

View results

Respondent

156

Anonymous

36:31

Time to complete

1. Country name *

Kyrgyz Republic

Contact information

2. Your name *

Talantbek Imanov

3. Title *

Minister

4. Organization *

Ministry of Digital Development

5. Email *

oms.srs@gmail.com

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

<https://portal.tunduk.kg> - State portal of e-services

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar *

<https://portal.srs.kg> – e-services portal of the Population registration department under the Ministry of Digital Development of the Kyrgyz Republic
<https://salyk.kg/> – e-services portal of the State Tax Service under the Ministry of Finance of the Kyrgyz Republic
<https://seo.sf.kg/> – e-services portal of the of the Social Fund for delivery by payers of reports on state social insurance
<https://emvd.gov.kg/> – e-services portal of the Ministry of internal affairs of the Kyrgyz Republic
<http://e-kattoo.minjust.gov.kg/auth/login> - information system "electronic registration of legal entities" portal of the Ministry of Justice of the Kyrgyz Republic
<https://tizme.gov.kg/view/public> - refine yourself in the voter lists portal of the Central Commission For Elections And Referendums Of The Kyrgyz Republic
<https://i.med.kg> - portal of medical services of the Ministry of Health of the Kyrgyz Republic
<http://195.38.189.101:8088/e.gov.kg> - social services portal of the Ministry of Labour, Social Security and Migration of the Kyrgyz Republic
<https://www.prokuror.kg/reception/internet-reception> - electronic appeal to the Prosecutor General's Office of the Kyrgyz Republic
<https://www.tolom.kg> - legal portal of the General Prosecutor's Office of the Kyrgyz Republic
<https://www.sti.gov.kg> - electronic services (services) of the State Tax Service under the Ministry of Finance of the Kyrgyz Republic
<https://student.edu.gov.kg> - a system for registering citizens of the Kyrgyz Republic studying abroad for foreign citizens studying in the Kyrgyz Republic
<https://mektep.edu.gov.kg> - electronic registration in secondary schools and kindergartens
<https://www.cadastre.kg/svc-portal/main/index.do> - National Integrated Cadastral System (real estate information and services)

9. - E-participation or similar *

<http://kattar.kg/index.php?lang=ru> – portal of electronic appeals to the state organs of the Kyrgyz Republic
http://president.kg/kg/kajryluular/suroo_beriniz# – electronic appeals of citizens to the President of the Kyrgyz Republic
<http://kenesh.kg/ru/article/list/10> – public discussion of draft laws of the Parliament of the Kyrgyz Republic
<http://kenesh.kg/ru/deputy/show/263/shakiev-nurlanbek-turgunbekovich> - electronic appeals to members of parliament
<http://www.gov.kg/?cat=52> – public discussion of draft laws of the Government of the Kyrgyz Republic
<https://www.gov.kg/ru/npa/c/discussion> – public discussion of draft laws of the Government of the Kyrgyz Republic
<https://stimgrant.okmot.kg> – portal of Stimulating Grants of the Ministry of Finance of the Kyrgyz Republic
<http://koomtalkuu.gov.kg/ru> Unified portal for public discussion of draft regulatory legal acts of the Kyrgyz Republic

10. - Open government data

<http://www.data.gov.kg/> – open data portal of the Kyrgyz Republic
<http://www.stat.kg/ru/opendata/> – open data portal of the National Statistical Committee of the Kyrgyz Republic
<https://data.srs.kg> - This Portal provides statistical and analytical data on the results of the elections of deputies to the Jogorku Kenesh of the Kyrgyz Republic on the basis of the use of the Unified State population register and biometric identification.
<http://darek.kg/-address-register-of-the-Kyrgyz-Republic>
<https://budget.okmot.kg/en> – official portal of "Open Budget" of the Kyrgyz Republic
<https://www.minfin.kg/pages/kassovye-rashody> - state budget expenditures, portal of the Ministry of Finance of the Kyrgyz Republic
<http://stat.customs.gov.kg/OpenData> - open data of the State Customs Service under the Ministry of Finance of the Kyrgyz Republic

11. - Public procurement

<http://zakupki.gov.kg> – the official Public Procurement Portal

12. - Others (if any)

<https://etp.okmot.kg/> – electronic trading platform of the Kyrgyz Republic
<http://www.trade.kg/> – electronic portal "Single window" for foreign trade of the Kyrgyz Republic
<http://proverka.gov.kg/ru/> – official portal of the Ministry of Economy on inspections of the activities of business entities carried out by state regulatory authorities of the Kyrgyz Republic
<https://lic.med.kg/> - online licensing of medical and pharmaceutical services of the Kyrgyz Republic
<http://services.med.kg/> – medical portal electronic queue of the Kyrgyz Republic
<https://budget.okmot.kg/en/> – official portal of "Open Budget" of the Kyrgyz Republic
<https://map.okmot.kg/en/> – economic map of the Kyrgyz Republic
<http://epatent.gov.kg/auth/eid> – portal for getting patent
<http://www.evisa.e-gov.kg> – official portal of e-Visa services
<https://auction.nas.gov.kg/home.xhtml>-online radio spectrum auction
<http://www.ibilim.kg/>- educational portal of the Ministry of Education and Science of the Kyrgyz Republic
<https://shailoo.srs.kg/>-The portal shailoo.srs.kg contains voter lists
<https://elicense.gov.kg/> information portal of licenses and permits

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

Ministry of Digital Development of the Kyrgyz Republic
<https://digital.gov.kg>

14. Does your country have a national Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

Yes

No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

Azamat Burzhuev

16. Title *

Chief of Digital Development Department

17. Organization *

Presidential Administration of the Kyrgyz Republic

18. Email *

azamattomcat@gmail.com

19. Are there sectoral/line/ministry/local CIOs or equivalent positions across Government agencies/departments/ministries/jurisdictions? *

Yes

No

20. If yes, please provide link(s) and detail(s) on above, including coordination/integration between national and sub-national levels on e-government development.

