

View results

Respondent

117

Anonymous

45:14

Time to complete

1. Country name *

Republic of Slovenia

Contact information

2. Your name *

Tadej Gabrijel

3. Title *

deputy director-general

4. Organization *

Ministry of Digital Transformation

5. Email *

tadej.gabrijel@gov.si

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

portal for citizens: <https://e-uprava.gov.si>; portal for businesses: <https://spot.gov.si>

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar *

portal for citizens: <https://e-uprava.gov.si>; portal for businesses: <https://spot.gov.si>

9. - E-participation or similar *

<https://e-uprava.gov.si/drzava-in-druzba/e-demokracija.html>

10. - Open government data

<https://podatki.gov.si>

11. - Public procurement

<https://ejn.gov.si/>

12. - Others (if any)

taxes: <http://edavki.durs.si>, employment <http://www.poiscidelo.si>, health <http://zvem.ezdrav.si>, pensions and disabilities (<https://www.zpiz.si/>)

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

Ministry of Digital Transformation, <https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-digitalno-preobrazbo/>

14. Does your country have a national Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

Yes

No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

Aida Kamišalić Latifić

16. Title *

State secretary

17. Organization *

Ministry of Digital Transformation

18. Email *

gp.mdp@gov.si

19. Are there sectoral/line/ministry/local CIOs or equivalent positions across Government agencies/departments/ministries/jurisdictions? *

Yes

No

20. If yes, please provide link(s) and detail(s) on above, including coordination/integration between national and sub-national levels on e-government development.

In general it is usually not a formal position, but every agency/ministry has a dedicated person/team responsible for IT, also participating in various coordination activities/bodies

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

Ministry of Cohesion and Regional Development <https://www.gov.si/en/state-authorities/ministries/ministry-of-cohesion-and-regional-development/>

22. Education *

Ministry of Education <https://www.gov.si/en/state-authorities/ministries/ministry-of-education/> Ministry of Higher Education, Science and Innovation <https://www.gov.si/en/state-authorities/ministries/ministry-of-higher-education-science-and-innovation/>

23. Health *

Ministry of Health <https://www.gov.si/en/state-authorities/ministries/ministry-of-health/>

24. Social Welfare (social inclusion, social protection, etc.) *

Ministry of Labour, Family, Social Affairs and Equal Opportunities <https://www.gov.si/en/state-authorities/ministries/ministry-of-labour-family-social-affairs-and-equal-opportunities/>

25. Employment and Labour *

Ministry of Labour, Family, Social Affairs and Equal Opportunities <https://www.gov.si/en/state-authorities/ministries/ministry-of-labour-family-social-affairs-and-equal-opportunities/>

26. Environment *

Ministry of the Environment, Climate and Energy <https://www.gov.si/en/state-authorities/ministries/ministry-of-the-environment-climate-and-energy/>

27. Justice *

Ministry of Justice <https://www.gov.si/en/state-authorities/ministries/ministry-of-justice/>

28. Economy/finance *

Ministry of the Economy, Tourism and Sport <https://www.gov.si/en/state-authorities/ministries/ministry-of-the-economy-tourism-and-sport/> Ministry of Finance <https://www.gov.si/en/state-authorities/ministries/ministry-of-finance/>

29. Industry/trade *

Ministry of the Economy, Tourism and Sport <https://www.gov.si/en/state-authorities/ministries/ministry-of-the-economy-tourism-and-sport/>

30. Sustainable Development Goals (SDGs) [NEW] *

Ministry of Cohesion and Regional Development <https://www.gov.si/en/state-authorities/ministries/ministry-of-cohesion-and-regional-development/>

31. Climate Change [NEW] *

Ministry of the Environment, Climate and Energy <https://www.gov.si/en/state-authorities/ministries/ministry-of-the-environment-climate-and-energy/>

32. Others (Please specify) *

Ministry of Natural Resources and Spatial Planning <https://www.gov.si/en/state-authorities/ministries/ministry-of-natural-resources-and-spatial-planning/>
 Ministry of Agriculture, Forestry and Food <https://www.gov.si/en/state-authorities/ministries/ministry-of-agriculture-forestry-and-food/>

B. Crisis/Emergency Response and Recovery [NEW]

33. Is there a dedicated specific digital strategy for crisis/emergency response and recovery (e.g. through digital transformation and digital inclusion)? [NEW]

*

- Yes
- No
- Other

34. Please provide links and details. *

Concerning the national strategy, it is based on the "Resolution on the National Programme for Protection against Natural and Other Disasters 2016-2022" (<http://www.pisrs.si/Pis.web/pregledPredpisa?id=RESO116>), that includes (concerning digitalisation) further development of observation, information, communication, logistics and other systems for protection, rescue and assistance. Important legal document is also Resolution on the National Security Strategy of the Republic of Slovenia (<http://www.pisrs.si/Pis.web/pregledPredpisa?id=RESO124>).

