



Member States Questionnaire (MSQ) for the United Nations E-Government Survey 2024

The objective of this questionnaire is to gather information from Member States in preparation of the United Nations E-Government Survey 2024. Please note that these responses do not directly affect the UN E-Government Development Index (EGDI), which is a composite index of the Online Service Index (OSI), Telecommunications Infrastructure Index (TII) and Human Capital Index (HCI). The United Nations Department of Economic and Social Affairs (UN DESA) assesses national portals with the assistance of independent researchers to construct the OSI, and requests data from the International Telecommunications Union (ITU) and the United Nations Educational, Scientific and Cultural Organization (UNESCO) to construct TII and HCI respectively. Inputs to the MSQ will be used by the United Nations E-Government Survey 2024 team for more in-depth country analysis, fact-checking and data quality assurance.

Refer here for a glossary of terminologies: <https://publicadministration.un.org/egovkb>

More information about the UN E-Government Survey:

<https://publicadministration.un.org/en/Research/UN-e-Government-Surveys>

For any questions about this questionnaire, please contact Madeleine Losch (email: loschm@un.org), Saae Kwon (email saae.kwon@un.org) and Enkel Daljani (email daljani@un.org)

COUNTRY NAME*

Russian Federation

Contact information

Your name*

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Title*

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Please select whichever applies*

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I did not have the full information to respond to this questionnaire.
- I mostly provided my own opinion/assessment rather than official information.
- Other _____

A. Institutional / Organizational Framework

1. What is the official e-government portal at the national level? If more than one exists, please list all.*

Note: E-government and digital government are used interchangeably in this Questionnaire.

Unified Portal of Public and Municipal Services (Public Services Portal of the Russian Federation) (link to the source in Russian (only available a version of the site in Russian): <https://www.gosuslugi.ru>).
A network of public and municipal service centers "My Documents" of the Russian Federation: (link to the source in Russian (only available a version of the site in Russian): <https://moidokumenty.pf>).

2. Please provide links (Links) for portals providing specific services/features*

E-services or similar

The official e-government portal in the Russian Federation is a Unified Portal of Public and Municipal Services (Public Services Portal of the Russian Federation) (link to the source in Russian (only available a version of the site in Russian): <https://www.gosuslugi.ru>).
A network of public and municipal service centers "My Documents" of the Russian Federation: (link to the source in Russian (only available a version of the site in Russian): <https://moidokumenty.pf>).

E-participation or similar

Federal Portal of Draft Regulatory Legal Acts: link to the source: <https://regulation.gov.ru/>. Official site for posting information on the preparation of draft regulatory legal acts by federal executive authorities and the results of their public discussion.
The portal of Public Governance Improvement: link to the source <https://ar.gov.ru/en-US>. The administrative reform portal is dedicated to the public administration improving

Open government data	issues in the Russian Federation. It contains the reference information, latest news, regulatory and methodological documents relating to the public and municipal services modernization, control and supervision system improvement, digital economy development and the other aspects of the public administration quality improvement.
Public procurement	Russian Open Data Portal (link to the source in Russian(only available a version of the site in Russian): https://data.gov.ru/)
Others (if any)	Unified Information System in Public Procurement (link to the source in Russian(only available a version of the site in Russian): https://zakupki.gov.ru/epz/main/public/home.html)
	<p>The portal of the Federal Tax Service of Russia (link to the source: https://www.asv.org.ru/en):</p> <ul style="list-style-type: none"> - Extract from the register of liabilities of the bank to depositors - Statement of amounts paid and deposits - Acceptance of deposit claims <p>Web-portal the Russian Public Initiative (link to the source: https://www.cbr.ru/eng/):</p> <ul style="list-style-type: none"> - Information about credit bureaus; - Information on the availability of information in the database of business reputation; - Information about the financial market participant; - Registration of a policy of voluntary health insurance for foreigners. <p>The Prosecutor General's Office of the Russian Federation (link to the source: https://epp.genproc.gov.ru/web/eng_gprf):</p> <ul style="list-style-type: none"> - Appeal to the prosecution authorities of the Russian Federation; - An appointment with the prosecution authorities of the Russian Federation. <p>The Ministry of Internal Affairs (link to the source: https://en.mvd.ru/):</p> <ul style="list-style-type: none"> - External passport of a citizen of the Russian Federation; - Internal passport of a citizen of the Russian Federation; - Certificate of absence of a criminal record; - Registration at the place of residence or location; - Registration of a child under 14 years of age at the place of

residence online;

- Migration registration of foreign citizens;
- Registration of the foreigner at the place of residence;
- Registration of the means of transport;
- Vehicle inspection service;
- Issuance of a certificate of approval for the means of transport of dangerous goods;
- Obtaining or replacing a driving licence;
- Provision of address-reference information;
- Invitations to enter the Russian Federation;
- Employment Notices of foreigners;
- An appointment with the Ministry of Internal Affairs of the Russian Federation.

Ministry of Health of the Russian Federation

(link to the source in Russian (only available a version of the site in Russian: <https://minzdrav.gov.ru/>):

- Appointment with a doctor;
- Call the doctor at home;
- Registration for COVID-19 vaccination;
- Registration at the polyclinic;
- Certification of medical and pharmaceutical workers for qualification category;
- Appointment with preventive medical examinations, medical examination.

Ministry of Defence of the Russian Federation

(link to the source: <https://eng.mil.ru/en/index.htm>):

- Enlisting or admission to military service under a contract
- Appointment to the Military Commissioner;
- Selection of candidates for admission to higher education organizations of the Ministry of Defence of the Russian Federation for higher education programmes;
- Selection to military training center.

Ministry of Agriculture of the Russian Federation

(link to the source: <https://mcx.gov.ru/en/>):

- Information on the accounting of reclaimed land;
- Certification of independent experts engaged for the examination to confirm the occurrence of the insured event and determine the amount of damage caused to the insured under the contract of agricultural insurance;
- Certification of the authorized person of the manufacturer of medicines for veterinary use.

The Ministry of Transport of the Russian Federation (link to the source in Russian: <https://www.mintrans.gov.ru/>):

- Certification of the right to engage in road safety activities;
- Certification of the right to perform work on special assessment of working conditions, issuance of a certificate of

the expert on the right to perform work on special assessment of working conditions and its cancellation.

Ministry of Finance of the Russian Federation
(link to the source in Russian: <https://minfin.gov.ru/>):
- Information from the registry of audit organizations.

Ministry of Justice of the Russian Federation
(link to the source in Russian: <https://minjust.gov.ru/ru/>):
- Decision on the state registration of non-profit organizations;
- Accreditation of experts for independent anti-corruption expertise of normative legal acts;
- Affixing an apostille on Russian official documents to be exported outside the territory of the Russian Federation.

The Ministry of Foreign Affairs of the Russian Federation (link to the source in Russian: <https://mid.ru/en/>):
- Information and advisory services;
- Clarification of international law issues;
- Translation of the family name group into the Cyrillic alphabet.

Ministry of Culture of the Russian Federation
(link to the source in Russian: <https://culture.gov.ru/>) :
- Information from library collections;
- Permission for work on the identification and study of archaeological heritage objects;
Recording of the loss, disappearance and theft of cultural property;
- Certification of experts on conducting state historical and cultural expertise;
- Certification of persons for the right to carry out restoration works in relation to museum objects and museum collections;
- Certification of specialists in the field of cultural heritage conservation (except for archaeological field rescue), in the field of restoration of other cultural property.

Ministry of Natural Resources and Environment of the Russian Federation (link to the source in Russian: <https://www.mnr.gov.ru/>):
- Issuance of hunting license of the same federal model.

Ministry of Construction, Housing and Utilities of the Russian Federation (link to the source in Russian: <https://minstroyrf.gov.ru/>):
- Certification, re-certification of individuals for the right to prepare expert opinions of project documentation.

Ministry of Labour and Social Protection of the Russian Federation (link to the source in Russian:

<https://mintrud.gov.ru/>):

- Medical and social expertise;
- Certification for the right to perform work on a special assessment of working conditions;
- Certification for the right to perform work on a special assessment of working conditions, issuance as a result of its implementation of an expert certificate for the right to perform work on a special assessment of working conditions and its cancellation.

Ministry of Digital Development, Communications and Mass Media of the Russian Federation (link to the source in Russian: <https://digital.gov.ru/ru/>)

- Public accreditation of organizations engaged in information technology activities;
- Accreditation of certification centres;
- Obtaining permits for the export of goods (technological, telecommunication, medical equipment, vehicles, agricultural equipment, electrical equipment) to the countries of the Eurasian Economic Union.

The Ministry of the Russian Federation for Civil Defence, Emergencies and Elimination of Consequences of Natural Disasters (link to the source: <https://en.mchs.gov.ru/>):

- Certificate of the right to operate a small vessel;
- State registration of small craft;
- Inspection of small craft;
- Harmonization of special technical conditions for facilities for which there are no requirements for fire safety;
- Registration of fire safety declaration;
- Coordination of the creation of professional rescue services, professional rescue units in an organization engaged in one or more types of activities, in the implementation of which the legislation of the Russian Federation;
- Registration of certified professional rescue services, professional rescue units;
- Registration in the Register of Public Associations of Fire Guards and Consolidated Register of Voluntary Fire Fighters;
- State registration of small craft;
- Inspection of small craft used for non-commercial purposes;
- Certification of the right to operate small craft used for non-commercial purposes;
- Certification of officials carrying out fire risk assessment activities;
- Certification of persons for the right to design means of fire safety of buildings and structures that have been put into operation.

Federal Air Transport Agency (link to the source in Russian: <https://favt.gov.ru/>):

- Accounting of unmanned civil aircraft with a maximum take-off weight from 0.25 to 30 kg;
- Certification of transport security forces (for individuals).

Federal Agency for water resources (link to the source in Russian: <https://voda.gov.ru/>):

- Information from the State Water Register.

Federal railway agency (link to the source in Russian: <https://rlw.gov.ru/>):

- Certification of transport security forces (for individuals).

The Federal Agency for State Property Management (link to the source in Russian: <https://rosim.gov.ru/>):

- Extract from the federal property register.

Federal Agency for Maritime and River Fleet (link to the source in Russian: <https://morflot.gov.ru/>):

- Certification of transport security forces (for individuals).

Federal Service for Supervision in Education and Science (link to the source in Russian: <https://obrnadzor.gov.ru/>):

- Recognition of foreign educational documents.

The Federal Service for the Oversight of Consumer Protection and Welfare (link to the source in Russian: <https://www.rosпотребнадзор.ru/>):

- Provide information on the results of the test, disease or vaccination from COVID-19 for those arriving in the Russian Federation;
- Registration of arrivals from abroad during the pandemic coronavirus;
- Registration of citizens in quarantine (self-isolation).

The Federal Service for State Registration, Cadastre and Cartography (link to the source in Russian: <https://rosreestr.gov.ru/en/about/>):

- Extracts from the Unified State Register of Real Estate;
- Correction of errors in the Unified State Register of Real Estate;
- Ban on real estate activities without personal participation;
- Cadastral registration and registration of real estate rights;
- Provision of materials and data of the State Land Administration Data Fund.

The Federal Service for Veterinary and Phytosanitary Supervision (link to the source in Russian: <https://fsvps.gov.ru/ru/>):

- Issuance of phytosanitary certificates, issuance of re-export phytosanitary certificates and (or) issuance of quarantine

certificates.

Federal Service for Labour and Employment

(link to the source in Russian: <https://rostrud.gov.ru/>):

- Complaint against the employer for violation of the labour law in case of redundancy;
- Treatment by a migrant worker of violations of labour laws.

Federal Road Agency

(link to the source in Russian: <https://rosavtodor.gov.ru/>):

- Issuance of a special permit for the movement on roads of a large and (or) heavy vehicle;
- Certification of transport security forces (for individuals).

Federal Service of Troops of the National Guard of the Russian Federation (link to the source in Russian:

<https://rosguard.gov.ru/>):

- Permit to possess and bear arms;
 - License to purchase hunting smooth-bore or pneumatic weapons, as well as cartridges for it;
- Issuance of a private security card;
- Licence to purchase of weapons with rifled barrel and ammunition therefor;
 - Licence to purchase of restricted weapons and ammunition;
 - License to purchase gas pistols, revolvers, signal weapons, cold blade weapons for wearing with national costumes;
- Issuance of proof for the sale of arms;
- Permit for possession of long-bore, smooth-bore self-defence weapons without the right to carry;
 - Permit for the possession and carrying of firearms and pneumatic weapons for sport;
 - Permit for possession of weapons and ammunition by a citizen of the Russian Federation and a legal entity;
 - direction for repair, certification of weapons (cartridges);
 - Authorization for the possession and use of weapons and ammunition;
 - License to collect and (or) exhibit weapons and ammunition;
 - Permit for the import and export from the Russian Federation of civil or award-winning weapons and ammunition;
 - Authorization to possess and bear a reward weapon;
- Authorization to possess and carry short-barrelled weapons for members of the armed forces and State bodies;
- Permit for the transport of weapons and (or) ammunition;
 - Registration for admission to the license and permit work units of the Federal Service of Troops of the National Guard of the Russian Federation.

Federal Service for Supervision of Healthcare (link to the source in Russian: <https://roszdravnadzor.gov.ru/>):

- Licensing of medical activities;

- Recognition of foreign medical education.

