

View results

Respondent

136

Anonymous

83:13

Time to complete

1. Country name *

Japan

Contact information

2. Your name *

Mayuko SOHNO

3. Title *

Deputy Director for International Strategy Team

4. Organization *

Digital Agency

5. Email *

MaySono@digital.go.jp, digi-intl@digital.go.jp

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

e-Gov

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar *

トップ | e-Gov電子申請 <https://shinsei.e-gov.go.jp/>

9. - E-participation or similar *

<https://public-comment.e-gov.go.jp/servlet/Public>, <https://www.digital.go.jp/get-involved/ideabox/>, <https://www.digital.go.jp/get-involved/co-creation-platform/>

10. - Open government data

<https://data.e-gov.go.jp/info/en>

11. - Public procurement

<https://www.geps.go.jp/>

12. - Others (if any)

The Portal site for the individual number
Myna Portal トップページ | マイナポータル (myna.go.jp)

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

The Digital Agency
デジタル庁 (digital.go.jp)

14. Does your country have a national Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

Yes

No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

ASANUMA Takashi

16. Title *

Vice-Minister for Digital Transformation, Chief Officer of Digital Agency

17. Organization *

Digital Agency

18. Email *

<TakAsanum_at_digital.go.jp>

19. Are there sectoral/line/ministry/local CIOs or equivalent positions across Government agencies/departments/ministries/jurisdictions? *

Yes

No

20. If yes, please provide link(s) and detail(s) on above, including coordination/integration between national and sub-national levels on e-government development.

Under "Priority Policy Program for Realizing Digital Society", CIOs of each ministry has been replaced with PMO / PJMO (project management office) in each ministry to enhance the function of its leadership. Ministry's PMO/PJMOs is under the control of the Digital Agency.

Regarding local government, having CIOs is not mandatory but Ministry of Internal Affairs and Communications establishes the guidelines or manuals for local governments to learn how to promote digitalization. As a result, 37 out of 47 prefectures has introduced CIOs and 1279 out of 1741 cities has introduces CIOs.

-"Priority Policy Program for Realizing Digital Society" (Japanese, 2021/12/4)

デジタル社会の実現に向けた重点計画 (本文) (digital.go.jp) 083

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/681a8306-6d79-4082-925a-a8ba82e97d9d/f6105c38/20211224_policies_priority_doc_01.pdf

Guidelines for DX in local governments

<https://www.soumu.go.jp/denshijiti/index.html>

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

<https://www.cao.go.jp/index-e.html>

22. Education *

<https://www.mext.go.jp/en/index.htm>

23. Health *

<https://www.mhlw.go.jp/stf/english/index.html>

24. Social Welfare (social inclusion, social protection, etc.) *

<https://www.mhlw.go.jp/stf/english/index.html>

25. Employment and Labour *

<https://www.mhlw.go.jp/stf/english/index.html>

26. Environment *

<https://www.env.go.jp/en/index.html>

27. Justice *

<https://www.moj.go.jp/EN/index.html>

28. Economy/finance *

<https://www.mof.go.jp/english/index.htm>

29. Industry/trade *

<https://www.meti.go.jp/english/index.html>

30. Sustainable Development Goals (SDGs) [NEW] *

<https://www.kantei.go.jp/jp/singi/sdgs/index.html>

31. Climate Change [NEW] *

Global Environment | Ministry of the Environment, Government of Japan
<https://www.env.go.jp/en/earth/index.html>

32. Others (Please specify) *

<https://www.mod.go.jp/> <https://www.soumu.go.jp/> <https://www.cao.go.jp/>

B. Crisis/Emergency Response and Recovery [NEW]

33. Is there a dedicated specific digital strategy for crisis/emergency response and recovery (e.g. through digital transformation and digital inclusion)? [NEW]