12 state executive bodies provide for the position of deputy head of the state body for digital development
<http://cbd.minjust.gov.kg/act/view/ru-ru/158720?cl=ru-ru#pr6> (Appendix 6)
 State enterprises/institutions on information technologies operate under state bodies:
 1) <https://infocom.kg> - State Enterprise "Infocom" under the Ministry of Digitalization of the Kyrgyz Republic,
 2) <https://tunduk.gov.kg> - State Institution "Tunduk" under the Ministry of Digitalization of the Kyrgyz Republic,
 3) <https://agrosmart.gov.kg> - State Enterprise "AgroSmart Digitalization and Marketing Center" under the Ministry of Agriculture of the Kyrgyz Republic,
 4) State Enterprise "Infosystems" under the Ministry of Finance of the Kyrgyz Republic,
 5) State Institution "Ukuk" under the General Prosecutor's Office of the Kyrgyz Republic,
 6) "Adilet sot" - an information technology institution under the Judicial Department under the Supreme Court of the Kyrgyz Republic,
 7) <https://emed.gov.kg> - eHealth Center under the Ministry of Health of the Kyrgyz Republic,
 8) Municipal enterprise of the Bishkek City Hall "Center for Digital Technologies",
 9) <https://www.trade.kg> - State Enterprise "Single Window Center in the Field of Foreign Trade" under the Ministry of Economy and Commerce of the Kyrgyz Republic,
 10) State Institution "Salyk Service" under the State Tax Service under the Ministry of Finance of the Kyrgyz Republic,
 11) State Institution "Cadastre" under the Land Resources Service under the Ministry of Agriculture of the Kyrgyz Republic.

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

Ministry of Economy and Commerce of the Kyrgyz Republic <http://mineconom.gov.kg>

22. Education *

Ministry of education of the Kyrgyz Republic/ <https://edu.gov.kg>

23. Health *

Ministry of health of the Kyrgyz Republic/ <http://www.med.kg>

24. Social Welfare (social inclusion, social protection, etc.) *

Ministry of Labour, Social Security and Migration of the Kyrgyz Republic <https://mlsp.gov.kg>

25. Employment and Labour *

Ministry of Labour, Social Security and Migration of the Kyrgyz Republic <https://mlsp.gov.kg>

26. Environment *

Ministry of Natural Resources, Ecology and Technical Supervision of the Kyrgyz Republic <https://mnr.gov.kg/ru>

27. Justice *

Ministry of Justice of the Kyrgyz Republic <http://minjust.gov.kg> General prosecution of the Kyrgyz Republic <https://www.prokuror.kg> Supreme Court of the Kyrgyz Republic <http://sot.kg>

28. Economy/finance *

Ministry of Economy and Commerce of the Kyrgyz Republic <http://mineconom.gov.kg> Ministry of Finance of the Kyrgyz Republic <https://www.minfin.kg>

29. Industry/trade *

Ministry of Economy and Commerce of the Kyrgyz Republic <http://mineconom.gov.kg>

30. Sustainable Development Goals (SDGs) [NEW] *

Ministry of Economy and Commerce of the Kyrgyz Republic <http://mineconom.gov.kg>

31. Climate Change [NEW] *

Ministry of Natural Resources, Ecology and Technical Supervision of the Kyrgyz Republic <https://mnr.gov.kg>

32. Others (Please specify) *

Ministry of Culture, Information, Sports and Youth Policy of the Kyrgyz Republic <https://minculture.gov.kg> Ministry of Agriculture of the Kyrgyz Republic <https://agro.gov.kg/ru/main> Ministry of Transport and Communications of the Kyrgyz Republic <https://mtd.gov.kg> Ministry of Foreign Affairs of the Kyrgyz Republic <https://mfa.gov.kg> Ministry Emergencies Kyrgyz Republic <https://mchs.gov.kg> Ministry of Energy of the Kyrgyz Republic <https://minenergo.gov.kg> Ministry of Internal affairs of the Kyrgyz Republic <https://mvd.gov.kg> The State Agency for the Protection of Personal Data under the Cabinet of Ministers of the Kyrgyz Republic <https://dpa.gov.kg>

B. Crisis/Emergency Response and Recovery [NEW]

33. **Is there a dedicated specific digital strategy for crisis/emergency response and recovery (e.g. through digital transformation and digital inclusion)? [NEW]**

*

- Yes
- No
- Other

34. **Please provide links and details. ***

The concept of comprehensive protection of the population and territory of the Kyrgyz Republic from emergency situations for 2018-2030;
Action plan for the implementation of the Concept of comprehensive protection of the population and territory of the Kyrgyz Republic from emergency situations for 2018-2030 (stage 1 - 2018-2022);
Emergency Response Plan in the Kyrgyz Republic.
<http://cbd.minjust.gov.kg/act/view/ru-ru/11990/10?cl=ru-ru#p3>
National Water Strategy of the Kyrgyz Republic until 2040
<http://cbd.minjust.gov.kg/act/view/ru-ru/434906?cl=ru-ru>

35. **Is there a specific national portal addressing crisis/emergency? [NEW ***

- Yes
- No

36. **If yes, please provide a link and more information about the specific national portal or dedicated section addressing crisis/emergency? [NEW]**