The Federal Service for Supervision of Communications, Information Technology and Mass Media (link to the source in Russian: <https://rkn.gov.ru/>):

- Assignment of radio frequencies;
- Authorization for the importation of radio-electronics and high-frequency devices;
- Registration of electronic and civil high-frequency devices;
- Authorization of ship's radio stations;
- Assignment (assignment) of radio frequencies or radio frequency channel for radio-electronic means.

Federal Agency for Mineral Resources (link to the source in Russian: <https://www.rosnedra.gov.ru/>):

- Issuance of conclusions on the absence of minerals;
- Information about the subsoil.

Federal Service for Intellectual Property (link to the source in Russian: <https://rospatent.gov.ru/en>):

- Amendments to the state registers of trademarks;
- Registration of the disposal of the exclusive right;
- Registration of a program for an electronic computer;
- Amendments to the state registers of inventions;
- Grant of a patent for an invention;
- Registration of the transfer of an exclusive right without a contract;
- Grant of a patent for a utility model;
- Registration of an industrial design and grant of a patent;
- Familiarization with the documents of the trademark application;
- Early termination of the legal protection of a trademark, in connection with the termination of activity or death of the rightholder;
- Making changes to the registers of programs for electronic computers, databases, topologies of integrated circuits.

The Federal Service for Supervision of Natural Resources (link to the source in Russian: <https://rpn.gov.ru/>):

- Organization and conduct of state environmental expertise at the federal level;
- Issuance of conclusions (permits) for the export of information about the subsoil by areas and deposits of fuel and energy and mineral raw materials, collection materials on mineralogy, paleontology, bones of fossil animals and mineral raw materials;
- Issuance of permits for the burial of soil extracted during dredging operations in internal sea waters and in the territorial sea of the Russian Federation;
- Issuance of permits for the maintenance and breeding of

wildlife objects in semi-free conditions and artificially created habitat in specially protected natural territories of federal significance;

- Issuance of a permit under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES);
- Permission (administrative licenses) for the circulation of wild animals belonging to species listed in the Red Book of the Russian Federation;
- Issuance of a permit for temporary emissions of pollutants into the atmospheric air (with the exception of radioactive);
- Issuance of a permit for the extraction of objects of the animal and plant world listed in the Red Book of the Russian Federation;
- Permission to lay underwater cables and pipelines in the internal sea waters, the territorial sea of the Russian Federation and on the continental shelf of the Russian Federation;
- Registration of artificial islands, installations, structures located on the continental shelf of the Russian Federation, and rights to them;
- Coordination of plans to reduce discharges to centralized wastewater disposal systems;
- Coordination of projects for the elimination of accumulated environmental damage;
- Issuance of permits for the maintenance and breeding of wildlife listed in the Red Book of the Russian Federation in semi-free conditions and artificially created habitat;
- Approval of waste generation standards and limits on their placement in relation to economic and (or) other activities of individual entrepreneurs, legal entities at Category I facilities;
- Issuance of an opinion on the export of wild plants and animals;
- Obtaining a license;
- Provision of information from the license register;
- Termination of the license;
- Coordination of plans for the prevention and elimination of oil and petroleum product spills;
- Issuance of a permit for the discharge of pollutants;
- Confirmation of the classification of waste to a specific hazard class;
- Establishment of permissible emission standards and issuance of permits;
- Accounting of objects that have a negative impact on the environment, subject to federal state environmental supervision;
- Issuance of conclusions on the transboundary movement of ozone-depleting substances and products containing them;
- Issuance of a certificate for the export of wild animals and wild plants.

Federal Agency for Fishery (link to the source: <https://fish.gov.ru/>):

- Information from the State Fisheries Register.

Federal Agency for Technical Regulation and Metrology (link to the source: <https://www.rst.gov.ru/portal/eng/home>):

- Information from the fund of technical regulations and standards.

Federal Service for Environmental, Technological, and Nuclear Supervision (link to the source in Russian: <https://www.gosnadzor.ru/>):

- Certification of experts in the field of industrial safety.

The Social Fund of Russia

(link to the source: <https://sfr.gov.ru/en/>):

- Notification of the status of the personal account to the Social Fund of Russia;

- Unified allowance for children and pregnant women;

- Monthly payment at the birth or adoption of the first child;

- Means of rehabilitation or monetary compensation for the disabled and veterans;

- Adjustment of an individual personal account to the Social Fund of Russia;

- Pension payment;

- Establishment of a monthly cash payment;

- Information about the assigned social benefits and benefits;

- Establishment of a pension;

- Certificate of the amount of pension and other payments of the Social Fund of Russia;

- Certificate for maternity capital;

- Information about the assigned social benefits and benefits;

- Extract from the electronic work book;

- Disposal of maternity capital;

- Certificate of assignment to the category of a pre-pensioner;

- Certificate of payments of the Social Fund of Russia for the period;

Statement of the remaining maternity capital;

Getting the possibility of parking in special places for the disabled;

Means of rehabilitation or monetary compensation for the disabled and veterans;

Management of pension savings;

Submission of documents on payment of insurance premiums;

Submission of documents on payment of insurance premiums;

- Medical, social and professional rehabilitation;

- Registration of policyholders who have concluded a contract with an employee;

- Provision of spa treatment;

- Making a decision on the financial provision of preventive

measures;

- Registration of voluntary social insurance;
- Assignment of security for compulsory social insurance against industrial accidents and occupational diseases;
- Registration of policyholders who are obliged to pay insurance premiums in connection with the conclusion of a civil contract;
- Establishment of a discount to the insurance tariff for compulsory social insurance.

Federal Notary Chamber (link to the source in Russian: <https://notariat.ru/ru-ru/>):

- Make an appointment with a notary to open an inheritance case

The Federal Fund for Mandatory Medical Insurance (link to the source in Russian: <https://www.ffoms.ru/>):

- Information about the medical services provided and their cost
- Management of the Obligatory medical insurance policy

Federal Bailiffs Service (link to the source: <https://en.fssp.gov.ru/>):

- Information about the availability of enforcement proceedings
- Information on the course of enforcement proceedings
- Submission of applications, petitions, explanations, challenges, complaints on enforcement proceedings
- Provision of information on the availability of enforcement proceedings
- Provision of information on the course of enforcement proceedings

Federal Tax Service of Russia (link to the source: <https://www.nalog.gov.ru/eng/>):

- Provision of information from the Unified State Register of Legal Entities and the Unified State Register of Individual Entrepreneurs;
- Obtaining a taxpayer identification number;
- Verification of the taxpayer identification number;
- Registration as self-employed;
- De-registration of the self-employed;
- Tax arrears;
- Registration of legal entities and entrepreneurs;
- Acceptance of tax returns on personal income tax;
- Payment of a work patent for foreigners;
- Provision of information contained in the state address register;
- Provision of information from the register of disqualified persons;

- Registration of cash register equipment;
- Submission of an extract from the unified state register of taxpayers;
- Information about the income and tax amounts of an inatural person.

The Federal Security Service (link to the source in Russian: <http://www.fsb.ru/>):

- Issuance of passes to the border zone;
- Obtaining an archival certificate of the Federal Security Service.

Federal Customs Service (link to the source: <https://eng.customs.gov.ru/>):

- Decision on the classification of goods in accordance with the commodity nomenclature of foreign economic Activity of the Eurasian Economic Union;
- Informing about the acts of the customs legislation of the Customs Union, the legislation of the Russian Federation on customs affairs.

Web portal of the Russian Public Initiative: <https://www.roi.ru/>

3. Please provide the name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

The Ministry of Digital Development, Communications and Mass Media of the Russian Federation established by the Presidential Executive Order No. 215 dated May 15, 2018 on the basis of the Ministry of Telecom and Mass Communication of the Russian Federation: <https://digital.gov.ru/en/>. Federal Government Institution "Government Technologies": <https://platform.gov.ru/>. In accordance with the Presidential Executive Order of the Russian Federation of 31 March 2023 No 231 "On the creation, development and operation of government Information systems using the Unified Digital Platform of the Russian Federation "GovTech".

4. Does your country have a national Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

Yes No

If yes, please provide contact information of national Chief Information Officer (CIO) or equivalent:

Name*

Maksut Shadayev

Title*

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5. Are there sectoral/line-ministry/local CIOs or equivalent positions across Government agencies/departments/ministries/jurisdictions? *

Yes No

If yes, please provide links and details on the above, including coordination/integration among national and sub-national levels on e-government strategies/programmes.

The management system for the implementation of the national program "Digital Economy of the Russian Federation" was approved by the the Government Decree of March 2, 2019 No. 234 "On the management system for the implementation of the national program Digital Economy of the Russian Federation" (<https://digital.gov.ru/ru/activity/directions/858/>).

Curator of the national program "Digital Economy of the Russian Federation" and curator of federal projects of national programs within the framework of the "Digital Economy of the Russian Federation" – Dmitry Chernyshenko: <http://government.ru/en/gov/persons/366/events/>.

Head of the national program "Digital Economy of the Russian Federation", Minister of Digital Development, Communications and Mass Media of the Russian Federation - Maksut Shadaev: <https://digital.gov.ru/en/ministry/persons/498/>.

In 2020, Regional Management Centers were created in all regions of Russia for online interaction between citizens and officials, managers responsible for digital transformation were appointed.

Sectoral agencies/departments/ministries

6. Please provide names and portals (links) of the government agencies/departments/ministries at the national level in charge of the following*

Planning/development

Ministry of Economic Development of the Russian Federation
<https://en.economy.gov.ru/>

Education

Ministry of Education of the Russian Federation
<https://edu.gov.ru/en>
Ministry of Science and Higher Education of the Russian
Federation <https://minobrnauki.gov.ru/>

Health

Ministry of Health of the Russian Federation

Social Welfare (inclusion, social protection, etc.)	https://minzdrav.gov.ru/en
Employment and Labour	Ministry of Labour and Social Protection of the Russian Federation https://mintrud.gov.ru/eng
Environment	Ministry of Labour and Social Protection of the Russian Federation https://mintrud.gov.ru/eng
Justice	Ministry of Natural Resources and Environment of the Russian Federation https://www.mnr.gov.ru/en/ Ministry of Energy of the Russian Federation https://minenergo.gov.ru/en
Economy/finance	Ministry of Justice of the Russian Federation https://minjust.gov.ru/en/ Federal Bailiffs Service https://en.fssp.gov.ru/
Industry/trade	Ministry of Economic Development of the Russian Federation https://en.economy.gov.ru/ Ministry of Finance of the Russian Federation https://minfin.gov.ru/
Sustainable Development Goals (SDGs) [NEW]	Ministry of Industry and Trade of the Russian https://minpromtorg.gov.ru/en
	In the Russian Federation, the following agencies are responsible for the implementation of the UN Sustainable Development Goals: The Government of the Russian Federation http://government.ru/en/ Ministry of Economic Development of the Russian Federation https://en.economy.gov.ru/ The Ministry of Foreign Affairs of the Russian Federation https://mid.ru/en/ Analytical Center for the Government of the Russian Federation https://ac.gov.ru/ , https://ac.gov.ru/en

Climate Change [NEW]

The interdepartmental working group on climate change and sustainable development under the Presidential Administration

Ministry of Natural Resources and Environment of the Russian Federation <https://www.mnr.gov.ru/en/>

Others (Please specify)

B. Crisis/Emergency Response and Recovery [NEW]

7. Is there a dedicated specific digital strategy for crisis/emergency response and recovery (e.g. through digital transformation and digital inclusion)? Please provide links and details.[NEW]

Yes No

In the Russian Federation the digital strategy for responding to crisis situations is presented by the Departmental program for the digital transformation of the Ministry of the Russian Federation for Civil Defence, Emergencies and Elimination of Consequences of Natural Disasters for 2022 and the planning period of 2023 and 2024

(link to the source in Russian: https://portal.eskigov.ru/system/documents/uploads/001/120/335/original/ВПЦТ_МЧС_России.pdf?1653057943).

The main objectives of the Departmental program are

- 1) development and implementation of State policy in the field of civil protection, protection of the population and territories from emergency situations, fire safety as well as human security on water bodies within the competence of the Ministry of the Russian Federation for Civil Defence, Emergencies and Elimination of Consequences of Natural Disasters;
- 2) administration in the field of civil protection, protection of the population and territories from emergency situations, fire safety, human safety in water bodies as well as the management of the activities of federal executive bodies within the unified government system of emergency prevention and disaster-relief;
- 3) implementation of regulatory measures to prevent, predict and mitigate the effects of emergencies and fires as well as special, permissive, supervisory and control functions on matters under the authority of the Ministry of the Russian Federation for Civil Defence, Emergencies and Elimination of Consequences of Natural Disasters;
- 4) carrying out activities for the organization and conduct of civil defence, emergency response, protection of the population and territories from emergencies and fires, ensuring the safety of people

in water bodies as well as the implementation of emergency humanitarian response measures, including outside the Russian Federation.

8. Is there a specific national portal addressing crisis/emergency *? [NEW]

Yes No

If yes, please provide a link and more information about the specific national portal or dedicated section addressing crisis/emergency?

The unified government system for the prevention and elimination of emergency situations of the Ministry of the Russian Federation for Civil Defence, Emergencies and Elimination of Consequences of Natural Disasters unites the forces and resources of the federal executive bodies, the executive bodies of the constituent entities of the Russian Federation, bodies of local self-government and organizations authorized to deal with issues relating to the protection of the population and territories from emergency situations; including ensuring human safety in water bodies

(link to the source in Russian: <https://mchs.gov.ru/ministerstvo/o-ministerstve/terminy-mchs-rossii/term/2228>,

https://www.consultant.ru/document/cons_doc_LAW_45914/492eda9f08b2b56e284a2ab0b4c8d3719f3a2585/).