*

Yes

No

Other

34. Please provide links and details. *

<https://www.nisc.go.jp/pdf/policy/kihon-s/cs-senryaku2021-en-booklet.pdf>

35. Is there a specific national portal addressing crisis/emergency? [NEW] *

Yes

No

36. **If yes, please provide a link and more information about the specific national portal or dedicated section addressing crisis/emergency? [NEW]**

https://www.kokuminhogo.go.jp/en/pc-index_e.html

C. Legal Framework

37. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

Yes

No

38. If yes, please provide link and detail.

Reference:
- Act on Access to Information Held by Administrative Organs (English, 1999/5/14)
<http://www.cas.go.jp/jp/seisaku/hourei/data/AAIHAO.pdf>

39. Is there any legislation, law or regulation on data privacy and/or protection? *

Yes

No

40. If yes, please provide link and detail.

<https://www.japaneselawtranslation.go.jp/en/laws/view/4241/en>
<https://www.japaneselawtranslation.go.jp/en/laws/view/3152/en>

41. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes

No

42. If yes, please provide link and detail.

The Basic Act on Cybersecurity
<https://www.japaneselawtranslation.go.jp/ja/laws/view/2760>

43. Is there any legislation, law or regulation on digital identity? *

Yes

No

44. If yes, please provide link and detail.

Chapter3 of the Act on the Use of Numbers to Identify a Specific Individual in Administrative Procedures provides for the issuing and using the individual number cards which has IC tip for identifying individuals digitally.
https://www.japaneselawtranslation.go.jp/ja/laws/view/2755#je_ch3

45. Is there any legislation, law or regulation on digital signature? *

Yes

No

46. If yes, please provide link and detail.

電子署名及び認証業務に関する法律
Act on Electronic Signatures and Certification Business
<https://elaws.e-gov.go.jp/document?lawid=412AC000000102>

47. Is there any legislation, law or regulation on e-procurement? *

Yes

No

48. If yes, please provide link and detail.

-Act on Promotion of Electronic Power of Attorney | e-Gov Law Search
<https://elaws.e-gov.go.jp/document?lawid=429AC000000064&keyword=%E9%9B%BB%E5%AD%90%E5%A7%94%E4%BB%BB%E7%8A%B6%E3%81%AE%E6%99%AE%E5%8F%8A%E3%81%AE%E4%BF%83%E9%80%B2%E3%81%AB%E9%96%A2%E3%81%99%E3%82%8B%E6%B3%95%E5%BE%8B>

The Act on Promotion of Electronic Power of Attorney provides the legal framework for the employees of the companies to show their authenticity when signing contracts online.

-<https://www.geps.go.jp/>
There is the single portal site for the government e-procurement called GEPS;
政府電子調達 (GEPS)

49. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

Yes

No

50. If yes, please provide link and detail.

Article 46 of the Public Finance Act (Act No. 34 of 1947) stipulates that the government should publish the report on the financial situation to the public, and widely announce it to the public through the official journal, website or other appropriate media.

Basic Principles on Open Data (Decision by the IT Headquarters and Strategic Conference for the Advancement of Public and Private Sector Data Utilization on May 30, 2017)
<https://www.oecd.org/governance/digital-government/toolkit/goodpractices/japan-basic-principles-open-data.pdf>

51. Is there any legislation, law or regulation on **national data governance**, including data sharing/exchange/interoperability across government agencies? *

Yes

No

52. If yes, please provide link and detail.

-Basic Act on the Advancement of Public and Private Sector Data Utilization (Act No. 103 of 2016)
官民データ活用推進基本法 - 日本語 / 英語 - 日本法令外国語訳DBシステム (japaneselawtranslation.go.jp)

- Act on the Use of Numbers to Identify Specific Individuals in Administrative Proceedings (Japanese, 2016/11/28)
<http://law.e-gov.go.jp/announce/H25HO027.html>

53. Is there any legislation, law or regulation on open government data? *

Yes

No

54. If yes, please provide link and detail.

Basic Policy on Open Data (revised in June 2021)
20210615_resources_data_guideline_01.pdf (digital.go.jp)