System of protection against natural and other disasters in the Republic of Slovenia is based on several laws:

- Preparedness and Response: Protection against Natural and Other Disasters Act (<http://pisrs.si/Pis.web/pregledPredpisa?id=ZAKO364>); Fire Protection Act (2007, 2011, 2012, 2017, 2020); Firefighting Act (<http://pisrs.si/Pis.web/pregledPredpisa?id=ZAKO301>); Red Cross Act (<http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO250>); Drowning Protection Act (<http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO2067>).
- Prevention is regulated by sectorial legislation.
- Recovery is being regulated by the Natural Disaster Recovery Act (<http://pisrs.si/Pis.web/pregledPredpisa?id=ZAKO3734>).

Slovenia's recovery and resilience plan, that was confirmed by the European Commission on 1.7.2021, supports the digital transition with reforms in the digitalisation of the public administration, in skills and cyber security (https://commission.europa.eu/business-economy-euro/economic-recovery/recovery-and-resilience-facility/slovenias-recovery-and-resilience-plan_en).

35. Is there a specific national portal addressing crisis/emergency? [NEW] *

Yes

No

36. If yes, please provide a link and more information about the specific national portal or dedicated section addressing crisis/emergency? [NEW]

Slovenian national portal addressing crisis/emergency can be reached at <https://www.sos112.si/>.

C. Legal Framework

37. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

Yes

No

38. If yes, please provide link and detail.

Public Information Access Act (<http://pisrs.si/Pis.web/pregledPredpisa?id=ZAKO3336>)

39. Is there any legislation, law or regulation on data privacy and/or protection? *

Yes

No

40. If yes, please provide link and detail.

Personal Data Protection Act (<http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO7959>)

41. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes

No

42. If yes, please provide link and detail.

Information security act (<http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO7707>)

43. Is there any legislation, law or regulation on digital identity? *

Yes

No

44. If yes, please provide link and detail.

Electronic Identification and Trust Services Act (<http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO7550>)

45. Is there any legislation, law or regulation on digital signature? *

Yes

No

46. If yes, please provide link and detail.

Electronic Business and Electronic Signature Act (<http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO1973>)

47. Is there any legislation, law or regulation on e-procurement? *

Yes

No

48. If yes, please provide link and detail.

Public Procurement Act (<http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO7086>)

49. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

Yes

No

50. If yes, please provide link and detail.

Public Information Access Act (<http://pisrs.si/Pis.web/pregledPredpisa?id=ZAKO3336>)

51. Is there any legislation, law or regulation on **national data governance**, including data sharing/exchange/interoperability across government agencies? *

Yes

No

52. If yes, please provide link and detail.

General Administrative Procedure Act (<http://pisrs.si/Pis.web/pregledPredpisa?id=ZAKO1603>)

53. Is there any legislation, law or regulation on open government data? *

Yes

No

54. If yes, please provide link and detail.

Public Information Access Act (<http://pisrs.si/Pis.web/pregledPredpisa?id=ZAKO3336>)

55. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

Yes

No

56. If yes, please provide link(s) and detail(s).

Regarding 5G – the system law, which is the Electronic Communications Act (<http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO8611>), is technology and service neutral, so the regulation of 5G is not explicitly stated. 5G is implicitly included in several provisions, such as in Article 31 (management of the radio frequency spectrum and in this regard the obligation to prepare a three-year strategy for the management of the radio frequency spectrum), Article 33 (strategic planning and in this regard the use of harmonized radio frequency bands).

