

View results

Respondent

129

Anonymous

249:39

Time to complete

1. Country name *

Poland

Contact information

2. Your name *

Adam Rogowski

3. Title *

Intenrational Policy Coordinator

4. Organization *

Ministry of Digital Affairs

5. Email *

adam.rogowski@cyfra.gov.pl

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

<https://www.gov.pl/>

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar *

<https://obywatel.gov.pl/> - for citizens; <https://www.biznes.gov.pl/pl> – for entrepreneurs

9. - E-participation or similar *

No

10. - Open government data

<https://dane.gov.pl/>

11. - Public procurement

<https://ezamowienia.gov.pl/>

12. - Others (if any)

<https://empatia.mpips.gov.pl/>
<https://www.zus.pl/portal/logowanie.npi>
<https://www.podatki.gov.pl/>
<https://pacjent.gov.pl/>
<https://ems.ms.gov.pl/start>
https://ekw.ms.gov.pl/eukw_ogol/menu.do
<https://www.podatki.gov.pl/>

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

Ministry of Digital Affairs
<https://www.gov.pl/web/cyfryzacja>

14. Does your country have a national Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

Yes

No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

Janusz Cieszyński

16. Title *

Minister of Digital Affairs

17. Organization *

Ministry of Digital Affairs

18. Email *

Sekretariat.JCieszynski@cyfra.gov.pl

19. Are there sectoral/line/ministry/local CIOs or equivalent positions across Government agencies/departments/ministries/jurisdictions? *

Yes

No

20. If yes, please provide link(s) and detail(s) on above, including coordination/integration between national and sub-national levels on e-government development.

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

Ministry of Funds and Regional Policy <https://www.gov.pl/web/funds-regional-policy>

22. Education *

Ministry of Education and Science <https://www.gov.pl/web/edukacja-i-nauka>

23. Health *

Ministry of Health <https://www.gov.pl/web/zdrowie>

24. Social Welfare (social inclusion, social protection, etc.) *

Ministry of Family and Social Policy <https://www.gov.pl/web/rodzina>

25. Employment and Labour *

Ministry of Family and Social Policy <https://www.gov.pl/web/rodzina>

26. Environment *

Ministry of Climate and Environment <https://www.gov.pl/web/climate>

27. Justice *

Ministry of Justice <https://www.gov.pl/web/justice>

28. Economy/finance *

Ministry of Finance <https://www.gov.pl/web/finance>

29. Industry/trade *

Ministry of Development and Technology: <https://www.gov.pl/web/rozwoj-technologie>

30. **Sustainable Development Goals (SDGs) [NEW] ***31. **Climate Change [NEW] ***32. **Others (Please specify) *****B. Crisis/Emergency Response and Recovery [NEW]**33. **Is there a dedicated specific digital strategy for crisis/emergency response and recovery (e.g. through digital transformation and digital inclusion)? [NEW]**

*

- Yes
- No
- Other

C. Legal Framework34. **Is there any legislation, law or regulation on access to information such as Freedom of Information Act? ***

- Yes
- No

35. **If yes, please provide link and detail.**http://isap.sejm.gov.pl/isap.nsf/download.xsp/WDU20011121198/U/D20011198Lj.pdf"/>36. **Is there any legislation, law or regulation on data privacy and/or protection? ***

- Yes
- No

37. If yes, please provide link and detail.

The Act on the Personal Data Protection (adopted in 2018) <https://isap.sejm.gov.pl/isap.nsf/download.xsp/WDU20180001000/U/D20181000Lj.pdf>
The Telecommunication Act (adopted in 2004)
<https://isap.sejm.gov.pl/isap.nsf/DocDetails.xsp?id=WDU20210000576>

38. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes

No

39. If yes, please provide link and detail.

The Act on National Cybersecurity System (adopted in 2018) <https://isap.sejm.gov.pl/isap.nsf/download.xsp/WDU20180001560/U/D20181560Lj.pdf>

40. Is there any legislation, law or regulation on digital identity? *

Yes

No

41. If yes, please provide link and detail.

The Act on Trust Services and Electronic Identification (adopted in 2016).
<https://isap.sejm.gov.pl/isap.nsf/download.xsp/WDU20160001579/U/D20161579Lj.pdf>

42. Is there any legislation, law or regulation on digital signature? *

Yes

No

43. If yes, please provide link and detail.

The Act on Trust Services and Electronic Identification (adopted in 2016).
<https://isap.sejm.gov.pl/isap.nsf/download.xsp/WDU20160001579/U/D20161579Lj.pdf>

44. Is there any legislation, law or regulation on e-procurement? *

Yes

No

45. If yes, please provide link and detail.

The Act on Public Procurements <http://isap.sejm.gov.pl/isap.nsf/download.xsp/WDU20190002019/U/D20192019Lj.pdf>

46. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

Yes

No

47. If yes, please provide link and detail.

48. Is there any legislation, law or regulation on **national data governance**, including data sharing/exchange/interoperability across government agencies? *

