

View results

Respondent

121

Anonymous

192:28

Time to complete

1. Country name *

Iraq

Contact information

2. Your name *

Ammar Mudheher AL-Temimi

3. Title *

CIO - Iraqi National Data Centre

4. Organization *

GSCOM (General Secretariat for the Council Of Ministers

5. Email *

EGMC@gov-iq.net

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

ur.gov.iq

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar *

<https://eservice.ur.gov.iq/>

9. - E-participation or similar *

www.ur.gov.iq and <https://ca.iq/>

10. - Open government data

<https://www.cosit.gov.iq>

11. - Public procurement

12. - Others (if any)

Ministries Official Sites Like (<https://mot.gov.iq/>)

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

www.cabinet.iq

14. Does your country have a national Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

- Yes
- No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

Ammar Mudheher AL-Timemi

16. Title *

CIO - Iraqi National Data Center

17. Organization *

GSCOM (General Secretariat for the Council Of Ministers)

18. Email *

egmc@gov-iq .net

19. Are there sectoral/line/ministry/local CIOs or equivalent positions across Government agencies/departments/ministries/jurisdictions? *

- Yes
- No

20. If yes, please provide link(s) and detail(s) on above, including coordination/integration between national and sub-national levels on e-government development.

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

22. Education *

23. Health *

24. Social Welfare (social inclusion, social protection, etc.) *

25. Employment and Labour *

26. Environment *

27. Justice *

28. Economy/finance *

29. Industry/trade *

www.mot.gov.iq - https://industry.gov.iq/

30. Sustainable Development Goals (SDGs) [NEW] *

N/A

31. Climate Change [NEW] *

N/A

32. Others (Please specify) *

N/A

B. Crisis/Emergency Response and Recovery [NEW]

33. Is there a dedicated specific digital strategy for crisis/emergency response and recovery (e.g. through digital transformation and digital inclusion)? [NEW]

*

Yes

No

Other

C. Legal Framework

34. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

Yes

No

35. If yes, please provide link and detail.

it will be legalized soon

36. Is there any legislation, law or regulation on data privacy and/or protection? *

Yes

No

37. If yes, please provide link and detail.

38. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes

No

39. If yes, please provide link and detail.

40. Is there any legislation, law or regulation on digital identity? *

Yes

No

41. If yes, please provide link and detail.

42. Is there any legislation, law or regulation on digital signature? *

Yes

No

43. If yes, please provide link and detail.

44. Is there any legislation, law or regulation on e-procurement? *

- Yes
- No

45. If yes, please provide link and detail.

it will be legalized soon

46. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

- Yes
- No

47. If yes, please provide link and detail.

48. Is there any legislation, law or regulation on **national data governance**, including data sharing/exchange/interoperability across government agencies? *

- Yes
- No

49. If yes, please provide link and detail.

it will be legalized soon

50. Is there any legislation, law or regulation on open government data? *

- Yes
- No

51. If yes, please provide link and detail.

it will be legalized soon

52. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

- Yes
- No

53. If yes, please provide link(s) and detail(s).

54. **Is there any legislation, law or regulation on the ethical/responsible use of AI in public administration? [NEW]**

- Yes
- No

55. **If yes, please provide link and detail.**

D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? *

- Yes
- No

Please provide information where relevant:

57. How long is the period/cycle of the national e-government strategy or equivalent? *

- Two-year
- Three-year
- Five-year
- Ten-year
- Other

58. **Is there a dedicated budget for digital government development? Please explain by informing on the percentage compared to national government expenditure. [NEW]**

*

- Yes
- No

59. **If yes, please provide link and detail.**

about 0.01%from the total national budget

60. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail **including specific reference to an implementation roadmap.** *

- Yes
- No

61. Please provide link and detail.

The national e-government strategy aligned with the national development strategy and it has high priority in the government program ,It is supported by government decisions and directives to achieve the goals.
There is no specific link for that

62. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

- Yes
- No

63. Please provide link and detail.

64. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

Yes

No

65. Please provide link and detail.

The strategic plan for digital transformation is based on phases and supports development trends for all government sectors

66. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

Yes

No

67. Please provide link and detail.

ur.gov.iq
For the participation of citizens to evaluate services, questionnaires to improve services and a telephone (5599) support line for citizens>

68. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

Yes

No

69. Please provide link and detail.

Establishment the National data center to cover this field

70. Does the national e-government strategy make specific reference to national digital identity? *

Yes

No

71. Please provide link and detail.

And considering it the only identifier for the citizen within the digital environment

72. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

Yes

No

73. Please provide link and detail.

74. Does the national e-government strategy make specific reference to data-once-only principle, **single-source-of-truth (SSoT)**, or similar? *