C. Legal Framework

9. Is there any legislation, law or regulation on access to information, such as a Freedom of Information Act? *

Yes No

If yes, please provide link and detail.

In the Russian Federation there are three regulatory legal acts defining access to information, search for information, receiving information, conveying information, producing information.

The first is the Constitution of the Russian Federation (link to the source in Russian: <http://kremlin.ru/acts/constitution>), chapter 2 article 29:

“Paragraph 4. Everyone shall have the right to freely look for, receive, transmit, produce and distribute information by any legal way. The list of data comprising state secrets shall be determined by a federal law.”

“Paragraph 5. The freedom of mass communication shall be guaranteed. Censorship shall be banned.”

The second is the Federal law of July 27, 2006 No. 149-FZ “On Information, Information Technologies and Protection of Information” (link to the source in Russian: <http://www.kremlin.ru/acts/bank/24157>). Legal regulation of relationships in the field of information, information technologies and information protection shall be based on the following principles:

- 1) freedom of search, obtaining, transmission, production and distribution of information by any legal way;
- 2) possibility for only federal acts to set restrictions on access to information;
- 3) openness of information on the activity of government authorities and local self-government bodies and free access to information except for the cases established by federal acts.

The third is the Federal Law of February 9, 2009 No 8-FZ "On Providing Access to Information on the Activities of Government Bodies and Bodies of Local Self-Government" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/28858>). The Law defines the principles and ways of providing access to information, the forms of its provision, rights and obligations of users of information, authorities and

their officials as well as liability for violation of the rules of access to information.

10. Is there any legislation, law or regulation on data privacy and/or protection? *

Yes No

If yes, please provide link and detail.

The main regulatory legal act concerning data privacy and personal data protection is the Presidential Executive Order of March 6, 1997 No. 188 "On Approving the List of Confidential Information" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/10638>).

The Federal law of 27 July 2006 No. 149-FZ "On Information, Information Technologies and Information Protection" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/24157/page/1>). The law regulates the relations arising from:

- 1) exercise the right to seek, receive, transmit, produce and disseminate information;
- 2) the use of information technology;
- 3) ensuring the protection of information.

The Federal law of July 27, 2006 No. 152-FZ "On personal data" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/24154>) concerns issues about personal data privacy and protection, its processing, storage, transfers.

The Order of the Federal Service for Technical and Export Control of the Russian Federation of February 11, 2013 No. 17 "On approval of requirements for the protection of information not containing a state secret information kept in government information systems" (link to the source in Russian: <https://fstec.ru/dokumenty/vse-dokumenty/prikazy/prikaz-fstek-rossii-ot-11-fevralya-2013-g-n-17>).

The document establishes requirements to ensure the protection of restricted information, which does not contain information constituting a state secret, from leakage through technical channels, unauthorized access, special impacts on such information (media) In order to extract, destroy, distort or block access to the information in government information systems.

The Order of the Federal Service for Technical and Export Control of the Russian Federation of February 18, 2013 No. 21 "On approval of the composition and content of organizational and technical measures to ensure the security of personal data processing in personal data information systems" (link to the source in Russian: <https://fstec.ru/dokumenty/vse-dokumenty/prikazy/prikaz-fstek-rossii-ot-18-fevralya-2013-g-n-21>). The document establishes the composition and content of organizational and technical measures to ensure the security of personal data when it processing in information systems of personal data for each level of personal data security.

The Federal law of December 29, 2022 No. 572-FZ "On the implementation of the identification and (or) authentication of individuals with the use of biometric personal data, on the amendment of certain legislative acts of the Russian Federation and the annulment of certain provisions of legislative acts of the Russian Federation", which regulates the processing of biometric personal data for the purpose of identification and (or) authentication of individuals (link to the source in Russian: <http://www.kremlin.ru/acts/bank/48740>). The Law regulates the relations arising from the identification and (or) authentication of natural persons using biometric personal data using the government information system "Unified system of identification and authentication of individuals using biometric personal data" as well as its interaction for the purpose of authentication using

biometric personal data of individuals with the information systems of accredited government bodies. The Government Decree of November 1, 2012 No. 1119 "On approval of requirements for the protection of personal data during their processing in personal data information systems" (link to the source in Russian: <http://government.ru/docs/all/84743/>). The document establishes the requirements for the protection of personal data during their processing in personal data information systems and the levels of security of such data.

The Government Decree of March 21, 2012 No. 211 "On approval of the list of measures aimed at ensuring the fulfilment of obligations provided by the Federal Law "On Personal Data" and regulatory legal acts adopted in accordance with it by operators who are government or municipal bodies" (link to the source in Russian: <http://government.ru/docs/all/81438/>). The document establishes a list of measures for government or municipal bodies to ensure the fulfilment of the obligations stipulated by the Federal Law "On Personal Data" and regulatory legal acts adopted in accordance with it.

The Government Decree of September 15, 2008 No. 687 "On approval of the regulation on the specifics of personal data processing carried out without the use of automation tools" (link to the source in Russian: <http://government.ru/docs/all/65436/>). The document approves provisions on the aspects of the processing of personal data and measures to ensure the security of personal data when processing it without the use of automation.

The Order of the Federal Security Service of the Russian Federation of July 10, 2014 No. 378 "On approval of the composition and content of organizational and technical measures to ensure the security of personal data during its processing in personal data information systems using Cryptographic information Protection tools necessary to meet the requirements established by the Government of the Russian Federation for the protection of personal data for each of the security levels" (link to the source in Russian: <https://base.garant.ru/70727118/>).

The Order of the Federal Service for Supervision of Communications, Information Technologies and Mass Communications of September 5, 2013 No. 996 "On approval of requirements and methods for depersonalization of personal data" (link to the source in Russian: <https://base.garant.ru/70451476/>). The document contains requirements and a description of methods for anonymizing personal data as well as a description of the properties of anonymised data.

11. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes No

If yes, please provide link and detail.

There are a number of regulatory legal acts regulating cybersecurity in the Russian Federation:

- the Federal law of July 27 2006 No. 149-FZ "On Information, Information Technologies and Information Protection" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/24157/page/1>). Article 3 of the Federal Law defines the principles of legal regulation of relations in the field of information, information technology and information protection including ensuring the security of the Russian Federation in the creation of information systems, their operation and the protection of the information contained therein;
- the Presidential Executive Order of December 5, 2016 No. 646 "On approval of the information security Doctrine of the Russian Federation" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/41460>). The Doctrine is a system of official views on ensuring the national security of the Russian Federation in the information sphere;

- the Presidential Executive Order of May 22, 2015 No. 260 "On some issues of information security of the Russian Federation" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/39718>). The Presidential Executive Order contains measures to counter threats to the information security of the Russian Federation when using the information and telecommunication network "Internet" in the territory of the Russian Federation;
- the Presidential Executive Order of May 1, 2022 No. 250 "On additional measures to ensure information security of the Russian Federation" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/47796>). The Order contains measures to improve the sustainability and safety of the information resources of the Russian Federation;
- The Order of the Federal Service for Technical and Export Control of the Russian Federation of February 11, 2013 No. 17 "On approval of requirements for the protection of information not containing a state secret information kept in government information systems" (link to the source in Russian: <https://fstec.ru/dokumenty/vse-dokumenty/prikazy/prikaz-fstek-rossii-ot-11-fevralya-2013-g-n-17>). The document establishes requirements to ensure the protection of restricted information, which does not contain information constituting a state secret, from leakage through technical channels, unauthorized access, special impacts on such information (media) In order to extract, destroy, distort or block access to the information in government information systems;
- The Order of the Federal Service for Technical and Export Control of the Russian Federation of February 18, 2013 No. 21 "On approval of the composition and content of organizational and technical measures to ensure the security of personal data processing in personal data information systems" (link to the source in Russian: <https://fstec.ru/dokumenty/vse-dokumenty/prikazy/prikaz-fstek-rossii-ot-18-fevralya-2013-g-n-21>). The document establishes the composition and content of organizational and technical measures to ensure the security of personal data when it processing in information systems of personal data for each level of personal data security;
- The Government Decree of November 1, 2012 No. 1119 "On approval of requirements for the protection of personal data during their processing in personal data information systems" (link to the source in Russian: <http://government.ru/docs/all/84743/>). The document establishes the requirements for the protection of personal data during their processing in personal data information systems and the levels of security of such data;
- The Federal Law of July 26, 2017 No. 187-FZ "On security of the critical information infrastructure of the Russian Federation" (link to the source in Russian: <http://ww.kremlin.ru/acts/bank/42128>). The Law regulates the security relations of the critical information infrastructure of the Russian Federation with a view to its sustainable functioning when carrying out computer attacks against it;
- the Presidential Executive Order of April 12, 2021 No 213 "On approval of the fundamentals of the state policy of the Russian Federation in the field of international information security" (link to the source in Russian: <http://ww.kremlin.acts/banks/46614>). The document reflects official views on the essence of international information security, defines the main threats to international information security, the purpose and objectives of the State policy of the Russian Federation in the field of international information security as well as the main directions of its implementation.
- The Government Decree of March 21, 2012 No. 211 "On approval of the list of measures aimed at ensuring the fulfilment of obligations provided by the Federal Law "On Personal Data" and

regulatory legal acts adopted in accordance with it by operators who are government or municipal bodies" (link to the source in Russian: <http://government.ru/docs/all/81438/>). The document establishes a list of measures for government or municipal bodies to ensure the fulfilment of the obligations stipulated by the Federal Law "On Personal Data" and regulatory legal acts adopted in accordance with it;

- The Order of the Federal Security Service of the Russian Federation of July 10, 2014 No. 378 "On approval of the composition and content of organizational and technical measures to ensure the security of personal data during its processing in personal data information systems using Cryptographic information Protection tools necessary to meet the requirements established by the Government of the Russian Federation for the protection of personal data for each of the security levels" (link to the source in Russian: <https://base.garant.ru/70727118/>).
- The Order of the Federal Service for Supervision of Communications, Information Technologies and Mass Communications of September 5, 2013 No. 996 "On approval of requirements and methods for depersonalization of personal data" (link to the source in Russian: <https://base.garant.ru/70451476/>). The document contains requirements and a description of methods for anonymizing personal data as well as a description of the properties of anonymised data.

12. Is there any legislation, law or regulation on digital identity? *

Yes No

If yes, please provide link and detail.

There are a number of legal acts concerning digital identity in the Russian Federation:

- The Federal law of December 29, 2022 No. 572-FZ "On the implementation of the identification and (or) authentication of individuals with the use of biometric personal data, on the amendment of certain legislative acts of the Russian Federation and the annulment of certain provisions of legislative acts of the Russian Federation", which regulates the processing of biometric personal data for the purpose of identification and (or) authentication of individuals (link to the source in Russian: <http://www.kremlin.ru/acts/bank/48740>). The Law regulates the relations arising from the identification and (or) authentication of natural persons using biometric personal data using the government information system "Unified system of identification and authentication of individuals using biometric personal data" as well as its interaction for the purpose of authentication using biometric personal data of individuals with the information systems of accredited government bodies;
- The Federal law of July 27, 2006 No. 152-FZ "On personal data" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/24154>) concerns issues about personal data privacy and protection, its processing, storage, transfers. Article 11 "Biometric Personal Data" contains the information about personal data processing and the procedure for providing biometric personal data;
- The Government Decree of November 28, 2011 No. 977 (as amended on October 21, 2020) "On Federal Government Information System "Unified Identification and Authentication System in Infrastructure Providing Information and Technological Interaction among information systems used for providing state and municipal services in electronic format" (link to the source in Russian: <http://government.ru/docs/all/79841/>). The document contains requirements to the

federal government information system, which should provide authorized access of participants in the information interaction in a unified system of identification and authentication to information, contained in government information systems, municipal information systems and other information systems.

13. Is there any legislation, law or regulation on digital signature? *

Yes No

If yes, please provide link and detail.

The Federal law of April 6, 2011 No. 63-FZ "On electronic signature" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/32938>) regulates the relations in the use of electronic signatures in civil transactions, delivery of public and municipal services, performance of public and municipal functions and other legal actions.

14. Is there any legislation, law or regulation on e-procurement? *

Yes No

If yes, please provide link and detail.

The Federal law of April 5, 2013 No. 44-FZ "On the contracting procurement of goods, works, services for government and municipal needs" includes the chapter 3 regulating electronic procurement procedure and relations arising in the course of the procedure (link to the source in Russian: <http://www.kremlin.ru/acts/bank/37056>).

The Federal Law of July 18, 2011 No. 223-FZ (as amended on December 22, 2020) "On procurement of goods, works and services by certain categories of legal entities" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/33622>). The Law establishes general principles for the procurement of goods, works, services and basic requirements for the purchase of goods, works and services.

The Federal Law of April 6, 2011 No 63-FZ "On Electronic Signature" (as amended on June 8, 2020) (link to the source in Russian: <http://www.kremlin.ru/acts/bank/32938>). The Law regulates the relations in the field of the use of electronic signatures in civil law transactions, the provision of state and municipal services, the performance of state and municipal functions and other legally significant actions.

15. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

Yes No

If yes, please provide link and detail.