Yes

No

49. If yes, please provide link and detail.

National Act on Informatization of Entities conducting public tasks
<https://isap.sejm.gov.pl/isap.nsf/DocDetails.xsp?id=wdu20050640565>

50. Is there any legislation, law or regulation on open government data? *

Yes

No

51. If yes, please provide link and detail.

The Act on Reuse of Public Sector Information (adopted in 2016) <http://isap.sejm.gov.pl/isap.nsf/download.xsp/WDU20160000352/U/D20160352Lj.pdf>
The Act on Access to Public Sector Information (adopted in 2001)
<http://isap.sejm.gov.pl/isap.nsf/download.xsp/WDU20011121198/U/D20011198Lj.pdf>

52. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

53. If yes, please provide link(s) and detail(s).

54. **Is there any legislation, law or regulation on the ethical/responsible use of AI in public administration? [NEW]**

Yes

No

55. **If yes, please provide link and detail.**

D. Strategy and Implementation

56. **Is there a national e-government strategy or equivalent? ***

Yes

No

Please provide information where relevant:

57. **How long is the period/cycle of the national e-government strategy or equivalent? ***

Two-year

Three-year

Five-year

Ten-year

Other

58. **Is there a dedicated budget for digital government development? Please explain by informing on the percentage compared to national government expenditure. [NEW]**

*

Yes

No

59. **If yes, please provide link and detail.**

60. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail **including specific reference to an implementation roadmap.** *

Yes

No

61. Please provide link and detail.

National Integrated Informatization Programme (PZIP) 2014 - 2022- national e-gov strategy- is a non-legislative, strategic document which defines goals and actions in the area of electronic public administration. <https://www.gov.pl/web/cyfryzacja/program-zintegrowanej-informatyzacji-panstwa>

It's aligned with the Strategy for Responsible Development (SRD)- a national long term development strategy:
<https://www.gov.pl/web/fundusze-regiony/informacje-o-strategii-na-rzecz-odpowiedzialnego-rozwoju>

62. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

Yes

No

63. Please provide link and detail.

A key document incorporating the Sustainable Development Goals in Poland is the Strategy for Responsible Development (SRD) with which PZIP is aligned.
See link below

64. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

Yes

No

65. Please provide link and detail.

66. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

Yes

No

67. Please provide link and detail.

68. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

Yes

No

69. Please provide link and detail.

70. Does the national e-government strategy make specific reference to national digital identity? *

Yes

No

71. Please provide link and detail.

Chapter 5.2.4. Single electronic identification system
<https://www.gov.pl/attachment/4cc70068-895f-4085-92f8-ece13bcxcb90>

72. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

Yes

No

73. Please provide link and detail.

Chapter 5.1. Reorientation of public administration towards citizen's needs <https://www.gov.pl/attachment/4cc70068-895f-4085-92f8-ece13bcxcb90>

74. Does the national e-government strategy make specific reference to data-once-only principle, **single-source-of-truth (SSoT)**, or similar? *

Yes

No

75. Please provide link and detail.

Chapter 5.1. Reorientation of public administration towards citizen's needs <https://www.gov.pl/attachment/4cc70068-895f-4085-92f8-ece13bcxcb90>

76. **Does the national e-government strategy make specific reference to a life-cycle approach? Please provide link and detail. [NEW]**

Yes

No

77. **Please provide link and detail.**

78. **Does the national e-government strategy make specific reference to inclusion-by-default, inclusion-by-design or similar? [NEW]**

Yes

Maybe

79. **Please provide link and detail.**

Chapter 5.1. Reorientation of public administration towards citizen's needs <https://www.gov.pl/attachment/4cc70068-895f-4085-92f8-ece13bcxcb90>

80. **Does the national e-government strategy make specific reference to digitalizing a specific percentage of public services? [NEW]**

Yes

No

81. **Please provide link and detail.**

Chapter 5.1. Reorientation of public administration towards citizen's needs <https://www.gov.pl/attachment/4cc70068-895f-4085-92f8-ece13bcxcb90>

82. Does the national e-government strategy make specific reference to the use of new/emerging technologies/practices such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT), **anticipatory, proactive services?**

Artificial intelligence (AI) - please provide link and detail:

Introduction (str. 6)
<https://www.gov.pl/attachment/4cc70068-895f-4085-92f8-ece13bcxcb90>

83. Robotics - please provide link and detail:

no

84. Blockchains - please provide link and detail:

Chapter 5.1. Reorientation of public administration towards citizen's needs (str. 36) <https://www.gov.pl/attachment/4cc70068-895f-4085-92f8-ece13bcxcb90>

85. 5G - please provide link and detail:

Introduction (str. 14)
<https://www.gov.pl/attachment/4cc70068-895f-4085-92f8-ece13bcacb90>

86. Internet of Things (IoT) - please provide link and detail:

Introduction (str. 14)
<https://www.gov.pl/attachment/4cc70068-895f-4085-92f8-ece13bcacb90>

87. **Invisible/anticipatory/proactive/seamless services [NEW]:**

no

88. Others - please provide link and detail:

No

89. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

Yes

No

90. Please provide link and detail.

PZIP is generally aligned with EU strategic documents like:

- EU strategy for Digital Single Market (adopted in 2015)
- EU Action Plan for Electronic Administration for 2016-2020 (adopted in 2015)

91. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

Yes

No

92. Please provide link and detail.

Information Architecture of State is a model of organisation of IT systems of different national bodies (public institutions) and relations between them based on the European Interoperability Reference Architecture. It helps to identify holes and deficiencies in this field and to adjust IT systems to changing needs.
<https://www.gov.pl/web/krmc/aip>

93. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

Yes

No

94. Please provide link and detail.

The main goal of the Digital Administration Sandbox (CPA) is prototyping API services in cooperation with a community of innovators, entrepreneurs, non-governmental organizations, administration units and citizens.
<https://www.gov.pl/web/cpa/cel-i-misja>

95. **Does the Government have any official tool/mechanism to monitor the progress of the implementation of its e-government strategies? [NEW]**

Yes

No

96. **Please provide link and/or details.**

6.3. Mechanism of monitoring of the Programme (str. 60)
<https://www.gov.pl/attachment/4cc70068-895f-4085-92f8-ece13bc90>

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

97. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

Yes

No

98. If yes, please provide link and detail.

Digital Skills Development Programme
<https://isap.sejm.gov.pl/isap.nsf/DocDetails.xsp?id=WMP20230000318>

99. Is there a national e-participation policy/strategy or similar? *

Yes

No

100. If yes, please provide link and detail.

101. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and/or other vulnerable groups? *

Yes

No

102. If yes, please provide link and detail.

Equal access to e-government services for all is embedded into the National Strategy of Responsible Development and PZIP.

103. Does the Government provide any specific e-service(s) for women and/or other vulnerable groups? *

Yes

No

104. If yes, please provide link and detail.

Equal access to e-government services for all is embedded into the National Strategy of Responsible Development and PZIP.

105. Does the Government provide any specific e-participation measure(s) for women and/or other vulnerable groups? *

Yes

No

106. If yes, please provide link and detail.

107. Does the Government provide any specific measure(s) to build digital literacy/skills for women and/or other vulnerable groups? *

Yes

No

108. If yes, please provide link and detail.

Digital Skills Development Programme
<https://isap.sejm.gov.pl/isap.nsf/DocDetails.xsp?id=WMP20230000318>

109. Does the Government use any social media platform(s)? *

Yes

No

110. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

Twitter: https://twitter.com/CYFRA_GOV_PL
Facebook: https://www.facebook.com/MinisterstwoCyfryzacji/?locale=pl_PL
Social media are used mainly for providing information on activities of the Government.

111. If yes, please include any guidelines for government officials/institutions on the use of social media.

There are no universal rules for the whole Government. Each governmental institution has its own social media policy.

112. Does the Government publish information on how people's voices, including those among women and/or the vulnerable groups, are included in policy decision-making? *

Yes

No

113. If yes, please provide link (URL) and detail.

F. Usage, User Satisfaction and Evaluation

114. Does the Government monitor/collect usage statistics of e-government services? *

Yes

No

115. If yes, please provide link and detail.

<https://widok.gov.pl/services/> - governmental portal which provides information on current e-administration services and statistics of their usage.

116. Does the Government collect usage data with dis-aggregation by gender? *

No

117. Does the Government measure user satisfaction of e-government services? *

Yes

No

118. If yes, please provide link and detail.

- Public administration in Poland used to conduct surveys to measure satisfaction of users of public administration services;
- There are no binding general rules of such studies. Most often applied method is filling a questionnaire provided online:
 - Studies conducted by central administration are usually based on guidelines of the European Union Public Administration Network (EUPAN)
 - Some of them are conducted by external (non-governmental) entities;
- Their results of surveys are sometimes published, but it's not a universal rule;

119. Does the Government collect user satisfaction data with dis-aggregation by gender? *

No

G. Partnership and International Cooperation [NEW]

120. **Please provide information about any ongoing global/regional partnership and/or digital cooperation, with United Nations (such as UNDESA, Regional commissions, UNDP, UNICEF ...) focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) * [NEW] ***

Presently we participate in ongoing works on the UN Global Digital Compact.

121. **Please provide information about any other ongoing global/regional partnership and/or digital cooperation, with other non UN-bodies. [NEW] ***

No

THANK YOU

122. **Please provide any other information that will help us in understanding e-government development in your country. [NEW] ***

Presently we are working on the national digital roadmap (strategy), which will be adopted by the Government and submitted to the European Commission in Fall 2023.

At this moment we consult draft with social partners: <https://www.gov.pl/web/cyfryzacja/konsultacje-spoeczne--przyszly-krajowy-plan-dzialania-do-programu-polityki-droga-ku-cyfrowej-dekadzie-do-2030-r>

National Digital Roadmap will cover all four main areas listed in the EU Digital Decade programme and seeks to contribute to their achievement.

123. **Consent to publish this Questionnaire**

I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.