57. **Is there any legislation, law or regulation on the ethical/responsible use of AI in public administration? [NEW]**

Yes

No

58. **If yes, please provide link and detail.**

D. Strategy and Implementation

59. Is there a national e-government strategy or equivalent? *

Yes

No

Please provide information where relevant:

60. How long is the period/cycle of the national e-government strategy or equivalent? *

Two-year

Three-year

Five-year

Ten-year

Other

61. **Is there a dedicated budget for digital government development? Please explain by informing on the percentage compared to national government expenditure. [NEW]**

*

Yes

No

62. **If yes, please provide link and detail.**

No dedicated budget for digital, but many digitalization projects are being co-financed by European union funds where digital component is encouraged:
<https://www.eu-skladi.si/en/post-2020-1/recovery-and-resilience-plan>
<https://evropskasredstva.si/program-ekp-2021-2027/>

63. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail **including specific reference to an implementation roadmap.** *

Yes

No

64. Please provide link and detail.

YES. Slovenian Development Strategy 2030: <https://www.gov.si/zbirke/projekti-in-programi/izvajanje-strategije-razvoja-slovenije-2030/>

65. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

Yes

No

66. Please provide link and detail.

INDIRECTLY, by aligning with the Slovenian Development Strategy 2030 which is very much aligned with the SDGs.

Two existing documents on "e-government strategy": "Digital Slovenia 2030" DSI2030 (<https://www.gov.si/assets/ministrstva/MDP/Dokumentj/Digitalna-Slovenija-2030.pdf>)

AND

"Digital public services strategy 2030" SDJS2030 (<https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

67. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

Yes

No

68. Please provide link and detail.

Digital public services strategy makes several references to municipalities or public services provided by local governments.

("Digital public services strategy 2030" - <https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

69. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

Yes

No

70. Please provide link and detail.

YES, participation, e-democracy and inclusion are mentioned several times in the document ("Digital public services strategy 2030" - <https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

71. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

Yes

No

72. Please provide link and detail.

No specific data governance framework exists yet, but data and open data are covered with the strategy. Data governance is one of the specific objectives of the strategy.
("Digital public services strategy 2030" - <https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

73. Does the national e-government strategy make specific reference to national digital identity? *

Yes

No

74. Please provide link and detail.

Yes, digital identity is one of the most important aspect covered both in our strategic documents. A special strategic priority and a special strategic goal are dedicated to digital identity.
("Digital public services strategy 2030" - <https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

75. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

Yes

No

76. Please provide link and detail.

The strategy gives priority to the "digital first" principle.
See for example <https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>: page 14 chapter 6 principles ("services are provided primarily digitally, second only by other appropriate Means"), page 15 section I ("Communication between service users and public institutions will primarily be digital"), page 16 section I.A ("We will pursue the "digital first" principle")
("Digital public services strategy 2030" - <https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

77. Does the national e-government strategy make specific reference to data-once-only principle, **single-source-of-truth (SSoT)**, or similar? *

Yes

No

78. Please provide link and detail.

The concept of "Once only" is one of the principles and values guiding digital public services.
("Digital public services strategy 2030" - <https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

79. **Does the national e-government strategy make specific reference to a life-cycle approach? Please provide link and detail. [NEW]**

Yes

No

80. **Please provide link and detail.**

In the Digital public services strategy 2030, there are several references the e-government services having to be continuous monitored, evaluated, and improved.
See <https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>: page 19 section II ("We will regularly monitor the performance of digital services through a common method of collecting and reporting on relevant metrics on the use of digital services, and through measuring user satisfaction in order to improve and continuously update them"), page 19 section II.A ("iterative development"), page 20 section II.B ("the need to continuously optimise processes"), page 21 section II.C ("systematically and uniformly monitor user satisfaction with individual digital services with a view to their continuous improvement")
("Digital public services strategy 2030" - <https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

81. **Does the national e-government strategy make specific reference to inclusion-by-default, inclusion-by-design or similar? [NEW]**

Yes

Maybe

82. **Please provide link and detail.**

"Inclusion" is one of the principles and values guiding digital public services. A dedicated specific objective in the strategy is dedicated to "Digital services are inclusive for all users".
References examples: page 11 chapter 5 ("...in an inclusive way with relevant stakeholders..."), page 14 chapter 6 principles ("Inclusion and accessibility: digital public services that are inclusive and accessible to users with different needs"), page 15 section I.A ("new ways for inclusion of vulnerable groups"), page 20 ("section II.E Digital services are inclusive for all users")
("Digital public services strategy 2030" - <https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

83. **Does the national e-government strategy make specific reference to digitalizing a specific percentage of public services? [NEW]**

Yes

No

84. **Please provide link and detail.**

The first strategic priority in the Digital Public Services Strategy 2030 says that by 2030, all key public services will be provided online and accessible to all users. This is aligned with the strategic context of the European Union, also the set of Key public services is identified on the basis of the European Digital Goals 2030, the Path to the Digital Decade 2030 and the EU Digital Compass.
("Digital public services strategy 2030" - <https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