Basic Policy on Open Data Outline
オープンデータ基本指針の概要 (digital.go.jp)
https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/f7fde41d-ffca-4b2a-9b25-94b8a701a037/1dc6c99a/20220412_resources_data_guideline_01.pdf

55. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

56. If yes, please provide link(s) and detail(s).

For example, METI provides the Act on Facilitation of Information Processing and the relevant orders including code of conduct regarding the utilization of the emerging technologies, based on which METI gives the certificate as DX-ready to the companies that is able to utilize digital technology in appropriate manner.

-the Act on Facilitation of Information Processing 情報処理の促進に関する法律 | e-Gov法令検索
<https://elaws.e-gov.go.jp/document?lawid=345AC0000000090>

- Ministerial orders
<https://www.meti.go.jp/press/2020/05/20200515001/20200515001-7.pdf>

-The code of conduct "Digital Governance Code"
https://www.meti.go.jp/shingikai/mono_info_service/dgs5/pdf/20201109_01.pdf

Also, the Ministry of Internal Affairs and Communications (MIC) and the Ministry of Economy, Trade and Industry formulated the Privacy Governance Guidebook for the Businesses in the Digital Age.

<https://www.meti.go.jp/press/2020/08/20200828012/20200828012-1.pdf>

57. Is there any legislation, law or regulation on the ethical/responsible use of AI in public administration? [NEW]

Yes

No

58. If yes, please provide link and detail.

For example, the Ministry of Internal Affairs and Communications (MIC) hosts The Conference toward AI Network Society, which has developed the AI Utilization Guidelines in 2019, which has a lot in common with the OECD AI Principles, and has published the annual report on good use cases in the private sector afterwards.

https://www.soumu.go.jp/main_content/000658284.pdf
https://www.soumu.go.jp/main_content/000637844.pdf

MIC also provides Draft AI R&D GUIDELINES for International Discussion for the purpose of active contribution to fruitful discussion in the international forums, like G7,OECD and GPAI (Global Partnership on AI: GPAI) chaired by Japan.

https://www.soumu.go.jp/main_content/000507517.pdf

D. Strategy and Implementation

59. Is there a national e-government strategy or equivalent? *

Yes

No

Please provide information where relevant:

60. How long is the period/cycle of the national e-government strategy or equivalent? *

- Two-year
- Three-year
- Five-year
- Ten-year
- Other

61. **Is there a dedicated budget for digital government development? Please explain by informing on the percentage compared to national government expenditure. [NEW]**

*

- Yes
- No

62. **If yes, please provide link and detail.**

Digital government development - 1.2 trillion yen
Divided by Total initial budget 2023 – 106.7 trillion yen
= Around 1%

63. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail **including specific reference to an implementation roadmap.** *

- Yes
- No

64. Please provide link and detail.

One of the key pillars of Action Plan of the Growth Strategy (2021) is digitalization led by the Digital Agency, including development of a common infrastructure for a digital society and promotion of comprehensive data strategy.
Priority Policy Program for Realizing Digital Society is aligned with Action Plan of the Growth Strategy.

Action Plan of the Growth Strategy (2021) <https://www.cas.go.jp/jp/seisaku/seicho/pdf/ap2021en.pdf>

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/5ecac8cc-50f1-4168-b989-2bcaabffe870/d130556b/20220607_policies_priority_outline_05.pdf

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/1ab72080/20220607_en_priority_overview_01.pdf

65. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

Yes

No

66. Please provide link and detail.

For example, one of the measures in "Priority Policy Program for Realizing Digital Society" is resolving disparities in terms of opportunities for IT utilization and "Growth Strategy" of Japan covers the related topics to the SDGs, which includes promoting well-being for all at all ages and empowering women.