Ministry of Emergencies Kyrgyz Republic - <https://mchs.gov.kg>
National Platform of the Kyrgyz Republic for Disaster Risk Reduction -
<https://mchs.gov.kg/ru/natsionalnaya-platforma-kyrgyzskoj-respubliki-po-snizheniyu-riska-bedstvij/>
Operational information on the situation on the territory of the Kyrgyz Republic -
<https://mchs.gov.kg/ru/operativnaya-informatsiya-po-obstanovke-na-territorii-kyrgyzskoj-respubliki-52/>
Mobile application "112-Kyrgyzstan" - for emergency notification of the population about possible emergency and crisis situations, as well as coordination of work to eliminate the consequences
<https://mchs.gov.kg/ru/mobilnoe-prilozhenie-112-2/>

C. Legal Framework

37. **Is there any legislation, law or regulation on access to information such as Freedom of Information Act? ***

- Yes
- No

38. If yes, please provide link and detail.

Law of the Kyrgyz Republic "On access to information under the jurisdiction of the state bodies and bodies of local self-government of the Kyrgyz Republic - <http://cbd.minjust.gov.kg/act/view/ru-ru/202010>

39. Is there any legislation, law or regulation on data privacy and/or protection? *

Yes

No

40. If yes, please provide link and detail.

Law of the Kyrgyz Republic "On personal information" - <http://cbd.minjust.gov.kg/act/view/ru-ru/202269>
Decree of the Government of the Kyrgyz Republic on the protection of personal data - <http://cbd.minjust.gov.kg/act/view/ru-ru/11512>
The procedure for obtaining the consent of the subject of personal data to the collection and processing of his personal data, the procedure and form for notifying subjects of personal data about the transfer of their personal data to a third party - <http://cbd.minjust.gov.kg/act/view/ru-ru/12001?cl=ru-ru#p1>
The processing of personal data through the Tunudk interdepartmental interaction system is carried out in accordance with the requirements of the GDPR. In the Kyrgyz Republic, there is a state executive body - the State Agency for the Protection of Personal Data under the Cabinet of Ministers of the Kyrgyz Republic, which develops and implements a unified state policy in the field of personal information, performs the functions of ensuring the protection of the rights of personal data subjects (subjects), registration of holders (holders) of personal data arrays, maintains the Register of holders of personal data arrays - <https://dpa.gov.kg>

41. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes

No

42. If yes, please provide link and detail.

1. Cybersecurity Strategy of the Kyrgyz Republic for 2019-2023 - <http://cbd.minjust.gov.kg/act/view/ru-ru/15479>
2. Law of the Kyrgyz Republic "On e-governance" - <http://cbd.minjust.gov.kg/act/view/ru-ru/111634?cl=ru-ru>
3. Law of the Kyrgyz Republic "On Personal Information" - <http://cbd.minjust.gov.kg/act/view/ru-ru/202269>
4. Law of the Kyrgyz Republic "On the protection of state secrets of the Kyrgyz Republic" - <http://cbd.minjust.gov.kg/act/view/ru-ru/111719>

43. Is there any legislation, law or regulation on digital identity? *

Yes

No

44. If yes, please provide link and detail.

resolution of the government of the Kyrgyz Republic of April 3, 2017 № 196 "On national passports of citizens of the Kyrgyz Republic" <http://cbd.minjust.gov.kg/act/view/ru-ru/99890?cl=ru-ru>
law of the Kyrgyz Republic "On biometric registration of citizens of the Kyrgyz Republic" <http://cbd.minjust.gov.kg/act/view/ru-ru/205357?cl=ru-ru>

45. Is there any legislation, law or regulation on digital signature? *

Yes

No

46. If yes, please provide link and detail.

Law of the Kyrgyz Republic "On electronic signature"
<http://cbd.minjust.gov.kg/act/view/ru-ru/111635>
Regulations on the Unified Identification System of the Kyrgyz Republic
<http://cbd.minjust.gov.kg/act/view/ru-ru/157373>

47. Is there any legislation, law or regulation on e-procurement? *

Yes

No

48. If yes, please provide link and detail.

Law of the Kyrgyz Republic «On public procurement»
<http://cbd.minjust.gov.kg/act/view/ru-ru/112361>
regulation on electronic public procurements
<http://cbd.minjust.gov.kg/act/view/ru-ru/200718?cl=en-ru>

49. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

Yes

No

50. If yes, please provide link and detail.

Budget Code of the Kyrgyz Republic
<http://cbd.minjust.gov.kg/act/view/ru-ru/111338?cl=ru-ru>
Law of the Kyrgyz Republic "On access to information under the jurisdiction of the state bodies and bodies of local self-government of the Kyrgyz Republic
<http://cbd.minjust.gov.kg/act/view/ru-ru/202010>
portal of the Ministry of Finance of the Kyrgyz Republic "Open budget"
<https://oldbudget.okmot.kg/en/>

51. Is there any legislation, law or regulation on **national data governance**, including data sharing/exchange/interoperability across government agencies? *

Yes

No

52. If yes, please provide link and detail.

Law of the Kyrgyz Republic "On e-Governance" -
<http://cbd.minjust.gov.kg/act/view/ru-ru/111634?cl=ru-ru>
Requirements for the interaction of information systems in the system of interdepartmental electronic interaction "Tunduk"
<http://cbd.minjust.gov.kg/act/view/ru-ru/11735?cl=ru-ru#p1>

53. Is there any legislation, law or regulation on open government data? *

- Yes
- No

54. If yes, please provide link and detail.

Government decree on approval of the concept and action plan for the implementation of the Open Data Concept of the Kyrgyz Republic
<http://cbd.minjust.gov.kg/act/view/ru-ru/219183?cl=ru-ru>
<http://cbd.minjust.gov.kg/act/view/ru-ru/219184?cl=ru-ru>

55. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

- Yes
- No

56. If yes, please provide link(s) and detail(s).

Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023
<https://www.gov.kg/ru/programs/12>
Decree of the President of the Kyrgyz Republic "On urgent measures to enhance the introduction of digital technologies in the public administration of the Kyrgyz Republic" dated December 17, 2020 No. 64
<http://cbd.minjust.gov.kg/act/view/ru-ru/430271?cl=ru-ru>
Action plan for digitalization of management and development of digital infrastructure in the Kyrgyz Republic for 2022-2023
<http://cbd.minjust.gov.kg/act/view/ru-ru/218797?cl=ru-ru#unknown>
Law of the Kyrgyz Republic "On virtual assets"
<http://cbd.minjust.gov.kg/act/view/ru-ru/112346?cl=ru-ru>

57. Is there any legislation, law or regulation on the ethical/responsible use of AI in public administration? [NEW]

- Yes
- No

58. If yes, please provide link and detail.

There is no legislation regulating liability issues in the field of the use of artificial intelligence.

D. Strategy and Implementation

59. Is there a national e-government strategy or equivalent? *

Yes

No

Please provide information where relevant:

60. How long is the period/cycle of the national e-government strategy or equivalent? *

Two-year

Three-year

Five-year

Ten-year

Other

61. **Is there a dedicated budget for digital government development? Please explain by informing on the percentage compared to national government expenditure. [NEW]**

*

Yes

No

62. **If yes, please provide link and detail.**

The republican budget of the Kyrgyz Republic annually provides and allocates 500 million soms (5.7 million US dollars) for the implementation of the state program on digitalization, which is less than 1% of government spending.

63. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail **including specific reference to an implementation roadmap.** *

Yes

No

64. Please provide link and detail.

<http://cbd.minjust.gov.kg/act/view/ru-ru/430699?cl=ru-ru> - Decree of the President of the Kyrgyz Republic "On the National Development Program of the Kyrgyz Republic until 2026" dated October 12, 2021 No. 435;
<http://cbd.minjust.gov.kg/act/view/ru-ru/430700> - National Development Program of the Kyrgyz Republic until 2026
<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023
Roadmap for the implementation of the Digital Transformation Concept "Digital Kyrgyzstan 2019-2023" - <http://cbd.minjust.gov.kg/act/view/ru-ru/216896>
Action plan for digitalization of management and development of digital infrastructure in the Kyrgyz Republic for 2022-2023 - <http://cbd.minjust.gov.kg/act/view/ru-ru/218797?cl=ru-ru#unknown>

65. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

Yes

No

66. Please provide link and detail.

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023
The main goals and objectives of the digital transformation of the Kyrgyz Republic are fully consistent with the Sustainable Development Goals and provide for the achievement of the following goals and objectives.
Creation and development of digital ICT infrastructure (telecommunication networks, data processing centers, cloud technologies, access to information and service centers, digital platforms), including broadband, availability of communication services for all categories of citizens, including groups with special needs, overcoming the digital divide in access, standardization; compliance and interoperability and radio spectrum management. Each village will be provided with a broadband fiber-optic network, all social facilities (hospitals, ayil okmotu, post offices, etc.) will have high-speed Internet access. Digital state and municipal services for citizens and businesses will be launched across the country, which will include digital government and digital local government, a digital parliament and a digital justice system. Digital services in the social sphere - health and education - will be provided everywhere. It is planned to ensure maximum inclusiveness for people with special needs. Economic projects related to digital commerce, digital finance, digital agriculture will be launched. Work will be carried out to create a national spatial data infrastructure and stimulate the development of local digital content in the online environment.

67. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

Yes

No

68. Please provide link and detail.

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023

By the end of 2023, the Digital Transformation Concept "Digital Kyrgyzstan 2024-2030" will be developed and adopted

Action plan for the implementation of the Decree of the President of the Kyrgyz Republic "On declaring 2019 the Year of Regional Development and Digitalization of the Country" and the Concept of Regional Policy of the Kyrgyz Republic for the period 2018-2022 - <http://cbd.minjust.gov.kg/act/view/ru-en/216208#unknown>

The concept of regional policy of the Kyrgyz Republic for the period 2018-2022 - <http://cbd.minjust.gov.kg/act/view/ru-ru/99897?cl=ru-ru>

Action plan for the implementation of the Decree of the President of the Kyrgyz Republic "On declaring 2019 the Year of Regional Development and Digitalization of the Country" and the Concept of Regional Policy of the Kyrgyz Republic for the period 2018-2022 - <http://cbd.minjust.gov.kg/act/view/ru-en/216208>

At present, the Concept of the Regional Policy of the Kyrgyz Republic for 2023-2027 has been developed and will soon be adopted. The main goal of the Regional Policy Concept for 2023-2027 is to improve the quality of life and well-being of citizens living in cities and ayil aimaks in the regions of the republic.

The concept of digital transformation "Digital Kyrgyzstan 2024-2030" and the Concept of regional policy of the Kyrgyz Republic for 2023-2027 provide for the creation and development of ICT infrastructure in all regions of the country (telecommunication networks, data centers, development of cloud technologies, access to information and service centers, digital platforms), including broadband, accessibility of communication services for all categories of citizens, including groups with special needs, bridging the digital divide. Each village will be provided with a broadband fiber-optic network, all social facilities (hospitals, ayil okmotu, post offices, etc.) will have high-speed Internet access.