85. Does the national e-government strategy make specific reference to the use of new/emerging technologies/practices such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT), **anticipatory, proactive services?**

Artificial intelligence (AI) - please provide link and detail:

Digital Slovenia 2030" DSI2030 (<https://www.gov.si/assets/ministrstva/MDP/Dokumenti/Digitalna-Slovenija-2030.pdf>)
AND
"Digital public services strategy 2030" SDJS2030 (<https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

86. Robotics - please provide link and detail:

Digital Slovenia 2030" DSI2030 (<https://www.gov.si/assets/ministrstva/MDP/Dokumenti/Digitalna-Slovenija-2030.pdf>)

87. Blockchains - please provide link and detail:

Digital Slovenia 2030" DSI2030 (<https://www.gov.si/assets/ministrstva/MDP/Dokumenti/Digitalna-Slovenija-2030.pdf>)
AND
"Digital public services strategy 2030" SDJS2030 (<https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

88. 5G - please provide link and detail:

Digital Slovenia 2030" DSI2030 (<https://www.gov.si/assets/ministrstva/MDP/Dokumenti/Digitalna-Slovenija-2030.pdf>)
AND
"Digital public services strategy 2030" SDJS2030 (<https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

89. Internet of Things (IoT) - please provide link and detail:

Digital Slovenia 2030" DSI2030 (<https://www.gov.si/assets/ministrstva/MDP/Dokumenti/Digitalna-Slovenija-2030.pdf>)
AND
"Digital public services strategy 2030" SDJS2030 (<https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)

90. **Invisible/anticipatory/proactive/seamless services [NEW]:**

"Digital public services strategy 2030" SDJS2030 (<https://nio.gov.si/nio/asset/strategija+digitalnih+javnih+storitev?lang=en>)
- several references to "seamless" services and experience

91. Others - please provide link and detail:

BIG DATA, CLOUD:
Digital Slovenia 2030" DSI2030 (<https://www.gov.si/assets/ministrstva/MDP/Dokumenti/Digitalna-Slovenija-2030.pdf>)

92. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

Yes

No

93. Please provide link and detail.

Slovenia is active in various forms of regional cooperation in the field of e-government, also involved in activities related to EU and OECD. EU strategic documents and positioning within EU index DESI is referenced for example in chapters 5 and 8. Slovenian strategic goals are closely aligned with EU strategic goals, Digital compass and Digital decade. OECD Digital Government Review of Slovenia (2021) is one of the foundations for our digital strategies (<https://www.oecd.org/gov/digital-government-review-of-slovenia-954b0e74-en.htm>)

94. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

- Yes
- No

95. Please provide link and detail.

96. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

- Yes
- No

97. Please provide link and detail.

98. **Does the Government have any official tool/mechanism to monitor the progress of the implementation of its e-government strategies? [NEW]**

- Yes
- No

99. **Please provide link and/or details.**

The monitoring and coordination of the implementation of the Strategy and the corresponding Action Plan is foreseen in the strategy to be performed by a specific working group. Also a dedicated tool for "systematic monitoring of the performance of digital services" is planned in a special specific objective.

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

100. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

Yes

No

101. If yes, please provide link and detail.

Zakon o varstvu pred diskriminacijo (ZVarD) ?? (<http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO7273>)
Zakon o uresničevanju načela enakega obravnavanja (<http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO3908>)

102. Is there a national e-participation policy/strategy or similar? *

Yes

No

103. If yes, please provide link and detail.

No explicit strategy, but covered by several documents and tools, eg. Resolution on Legislative Regulation (<http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO5516>), Referendum and Popular Initiative Act (<http://pisrs.si/Pis.web/pregledPredpisa?d-49688-s=1&id=ZAKO324&d-49688-o=2&d-49688-p=1>).

<https://predlagam.vladi.si/>
<https://www.stopbirokraciji.gov.si/>

<https://e-uprava.gov.si/drzava-in-druzba/e-demokracija.html>
<https://e-uprava.gov.si/podrocja/drzava-druzba/volitve-referendumi/podpora.html>

104. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and/or other vulnerable groups? *

Yes

No

105. If yes, please provide link and detail.

IN REGARDS TO CONNECTIVITY:

Electronic Communications Act: <http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO8611>

With the adoption of Electronic Communication Act-2 (entered into force on 10 November 2022), the scope of universal service has changed and includes connection to a public communications network at a fixed location at the reasonable request of the end-user that ensures access to the voice communication service and adequate broadband internet access at data rate, defined in the general act, adopted by NRA (current download speed of internet access is 10 Mbit/s and upload speed is 1 Mbit/s) and the provision of and access to a comprehensive directory and comprehensive telephone directory enquiry service (Article 166, paragraph 2).