The Government Decree of June 30, 2015 No. 658 "On the Government Integrated Information System of Public Finance Management 'Electronic Budget'" (link to the source in Russian: <http://government.ru/docs/all/102568/>). The document defines the purpose and objectives of the government integrated information system of management of public finances "Electronic Budget", the structure and main functions of the system, the system participants, the procedure for providing access to the system, legal regime of information and software technical means of the system, rules of information interaction of the system with other information systems as well as procedure of putting into operation and use of the system "Electronic Budget" (link to the source in Russian: <https://budget.gov.ru/%D0%93%D0%BB%D0%B0%D0%B2%D0%BD%D0%B0%D1%8F-%D1%81%D1%8>

2%D1%80%D0%B0%D0%BD%D0%B8%D1%86%D0%B0).

16. Is there any legislation, law or regulation on national data governance, including data sharing/exchange/interoperability across government agencies? *

Yes No

If yes, please provide link and detail.

The Interdepartmental Electronic Interaction System is an information system that allows federal, regional and local authorities, credit organizations (banks), off-budget funds and other system participants to exchange data, necessary to provide public services to citizens and organizations electronically, approved by the Government Decree of September 8, 2010 No. 697 (link to the source in Russian: <http://government.ru/docs/all/73897/>). The document defines the purpose and rules of operation of the unified system of interdepartmental electronic interaction as well as the principles of information exchange, carried out with its application between the information systems of federal executive bodies, state extrabudgetary funds, the executive bodies of the constituent entities of the Russian Federation, local government bodies, state and municipal institutions, multifunctional centres for the provision of state and municipal services, other bodies and organizations for the purpose of providing state and municipal services, documents placed in government information systems and other information systems or performance of state and municipal functions.

The Government Decree of November 28, 2011 No. 977 (as amended on October 21, 2020) "On Federal Government Information System "Unified Identification and Authentication System in Infrastructure Providing Information and Technological Interaction among information systems used for providing state and municipal services in electronic format" (link to the source in Russian: <http://government.ru/docs/all/79841/>). The federal government information system "Unified system of identification and authentication in infrastructure providing information technology interaction of information systems used to provide state and municipal services in electronic form" shall provide authorized access of the participants of information interaction in a unified system of identification and authentication to information contained in government information systems, municipal information systems and other information systems. (as amended by the Government Decree of August 19, 2020 No. 1259).

The Government Decree of May 14, 2021 No. 733 "On approval of the Regulation on the federal government information system 'Unified information platform of the national data management system'" and on the amendment of some acts of the Government of the Russian Federation" (link to the source in Russian: <http://static.government.ru/media/files/UN7KKWcK3TgpjAmRcaTzRWUZezbiQQWf.pdf>). The document defines the goals and objectives of the federal government information system "Unified information platform of the national data management system", the composition of the participants of the unified information platform and the procedure for its use.

17. Is there any legislation, law or regulation on open government data? *

Yes No

If yes, please provide link and detail.

The Government Decree of July 10, 2013 No. 1187-r (as amended on March 24, 2018) "On the lists of information on the activities of state and local authorities posted on the Internet as open source data" (link to the source in Russian: <http://government.ru/docs/3243/>). The document approves the list of publicly available information on the activities of federal government bodies, the management of which

is carried out by the Government of the Russian Federation, federal government bodies under their jurisdiction, bodies of state power of the constituent entities of the Russian Federation and local self-government bodies which are placed in the information and telecommunication network "Internet" in the form of open data.

For the purpose of Part 3, Article 13 and Part 7.1, Article 14 of the Federal Law of February 9, 2009 No. 8-FZ "On providing access to information on activities of state authorities, local self-governing authorities" (as amended on June 7, 2013) the document approves the lists of public information placed by state authorities and local self-governing authorities on the Internet as open-source data as well as lists of public information generated by public authorities of the Russian Federation subjects and local self-governing authorities or provided to them when exercising their powers according to competences of the Russian Federation and powers of the Russian Federation according to joint jurisdiction issues of the Russian Federation and subjects of the Russian Federation transferred to public authorities of the subjects or local self-governing authorities for implementation (link to the source in Russian: <http://www.kremlin.ru/acts/bank/28858>).

The Government Decree of November 24, 2009 No. 953 "On providing access to information on activities of the Russian Federation Government and the Federal Executive Bodies" (link to the source in Russian: <http://government.ru/docs/all/70318/>). The document approves the list of information about the activities of the Government of the Russian Federation, posted on the official website of the Government of the Russian Federation (link to the source: <http://government.ru/en/>) in the information and telecommunications network "Internet" as well as a list of information on the activities of federal executive bodies, the activities of which are directed by the Government of the Russian Federation and the federal executive bodies subordinate to them placed on their official sites in the information and telecommunication network "Internet".

18. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes No

If yes, please provide link and detail.

In the Russian Federation there are a number of legal acts regulating the use of innovative technologies, artificial intelligence, robotics, blockchains, 5G and the Internet of things.

According to the Presidential Executive Order of May 9, 2017 No. 203 "On the strategy of development of the information society in the Russian Federation for 2017-2030" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/41919>), the main directions of development of Russian information and communication technologies, the list of which can be changed as new technologies appear, are

- a) the convergence of communication networks and the creation of a new generation of networks;
- b) processing of large volumes of data;
- c) artificial intelligence;
- d) trusted technologies for electronic identification and authentication including credit and financial sectors;
- e) cloud and fog computing;
- f) Internet of Things and industrial Internet;
- g) robotics and biotechnology;
- i) radio equipment and electronic component base;
- j) Information security (paragraph 36).

In the National Strategy for the development of artificial intelligence until 2030, approved by the

Presidential Executive Order of October 10, 2019 No. 490 "On the development of artificial intelligence in the Russian Federation" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/44731>), the use of artificial intelligence technologies in the social sphere has been fixed. According to the document, the development of artificial intelligence contributes to the creation of conditions for improving the living standards of the population, including through:

- a) Improving the quality of health services;
- b) Improving the quality of education services;
- c) Improving the quality and cost of public and municipal services (paragraph 22).

The concept of the development of the regulation of relations in the field of artificial intelligence and robotics until 2024, approved by the Government Executive Order of August 19, 2020 No. 2129-r (link to the source in Russian: <http://government.ru/docs/all/129505/>), notes that the priority objective of regulating relations in the field of artificial intelligence and robotics at this stage of their development is to stimulate the development, introduction and use of such technologies, the establishment of artificial intelligence and robotics systems in a trusted and secure manner that will contribute to high economic growth, the well-being and quality of life of citizens, national security and the rule of law, achieving sustainable competitiveness of the Russian economy, including leading positions in the world in the field of artificial intelligence.

In view of the stated purpose of regulation, the following objectives are highlighted and should be addressed by regulation:

- creation of a legal framework for the regulation of new social relations arising from the application of artificial intelligence and robotic systems which are primarily stimulating;
- identifying legal barriers to the development and application of artificial intelligence and robotics systems in various economic and social sectors;
- the formation of a national system of standardization and conformity assessment in the field of artificial intelligence and robotics technologies.

The National Program «Digital Economy of the Russian Federation», the passport of which is approved by the protocol of the meeting of the Presidium of the Council under the President of the Russian Federation on strategic development and national projects of June 4, 2019 No. 7, includes the federal project "Information Infrastructure" (link to the source in Russian: <http://government.ru/department/483/events/?dt.since=04.06.2019&dt.till=04.06.2019>, https://www.consultant.ru/document/cons_doc_LAW_328932/). The federal project includes measures aimed at creating conditions for the phased implementation of modern communication standards 5G/IMT-2020. 5G will be based on domestic equipment. The concept of creation and development of 5G/IMT-2020 networks in the Russian Federation was approved by the Order of the Ministry of Communications and Mass Media of the Russian Federation of December 27, 2019 No. 923 "On approval of the Concept of creation and development of 5G/IMT-2020 networks in the Russian Federation" (link to the source in Russian: <https://digital.gov.ru/ru/documents/6990/>).

The roadmap for the development of end-to-end digital technology "Wireless communication technologies" was approved (link to the source in Russian: <https://digital.gov.ru/ru/documents/6674/>). The roadmap notes that the largest amount of investment is planned in 5G as this solution is the most priority.

The action plan for creating additional conditions for the development of the information technology industry has been approved (link to the source in Russian: <http://government.ru/docs/43255/>). The roadmap assumes an increase in the number and quality of Russian artificial intelligence solutions in the field of the Internet of Things in housing and communal services, fire and other safety, the creation of government information systems for monitoring the weather, monitoring the environmental

situation, especially dangerous and harmful industries, monitoring the consumption of utilities by budget organizations based on domestic solutions in the field of the Internet of Things.

The roadmap for the development of the end-to-end digital technology "Distributed Registry System" (blockchain) has been approved (link to the source in Russian: <https://digital.gov.ru/uploaded/files/07102019srr.pdf>). The roadmap for the development of the end-to-end digital technology of the "Distributed Registry System" (blockchain) is a strategic tool that identifies priorities and prospects for the development of technology in the Russian Federation. The document includes the goals and expected results of the introduction and dissemination of technology, an assessment of its impact on social progress, economic development and technological leadership of the country by 2024, key projects and incentive measures for implementation, potential areas of international cooperation and other comprehensive initiatives.

19. Is there any legislation, law or regulation on the ethical/responsible use of AI in public administration? [NEW]

Yes No

If yes, please provide link and detail.

The Presidential Executive Order of October 10, 2019 No. 490 "On the development of artificial intelligence in the Russian Federation" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/44731>). The regulation defines the expansion of the use of regulatory instruments, the formation of codes of ethical rules for the development, implementation and application of artificial intelligence technologies.

In the national strategy for the development of artificial intelligence for the period up to 2030, approved by the Presidential Executive Order of October 10, 2019 No. 490 "On development of artificial intelligence in the Russian Federation" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/44731>), it is noted that to stimulate the development and use of artificial intelligence technologies, it is necessary to adapt the regulatory framework as it relates to human interaction with artificial intelligence and the establishment of appropriate ethical norms and ethical rules for human interaction with artificial intelligence (paragraphs 48 and 49). In addition, scientific research aimed at forecasting the development of artificial intelligence technologies should also contain forecasts of social and ethical aspects of the use of these technologies. The results of these studies should be taken into account in management decisions (paragraph 57).

The Concept of the development of the regulation of relations in the field of artificial intelligence and robotics until 2024, approved by the Government Executive Order of August 19, 2020 No. 2129-r (link to the source in Russian: <http://government.ru/docs/all/505/>). The document identifies, among the principles of the regulation of relations in the field of artificial intelligence technologies and robotics, the principle of expanding the use of instruments of regulation and self-regulation, the formation of codes of ethical rules of development, introduction and application of artificial intelligence and robotics technologies.

According to the Concept, the development of artificial intelligence and robotics technologies should be based on basic ethical norms:

- priority to human well-being and security, the protection of fundamental rights and freedoms;
- prohibition of harm to a person on the initiative of artificial intelligence systems and robotics;
- human control;
- designed compliance with the law including safety requirements;
- prevention of unlawful manipulation of human conduct (article 3).

D. Strategy and Implementation

20. Is there a national e-government strategy or equivalent? *

Yes No

If yes, please provide link and detail.

The National e-Government Strategy is implemented through the Strategy for the Development of the Information Society in the Russian Federation for the period 2017-2030, (approved by the Presidential Executive Order of May 9, 2017 № 203 "On the Strategy for the Development of the Information Society in the Russian Federation"), which defines the goals, objectives and measures for the implementation of the domestic and foreign policy of the Russian Federation in the field of application of information and communication technologies, development of the information society (link to the source in Russian: <http://www.kremlin.ru/acts/bank/41919>) and the national program "Digital Economy of the Russian Federation" (approved by the Presidium of the Presidential Council for Strategic Development and National Projects, protocol of June 4, 2019 № 7), which includes 9 federal projects, including the federal project "Digital Public Administration", the key target indicator of which is to increase the share of mass socially significant services available in electronic form to 95% by 2030 (link to the source in Russian: <https://digital.gov.ru/ru/activity/directions/858/>).

One of the documents defining the goals, objectives and measures for the implementation of the domestic and foreign policy of the Russian Federation in the field of information and communication technologies, the development of the information society is the Strategy for the Development of the Information Society in the Russian Federation for the period 2017-2030, approved by the Presidential Executive Order of May 9, 2017 № 203 "On the Strategy for the Development of the Information Society in the Russian Federation" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/41919>).

The national program "Digital Economy of the Russian Federation" is implemented in accordance with the Presidential Executive Order of May 7, 2018 № 204 "On national goals and strategic objectives of the development of the Russian Federation for the period up to 2024" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/43027>) and the Presidential Executive Order of July 21, 2020 № 474 "On National Development Goals of the Russian Federation for the period up to 2030" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/45726>) and is aimed at creating a stable and secure information and telecommunications infrastructure high-speed transmission, processing and storage of large amounts of data, accessible to all organizations and households, as well as the use of mainly domestic software aimed and achieving digital transformation, solving the tasks of ensuring the accelerated introduction of digital technologies in economy and social sphere.

In 2013 two documents were adopted that laid the foundations for the formation of a unified state systematic approach to the development of the information technology industry:

- Strategy for the Information Technology Industry in the Russian Federation for 2014-2020 and prospectively up to 2025, approved by the Government Decree of November 1, 2013 № 2036-r (link to the source in Russian: <http://government.ru/docs/8024/>).