Digital state and municipal services for citizens and businesses will be launched across the country, which will include digital government and digital local government. Digital services in the social sphere - health and education - will be provided everywhere. It is planned to ensure maximum inclusiveness for people with special needs. Economic projects related to digital commerce, digital finance, digital agriculture will be launched. Work will be carried out to create a national spatial data infrastructure and stimulate the development of local digital content in the online environment.

69. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion?

*

Yes

No

70. Please provide link and detail.

<http://kattar.kg/index.php?lang=ru> – portal of electronic appeals to the state organs of the Kyrgyz Republic

http://president.kg/kg/kajryluular/suroo_beriniz# – electronic appeals of citizens to the President of the Kyrgyz Republic

<http://kenesh.kg/ru/article/list/10> – public discussion of draft laws of the Parliament of the Kyrgyz Republic

<http://kenesh.kg/ru/deputy/show/263/shakiev-nurlanbek-turgunbekovich> - electronic appeals to members of parliament

<https://www.gov.kg/ru/npa/c/discussion> – public discussion of draft laws of the Government of the Kyrgyz Republic

<https://stimgrant.okmot.kg> – portal of Stimulating Grants of the Ministry of Finance of the Kyrgyz Republic

<http://koomtalkuu.gov.kg/ru> - Unified portal for public discussion of draft regulatory legal acts of the Kyrgyz Republic

71. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

Yes

No

72. Please provide link and detail.

<https://data.gov.kg/> – open data portal of the Kyrgyz Republic

<http://www.stat.kg/ru/opendata/> – open data portal of the National Statistical Committee of the Kyrgyz Republic

<https://data.srs.kg> - This Portal provides statistical and analytical data on the results of the elections of deputies to the Jogorku Kenesh of the Kyrgyz Republic on the basis of the use of the Unified State population register and biometric identification.

<http://darek.kg/>-address register of the Kyrgyz Republic

<https://budget.okmot.kg/en> – official portal of "Open Budget" of the Kyrgyz Republic

<https://www.minfin.kg/pages/kassovye-rashody> - state budget expenditures, portal of the Ministry of Finance of the Kyrgyz Republic

73. Does the national e-government strategy make specific reference to national digital identity? *

- Yes
- No

74. Please provide link and detail.

resolution of the government of the Kyrgyz Republic of April 3, 2017 № 196 "On national passports of citizens of the Kyrgyz Republic"
<http://cbd.minjust.gov.kg/act/view/ru-ru/99890?cl=ru-ru>
law of the Kyrgyz Republic "On biometric registration of citizens of the Kyrgyz Republic"
<http://cbd.minjust.gov.kg/act/view/ru-ru/205357?cl=ru-ru>
law of the Kyrgyz Republic "On electronic signature"
<http://cbd.minjust.gov.kg/act/view/ru-ru/111635>
Regulation on the Unified Identification System of the Kyrgyz Republic <http://cbd.minjust.gov.kg/act/view/ru-ru/157373>

75. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

- Yes
- No

76. Please provide link and detail.

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023
Action plan for digitalization of management and development of digital infrastructure in the Kyrgyz Republic for 2022-2023 -
<http://cbd.minjust.gov.kg/act/view/ru-ru/218797?cl=ru-ru#unknown>
When building state and municipal information systems, the following basic principles will be observed:

- Numeric, by default;
- Platform independence and focus on mobile devices;
- Designing user-centric services;
- Digital from start to finish;
- Government and municipality as a platform.

The digitalization of services and user-oriented services will be ensured through the integration and interaction of various state bodies and local governments.

77. Does the national e-government strategy make specific reference to data-once-only principle, **single-source-of-truth (SSoT)**, or similar? *

- Yes
- No

78. Please provide link and detail.

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023

Main tasks of digital transformation of the Kyrgyz Republic:

Creation and development of digital ICT infrastructure (telecommunication networks, data processing centers, cloud technologies, access to information and services centers, digital platforms), including broadband, availability of communication services for all categories of citizens, including groups with special needs, bridging the digital divide in access, standardization; compliance and interoperability and management of the use of radio frequency spectrum. Each village will be provided with a broadband fiber-optic network, all social facilities (hospitals, ayil okmotu, post offices, etc.) will have high-speed access to the Internet.

Digital public services and municipal services for citizens and businesses will be launched across the country, which will include digital government and digital local government, digital Parliament and digital justice system. Digital services in the social sphere – health care and education-will be provided everywhere. It is planned to ensure maximum inclusiveness for people with special needs. Economic projects related to digital Commerce, digital Finance, digital agriculture will be launched. Work will be carried out to create a national spatial data infrastructure and to stimulate the development of local digital content in the online environment.

79. **Does the national e-government strategy make specific reference to a life-cycle approach? Please provide link and detail. [NEW]**

Yes

No

80. **Please provide link and detail.**

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023

The concept provides for a large-scale transformation of society and the public administration system based on the principle of accompanying a citizen throughout his life in digital format, registering important stages of human life (birth, obtaining a passport, marriage, education, labor activity, registration of property, etc. until the very end of life) on the basis of the creation and operation of the Unified State Information Systems and databases, a modern and secure IT infrastructure, cybersecurity and personal data protection.