According to the new Electronic Communication Act-2 (Article 173, paragraph 3), the NRA (in cooperation with other responsible authorities) monitors the development and level of retail prices of universal service. Based on the data, the NRA can require the universal service provider to offer consumers with low incomes or special needs price options or packages that are different from those set under normal commercial conditions.

In accordance with Article 175 of Electronic Communication Act-2, disabled end-users shall be entitled to personalized terminal equipment that effectively allows them to use and access universal service equally than other end-users, including equivalent access to emergency services. The Regulation of the Government of the Republic of Slovenia on measures for disabled end-users in the provision of universal service is in preparation.

There are no changes regarding financing of the universal service (possibility of compensation of the net costs of universal service provision and compensation found remains), except financing measures for end-users with disabilities. In this case the funds are provided by the state budget (Article 175 of Electronic Communication Act-2)

IN REGARDS TO ACCESS TO E-GOVERNMENT SERVICES:

Strategy of digital public services: <https://www.gov.si/assets/ministrstva/MDP/DI/SDJS.pdf>

In line with the Tallinn Declaration on eGovernment, Government of Slovenia will design digital services according to the standards and recommendations and good practices on making digital services more accessible.

The Accessibility of websites and mobile applications Act: <http://www.pisrs.si/Pis.web/pregledPredpisa?id=ZAKO7718>

Content of the measure:

The Accessibility of Websites and Mobile Applications Act was adopted in April 2018. By ensuring the accessibility of public sector websites and mobile applications, the Act encourages website and mobile application providers to make their services available to all users, especially those with various forms of disabilities (sensory or mental impairment, mental health problems etc.).

Websites and mobile applications must comply with the following accessibility requirements:

- Information and user interfaces must be presented to users in detectable ways.
- Operational user interfaces and navigation must be provided.
- Information regarding the user interface and its operation must be understandable.
- Content must be robust enough to be reliably interpreted by various users, including support technologies so that users always have access to content, also by means of advanced technologies.

The purpose of the Act is to ensure facilitated access and the exercise of user rights to public sector information and services, which is especially important for individuals with various disabilities.

We expect this Act to contribute to the digital inclusion of people with disabilities.

106. Does the Government provide any specific e-service(s) for women and/or other vulnerable groups? *

Yes

No

107. If yes, please provide link and detail.

No specific e-participation measures

Project »I propose to the Government«: Predlagam Vladi

The project predlagam.vladi.si is part of a broader effort to involve citizens in the processes of shaping government policies and actions. It opens a new channel of communication between citizens and the state, and between citizens themselves. Its main purpose is to encourage the citizens of Slovenia to submit their opinions, initiatives and proposals for the regulation of specific issues. In particular, the aim is to achieve greater participation of individuals and civil society in the formulation of government policies and to strengthen the dialogue between civil society and the state. The Government Communications Office is committed to making the website predlagam.vladi.si accessible in accordance with the Accessibility of Websites and Mobile Applications Act.

108. Does the Government provide any specific e-participation measure(s) for women and/or other vulnerable groups? *

Yes

No

109. If yes, please provide link and detail.

No specific e-participation measures

Project »I propose to the Government«: Predlagam Vladi

The project predlagam.vladi.si is part of a broader effort to involve citizens in the processes of shaping government policies and actions. It opens a new channel of communication between citizens and the state, and between citizens themselves. Its main purpose is to encourage the citizens of Slovenia to submit their opinions, initiatives and proposals for the regulation of specific issues. In particular, the aim is to achieve greater participation of individuals and civil society in the formulation of government policies and to strengthen the dialogue between civil society and the state. The Government Communications Office is committed to making the website predlagam.vladi.si accessible in accordance with the Accessibility of Websites and Mobile Applications Act.

110. Does the Government provide any specific measure(s) to build digital literacy/skills for women and/or other vulnerable groups? *

Yes

No

111. If yes, please provide link and detail.

Title of the measure: Mobile heroes

Mobile Heroes aims to support older people in the use of ICT technologies. The Ministry of Digital Transformation offers educational courses in cooperation with external contractors within their mobile unit. The main purpose of mobile classroom is for mentors to familiarize the elders with the use of computers and smartphones. A so-called "Classroom on Wheels" supports elderly people access to educational resources. Thus, it contributes to bridging the ICT educational gap between urban and rural areas, while reducing the distance between the elderly population and technology.