- Roadmap "Development of the Information Technology sector", approved by the Government Decree of December 30, 2013 № 2602-r (link to the source in Russian: <http://government.ru/docs/all/90097/>).

21. How long is the period/cycle of the national e-government strategy or equivalent? *

- Two-year
 Three-year
 Five-year
 Ten-year

Six-year

22. Is there a dedicated budget for digital government development? Please explain by informing on the percentage compared to national government expenditure. [NEW]

Yes No

The budget for the national program "Digital Economy of the Russian Federation" in 2023 is 134 billion rubles, that is 4.5 % of the total budget (link to the source in Russian provided by the Ministry of Finance of the Russian Federation: https://minfin.gov.ru/common/upload/press_center/2023/05/lspolnenie_na_01_05_2023_k_razmes_hcheniu.xlsx).

23. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail, including specific reference to an implementation roadmap.

Yes No

The National program "Digital Economy of the Russian Federation" (link to the source in Russian: <http://government.ru/info/35568/>) is connected with the national development strategy of the Russian Federation, one of the most important components of which is e-government.

The National development strategy (aimed, in particular, at solving the problem of ensuring the advanced introduction of digital technologies into the economy and social sphere) includes the following documents:

- the Presidential Executive Order of 7 May 2018 № 204 "On national goals and strategic objectives of the development of the Russian Federation for the period up to 2024" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/43027>), which involves the creation of a stable and secure information and telecommunications infrastructure for high-speed transmission, processing and storage of large amounts of data, accessible for all organizations and households, as well as the use of mainly domestic software.

- the Presidential Executive Order of July 21, 2020 № 474 "On National Development Goals of the Russian Federation for the period up to 2030" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/45726>), which provides for the achievement of digital transformation and the solution of tasks to ensure the accelerated introduction of digital technologies in the economy and social sphere.

The listed documents contain target indicators that are planned to be achieved within the framework of the implementation of the national program "Digital Economy of the Russian Federation".

24. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? Please provide link and detail.

Yes No

The Russian Federation adheres to the United Nations Sustainable Development Goals. Thus, the national program "Digital Economy of the Russian Federation" (link to the source in Russian: <https://digital.ac.gov.ru/materials/passport/>) contains the goal of creating a stable and secure information and telecommunications infrastructure for high-speed transmission, processing and storage of large amounts of data, accessible to all organizations and households.

At the same time, the Strategy for the Development of the Information Society in the Russian

Federation for the period 2017-2030, approved by the Presidential Executive Order of May 9, 2017 № 203 “On the Strategy for the Development of the Information Society in the Russian Federation” (link to the source in Russian: <http://www.kremlin.ru/acts/bank/41919>) promotes the following national interests:

- a) human building capacity;
- b) ensuring the security of citizens and the State;
- c) development of free, stable and safe interaction between citizens and organizations, state authorities of the Russian Federation and local government bodies;
- d) improving the efficiency of public administration and the development of the economy and social sector;
- e) formation of the digital economy.

All of the above confirms Russia's commitment to the implementation of the UN Sustainable Development Goals.

25. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? Please provide link and detail.

Yes No

According to the Presidential Executive Order of May 9, 2017 № 203 “On the Strategy for the Development of the Information Society in the Russian Federation”, the provisions of the Strategy and its implementation plan are mandatory for all state authorities of the Russian Federation and local government bodies and are the basis for the development and adjustment of relevant state, departmental and regional programs and plans (link to the source in Russian: <http://www.kremlin.ru/acts/bank/41919>).

There are a number of e-government development strategies implemented in different constituent entities of the Russian Federation, as an example:

- strategy Moscow "Smart City — 2030" - link to the source in Russian: <https://2030.mos.ru/>;
- the state program "Digital Tatarstan" 2022-2025 - link to the source in Russian: <https://digital.tatarstan.ru/gosudarstvennaya-programma-tsifrovoy-tatarstan-202.htm>;
- strategy in the field of digital transformation of economy, social sphere and public administration of Saint Petersburg - link to the source in Russian: <https://dt.petersburg.ru/>.

These strategies define priorities, goals and objectives of public administration and development in the field of digital technologies.

26. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? Please provide link and detail.

Yes No

The National program “Digital Economy of the Russian Federation” (link to the source in Russian: <http://government.ru/info/35568/>) contains information on electronic participation and involvement in digital integration.

Thus, the federal project “Digital Public Administration” provides for the transfer of mass socially significant public services into an electronic format (link to the source in Russian: <https://digital.gov.ru/ru/activity/directions/882/>).

The federal project “Information Infrastructure” provides Internet accessibility for remote and sparsely populated areas (link to the source in Russian: <https://digital.gov.ru/ru/activity/directions/870/>), and the federal project “Personnel for the Digital Economy” provides for mass training in digital competencies and digital literacy (link to the source in Russian: <https://digital.gov.ru/ru/activity/directions/866/>).

27. Does the national e-government strategy make specific reference to a national data governance framework or similar? Please provide link and detail.

Yes No

The National Program “Digital Economy of the Russian Federation” (link to the source in Russian: [http://government.ru/info/35568 /](http://government.ru/info/35568/)) provides for the development of the National Data Management System or the Unified Information Platform of the National Data Management System (link to the source in Russian: <https://nsud.info.gov.ru/>).
The main purpose of creating and ensuring the functioning of the National Data Management System is to increase the efficiency of the creation, collection and use of state data both for the provision of state and municipal services and the implementation of state and municipal functions, and to ensure the needs of individuals and legal entities in access to information.

28. Does the national e-government strategy make specific reference to national digital identity? Please provide link and detail.

Yes No

In the Russian Federation the issues of digital identification related to the use of biometric personal data using the state information system “Unified Identification and Authentication System of Individuals using Biometric Personal Data” (hereinafter referred to as the Unified Biometric System) are regulated by the Federal Law of December 12, 2022 № 572-FZ “On the identification and (or) authentication of individuals using biometric personal data” (link to the source in Russian: <http://www.kremlin.ru/acts/bank/48740>).

The Unified Biometric System is a state digital platform that allows to confirm a person's identity by his biometric characteristics, as well as to receive government and commercial services both remotely and in person.

To date, the following services confirming digital identity are operating in the Russian Federation:

- electronic driver's license. The application "Gosuslugi Avto" (operates since 2021, the number of users is 2.5 million drivers) has an electronic version of the driver's license and a digital copy of the vehicle registration certificate (link to the source in Russian: <https://digital.gov.ru/ru/events/42367/>).
- electronic compulsory health insurance policy. It is possible to issue an electronic compulsory health insurance policy on the Unified Portal of Public and Municipal Services. Citizens show an electronic document on the phone screen, and when you make an online appointment with a doctor or attach to a polyclinic, the policy data will be pulled up automatically from the personal account of the Unified Portal of Public and Municipal Services (link to the source in Russian: <https://digital.gov.ru/ru/events/42355/>).
- electronic student ID card. Since September 2022, the electronic student ID card has been launched in a test mode on the Unified Portal of Public and Municipal Services. The document can be presented using a QR code from the Unified Portal of Public and Municipal Services application, which allows you to confirm the status of a student online, receive discounts or benefits (https://www.gosuslugi.ru/help/faq/lk_education/102154).

29. Does the national e-government strategy make specific reference to digital-by-design/digital-first principle or similar? Please provide link and detail.

Yes No

The Russian Federation has set itself an ambitious task to achieve a new quality of public administration, in particular, the transfer of public services to an electronic format, the transition to online processing of interdepartmental requests for 50 main departmental databases, as well as the restructuring of the system of working with government data for managerial decision-making.
According to the level of digital maturity among all sectors of the economy of the Russian Federation,

it is planned to bring public administration to one of the key positions by 2024. The federal project "Digital Public Administration" of the national program "Digital Economy of the Russian Federation" provides for the transfer of mass socially significant public services to an electronic format and the use of a proactive mode of service provision (link to the source in Russian: https://digital.gov.ru/ru/activity/directions/882/?utm_referrer=https%3a%2f%2fyandex.ru%2f).

At the same time, the main portal for the provision of public services is the Unified Portal of State and Municipal Services (<https://www.gosuslugi.ru/>).

The concept of transition to the provision of the absolute majority of state and municipal services 24 hours a day, 7 days a week, without the need for the personal presence of citizens was approved by the Government Executive Order of April 11, 2022 № 837-r (link to the source in Russian: http://government.ru/dep_news/45197/).

30. Does the national e-government strategy make specific reference to data-once-only principle, **single-source-of-truth (SSoT)**, or similar? Please provide link and detail.

Yes No

The National program "Digital Economy of the Russian Federation" (link to the source in Russian: <http://government.ru/info/35568/>) provides for the development of the National Data Management System (Unified Information Platform of the National Data Management System), (link to the source in Russian: <https://nsud.info.gov.ru/>). This system offers a data mart mechanism and avoidance of data duplication when submitting data for state services (when documents or data already available at authorities are no longer required to be provided by a citizen or an entity (business)).

In 2014, the open data portal was created in the Russian Federation, which is the central element of the open data technology infrastructure (link to the source in Russian: <https://data.gov.ru>). Open data is publicly available data that can be used repeatedly and for free (collect, process, analyze, integrate into your own information resources, etc.) using various software solutions.

Disclosure of publicly available information by public authorities and local government bodies in the form of open data is one of the directions of state policy in the field of improving public administration. During the period of implementation of the state policy on the development of the open data concept in Russia, conditions have been created for the development of open data: the necessary regulatory legal acts, methodological recommendations have been adopted and the technological infrastructure has been developed.

Along with the open data portal of the Russian Federation, open data portals of federal executive authorities and subjects of the Russian Federation have been created, as well as open data sections on the official websites of state bodies and local government bodies.

31. Does the national e-government strategy make specific reference to a life-cycle approach? Please provide link and detail. [NEW]

Yes No

According to the Government Executive Order of October 21, 2022 № 3102-r "On approval of the Concept for the Creation and Operation functioning of the Unified Digital Platform of the Russian Federation "GovTech" and the action plan ("roadmap") for its creation" (link to the source in Russian: <http://government.ru/docs/46861/>), the GovTech platform is designed to implement the life cycle processes of state information systems in accordance with the established methodology, technological process, use of digital products of the GovTech platform, ensuring the creation, development and operation of state information systems on the GovTech platform.

The scope of application of the GovTech platform is infrastructural, organizational, technological and documentation support of the life cycle processes of state information systems.

The GovTech platform management system should ensure the provision of automated software development pipeline tools for the implementation of the iterative life cycle of the creation and development of state information systems on the GovTech platform.

In addition, as part of the development of the GovTech platform, it is proposed to use this platform to implement the life cycle processes of other information systems.

32. Does the national e-government strategy make specific reference to inclusion-by-default, inclusion-by-design or similar? Please provide link and detail. [NEW]

Yes No

The Implementation of services on the Unified Portal of Public and Municipal Services (link to the source in Russian: <https://www.gosuslugi.ru/>) takes place in accordance with the provisions of the National Standard GOST R 52872-2019 ("Internet resources and other digital content. Software applications and user interfaces. Accessibility requirements for persons with disabilities and other special needs") and Web Content Accessibility Guidelines (WCAG) 2.0 (link to the source in Russian: <https://protect.gost.ru/v.aspx?control=8&baseC=-1&page=0&month=-1&year=-1&search=&RegNum=1&DocOnPageCount=15&id=225834&pageK=611F4E67-387D-452A-85CD-1BE96373CC31>).

33. Does the national e-government strategy make specific reference to digitalizing a specific percentage of public services? [NEW]

Yes No

If yes, please provide link and detail.

Within the framework of the national goal "Digital Transformation" of the national program "Digital Economy of the Russian Federation" it is provided:

- achieving "digital maturity" of key sectors of the economy and social sphere, including healthcare and education, as well as public administration;

- increasing of mass socially significant services available in electronic form to 95%;

- an increase of households that are provided with broadband access to the information and telecommunications network "Internet", up to 97%;

- an increase of investments in domestic solutions in the field of information technology by four times compared to the indicator of 2019 (Presidential Executive Order of July 21, 2020 № 474 "On National Development Goals of the Russian Federation for the period up to 2030" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/45726>).

34. Does the national e-government strategy make specific reference to the use of new/emerging technologies/practices such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT), anticipatory, proactive services? Please provide link and detail.;

Artificial intelligence (AI); link/detail:

The national program "Digital Economy of the Russian Federation" (the passport of the national program was approved by the Presidium of the Presidential Council for Strategic Development and

National Projects, protocol of June 4, 2019 № 7 (link to the source in Russian: <https://digital.gov.ru/ru/activity/directions/858/>, <http://static.government.ru/media/files/9gFM4FHj4PsB79I5v7yLVuPgu4bvR7M0.pdf>) includes the federal project "Artificial Intelligence" (passport of the federal project "Artificial Intelligence" of the national program "Digital Economy of the Russian Federation" (Appendix № 3 to the protocol of the Presidium of the Government Commission on Digital Development, the Use of Information Technologies to improve the quality of life and business conditions business activity from August 27, 2020 № 17, link to the source in Russian: https://www.consultant.ru/document/cons_doc_LAW_398627/).