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/fdefa215/20220722_en_priority_summary_01.pdf

Priority Policy Program for Realizing Digital Society (Japanese, 2022/6/7)

デジタル社会の実現に向けた重点計画本文 (digital.go.jp)

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/5ecac8cc-50f1-4168-b989-2bcaabffe870/d130556b/20220607_policies_priority_outline_05.pdf

Growth Strategy (Summary) (English, 2017/5/30)

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/5ecac8cc-50f1-4168-b989-2bcaabffe870/d130556b/20220607_policies_priority_outline_05.pdf

67. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

Yes

No

68. Please provide link and detail.

One of the key measures in 'Priority Policy Program for Realizing Digital Society' is to achieve the Vision for a Digital Garden City Nation, which is to achieve bottom-up growth throughout country especially remote areas by maximizing the power of digitalization.

Moreover, this Program stipulated that the central government should develop common digital infrastructure for the locals in order to eliminate fragmentation among the administrative information systems, thereby ensure connectivity and interoperability among local governments.

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/fdefa215/20220722_en_priority_summary_01.pdf

69. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

Yes

No

70. Please provide link and detail.

<https://www.digital.go.jp/news/92557bc3-a962-40bb-8d01-6dfd8d37c7c0/>
<http://search.e-gov.go.jp/servlet/Public>

One of the key measures in 'Priority Policy Program for Realizing Digital Society' is to achieve the Vision for a Digital Garden City Nation, which is to achieve bottom-up growth throughout country especially remote areas by maximizing the power of digitalization. The program prioritizes the policy efforts to ensure that no one left behind.
We actually held "Idea Box" before making this strategy, which enables both of administrative officials and citizens to communicate with each other, and we reflected their ideas.

71. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

- Yes
- No

72. Please provide link and detail.

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/20210901_en_05.pdf

National Data Strategy (English, 2021/6/18)

73. Does the national e-government strategy make specific reference to national digital identity? *

- Yes
- No

74. Please provide link and detail.

The Sixth pillar of Priority Policy Program for Realizing Digital Society make reference to expand the number of the holders of My Number Cards and promote utilization of My Number Cards.
Priority Policy Program for Realizing Digital Society -Summary-

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/fdefa215/20220722_en_priority_summary_01.pdf

75. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

- Yes
- No

76. Please provide link and detail.

'Priority Policy Program for Realizing Digital Society' sets out Digital 3 principles; Digital First, Once- Only, Connected First.

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/fdefa215/20220722_en_priority_summary_01.pdf p11

77. Does the national e-government strategy make specific reference to data-once-only principle, **single-source-of-truth (SSoT)**, or similar? *

Yes

No

78. Please provide link and detail.

'Priority Policy Program for Realizing Digital Society' sets out Digital 3 principles; Digital First, Once- Only, Connected First.
Priority Policy Program for Realizing Digital Society -Summary- P11

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/fdefa215/20220722_en_priority_summary_01.pdf

79. **Does the national e-government strategy make specific reference to a life-cycle approach? Please provide link and detail. [NEW]**

Yes

No

80. **Please provide link and detail.**

"Priority Policy Program for Realizing Digital Society" emphasize "Digitalization leaving no one behind". One of the projects to achieve this is to utilize citizen information owned by local governments where the citizens are registered to speedily provide various notifications to citizens and realize a foundation for push-based service to help people in need of it, including recommendations on procedures.

Priority Policy Program for Realizing Digital Society (English Summary)

Priority Policy Program for Realizing Digital Society -Summary- p16

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/fdefa215/20220722_en_priority_summary_01.pdf

Priority Policy Program for Realizing Digital Society (Japanese Original) -p14

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/5ecac8cc-50f1-4168-b989-2bcaabffe870/d130556b/20220607_policies_priority_outline_05.pdf

81. **Does the national e-government strategy make specific reference to inclusion-by-default, inclusion-by-design or similar? [NEW]**

Yes

Maybe

82. **Please provide link and detail.**

The purpose of "Priority Policy Program for Realizing Digital Society" is to make "a society where each citizen can choose services that satisfy his/her demands and achieve various happiness through digital technology". By so doing, the Japanese government pursue the vision of human-centred digitalization, where no one left behind.