Yes

No

75. Please provide link and detail.

76. **Does the national e-government strategy make specific reference to a life-cycle approach? Please provide link and detail. [NEW]**

Yes

No

77. **Please provide link and detail.**

78. **Does the national e-government strategy make specific reference to inclusion-by-default, inclusion-by-design or similar? [NEW]**

Yes

Maybe

79. **Please provide link and detail.**

80. **Does the national e-government strategy make specific reference to digitalizing a specific percentage of public services? [NEW]**

Yes

No

81. **Please provide link and detail.**

The Project Management Department at the National Data Center is working on digitizing services And in the process of issuing standards for the establishment of government services

82. Does the national e-government strategy make specific reference to the use of new/emerging technologies/practices such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT), **anticipatory, proactive services?**

Artificial intelligence (AI) - please provide link and detail:

yes

83. Robotics - please provide link and detail:

no

84. Blockchains - please provide link and detail:

yes

85. 5G - please provide link and detail:

no

86. Internet of Things (IoT) - please provide link and detail:

no

87. **Invisible/anticipatory/proactive/seamless services [NEW]:**

no

88. Others - please provide link and detail:

89. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

Yes

No

90. Please provide link and detail.

UN guidelines, recommendations and goals

91. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

Yes

No

92. Please provide link and detail.

93. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

Yes

No

94. Please provide link and detail.

95. **Does the Government have any official tool/mechanism to monitor the progress of the implementation of its e-government strategies? [NEW]**

Yes

No

96. **Please provide link and/or details.**

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

97. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

Yes

No

98. If yes, please provide link and detail.

99. Is there a national e-participation policy/strategy or similar? *

Yes

No

100. If yes, please provide link and detail.

101. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and/or other vulnerable groups? *

Yes

No

102. If yes, please provide link and detail.

103. Does the Government provide any specific e-service(s) for women and/or other vulnerable groups? *

Yes

No

104. If yes, please provide link and detail.

<https://ur.gov.iq/index/org-service/10030>

105. Does the Government provide any specific e-participation measure(s) for women and/or other vulnerable groups? *

Yes

No

106. If yes, please provide link and detail.

107. Does the Government provide any specific measure(s) to build digital literacy/skills for women and/or other vulnerable groups? *

Yes

No

108. If yes, please provide link and detail.

Ministry of Labor and Social Affairs training courses
The Ministry of Education added e-learning curricula

109. Does the Government use any social media platform(s)? *

Yes

No

110. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

<https://ca.iq/> - ur.gov.iq

111. If yes, please include any guidelines for government officials/institutions on the use of social media.

112. Does the Government publish information on how people's voices, including those among women and/or the vulnerable groups, are included in policy decision-making? *

Yes

No

113. If yes, please provide link (URL) and detail.

F. Usage, User Satisfaction and Evaluation

114. Does the Government monitor/collect usage statistics of e-government services? *

Yes

No

115. If yes, please provide link and detail.

116. Does the Government collect usage data with dis-aggregation by gender? *

117. Does the Government measure user satisfaction of e-government services? *

Yes

No

118. If yes, please provide link and detail.

119. Does the Government collect user satisfaction data with dis-aggregation by gender? *

G. Partnership and International Cooperation [NEW]

120. **Please provide information about any ongoing global/regional partnership and/or digital cooperation, with United Nations (such as UNDESA, Regional commissions, UNDP, UNICEF ...) focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) * [NEW]** *

UNDP
UNICTAD
WORLD BANK

121. **Please provide information about any other ongoing global/regional partnership and/or digital cooperation, with other non UN-bodies. [NEW] ***

WFP, UNDP, GDS, CWB, UNICTAD, GIZ

THANK YOU

122. **Please provide any other information that will help us in understanding e-government development in your country. [NEW] ***

Leading the digital transformation in Iraq depends on the government program and the strategic plans of the parties within the vision of the Supreme Central Committee headed by the General Secretariat of the Council of Ministers. There is a general budget framework for the implementation of projects in digital transformation divided into the main axes
The establishment of the National Data Center accelerated the digital transformation and the adoption of electronic services and enhanced the culture of citizens in the use of technology.
Seriousness in work, aspiration to help the United Nations, striving to adopt an open government policy, making information available to the public, enhancing transparency, simplifying procedures, not leaving anyone behind, empowering vulnerable segments, considering data as an important resource for the government, adopting electronic systems to support the decision-making mechanism, and the participation of citizens in its making are the axes that we look forward to implementing.
Work is continuing to complete the legal framework that covers these works. There is a specialized team from the relevant government agencies to complete this framework

123. **Consent to publish this Questionnaire**

I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.