Within the framework of the federal project "Artificial Intelligence", the following tasks are outlined:

- operation and development of software that uses artificial intelligence technologies;
- support of scientific research in order to ensure the advanced development of artificial intelligence;
 - increasing the level of staffing of the Russian market of artificial intelligence technologies;
 - increasing the availability of hardware needed to solve artificial intelligence tasks;
 - creation of a comprehensive system of regulation of public relations arising in connection with the development and use of artificial intelligence technologies;
- popularization and development of the community of developers of artificial intelligence solutions;
- implementation of artificial intelligence solutions in economic sectors and increasing the availability and quality of data necessary for the development of artificial intelligence technologies.

The Roadmap for the development of "end-to-end" digital technology "Neurotechnologies and artificial intelligence" has been approved (link to the source in Russian: <https://digital.gov.ru/ru/documents/6658/>). The roadmap is a set of technological tasks divided by sub-technologies, indicating the timing of the transition between the stages of R&D works and commercialization, as well as examples of target use-cases. In addition, the roadmap shows the key barriers to technology development and measures to overcome it. Within the framework of the roadmap, seven sub-technologies are distinguished: computer vision; natural language processing; speech recognition and synthesis; recommendation systems and intelligent decision support systems; promising methods and technologies in artificial intelligence; neuroprosthetics; neurointerfaces, neurostimulation and neurosensing.

The National Strategy for the Development of Artificial Intelligence for the period up to 2030, approved by the Presidential Executive Order of October 10, 2019 № 490 "On the Development of Artificial Intelligence in the Russian Federation" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/44731>). According to the document, the use of artificial intelligence technologies in economic sectors is of a general ("end-to-end") nature and contributes to the creation of conditions for improving efficiency and the formation of fundamentally new areas of activity of economic entities (paragraph 21).

The concept of development of regulation of relations in the field of artificial intelligence and robotics until 2024, approved by the Government Executive Order of August 19, 2020 № 2129-r (link to the source in Russian: <http://government.ru/docs/all/129505/>). The document notes that the use of artificial intelligence and robotics systems as more functional than traditional systems can potentially improve the quality of life of consumers (Article 10).

Robotics; link/detail:

The Roadmap for the development of end-to-end digital technology "Robotics and Sensor Components" has been approved (link to the source in Russian: <https://digital.gov.ru/ru/documents/6666/>). The roadmap includes the goals and expected results of the introduction and dissemination of technology, an assessment of the impact on social progress, economic development and technological leadership of the country by 2024, a list of development barriers and measures to eliminate them, key projects and incentive measures for implementation and other comprehensive measures.

The National Strategy for the development of Artificial Intelligence for the period up to 2030, approved by the Presidential Executive Order of October 10, 2019 № 490 "On the Development of Artificial Intelligence in the Russian Federation" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/44731>). Robotics and management of unmanned vehicles are designated as related areas of use of artificial intelligence, i.e. technologies and technological solutions in which artificial intelligence is used as a mandatory element (subparagraph "d" of paragraph 5).

The concept of development of regulation of relations in the field of artificial intelligence and robotics until 2024, approved by the Government Executive Order of August 19, 2020 № 2129-r (link to the source in Russian: <http://government.ru/docs/all/129505/>). The document notes that the use of artificial intelligence and robotics systems as more functional than traditional systems can potentially improve the quality of life of consumers (Article 10).

Blockchains; link/detail:

The roadmap for the development of the "end-to-end" digital technology "Distributed Registry System" (blockchain) has been approved (link to the source in Russian: <https://digital.gov.ru/uploaded/files/07102019srr.pdf>). The roadmap for the development of the "end-to-end" digital technology of the "Distributed Registry System" (blockchain) is a strategic tool that identifies priorities and prospects for the development of technology in Russia. The document includes the goals and expected results of the introduction and dissemination of technology, an assessment of its impact on social progress, economic development and technological leadership of the country by 2024, key projects and incentive measures for implementation, potential areas of international cooperation and other comprehensive initiatives.

The comprehensive plan of modernization and expansion of the backbone infrastructure for the period up to 2024 approved by the Government Executive Order of September 30, 2018 № 2101-r (link to the source in Russian: <http://government.ru/docs/34297/>). The document notes that the main end-to-end technologies for handling data in the transport complex to be applied in the implementation of the transport part of the plan include distributed registry and certifying rights.

5G; link/detail:

The national program "Digital Economy of the Russian Federation" (the passport of the national program was approved by the Presidium of the Presidential Council for Strategic Development and National Projects, protocol of June 4, 2019 № 7 (link to the source in Russian: <https://digital.gov.ru/ru/activity/directions/858/>, <http://static.government.ru/media/files/9gFM4FHj4PsB79I5v7yLVuPgu4bvR7M0.pdf>) includes the federal project "Information Infrastructure" (link to the source in Russian: https://www.consultant.ru/document/cons_doc_LAW_328932/). The federal project includes measures aimed at creating conditions for the phased implementation of modern communication standards 5G/IMT-2020. 5G will be based on domestic equipment.

The Concept of creation and development of 5G/IMT-2020 networks in the Russian Federation approved by the Order of the Ministry of Communications and Mass Media of the Russian Federation of December 27, 2019 № 923 "On approval of the Concept for the Creation and Development of 5G/IMT-2020 Networks

in the Russian Federation” (link to the source in Russian: <https://digital.gov.ru/ru/documents/6990/>). The Concept defines

- fundamental services provided in the 5G/IMT-2020 networks.
- needs of the economy of the Russian Federation in these services;
- technological solutions and high-level requirements for the construction of networks;
- an approach to the creation and use of a radio communication network by operators using various radio frequency bands based upon international trends in the development of the telecommunications market;
- requirements for information security of the 5G/IMT-2020 network;
- scenarios of 5G/IMT-2020 network architecture construction and resource estimation for implementation of various models of transition from networks of previous generations to 5G/IMT-2020 networks including using the model of single infrastructure operator;
- directions for the development of normative legal acts necessary for the possibility of using 5G/IMT2020 technology in the Russian Federation;
- the list of measures to ensure the protection of the domestic manufacturer of equipment of communication networks 5G/IMT-2020 (import substitution).

The roadmap for the development of end-to-end digital technology “Wireless communication technologies” was approved (link to the source in Russian: <https://digital.gov.ru/ru/documents/6674/>). The roadmap notes that the largest amount of investment is planned in 5G as this solution is the most priority. The operational financing of this solution will ensure the timely launch of projects on standardization of interfaces, development of domestic software in the field of backbone network, implementation of existing products in the field of virtualization of network functions and development of a domestic electronic component base for telecommunication equipment.

According to the roadmap, it is planned to deploy 5G networks using domestic equipment in at least 10 million-plus cities by 2024 . The amount of capital investment in the construction of 5G in Russia should be 152 billion rubles (by 2030 241.3 billion rubles), and the number of subscribers in the networks of 5G should be 5 million people (by 2030 50 million).

Internet of Things (IoT); link/detail:

The action plan (roadmap) for creating additional conditions for the development of the information technology industry has been approved (link to the source in Russian: <http://government.ru/docs/43255/>). The roadmap assumes an increase in the number and quality of Russian AI solutions in the field of the Internet of Things in housing and communal services, fire and other safety, the creation of government information systems for monitoring the weather, monitoring the environmental situation, especially dangerous and harmful industries, monitoring the consumption of utilities by budget organizations based on domestic solutions in the field of the Internet of Things.

Invisible/anticipatory/proactive/seamless services¹ [NEW]:

The concept of transition to the provision of the absolute majority of state and municipal services 24 hours a day and 7 days a week without the need for the personal presence of citizens approved by the Order of the Government of the Russian Federation of 11 April 2022 No 837-r (link to the source in Russian: http://government.ru/dep_news/45197/).

According to the document, the automation of anticipatory (proactive) provision of state and municipal services is provided similarly to the automation of receiving the applicant's request. In order to expand the list of state and municipal services in a anticipatory (proactive) mode and reduce the risks of imposing on applicants the provision of state and municipal services in which they are not interested, mechanisms

¹ To explain

should be implemented to identify the real needs of citizens, similar to navigation tools for specific life situations of the applicant. In addition, tools for providing (revoking) consent to receive anticipatory (proactive) services that are convenient for applicants should be formed.

Thus, according to the article 7.3 of the Federal Law "On the Organization of the Provision of State and Municipal Services" of July 27, 2010 № 210-FZ "On the Organization of the Provision of State and Municipal Services in an Anticipatory (proactive) mode" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/31584>) upon the occurrence of events that are the basis for the provision of state or municipal services, the body providing the state service, the body providing the municipal service has the right

1) to carry out activities aimed at preparing the results of the provision of state and municipal services, including sending interdepartmental requests, receiving answers to them, and then notify the applicant of the possibility to submit a request for the provision of the relevant service for immediate receipt of the result of the provision of such services;

2) to carry out activities aimed at forming the result of the provision of the relevant service, including sending interdepartmental requests, receiving responses to them, forming the result of the provision of the relevant service, as well as providing it to the applicant using the portal of state and municipal services and notifying the applicant of the activities carried out, subject to the applicant's request for the provision of state or municipal services in respect of which the applicant may have grounds for providing them in the future.

Others; link/detail:

The national program "Digital Economy of the Russian Federation" (the passport of the national program was approved by the Presidium of the Presidential Council for Strategic Development and National Projects, protocol of June 4, 2019 № 7 (link to the source in Russian: <https://digital.gov.ru/ru/activity/directions/858/>, <http://static.government.ru/media/files/9gFM4FHj4PsB79I5v7yLVuPgu4bvR7M0.pdf>) includes the federal project "Digital Technologies" (link to the source in Russian: https://www.consultant.ru/document/cons_doc_LAW_328937/).

Within the framework of the federal project "Digital Technologies", the following tasks are outlined:

- creation of "end-to-end" digital technologies mainly based on domestic developments;
- creation of a comprehensive system for financing projects for the development and (or) implementation of digital technologies and platform solutions, including venture financing and other development institutions. Transformation of priority sectors of the economy and social sphere, including healthcare, education, industry, agriculture, construction, urban economy, transport and energy infrastructure, financial services, through the introduction of digital technologies and platform solutions.

35. Is the national e-government strategy aligned to any regional or global guidelines, recommendations or goals (e.g. United Nations, African Union, European Union, OECD)? Please provide link and detail.

Yes No

The OECD's Council Recommendation (2014) on Digital Government Strategies <http://www.oecd.org/gov/digital-government/Recommendation-digital-government-strategies.pdf> is dedicated to digital government. E-government assumes that state authorities would use Information and Communication Technologies (ICTs), Internet in particular, as an instrument to achieve proper governance. Application of digital technologies within the e-government is an integral part of the governance modernization in order to create a public product. It is based on the digital government ecosystem consisting of state authorities, non-commercial organizations, business, groups of citizens

and individuals, and supporting manufacture and access to information, services and content through interaction with state authorities.

For better understanding and application of the above Recommendation in October 2016 OECD developed a Digital Government Toolkit (<https://www.oecd.org/governance/digital-government/toolkit/12principles/>) that provides details of 12 principles of digital government.

The national program "Digital Economy of the Russian Federation" (link to the source in Russian: <https://digital.gov.ru/ru/activity/directions/858/>) is related to the OECD guidelines and recommendations on the development of e-government and follows the 12 principles of the development of digital government.

The 2030 Agenda for Sustainable Development was adopted on September 25, 2015 by 193 UN member states. The document contains 17 global goals aimed at the optimal use of limited resources and the use of environmentally friendly technologies, the preservation of the integrity of biological and physical natural systems, the stability of social and cultural systems.

Key outcomes for individual Sustainable Development Goals in Russia:

Goal 9 "Industrialization, innovation and infrastructure".

Priority areas of infrastructure development in Russia are transport, energy, communications, manufacturing and innovation. The contribution to the achievement of this goal is made by:

- Strategy of Spatial Development of the Russian Federation until 2025 (link to the source in Russian: <http://government.ru/docs/35733/>);

- Transport strategy of the Russian Federation (link to the source in Russian: <http://government.ru/docs/43948/>);

- Comprehensive plan for modernization and expansion of the backbone infrastructure (link to the source in Russian: <http://government.ru/docs/34297/>);

- National project "Safe High-Quality Roads" (link to the source in Russian: <http://government.ru/info/35558/>);

- National program "Digital Economy of the Russian Federation" (link to the source in Russian: <http://government.ru/docs/28653/>);

These documents are aimed, among other things, at increasing the share of the road network of urban agglomerations that is in a regulatory state to 85% by 2024 (42% at the end of 2017), increasing the level of transport security of the subjects of the Russian Federation to the level of 2017 by 7.7% in 2024. Within the framework of the national program "Digital Economy of the Russian Federation", there is a program to eliminate digital inequality, according to which about 5 million citizens living in almost 14 thousand in sparsely populated areas (from 250 to 500 people) will have access to the Internet at a speed of at least 10 Mbit/s.

Goal 10 "Reducing inequality".

Russia is constantly working to reduce the level of inequality both within the country and abroad through development assistance programs. The objectives of this goal are solved within the framework of:

- the national project "Demography", by providing financial support to families at the birth of children (link to the source in Russian: <http://government.ru/info/35559/>);

- the national program "Digital Economy of the Russian Federation", in terms of eliminating digital inequality (link to the source in Russian: <http://government.ru/docs/28653/>);
- Strategy of Spatial Development of the Russian Federation until 2025 in terms of reducing differences in the level of socio-economic development between regions, with the aim of reducing the interregional differentiation of the human development index by 3% by 2025 compared to 2017 (link to the source in Russian: <http://government.ru/docs/35733/>);
- The state program "Accessible Environment", which provides for an increase in the share of priority social, transport, engineering infrastructure facilities accessible to disabled people and other low-mobility groups of the population to 70.7% by 2025 (<http://government.ru/docs/31573/>).

36. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? Please provide link and detail.

Yes No

The vision of the future digital government is fixed in the Decree of the President of the Russian Federation dated May 9, 2017 No. 203 "On the Strategy for the Development of the Information Society in the Russian Federation for 2017-2030" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/41919>), and also reflected in the national program "Digital Economy of the Russian Federation" (link to the source in Russian: <http://government.ru/docs/28653/>). The future of digital government is fixed in the national goal "Digital Transformation" of the national program "Digital Economy of the Russian Federation" and assumes:

- achieving "digital maturity" of key sectors of the economy and social sphere, including healthcare and education, as well as public administration;
- increasing of mass socially significant services available in electronic form to 95%;
- an increase of households that are provided with broadband access to the information and telecommunications network "Internet", up to 97%;
- an increase of investments in domestic solutions in the field of information technology by four times compared to the indicator of 2019 (Presidential Executive Order of July 21, 2020 № 474 "On National Development Goals of the Russian Federation for the period up to 2030" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/45726>).

37. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? Please provide link and detail.

Yes No

In the Russian Federation there is a Federal Law of July, 31, 2020 № 258-FZ "On Experimental Legal Regimes in the Sphere of Digital Innovation in the Russian Federation" (entered into force on January 28, 2021, link to the source in Russian: <http://publication.pravo.gov.ru/Document/Text/0001202007310024>).

Within the framework of experimental legal regimes in the sphere of digital innovation (ELR) the Government may offer an opportunity for a limited number of companies in a certain territory and for a certain period to comply with the legislation currently in force, with a number of features allowing applying such technologies as artificial intelligence (AI), blockchain, Big Data, neurotechnologies, quantum technologies, virtual reality and others.

In the Russian Federation regulatory sandboxes are possible in several spheres. These include medicine, transport, agriculture, financial activity, trade, construction, provision of government and municipal services and exercise of State control (supervision) and municipal control, industry and other directions.

In the Russian Federation, regulatory "sandboxes" are possible in several areas. These include medicine, transport, agriculture, financial activities, trade, construction, provision of state and municipal services and implementation of state control (supervision) and municipal control, industry and other areas.

38. Does the Government have any official tool/mechanism to monitor the progress of the implementation of its e-government strategies? Please provide link and/or details [NEW]

Yes No

The Government of the Russian Federation monitors the achievements of e-government strategies.

Thus, in the Russian Federation there is an institute of "Chief Information Officer" (link to the source in Russian: <http://publication.pravo.gov.ru/Document/View/0001202010140027>, <http://government.ru/news/47934/>), whose functional responsibilities include the following tasks:

- formation of a strategy for digital transformation of the authority and/or digital development of the region/industry/social sphere;
- management of strategic and tactical planning of digital development and transformation;
- building interdepartmental cooperation on digital development and transformation;
- managing a portfolio of digital transformation projects.

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

39. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind?*

Yes No

If yes, please provide link and detail.

The Programme to Eliminate Digital Inequality in the Russian Federation was launched in 2014 and consists of a number of legal acts, in particular:

- The Federal Law No 9-FZ of February 3, 2014 "On amendments in the Federal Law "On Communications" regulates relations linked to the creation and operation of all communication networks and communication facilities, the use of the radio frequency spectrum, the provision of telecommunication and postal services on the territory of the Russian Federation and on territories under the jurisdiction of the Russian Federation (link to the source in Russian (link to the source in Russian: <http://www.kremlin.ru/acts/bank/38086>).
- The Government Decree of March 26, 2014 No 437-r "On assigning to OJSC (PAO) Rostelecom the obligation to provide universal communication services (UCS) throughout the Russian Federation" (link to the source in Russian: <http://government.ru/docs/11318/>);
- The Federal Law of April 07, 2020 No. 110-FZ "On amendments in the Federal Law "On Communications", aimed at improving the system of provision of universal services in the territory of the Russian Federation: (link to the source in Russian:

<http://www.kremlin.ru/acts/bank/45412>).

The first stage of the Programme involved the provision of access point in settlements with the population from 100 to 500 people where data and Internet access services were not available. Under the provisions of the law the access point assumed a fiber-optic communication line and provided a data transfer rate of no less than 10 Mbit/s.

The second stage of the Programme started in April 2021 and assumes that 24.000 locations across the country will be available by mobile communications until 2030.

All public services are available for socially vulnerable categories of citizens in digital form and, as part of the implementation of the national goal "Digital Transformation" of the National program "Digital Economy of the Russian Federation", the number of socially significant services available in digital form is to increase to 95%.

40. Is there a national e-participation policy/strategy or similar? *

Yes No

If yes, please provide link and detail.

The Concept of Openness of the Federal Executive Authorities (approved by the Russian Federation Governmental Decree of January 30, 2014 No. 93-r), (link to the source in Russian):

<http://government.ru/docs/all/90235/>.

The Concept of Openness of the Federal Executive Authorities (further - Concept) has been developed to:

- increase the transparency and accountability of public administration and citizens' satisfaction with the quality of public administration;
- strength the direct participation of civil society in processes of developing and expert evaluation of decisions taken by the federal executive authorities;
- qualitatively change of the level of information openness of the federal executive authorities;
- develop mechanisms for public monitoring of the activities of federal executive authorities.

The concept is aimed at increasing efficiency and effectiveness of priority events on improving the system of public administration defined by the Executive Order of the President of the Russian Federation of May 7, 2012 No 601 "On the Main Directions in Improving the Public Administration System" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/35265>).

The concept establishes the basic principles of openness of the federal executive authorities, tasks and mechanisms (tools) of their implementation and contain a strategic benchmarks framework for openness and transparency of the state administration, accountability and auditability of power to civil society and establishment of an effective dialogue between the federal executive authorities and citizens, non-governmental associations and business society. The concept is intended to form the basis of a systematic approach to increasing the level of openness of the federal executive authorities, including, without limitation, the establishment of a methodological framework for supporting and improving existing legal framework.

The Federal Law of February 2, 2009 No 9-FZ № 8-FZ "On Providing Access to Information on the Activities of Government Bodies and Bodies of Local Self-Government" regulates relations related to providing users with access to information on the activities of state bodies and local self-government bodies.

At the governing the country is carried out through electronic voting. Remote electronic voting - voting without visiting the polling station, which is conducted online on a special portal <https://vybory.gov.ru/>, for citizens with a residence permit in Moscow - on the mos.ru portal.

41. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and/or other vulnerable groups? *

Yes No

If yes, please provide link and detail.

Public services provided on the Unified Portal of Public and Municipal Services have social orientation and, first and foremost, focus on providing the real connectivity and/or obtaining the access to e-government services by women and other socially disadvantaged groups (only available a version of the site in Russian: <https://www.gosuslugi.ru/>).

As part of the implementation of the state program "Information Society", broadband access to the information and telecommunications network "Internet" is provided, up to 97 percent in 2030, which is achieved by solving the following tasks:

- creating the necessary telecommunications infrastructure to provide broadband access to the Internet network for socially significant objects, as well as the effective and safe use of online services;
- development of communication infrastructure to provide broadband access to the Internet for households in sparsely populated, remote and hard-to-reach settlements;
- creating conditions for the introduction of modern communication standards 5G / IMT-2020;
- provision of high-quality and affordable communication services and access to information and telecommunications infrastructure;
- creation of satellite communications to enable broadband Internet access in remote and hard-to-reach settlements (link to the source in Russian: <http://government.ru/docs/all/141347/>).

42. Does the Government provide any specific e-service(s) for women and/or other vulnerable groups?

Yes No

If yes, please provide link and detail.

The Government provides e-services for women and other social groups of the following categories:

- Families and children (link to the source in Russian (only available a version of the site in Russian): <https://www.gosuslugi.ru/category/family>) including obtaining documents for children (personal insurance policy number, tax identification number, medical policy), issuing a state certificate for maternal (family) capital and others.

- Services for pregnant women (link to the source in Russian (only available a version of the site in Russian): <https://www.gosuslugi.ru/mom>) including registration of sick certificate, support during pregnancy as well as pregnancy benefits.

- Services related to children (link to the source in Russian (only available a version of the site in Russian): <https://www.gosuslugi.ru/baby>) including birth registration, registration at the place of residence, registration in nursery school, registration at a polyclinic, an appointment with a doctor as well as allowances and benefits related to the birth of a child.

Maternity capital, as well as additional benefits related to the birth of a child, are regulated by the Federal Law of December 29, 2006 No. 256-FZ "On additional measures of state support for families, special children" (only available a version of the site in Russian): <http://www.kremlin.ru/acts/bank/24820/page/1>.

- Social security services (link to the source in Russian (only available a version of the site in Russian): https://www.gosuslugi.ru/help/faq/social_support) for mothers (Single allowance, childbirth benefit) and socially unprotected segments of the population (payments in case of accidents at work, the

establishment of disability and rehabilitation of people with disabilities, the provision of a set of social services and others).

- Appointment of a pension (link to the source in Russian (only available a version of the site in Russian): <https://www.gosuslugi.ru/help/faq/pension>) and the adjustment of information about the length of service to calculate the amount of pension.

- Services for supporting unemployed citizens (link to the source in Russian (only available a version of the site in Russian): <https://www.gosuslugi.ru/help/faq/job>) including unemployment benefits and registration at the employment center.

- Health (link to the source in Russian (only available a version of the site in Russian): <https://www.gosuslugi.ru/category/health>) including registration for vaccination against COVID-19, a certificate of vaccination against COVID-19 and others.

- Services in the field of real estate: issuance of a certificate of inspection of the construction of residential housing with the involvement of material capital (link to the source in Russian (only available a version of the site in Russian): <https://gosuslugi.ru/600157/1>), the provision of subsidies for the payment of residential premises and utilities (link to the source in Russian (only available a version of the site in Russian): <https://gosuslugi.ru/600177/1>), the appointment and payment of compensation for the costs of paying for residential premises including the payment of a contribution for the overhaul of common property in an apartment building, utilities and other types of services to certain categories of citizens (link to the source in Russian (only available a version of the site in Russian): <https://gosuslugi.ru/600175/1>), accounting for large families to provide storage for free (link to the source in Russian (only available a version of the site in Russian): <https://gosuslugi.ru/600217/1>), provision of land property for free (link to the source in Russian (only available a version of the site in Russian): <https://gosuslugi.ru/600209/1>), registration of citizens as those in need of residential premises (link to the source in Russian (only available a version of the site in Russian): <https://gosuslugi.ru/600246/1>), regional mother capital (link to the source in Russian (only available a version of the site in Russian): <https://www.gosuslugi.ru/600234/1/form>), provision of residential premises for social rent (link to the source in Russian (only available a version of the site in Russian): <https://gosuslugi.ru/600208/1>).

43. Does the Government provide any specific e-participation measure(s) for women and/or other vulnerable groups? *

Yes No

If yes, please provide link and detail.

The Russian Federation provides for e-participation measures for women and other socially vulnerable groups.

In particular, the services provided on the Unified Portal of State and Municipal Services have a social orientation and, first of all, are aimed at providing real communication and/or gaining access to e-government services by women and other socially vulnerable groups <https://www.gosuslugi.ru/>.

The Government provides electronic services to women and other social categories of the population according to the following criteria:

- Families and children (<https://www.gosuslugi.ru/category/family>);

- Services for pregnant women (<https://www.gosuslugi.ru/mom>);

- Services related to children (<https://www.gosuslugi.ru/baby>);

- Social security services (https://www.gosuslugi.ru/help/faq/social_support) for mothers and socially vulnerable segments of the population;

- Appointment of a pension (<https://www.gosuslugi.ru/help/faq/pension>);

- Services in the field of support for unemployed citizens (<https://www.gosuslugi.ru/help/faq/job>);

- Health (<https://www.gosuslugi.ru/category/health>);

- Real estate services (<https://www.gosuslugi.ru/category/property>).

44. Does the Government provide any specific measure(s) to build digital literacy/skills for women and/or other vulnerable groups? *

Yes No

If yes, please provide link and detail.

The Russian Federation provides measures to improve digital literacy, in particular for women.

Item 3 sub-paragraph “g” of the List of instructions of the President of the Russian Federation on the development of Civil Society and Human Rights following the December 10, 2020 meeting of the Presidential Council for Civil Society and Human Rights (No. Pr-133 dated 28.01.2021):

g) together with the Council of the President of the Russian Federation for the Development of Civil Society and Human Rights, develop a draft concept for the protection of human and civil rights and freedoms in the digital space of the Russian Federation and a draft plan of action («road map») on its implementation, including measures to increase digital literacy of citizens of the Russian Federation and their training in information security and “digital hygiene”.

(link to the source in Russian: <http://www.kremlin.ru/acts/assignments/orders/64952>).

The Ministry of Digital Development of the Russian Federation and the Consortium for the Development of Digital Literacy and Digital Economy launched a new educational resource. The portal features digital literacy testing and digital literacy training. The project is carried out within the framework of the national program “Digital Economy of the Russian Federation” (link to the source in Russian: <https://xn--b1abhjwatnyu.xn--p1ai/navigator>).

Educational materials of various formats are available to users of the online service: lectures, tools for self-assessment of competencies, educational and informational materials. The portal has collected more than 200 materials on such topics as information and data management, data security and protection, digital content creation, solving problems in the digital environment, self-development under uncertainty, creative and critical thinking.