83. Does the national e-government strategy make specific reference to digitalizing a specific percentage of public services? [NEW]

Yes

No

84. Please provide link and detail.

85. Does the national e-government strategy make specific reference to the use of new/emerging technologies/practices such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT), **anticipatory, proactive services**?

Artificial intelligence (AI) - please provide link and detail:

"Priority Policy Program for Realizing Digital Society" refers to AI many times, especially to the project to promote implementation of AI by the businesses based on AI Strategy 2022, and realizing "Responsible AI" .

-Reference; "Priority Policy Program for Realizing Digital Society" (Japanese Original) -P121 デジタル社会の実現に向けた重点計画本文 (digital.go.jp) https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/5ecac8cc-50f1-4168-b989-2bcaabffe870/d130556b/20220607_policies_priority_outline_05.pdf

86. Robotics - please provide link and detail:

"Priority Policy Program for Realizing Digital Society" refers to digitalization of the disaster response and mobility, utilization of the automated delivery robotics. __デジタル社会の実現に向けた重点計画本文 (digital.go.jp)

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/5ecac8cc-50f1-4168-b989-2bcaabffe870/d130556b/20220607_policies_priority_outline_05.pdf

87. Blockchains - please provide link and detail:

"Priority Policy Program for Realizing Digital Society" refers to promotion of Web3.0, including development of a decentralized-identity usage environment and use-cases of digital assets using blockchains, as the 6th pillar of the basic digital strategy.

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/5ecac8cc-50f1-4168-b989-2bcaabffe870/d130556b/20220607_policies_priority_outline_05.pdf p54

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/a31d04f1-d74a-45cf-8a4d-5f76e0f1b6eb/32054b11/20230308_meeting_web3_report_01.pdf

88. 5G - please provide link and detail:

"Priority Policy Program for Realizing Digital Society" refers to development of the infrastructure including optical fiber, 5G network, data center/marine cable to support digitalization, based on Announcement of Infrastructure Development Plan for a Digital Garden City Nation.

Reference ;

デジタル社会の実現に向けた重点計画本文 (digital.go.jp) https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/5ecac8cc-50f1-4168-b989-2bcaabffe870/d130556b/20220607_policies_priority_outline_05.pdf p117

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/fdefa215/20220722_en_priority_summary_01.pdf

https://www.soumu.go.jp/main_sosiki/joho_tsusin/eng/pressrelease/2022/3/29_03.html

89. Internet of Things (IoT) - please provide link and detail:

"Priority Policy Program for Realizing Digital Society" requires ensuring security of cyber space, which is essential to utilize IoT and AI in Society

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/5ecac8cc-50f1-4168-b989-2bcaabffe870/d130556b/20220607_policies_priority_outline_05.pdf P40

90. **Invisible/anticipatory/proactive/seamless services [NEW]:**

"Priority Policy Program for Realizing Digital Society" aims at improve public services by speedily providing various notifications to citizens and realize a foundation for push-based service to help people in need of it, including recommendations on procedures._ Priority Policy Program for Realizing Digital Society -Summary- p6,16

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/fdefa215/20220722_en_priority_summary_01.pdf

91. Others - please provide link and detail:

92. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

Yes

No

93. Please provide link and detail.

The key part of "Priority Policy Program for Realizing Digital Society" is international strategy. This says, in standardizing data and developing platforms in Japan, it is essential to take the perspective that Japan will lead the world by not only complying with international standards that incorporate what is used around the world, but also fostering international consensus including DFFT, agreeing on rules and principles related to data distribution and the digital economy, and conducting international collaboration and cooperation, including joint projects and personnel exchanges. In particular, our international strategy is to lead international discussions in forming global rules and systems for operationalizing DFFT (with the aim of achieving specific results in the G7 Summit hosted by Japan in 2023)