81. **Does the national e-government strategy make specific reference to inclusion-by-default, inclusion-by-design or similar? [NEW]**

Yes

Maybe

82. **Please provide link and detail.**

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023

83. **Does the national e-government strategy make specific reference to digitalizing a specific percentage of public services? [NEW]**

Yes

No

84. **Please provide link and detail.**

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023

The Concept provides for target indicators for its implementation, including for the digitalization of public services (transfer to electronic format)

85. Does the national e-government strategy make specific reference to the use of new/emerging technologies/practices such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT), **anticipatory, proactive services?**

Artificial intelligence (AI) - please provide link and detail:

N/A

86. Robotics - please provide link and detail:

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023 Action plan for digitalization of management and development of digital infrastructure in the Kyrgyz Republic for 2022-2023 - <http://cbd.minjust.gov.kg/act/view/ru-ru/218797?cl=ru-ru#unknown>

87. Blockchains - please provide link and detail:

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023 Action plan for digitalization of management and development of digital infrastructure in the Kyrgyz Republic for 2022-2023 - <http://cbd.minjust.gov.kg/act/view/ru-ru/218797?cl=ru-ru#unknown>
Kyrgyzstan is committed to the introduction and application of blockchain technologies in public administration, which will allow it to achieve openness and transparency in the use of public systems.

88. 5G - please provide link and detail:

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023 Action plan for digitalization of management and development of digital infrastructure in the Kyrgyz Republic for 2022-2023 - <http://cbd.minjust.gov.kg/act/view/ru-ru/218797?cl=ru-ru#unknown>
Kyrgyzstan is committed to and is taking steps to develop fifth generation (5G) technology. Since 2022, the test operation of fifth-generation 5G networks has been carried out.

89. Internet of Things (IoT) - please provide link and detail:

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023 Action plan for digitalization of management and development of digital infrastructure in the Kyrgyz Republic for 2022-2023 - <http://cbd.minjust.gov.kg/act/view/ru-ru/218797?cl=ru-ru#unknown>
Kyrgyzstan is committed and takes measures to develop IoT technology, in particular, it provides for the use of new technologies for machine-to-machine communication in agriculture, automation of hazardous and/or technologically complex industries.

90. **Invisible/anticipatory/proactive/seamless services [NEW]:**

N/A

91. Others - please provide link and detail:

Proactive services in electronic format have been introduced and are actively used, in particular, when registering the birth of a child, in the field of using an electronic digital signature (online extension of the term of use, informing about the expiration of the term for legal entities and individuals), etc.

92. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

Yes

No

93. Please provide link and detail.

<https://docs.eaeunion.org/en-us>

The main directions for the implementation of the digital agenda of the Eurasian Economic Union until 2025 - Decision of the Supreme Eurasian Economic Council dated October 11, 2017 No. 12
International Telecommunication Union, Regional Commonwealth in the field of Communications, Turkic Council, Eurasian Economic Commission, ICT Working Group of the Shanghai Cooperation Organization, Alliance of e-Government Development Practitioners
United Nations Economic and Social Council (ECOSOC)

94. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

Yes

No

95. Please provide link and detail.

96. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

Yes

No

97. Please provide link and detail.

In order to develop the software development industry, the Law of the Kyrgyz Republic "On the High Technology Park of the Kyrgyz Republic" was adopted
<http://cbd.minjust.gov.kg/act/view/ru-ru/203327?cl=ru-ru>

In accordance with this Law, the High-Tech Park of the Kyrgyz Republic introduced a special legal, tax regime that applies to residents of the High-Tech Park, establishing exemptions from taxes and benefits on insurance premiums in accordance with the legislation of the Kyrgyz Republic, valid for 15 years from the moment the Park was created technology, which applies to residents of the Park of High Technologies, provided that they carry out the activities of the Park of High Technologies.

<https://itpark.kg/>

In order to provide existing banking services in innovative forms or at a more competitive cost, the National Bank of the Kyrgyz Republic is actively introducing new financial products and services using digital technologies into the banking sector of the economy

98. Does the Government have any official tool/mechanism to monitor the progress of the implementation of its e-government strategies? [NEW]

Yes

No

99. Please provide link and/or details.

<http://cbd.minjust.gov.kg/act/view/ru-ru/218797?cl=ru-ru#unknown>

Monitoring of the implementation of the Concept "Digital Kyrgyzstan 2019-2023" is carried out in accordance with the order of the Cabinet of Ministers of the Kyrgyz Republic dated January 12, 2022 No. 2-r, as part of the implementation of the Action Plan for the digitalization of management and development of digital infrastructure in the Kyrgyz Republic for 2022-2023

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

100. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

- Yes
- No

101. If yes, please provide link and detail.

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023
<http://cbd.minjust.gov.kg/act/view/ru-ru/218797?cl=ru-ru#unknown> - Action plan for digitalization of management and development of digital infrastructure in the Kyrgyz Republic for 2022-2023

102. Is there a national e-participation policy/strategy or similar? *

- Yes
- No

103. If yes, please provide link and detail.

<http://kattar.kg/index.php?lang=ru> – portal of electronic appeals to the state organs of the Kyrgyz Republic
http://president.kg/kg/kajryluular/suroo_beriniz# – electronic appeals of citizens to the President of the Kyrgyz Republic
<http://kenesh.kg/ru/article/list/10> – public discussion of draft laws of the Parliament of the Kyrgyz Republic
<http://kenesh.kg/ru/deputy/show/263/shakiev-nurlanbek-turgunbekovich> - electronic appeals to members of parliament
<https://www.gov.kg/ru/npa/c/discussion> – public discussion of draft laws of the Government of the Kyrgyz Republic
<https://stimgrant.okmot.kg> – portal of Stimulating Grants of the Ministry of Finance of the Kyrgyz Republic
<http://koomtalkuu.gov.kg/ru> – Unified portal for public discussion of draft regulatory legal acts of the Kyrgyz Republic
<http://cbd.minjust.gov.kg/act/view/ru-ru/157402?cl=ru-ru> - Regulations on the state system of electronic messages and the rules for its use

104. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and/or other vulnerable groups? *

- Yes
- No

105. If yes, please provide link and detail.

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023
<http://cbd.minjust.gov.kg/act/view/ru-ru/218797?cl=ru-ru#unknown> - Action plan for digitalization of management and development of digital infrastructure in the Kyrgyz Republic for 2022-2023
The Concept of Digital Transformation "Digital Kyrgyzstan - 2019-2023" and the Action Plan for Digitalization of Management and Development of Digital Infrastructure in the Kyrgyz Republic for 2022-2023 provide for specific activities to develop skills in the field of digital technologies, taking into account the special needs of women, the elderly and people with disabilities. disabilities to ensure an inclusive information society.