The Ministry of Digital Development, Communications and Mass Media of the Russian Federation together with Innopolis University established a consortium of educational institutions. The consortium will enable to unify and standardize the key approaches to personnel training for the Digital Economy as well as to create educational modules on digital competences for teachers and students. Thus, State priorities aimed at the support and development of IT industry, will be included in the country’s educational programs (links to the sources in Russian: <http://government.ru/news/42146/>; <https://edu.innopolis.university/ooc#rec215557674>).

The federal project “Human Resources for Digital Economy” of the national program “Digital Economy of the Russian Federation” includes educational programmes for various audiences. Particularly, additional education programmes for top requested IT directions are provided for Russian citizens, digital transformation programs were developed for public and municipal employees which will help to bring institutional services to the next level (link to the source in Russian: https://digital.gov.ru/ru/activity/directions/866/?utm_referrer=https%3a%2f%2fwww.google.com%2f).

The federal project “Information security” of the of the national program “Digital Economy of the Russian Federation” includes the development and implementation, on a regular basis, of the “cyber-hygiene” programme and raising awareness of information security among general public. The programme is aimed at raising awareness of the citizens of the Russian Federation on personal information security matters and assistance in the formation of sustainable safe behavior in the target groups of citizens of the Russian Federation when using digital technologies and uptake of digital services (link to the source in Russian: <https://digital.gov.ru/ru/events/43732/>).

In 2020, the Ministry of Digital Development, Communications and Mass Media of the Russian Federation approved an Action Plan, aimed at ensuring information security for children for 2021 – 2027 (Order of the Ministry of Digital Development, Communications and Mass Media of the Russian Federation № 644 dated December 1, 2020). The activities include: conducting a Single Lesson on Internet security, lessons on personal data protection, conducting various researches, events aimed at

providing information security of minors (link to the source in Russian: <https://digital.gov.ru/ru/documents/7382/#tdocumentcontent>).

The all-Russian Information Technology Educational Project is being implemented in the project driven by ANO "Digital Economy" (link to the source in Russian: <https://урокцифры.рф/>).

The Concept of formation and culture of development of information security of citizens of the Russian Federation (approved by the Government Executive Order of December 22, 2022 № 4088-r) (link to the source in Russian: <http://publication.pravo.gov.ru/Document/View/0001202212230035>).

45. Does the Government use social media platform(s)? *

Yes No

If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

The public bodies of the Russian Federation actively use social networks and platforms in the framework of their professional activities, both at the federal and regional levels. Currently, almost every agency of the Russian Federation has its own accounts on social networks, which distribute e-information about the activities of agencies.

The list of social media of the Executive Office of the Government of the Russian Federation (link to the source in Russian: <http://government.ru/social/>).

Telegram: https://t.me/government_rus

VK: <https://vk.com/gov>

OK (Odnoklassniki): <https://ok.ru/gov>

Zen (Yandex): https://dzen.ru/government_rus

RUTUBE: <https://rutube.ru/channel/24624174/>

YouTube: <https://www.youtube.com/user/pravitelstvoRF>

If yes, please include any guidelines for government officials/institutions on the use of social media.

There is a Presidential Executive Order of August 12, 2002 № 885 "On the approval of the general principles of official conduct of civil servants" (link to the source in Russian: <http://www.kremlin.ru/acts/bank/18458>).

46. Does the Government publish information on how people's voices, including those among women and/or vulnerable groups, are included in policy decision-making? *

Yes No

If yes, please provide link and detail.

Under the Russian President instruction until December 1, 2020 Regional government centres in the constituent entities of the Russian Federation have been established and are operated (link to the source in Russian: <http://government.ru/news/40873/>).

Regional government centre is an important monitoring and communication tool which allows for

processing of people's complaints on the operational basis. The centres obtain a large amount of information. Structuring and analysis of these data allows adjustments of management solutions, where necessary, focus on the social demand.
Statistics on citizens' appeals are published regularly (link to the source in Russian: <http://www.letters.kremlin.ru/digests>).

F. Usage, User Satisfaction and Evaluation

47. Does the Government monitor/collect usage statistics of e-government services? *

Yes No

If yes, please provide link and detail.

In 2022, more than 18 million public services were provided to citizens of the Russian Federation in digital form every month (link to the source in Russian: <https://digital.gov.ru/ru/events/42323/>).

In three years, the number of fully digitally available public services has increased by more than 10 times. In 2022, on average, more than 18 million public services were successfully provided through the public services portal per month. And this is more than 200 million public services per year.

Public services related to the registration of social payments and various benefits have become the most popular. In total, more than 27 million such services were provided in 2022. Of these, more than 17 million families with children issued child benefits, almost 20 million times citizens made an appointment with a doctor, bought 18 million tickets on the Pushkin card, 4 million entries to educational institutions and more than 3 million applications submitted to the registry office.

In addition, the services for accessing digital copies of documents - electronic labor, electronic sick leave, digital copies of driver's licenses, have become widespread were requested more than 10 million times.

48. Does the Government measure usage data with dis-aggregation by gender?*

The Russian Federation, usage data of e-government services is being calculated.

There are 2 portals of the Ministry of Economic Development of the Russian Federation that are engaged in calculating data regarding the use of e-government services:

1. The automated information system "Monitoring of state websites" created in 2011, the purpose of which is to assess the openness of information about the activities of public authorities and the availability of public information resources for citizens (link to the portal: <https://gosmonitor.ru/>). The system provides ample opportunities for monitoring and evaluating compliance by official websites with legal requirements in terms of providing access to information about the activities of government agencies.

As part of the monitoring, compliance with the requirements for the availability of information on the activities of state bodies and local government bodies is assessed, technical characteristics of official websites are checked, and users' opinions on the work of a particular public authority and its

representation on the Internet are monitored and taken into account.

2. Specialized portal (link to the portal: <https://vashkontrol.ru/> and the source in Russian: https://www.economy.gov.ru/material/news/proekty_minekonomrazvitiya_rf_po_razvitiyu_gosuslug_uchastvuyut_v_konkurse_oon.html), which accumulates usage data and/or user satisfaction (with disaggregation by gender). "Vash Kontrol" is the automated information system "Information and Analytical System for Monitoring the Quality of Public Services" is a federal state information system that provides to the citizens with the opportunity to assess the quality of provided public services. The system summarizes and analyses the opinions and assessments of citizens in order to form consolidated assessments for territorial bodies of federal executive authorities.

The system "Vash Kontrol" allows to build a dialogue between society and the state through feedback when receiving public services by citizens. The collected assessments and reviews are taken into account when improving the processes of providing services, as well as when evaluating the effectiveness of managers and employees of departments.

Since its creation in 2013 and to date, more than 100 million public services have been evaluated with the help of the system "Vach Kontrol", about a million reviews have been received by the authorities.

In accordance with the Government Decree of December 12, 2012 № 1284 (link to the source in Russian: <http://government.ru/docs/all/85293/>) opinions and assessments collected through SMS surveys and telephone calls, through information terminals at public service delivery points, as well as via the Internet, are summarized and analyzed on the website "Vach Kontrol".

Based on the opinions of citizens received by the website "Vach Kontrol", a consolidated assessment is formed for each territorial body of the federal executive authority. These assessments should be analyzed by the relevant federal executive authorities, and in the future, on the basis of consolidated assessments, citizens' assessment of the effectiveness of management activities is formed.

Described systems are included in the Register of Federal State Information Systems.

49. Does the Government measure user satisfaction of e-government services? *

Yes No

If yes, please provide link and detail.

In the Russian Federation, there is a user satisfaction of e-government services

Thus, the quality of the provision of public services is monitored with the help of the system "Vash Kontrol" (<https://vashkontrol.ru/about>), and an assessment of the openness of information about the activities of public authorities and the availability of state information resources for citizens is carried out with the help of the Monitoring of State Websites system.

There is a feedback form on the Unified Portal of Public and Municipal Services (link to the portal: <https://www.gosuslugi.ru/10091/1>), with the help of which users can report problems related to mobile communications, mass media, portal, Internet content and other issues related to the responsibility of the Ministry of Digital Development, Communications and Mass Media of the Russian Federation through a single form.

At the same time, there is a feedback form on the website of each government authority, which allows

citizens to submit appropriate appeals on the issue of interest.

Does the Government collect user satisfaction data with dis-aggregation by gender?*

Yes, government information systems have such an indicator as gender.

G. Partnership and International Cooperation

50. Please provide information about any ongoing global/regional partnership and/or digital cooperation, with United Nations (such as UNDESA, Regional commissions, UNDP, UNICEF ...) focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) * [NEW]

For the present, the Russian Federation is cooperating in various formats in the field of digital technologies with the following specialized agencies of the United Nations:

- the United Nations Commission on Science and Technology for Development - <https://unctad.org/topic/commission-on-science-and-technology-for-development>). The main objectives of the cooperation are to achieve the goals of the World Summit on the Information Society and create favorable conditions for innovation and economic growth;

- International Telecommunication Union - <https://www.itu.int/en/>). Objectives of cooperation: ensuring representation and international legal protection of the interests of the Russian Federation in the field of communications and informatization, strengthening international cooperation in the field of telecommunications and, in particular, on the development of the global information society and the global distribution of radio frequency resources;

- Universal Postal Union - <https://www.upu.int/en/>. The Russian Federation exchanges international postal items with all member states of the Universal Postal Union and takes an active part in the activities of its bodies;

- World Summit on the Information Society Forum - <https://www.itu.int/net4/wsis/forum/2023/>;

- Participation of the Russian Federation in the open-ended working group on security of and in the use of information and communications technologies 2021-2025, the main purpose of which is to contribute to the formation of a system for ensuring international information security, taking into account the national interests of the Russian Federation and the creation of conditions for the establishment of an international legal regime, regulating the relations of sovereign states in the use of information and communication technologies and aimed at preventing interstate conflicts in the global information space, preventing its militarization and encouraging the peaceful use of information and communication technologies - <https://disarmament.unoda.org/open-ended-working-group/>;

- Participation of the Russian Federation in the work of the UN Special Committee on the Development of a Universal International convention on Countering the Use of Information and Communication Technologies for Criminal Purposes - https://www.unodc.org/unodc/en/cybercrime/ad_hoc_committee/home).

51. Please provide information about any other ongoing global/regional partnership and/or digital cooperation, with other non UN-bodies. [NEW]

The Russian Federation cooperates with a number of international organizations in the field of information technology (link to the source in Russian: <https://digital.gov.ru/ru/activity/directions/280/>). Currently, cooperation is conducted with the following organizations:

- European Conference of Postal and Telecommunications Administrations - <https://www.cept.org/>;
- Cooperation within the framework of the Commonwealth of Independent States - <https://e-cis.info/>;
- Organization for Economic Cooperation and Development - <https://www.oecd.org/>;
- Forum "Asia-Pacific Economic Cooperation" - <https://www.apec.org/>;
- World Trade Organization - <https://www.wto.org/>;
- Interaction with the International Internet Corporation for the Assignment of Names and Numbers - <https://www.icann.org/>;
- Regional Commonwealth in the field of communications - <https://en.rcc.org.ru/>;
- Intersputnik International Organization of Space Communications - <https://intersputnik.int/>;
- Cooperation within the framework of the Union State of Belarus and Russia - <https://xn--c1angbdpdf.xn--p1ai/en/>;
- BRICS (Interstate Union of the Federative Republic of Brazil, the Russian Federation, the Republic of India, the People's Republic of China and (since December 2010) the Republic of South Africa) – <http://infobrics.org/>;
- Digital cooperation within the framework of the Eurasian Economic Union - <http://www.eaeunion.org/>;
- Cooperation with the Association of Southeast Asian Nations - <https://asean.org/>;
- Shanghai Cooperation Organization, SCO (SCO Group of Experts on International Information Security) - <http://eng.sectsco.org/>).

THANK YOU

Please provide any other information that will help us in understanding e-government development in your country.

In January 2021, according to the Government Executive Order of November 16, 2020 No. 3004-r (link to the source in Russian: <http://government.ru/docs/all/130928/>), a federal government institution "Government Technologies" (hereinafter – "GovTech") was established, which oversees the questions, related to the functioning of the "GovTech" digital platform.
The Federal Government Institution "GovTech" is a subordinate organization of the Ministry of Digital

Development, Communications and Mass Media of the Russian Federation.

Previously, the Government Executive Order of October 12, 2020 No. 1674 “On conducting an experiment on the creation, translation and development of government information systems and their components on the Unified Digital Platform of the Russian Federation “GovTech” (link to the source in Russian: <http://government.ru/docs/all/130359/>) was issued in October 2020. The “GovTech” platform was created in order to improve the information interaction of citizens, state bodies and commercial organizations.

As part of the experiment, the creation, translation and development of government information systems and their components, which provide complex interaction between citizens, was tested.

The main objectives of the Federal Government Institution “GovTech”:

- developing and operating the “GovTech” unified digital platform;
- support of the processes of creation, transfer, development and operating of government information systems and their components based on the “GovTech” platform;
- testing of new approaches in creation and development of government information systems on the “GovTech” platform;
- organizational and methodological support of the development of architectural solutions including the design of domains’ architecture;
- ensuring information security of services at every stage of the government information system’s life cycle on the “GovTech” platform;
- methodological support and training on the “GovTech” platform functioning.

Consent to publish this Questionnaire

I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes No

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.