デジタル社会の実現に向けた重点計画本文 (digital.go.jp) P15

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/5ecac8cc-50f1-4168-b989-2bcaabffe870/d130556b/20220607_policies_priority_outline_05.pdf

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/fdefa215/20220722_en_priority_summary_01.pdf P9

94. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

Yes

No

95. Please provide link and detail.

The report by The Conference toward AI Network Society has used scenario analysis method to identify the possible socio-economic effect by AI network.

Report 2020 https://www.soumu.go.jp/main_content/000770658.pdf

96. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

Yes

No

97. Please provide link and detail.

https://www.cas.go.jp/jp/seisaku/s-portal/regulatorysandbox_e.html

Regulatory Sandbox approach

98. **Does the Government have any official tool/mechanism to monitor the progress of the implementation of its e-government strategies? [NEW]**

Yes

No

99. **Please provide link and/or details.**

Throughout the year, in the budget process at the budget request stage and the implementation stage, the Digital Agency is required to review each phase of the project, and based on the results, decide whether or not to proceed with each project to the next stage.

デジタル社会の実現に向けた重点計画本文 (digital.go.jp) p97https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/5ecac8cc-50f1-4168-b989-2bcaabffe870/d130556b/20220607_policies_priority_outline_05.pdf

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

100. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

Yes

No

101. If yes, please provide link and detail.

The ultimate goal of "Priority Policy Program for Realizing Digital Society" is to achieve human friendly digitalization leaving no one behind.
Priority Policy Program for Realizing Digital Society -Summary- p3, 7

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/fdefa215/20220722_en_priority_summary_01.pdf

102. Is there a national e-participation policy/strategy or similar? *

Yes

No

103. If yes, please provide link and detail.

One of the key measures in 'Priority Policy Program for Realizing Digital Society' is to achieve the Vision for a Digital Garden City Nation, which is to achieve bottom-up growth throughout country especially remote areas by maximizing the power of digitalization. The program prioritizes the policy efforts to ensure that no one left behind.

We actually held "Idea Box" before making this strategy, which enables both of administrative officials and citizens to communicate with each other, and we reflected their ideas.

Reference:

- Idea Box 「デジタル社会の実現に向けた重点計画」 デジタル庁アイデアボックスにお寄せいただいたご意見について公表します | デジタル庁 (digital.go.jp)

<https://www.digital.go.jp/news/92557bc3-a962-40bb-8d01-6dfd8d37c7c0/>

- Public Comment

<http://search.e-gov.go.jp/servlet/Public>

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https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/fdefa215/20220722_en_priority_summary_01.pdf

104. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and/or other vulnerable groups? *

Yes

No

105. If yes, please provide link and detail.

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/0f321c23-517f-439e-9076-5804f0a24b59/fdefa215/20220722_en_priority_summary_01.pdf P13

The Digital Agency has started the Digital Supporters' program to help vulnerable groups well adopt to digital tools.

https://www.digital.go.jp/policies/digital_promotion_staff/

106. Does the Government provide any specific e-service(s) for women and/or other vulnerable groups? *

Yes

No

107. If yes, please provide link and detail.

<https://www.meti.go.jp/press/2020/12/20201224008/20201224008.html>

There is the online free training portal for who cannot go out home but wants to upskill digital literacy .

108. Does the Government provide any specific e-participation measure(s) for women and/or other vulnerable groups? *

Yes

No

109. If yes, please provide link and detail.

https://www.gender.go.jp/english_contents/mge/process/index.html

The Gender Equality Bureau Cabinet Office has implemented various measures based on Article 2, The Basic Act for Gender-Equal Society to expand women's participation in policy and decision-making processes in all fields of society.