106. Does the Government provide any specific e-service(s) for women and/or other vulnerable groups? *

Yes

No

107. If yes, please provide link and detail.

The state shall ensure the functioning of the system of social protection of persons with disabilities, based on the full and equal exercise by them of human and civil rights and freedoms, their social integration without any discrimination, the creation of an accessible environment for persons with disabilities and the improvement of their quality of life.

In accordance with the Constitution of the Kyrgyz Republic, no one may be discriminated against on the basis of gender, race, language, disability, ethnicity, religion, age, political or other opinions, education, origin, property or other status, or other circumstances.

All citizens, regardless of social status and position (any vulnerability), have an equal right to receive all public services, including in electronic format on the state portal of electronic services of the Kyrgyz Republic (there is a regime for the visually impaired) - [https://portal .tunduk.kg](https://portal.tunduk.kg)

The portal supports UX/UI standards

108. Does the Government provide any specific e-participation measure(s) for women and/or other vulnerable groups? *

Yes

No

109. If yes, please provide link and detail.

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023

<http://cbd.minjust.gov.kg/act/view/ru-ru/218797?cl=ru-ru#unknown> - Action plan for digitalization of management and development of digital infrastructure in the Kyrgyz Republic for 2022-2023

Along with the acquisition of skills, women and socially vulnerable segments of the population (persons with disabilities and the elderly) are provided with accessible ICT tools that remove barriers to their use.

A special role is given to online educational tools (with remote access), with a wide range of training programs: on the practical study of methods for obtaining online services, digital entrepreneurship (the study of technologies, skills and communication opportunities that are necessary to open a business and create jobs for other people ; opportunities to develop your business on cloud computing platforms), on Internet security, privacy and data protection (knowledge of the rules of ethics, as well as the rights and obligations of citizens in the digital space).

110. Does the Government provide any specific measure(s) to build digital literacy/skills for women and/or other vulnerable groups? *

Yes

No

111. If yes, please provide link and detail.

<https://www.gov.kg/ru/programs/12> - Concept Of Digital Transformation "Digital Kyrgyzstan" - 2019-2023

<http://cbd.minjust.gov.kg/act/view/ru-ru/218797?cl=ru-ru#unknown> - Action plan for digitalization of management and development of digital infrastructure in the Kyrgyz Republic for 2022-2023

Specific digital skills development activities are envisaged, taking into account the special needs of women, the elderly and persons with disabilities to ensure an inclusive information society.

For example, it is planned to develop a Program to improve digital literacy and digital skills training, as well as to implement a set of measures for socially unprotected categories of citizens (women, the unemployed and job seekers, people with disabilities, parents of children with disabilities, the elderly, youth).

It also provides for the development and implementation of special training programs for the development of digital skills for students of secondary schools, including girls.

In addition, the Government constantly provides support to non-governmental organizations in the implementation of projects aimed at increasing digital literacy and competence.

For example, within the framework of the Programmer Ayimdar II project, 50 women received a grant for programming training (the project was implemented by the Kyrgyz Association of Software and Services Developers together with Unique Technologies with financial support from the European Union).

With the support of the Ministry of Digital Development of the Kyrgyz Republic, the Techno Women Kyrgyzstan community was created in Kyrgyzstan, which proclaimed a new direction for the women's movement in Kyrgyzstan. Its main mission is to open new opportunities for women and girls in the field of high technologies.

The European Union Budget Support Program is being implemented in Kyrgyzstan, which aims to promote gender equality, inclusive education, including education for children with disabilities and multilingual education, as well as the integration of digital, green and media skills and literacy in urban and rural schools. The program also aims to help bring educational competencies and skills into line with the needs of the digital age.

112. Does the Government use any social media platform(s)? *

Yes

No

113. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

Most ministries and agencies have accounts in social networks that are used to respond quickly to citizens' appeals.

Most ministries and departments of the Kyrgyz Republic, as well as their heads, have social media accounts that are used to promptly inform the public about the work being done and respond to citizens' requests.

114. If yes, please include any guidelines for government officials/institutions on the use of social media.

Reports of state bodies and their leaders in social networks on the ongoing work increase the responsibility and accountability of state bodies to the citizens of the country and provide an opportunity for the people to be widely involved in the process of public administration.

In the Kyrgyz Republic, there is a Code of Ethics for a public servant which includes various norms on the provision of information through ICT.

The Kyrgyz Republic has a Code of Ethics for Civil Servants, which includes various norms for the provision of information using ICT.

<http://cbd.minjust.gov.kg/act/view/ru-ru/430966?cl=ru-ru> - Code of Ethics for State Civil Servants and Municipal Employees of the Kyrgyz Republic

115. Does the Government publish information on how people's voices, including those among women and/or the vulnerable groups, are included in policy decision-making? *

Yes

No

116. If yes, please provide link (URL) and detail.

F. Usage, User Satisfaction and Evaluation

117. Does the Government monitor/collect usage statistics of e-government services? *

Yes

No

118. If yes, please provide link and detail.

<https://portal.tunduk.kg> - State portal of e-services (at the bottom of the page)

119. Does the Government collect usage data with dis-aggregation by gender? *

No, but it is planned to be implemented.

