

## View results

Respondent

110

Anonymous

10327:59

Time to complete

### 1. Country name \*

Kiribati

## Contact information

### 2. Your name \*

Tererei Aruee

### 3. Title \*

OIC Digital Transformation Office (DTO) and Network & Operations Officer

### 4. Organization \*

Ministry of Information, Communications and Transport (MICT)

### 5. Email \*

tererei.aruee@mict.gov.ki

6. Please select whichever applies \*

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- I am authorized and some knowledgeable to respond based on a collective responses from a group of Government agencies

## A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. \*

Note: E-government and digital government are used interchangeably in this Questionnaire.

www.kiribati.gov.ki

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar \*

https://www.superplus1.info, http://online.dbk.com.ki, https://etax.tax.gov.ki, https://posmo.mict.gov.ki

9. - E-participation or similar \*

None

10. - Open government data

None

11. - Public procurement

www.procurement.gov.ki

12. - Others (if any)

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. \*

Digital Transformation Office (DTO) woking under the Ministry of Information, Communications and Transport (MICT)

14. Does your country have a national Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? \*

Yes

No

### Contact information of national Chief Information Officer (CIO) or equivalent

15. Name \*

Wayne Reiher

16. Title \*

Director of National ICT

17. Organization \*

DTO

18. Email \*

wayne.reiher@mict.gov.ki

19. Are there sectoral/line/ministry/local CIOs or equivalent positions across Government agencies/departments/ministries/jurisdictions? \*

Yes

No

20. If yes, please provide link(s) and detail(s) on above, including coordination/integration between national and sub-national levels on e-government development.

## Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development \*

National Economic & Planning Office - <https://www.mfed.gov.ki/our-work/national-economic-planning-office>

22. Education \*

Ministry of Education (MoE) - <https://www.moe.gov.ki>

23. Health \*

Ministry of Medical & Health Services (MHMS) - <https://mhms.gov.ki>

24. Social Welfare (social inclusion, social protection, etc.) \*

Ministry of Women, Youth and Social Affairs - <http://www.mwysa.gov.ki>

25. Employment and Labour \*

Ministry of Employment and Human Resources (MEHR) - <https://www.employment.gov.ki>

26. Environment \*

Ministry of Environment, Lands and Agriculture Development (MELAD) - <https://www.melad.gov.ki>

27. Justice \*

Ministry of Justice (MoJ) - <http://www.justice.gov.ki>

28. Economy/finance \*

Ministry of Finance and Economic Development (MFED) - <https://www.mfed.gov.ki>

29. Industry/trade \*

Ministry of Tourism, Commerce, Industry and Cooperatives (MTCIC) - <https://mcic.gov.ki>

30. Sustainable Development Goals (SDGs) [NEW] \*

None

31. Climate Change [NEW] \*

Office of the Beretitenti (OB) - <https://www.president.gov.ki>

32. Others (Please specify) \*

None

## B. Crisis/Emergency Response and Recovery [NEW]

33. Is there a dedicated specific digital strategy for crisis/emergency response and recovery (e.g. through digital transformation and digital inclusion)? [NEW]

\*

Yes

No

Other

## C. Legal Framework

34. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? \*

Yes

No

35. If yes, please provide link and detail.

Amendment to Communication Act 2017 - <https://mict.gov.ki/publications/amendment-communications-act-2017>

36. Is there any legislation, law or regulation on data privacy and/or protection? \*

Yes

No

37. If yes, please provide link and detail.

38. Is there any legislation, law or regulation on cybersecurity or similar? \*

Yes

No

39. If yes, please provide link and detail.

40. Is there any legislation, law or regulation on digital identity? \*

Yes

No

41. If yes, please provide link and detail.

42. Is there any legislation, law or regulation on digital signature? \*

Yes

No

43. If yes, please provide link and detail.

44. Is there any legislation, law or regulation on e-procurement? \*

Yes

No

45. If yes, please provide link and detail.

46. Is there any legislation, law or regulation on digitally publishing government expenditure? \*

Note: This is related to SDG Indicator 16.6.1

Yes

No

47. If yes, please provide link and detail.

48. Is there any legislation, law or regulation on **national data governance**, including data sharing/exchange/interoperability across government agencies? \*

Yes

No

49. If yes, please provide link and detail.

50. Is there any legislation, law or regulation on open government data? \*

Yes

No

51. If yes, please provide link and detail.

52. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? \*

- Yes
- No

53. If yes, please provide link(s) and detail(s).

54. **Is there any legislation, law or regulation on the ethical/responsible use of AI in public administration? [NEW]**

- Yes
- No

55. **If yes, please provide link and detail.**

#### D. Strategy and Implementation

56. Is there a national e-government strategy or equivalent? \*

- Yes
- No

Please provide information where relevant:

57. How long is the period/cycle of the national e-government strategy or equivalent? \*

- Two-year
- Three-year
- Five-year
- Ten-year
- Not mentioned in the Master Plan

58. **Is there a dedicated budget for digital government development? Please explain by informing on the percentage compared to national government expenditure. [NEW]**

\*

- Yes
- No

59. **If yes, please provide link and detail.**

Recurrent budget for the whole Government Ministries on their Office 365 licenses.

60. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail **including specific reference to an implementation roadmap.** \*

- Yes
- No

61. Please provide link and detail.

<https://www.mict.gov.ki/publications/digital-government-master-plan>

62. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? \*

- Yes
- No

63. Please provide link and detail.

<https://www.mict.gov.ki/publications/digital-government-master-plan>

64. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? \*

Yes

No

65. Please provide link and detail.

66. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? \*

Yes

No

67. Please provide link and detail.

68. Does the national e-government strategy make specific reference to a national data governance framework or similar? \*

Yes

No

69. Please provide link and detail.

70. Does the national e-government strategy make specific reference to national digital identity? \*

Yes

No

71. Please provide link and detail.

72. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? \*

Yes

No

73. Please provide link and detail.

74. Does the national e-government strategy make specific reference to data-once-only principle, **single-source-of-truth (SSoT)**, or similar? \*

Yes

No

75. Please provide link and detail.

76. **Does the national e-government strategy make specific reference to a life-cycle approach? Please provide link and detail. [NEW]**

Yes

No

77. **Please provide link and detail.**

78. **Does the national e-government strategy make specific reference to inclusion-by-default, inclusion-by-design or similar? [NEW]**

Yes

Maybe

79. **Please provide link and detail.**

80. **Does the national e-government strategy make specific reference to digitalizing a specific percentage of public services? [NEW]**

Yes

No

81. **Please provide link and detail.**

<https://www.mict.gov.ki/publications/digital-government-master-plan>

82. Does the national e-government strategy make specific reference to the use of new/emerging technologies/practices such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT), **anticipatory, proactive services?**

Artificial intelligence (AI) - please provide link and detail:

<https://www.mict.gov.ki/publications/digital-government-master-plan>

83. Robotics - please provide link and detail:

FIRST Global Challenge

84. Blockchains - please provide link and detail:

not implemented

85. 5G - please provide link and detail:

not implemented

86. Internet of Things (IoT) - please provide link and detail:

not implemented

87. **Invisible/anticipatory/proactive/seamless services [NEW]:**

not implemented

88. Others - please provide link and detail:

None

89. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? \*

Yes

No

90. Please provide link and detail.

KV20, MICT Strategy 2020 - 2024, Kiribati Digital Government Plan

91. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? \*

Yes

No

92. Please provide link and detail.

93. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? \*

Yes

No

94. Please provide link and detail.

95. **Does the Government have any official tool/mechanism to monitor the progress of the implementation of its e-government strategies? [NEW]**

Yes

No

96. **Please provide link and/or details.**

## E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

97. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? \*

Yes

No

98. If yes, please provide link and detail.

KV20, MICT Strategy 2020 - 2024, Kiribati Digital Government Plan

99. Is there a national e-participation policy/strategy or similar? \*

Yes

No

100. If yes, please provide link and detail.

101. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and/or other vulnerable groups? \*

Yes

No

102. If yes, please provide link and detail.

KV20, MICT Strategy 2020 - 2024, Kiribati Digital Government Plan, ICT Policy 2019

103. Does the Government provide any specific e-service(s) for women and/or other vulnerable groups? \*

Yes

No

104. If yes, please provide link and detail.

KV20, MICT Strategy 2020 - 2024, Kiribati Digital Government Plan, ICT Policy 2019

105. Does the Government provide any specific e-participation measure(s) for women and/or other vulnerable groups? \*

Yes

No

106. If yes, please provide link and detail.

107. Does the Government provide any specific measure(s) to build digital literacy/skills for women and/or other vulnerable groups? \*

Yes

No

108. If yes, please provide link and detail.

KV20, MICT Strategy 2020 - 2024, Kiribati Digital Government Plan, ICT Policy 2019

109. Does the Government use any social media platform(s)? \*

Yes

No

110. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

most Ministries use Facebook for e-information and e-consultation

111. If yes, please include any guidelines for government officials/institutions on the use of social media.

No national guidelines yet

112. Does the Government publish information on how people's voices, including those among women and/or the vulnerable groups, are included in policy decision-making? \*

Yes

No

113. If yes, please provide link (URL) and detail.

### F. Usage, User Satisfaction and Evaluation

114. Does the Government monitor/collect usage statistics of e-government services? \*

Yes

No

115. If yes, please provide link and detail.

116. Does the Government collect usage data with dis-aggregation by gender? \*

117. Does the Government measure user satisfaction of e-government services? \*

Yes

No

118. If yes, please provide link and detail.

119. Does the Government collect user satisfaction data with dis-aggregation by gender? \*

### G. Partnership and International Cooperation [NEW]

120. **Please provide information about any ongoing global/regional partnership and/or digital cooperation, with United Nations (such as UNDESA, Regional commissions, UNDP, UNICEF ...) focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) \* [NEW]** \*

Project from World Bank on Kiribati Connectivity and EMC submarine cable funded by USAid, DFAT and Japan Aid, Kiribati Digital Government Project with World bank and several more.

121. **Please provide information about any other ongoing global/regional partnership and/or digital cooperation, with other non UN-bodies. [NEW]** \*

Need to get more update on this

THANK YOU

122. **Please provide any other information that will help us in understanding e-government development in your country. [NEW]** \*

Digital Transformation Office (DTO) under the Ministry of Information, Communications and Transport (MICT) is embarking on several projects and activities that are related with e-government development in the Country at [www.mict.gov.ki](http://www.mict.gov.ki)

123. **Consent to publish this Questionnaire**

I/We authorize UN DESA to publish my/our responses as deemed necessary. \*

Yes

No

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.