 Digital Agenda was built with the participation of public, private, academic and civil society organizations, where the opinion of community organizations from all regions of the country could be obtained. The evidence of these meetings can be seen in the strategy document.
>
> 2030 Digital Agenda – Agenda Digital 2030
> https://agendadigital.gob.do
>
> The entire consultation process carried out in 2021 was documented and recorded on the CitizenLab platform, donated by the Inter-American Development Bank. Precisely because of the characteristics of how it was built, the 2030 Digital Agenda was the winner of the 2022 WSIS Awards granted by the ITU in Geneva.
> https://digitalrd.citizenlab.co/es-CL/

F. Usage, User Satisfaction and Evaluation

117. Does the Government monitor/collect usage statistics of e-government services? *

◉ Yes

○ No

118. If yes, please provide link and detail.

> The National Observatory for the Quality of Public Services is a virtual space for participation, designed to observe, investigate and analyse the quality of public services from an institutional and citizen perspective. It operates under the Ministry of Public Administration.
>
> National Observatory of the Quality of Public Services - Observatorio Nacional de la Calidad de los Servicios Públicos
> https://observatorioserviciospublicos.gob.do/

119. Does the Government collect usage data with dis-aggregation by gender? *

> yes

120. Does the Government measure user satisfaction of e-government services? *

◉ Yes

○ No

121. If yes, please provide link and detail.

> The National Observatory for the Quality of Public Services includes a barometer: https://observatorioserviciospublicos.gob.do/barometro.html#barometro

122. Does the Government collect user satisfaction data with dis-aggregation by gender? *

> Yes

G. Partnership and International Cooperation [NEW]

123. **Please provide information about any ongoing global/regional partnership and/or digital cooperation, with United Nations (such as UNDESA, Regional commissions, UNDP, UNICEF ...) focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) * [NEW] ***

> United Nations Economic Commission for Latin America and the Caribbean (CEPAL). Framework cooperation agreement for digital policies.
>
> International Telecommunication Union (ITU). Partner2Connect

124. **Please provide information about any other ongoing global/regional partnership and/or digital cooperation, with other non UN-bodies. [NEW]** *

Korea International Cooperation Agency (KOICA). Project to strengthen the digital government of the Dominican Republic.

Inter-American Development Bank (BID). For Smart Cities and interoperability Consultant.

European Union. EU-LAC Digital Alliance, EU CyberNet LAC4 and knowledge transfer through Taiex initiatives with study visits and missions in the following topics:
-Smart Cities
-Interoperability
-Design and Evaluation of Digital Tecnologies Public Policies

World Bank. Digital Identity Diagnostic and Digital Economy Diagnostic.
National Administrative Department of Statistics of Colombia - Departamento Administrativo Nacional de Estadística de Colombia (DANE by its acronym in Spanish). Technical assistance in TIC Satellite Account.

Organisation for Economic Co-operation and Development (OECD). Going Digital study

Uruguayan Agency for International Cooperation (AUCI) and European Union. Development of the Information and Communication Technologies Observatory in the Dominican Republic.

THANK YOU

125. **Please provide any other information that will help us in understanding e-government development in your country. [NEW]** *

The Dominican Government, through the Government Office of Information and Communication Technologies (OGTIC), implements the Index of Use of ICT and Implementation of Electronic Government in the Dominican State (iTICge), with the aim of systematically evaluating the
Efforts made and in progress, regarding the implementation of ICT and e-Government solutions focused mainly on the citizen services, internal efficiency and transparency in public institutions in the Dominican Republic.

The 4 pillars on which the iTICge is based are:
ICT use: assesses the availability and good management of human and technological resources, as well as the existence of controls for a good management of these resources
Implementation of e-Gob: evaluates the use given to human and technological resources for the implementation and monitoring of standards and national and international best practices, institutional web presence, transparency, open data, interoperability and interaction with the citizen through social networks.
Open Government and e-Participation: evaluates the level of citizen participation in public policies using electronic means and the empowerment they have to exercise that right. In addition to the publication of open data by the institutions and the compliance with the NORTIC A3 standard.
Development of e-Services: measures the level of development of citizen services in each of the government institutions and verifies which Institutions have their catalog of online services as well as the level of progress of said services.

https://iticge.gob.do/

126. **Consent to publish this Questionnaire**

I/We authorize UN DESA to publish my/our responses as deemed necessary. *

◉ Yes

◯ No

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.