120. Does the Government measure user satisfaction of e-government services? *

Yes

No

121. If yes, please provide link and detail.

Analysis of satisfaction of citizens on e-government services and the development of the digital economy are conducted jointly by Digital development department of the World Bank.
Also electronic public services are provided through a portal e.gov.kg and other portals where users can use the feedback function.
Some reports of WB:
<http://www.ict.gov.kg/index.php?r=site%2Fproject&pid=221&cid=25>
The analysis of digital transformation in the Kyrgyz Republic was carried out by the Asian Development Bank as part of a comprehensive analysis of the development of the Kyrgyz Republic in 2019 -
<https://www.adb.org/sites/default/files/publication/648501/kyrgyz-republic-growth-potential-ru.pdf>
A comprehensive analysis of the state and prospects for the development of the digital economy in the Kyrgyz Republic, including an analysis of citizen satisfaction with e-government services, was carried out jointly with the International Business Council with the support of the USAID Competitive Enterprise project in 2021 - https://www.ibt.kg/ru/analysis/surveys/5710_mds_issledovanie_pomozhet_razvivat_cifrovuyu_ekonomiku_v_strane_Index_of_public_confidence in the activities of state executive bodies of the Kyrgyz Republic - <http://cbd.minjust.gov.kg/act/view/ru-ru/98563?cl=ru-ru>
Also, electronic public services are provided through the portal <https://portal.tunduk.kg> and other portals where users can use the feedback function.

122. Does the Government collect user satisfaction data with dis-aggregation by gender? *

N/A

G. Partnership and International Cooperation [NEW]

123. Please provide information about any ongoing global/regional partnership and/or digital cooperation, with United Nations (such as UNDESA, Regional commissions, UNDP, UNICEF ...) focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) * [NEW]

*

International Telecommunication Union, Regional Commonwealth in the field of Communications, Turkic Council, Eurasian Economic Commission, ICT Working Group of the Shanghai Cooperation Organization, Alliance of e-Government Development Practitioners.

124. Please provide information about any other ongoing global/regional partnership and/or digital cooperation, with other non UN-bodies. [NEW] *

International Telecommunication Union, Regional Commonwealth in the field of Communications, Turkic Council, Eurasian Economic Commission, ICT Working Group of the Shanghai Cooperation Organization, Alliance of e-Government Development Practitioners.
European Union (in 2021-2027, EU projects will cover digitalization and a green and climate resilient economy).

THANK YOU

125. Please provide any other information that will help us in understanding e-government development in your country. [NEW] *

1. In order to harmonize and systematize legislation in the field of digitalization and e-governance in Kyrgyzstan, a draft Digital Code of the Kyrgyz Republic is currently being developed.

2. Work is underway to create and launch the State Data Processing Center (GDC), which provides for the transfer of basic state information resources and information systems to the state platform "Government Cloud" - G-Cloud.

3. The country is systematically building fiber-optic communication lines (FOCL), which will reduce the number of hard-to-reach, sparsely populated areas that do not have access to the Internet.

4. In recent years, Kyrgyzstan has developed and implemented such digital platforms and information systems as:

- Unified State Population Register (EGRN), which is a system of unified automated accounting of personal data of the population of the Kyrgyz Republic;
- Automated information system "e-Kyzmat", which made it possible to automate the processes of accounting and personnel management in state bodies and local governments;
- Automated information system "Sanarip aimak", designed to automate processes and improve the efficiency of local governments, as well as allowing residents of regions and villages to receive state and municipal services in electronic format on the principle of "One Stop Shop";
- The Infodocs electronic document management system, which made it possible to automate office work and conduct document management in state bodies, local governments, state enterprises and institutions in electronic format;
- A complex of information systems for conducting elections and supporting the electoral process (formation, accounting and management of voter lists, identification of the voter by biometric data (fingerprints, facial geometry));
- As part of the fiscalization of tax procedures, a number of digital solutions have been developed and implemented to simplify the procedures for taxpayers to submit reports, applications and other documents to the tax authority, to reduce and minimize contacts between taxpayers and tax authority employees ("Electronic Invoice", "Electronic Patent", "Electronic system for the provision of tax reporting", "Electronic consignment note");
- A number of automated information systems have been introduced in the law enforcement system, which have made it possible to automate processes and increase the efficiency of law enforcement agencies ("Registration of inspections of business entities", "Unified Register of Crimes", "Unified Register of Offenses");
- In the field of education, a number of automated information systems have been introduced and are being used (Education Management Information System, Electronic School, Electronic Enrollment in Schools and Kindergartens).
- In the field of healthcare, a number of information systems in the field of healthcare have been introduced ("National Information System for Health Resource Management", "Immunization", the epidemiological platform "IEPID", "Outpatient Patient Card", "Digital Health Profile", "Digital Disability Certificate", "Digital medical certificate of birth and death

5. In order to ensure the integration of information systems and databases of state bodies in Kyrgyzstan, the System of Interdepartmental Electronic Interaction "Tunduk" (SMEV "Tunduk") has been introduced, which provides secure data exchange in electronic format between state bodies and commercial organizations, where each transaction is signed by a qualified e-signature.

A special mobile application "Tunduk" has been developed and implemented, which is a component of the State Electronic Services Portal, which allows receiving public services through a smartphone.

The main feature of the Tunduk mobile application is digital documents.

In accordance with the Decree of the President of the Kyrgyz Republic dated February 8, 2021 No. 27 - <http://cbd.minjust.gov.kg/act/view/ru-ru/430383> and the Resolution of the Cabinet of Ministers of the Kyrgyz Republic

126. **Consent to publish this Questionnaire**

I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.