Ref: Expansion of Women's Participation in Policy and Decision-making Processes in All Fields in Society | 内閣府男女共同参画局 (gender.go.jp)

110. Does the Government provide any specific measure(s) to build digital literacy/skills for women and/or other vulnerable groups? *

Yes

No

111. If yes, please provide link and detail.

<https://www.gender.go.jp/policy/digital/index.html>

"The Woman in Tech Plan" set by the Gender Equality Bureau Cabinet Office

Ref:女性デジタル人材育成プラン | 内閣府男女共同参画局 (gender.go.jp)

112. Does the Government use any social media platform(s)? *

Yes

No

113. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

(i) Each agency and ministry have SNS accounts. Below is SNS operated by Cabinet Office. <https://gov-online.go.jp/sns/twitter.html>, <https://gov-online.go.jp/sns/facebook.html>, <https://gov-online.go.jp/sns/instagram.html>

(ii) デジタル庁アイデアボックス | アイデアボックス (ideabox.cloud)

<https://digital-agency.ideabox.cloud/>

Communication Platform (Slack) for collaboration among government agencies at central and local level

<https://www.digital.go.jp/get-involved/co-creation-platform/>

(iii) Same as above mentioned

114. If yes, please include any guidelines for government officials/institutions on the use of social media.

Each agency/ministry sets out guideline for the use of social media.
The example of Cabinet Office
<https://gov-online.go.jp/sns/policy.html>

115. Does the Government publish information on how people's voices, including those among women and/or the vulnerable groups, are included in policy decision-making? *

Yes

No

116. If yes, please provide link (URL) and detail.

F. Usage, User Satisfaction and Evaluation

117. Does the Government monitor/collect usage statistics of e-government services? *

Yes

No

118. If yes, please provide link and detail.

<https://gov-online.go.jp/sns/policy.html>

119. Does the Government collect usage data with dis-aggregation by gender? *

No

120. Does the Government measure user satisfaction of e-government services? *

Yes

No

121. If yes, please provide link and detail.

"Priority Policy Program for Realizing Digital Society" plans to set KPI to measure user satisfaction annually.

122. Does the Government collect user satisfaction data with dis-aggregation by gender? *

No

G. Partnership and International Cooperation [NEW]

123. Please provide information about any ongoing global/regional partnership and/or digital cooperation, with United Nations (such as UNDESA, Regional commissions, UNDP, UNICEF ...) focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) * [NEW]

*

There is no digital cooperation with UN.

124. Please provide information about any other ongoing global/regional partnership and/or digital cooperation, with other non UN-bodies. [NEW] *

The Digital Agency focuses on partnership and cooperation with the global community (such as OECD, G7 and G20) and accelerate the digitalization of whole societies across the border. As for the regional cooperation, the Digital Agency has launched the digital partnership with EU and United Kingdom respectively and has signed Memorandum of Cooperation in the field of digital transformation with many countries including Ukraine. Most importantly, the Digital Agency's international strategy prioritizes leading international discussions in global forums (such as G7, G20 and WEF) on how to operationalize the idea of DFFT (Data Free Flow with Trust) as well as making responsible AI principle, in collaboration with OECD.

International Strategy | Digital Agency
<https://www.digital.go.jp/en/international-strategy-en/>
<https://www.digital.go.jp/en/international-relations-en/>

THANK YOU

125. Please provide any other information that will help us in understanding e-government development in your country. [NEW] *

The Digital Agency's key policy initiative is to promotion of the usage of "My Number Card" (Digital Identity card). After the launch of the Digital Agency in September 2021, the percentage of holders increased from 37.6% to 69.8 % (in April 2023) . The Digital Agency publishes the data dashboard that visualize the progress of the implementation of My Number Cards policy, which is flagship initiative to promote openness and transparency of policy making.
<https://www.digital.go.jp/resources/govdashboard/>

126. **Consent to publish this Questionnaire**

I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.