Title of the measure: Events "Women for digitalization"

Slovenian digital coalition organized a "Women for digitalisation" event together with Government Office for Digital Transformation. At the event Slovenian digital experts were brought together and presented examples of good practice and outstanding projects in the fields of ICT governance, the introduction of advanced technologies into business systems and education for the digital age. They also discussed the impact of the war in Ukraine on the situation of Ukrainian digital professionals and present EU declarations that have a significant impact on women's inclusion in the digital economy.

The Ministry of Digital Transformation hosted a live event on March 8, 2023, on the topic of women in digitalization to raise awareness when it comes to closing the gender digital divide through IT skills training because women lack access to IT-focused jobs due to economic barriers, cultural biases, and social hurdles. With public-private partnerships, encouraged by the government's involvement, good practice examples can be set and later used in other EU member states. This event also served as a starting point of a project with companies and non-governmental organizations that is not only intended to raise digital competences, but also help boost the employment of women in ICT sector.

Title of the measure: Promotion of Digital Inclusion Act

The Promotion of Digital Inclusion Act adopted in February 2022, aims to raise awareness of the benefits of digital tools, promote interest in technical knowledge, strengthen the understanding of digital technologies and their responsible and safe use, to raise the level of digital competencies among citizens, increasing interest in programs involving professional digital competences, reducing the gender gap in this area, increasing the number of employees with digital competences, and raising entrepreneurship based on digital competences.

This Act is expected to increase digital inclusion in Slovenia, thus contributing to the digital transformation of our economy and society.

Link: <http://www.pisrs.si/Pis.web/pregledPredpisa?sop=2022-01-0653>

Title of the measure: Tenders for promoting the participation of girls and young women in STEM, tenders for raising the percentage of women in ICT sector, tenders for developing digital literacy of vulnerable groups based on the Promotion of Digital Inclusion Act.

112. Does the Government use any social media platform(s)? *

Yes

No

113. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

YES, information
<https://twitter.com/vladaRS>
<https://www.facebook.com/VladaRepublikeSlovenije>

114. If yes, please include any guidelines for government officials/institutions on the use of social media.

<https://www.gov.si/drzavni-organi/vladne-sluzbe/urad-vlade-za-komuniciranje/o-uradu/sektor-za-vladno-komuniciranje/oddelek-za-odnose-z-mediji/pravila-komentiranja-na-druzbenih-omrezjih-vlade/>

115. Does the Government publish information on how people's voices, including those among women and/or the vulnerable groups, are included in policy decision-making? *

Yes

No

116. If yes, please provide link (URL) and detail.

<https://zagovornik.si/izdelki-zagovornika/> (Advocate of the principle of equality)

F. Usage, User Satisfaction and Evaluation

117. Does the Government monitor/collect usage statistics of e-government services? *

Yes

No

118. If yes, please provide link and detail.

Citizen portal euprava: <https://e-uprava.gov.si/aktualno/statistika-uporabe.html>,
Business portal SPOT: <https://spot.gov.si/sl/portal-in-tocke-spot/o-portal-u-spot/portal-spot-skozi-stevilke/>

119. Does the Government collect usage data with dis-aggregation by gender? *

NO

120. Does the Government measure user satisfaction of e-government services? *

Yes

No

121. If yes, please provide link and detail.

On the Citizen portal euprava.gov.si and on the Business portal SPOT, the user satisfaction is being monitored at every published service

122. Does the Government collect user satisfaction data with dis-aggregation by gender? *

NO

G. Partnership and International Cooperation [NEW]

123. **Please provide information about any ongoing global/regional partnership and/or digital cooperation, with United Nations (such as UNDESA, Regional commissions, UNDP, UNICEF ...) focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) * [NEW]**

*

UNESCO

- Slovenia cooperates with UNESCO in particular in the fields of artificial intelligence and open education resources.
- We host the First International Research Centre on Artificial Intelligence under the auspices of UNESCO (IRCAI) in Ljubljana. IRCAI is a coordination point, funding route and exploitation accelerator for approaches to the UN Sustainable Development Goals that make use of AI.
- The Centre maximizes the benefits of AI to achieve the SDGs, but also expedites a multi-stakeholder mechanism to put AI under the litmus test of ethical, legal, openness and policy challenges. The Centre adds further expertise on UNESCO's AI programmes. In particular, it leverages the power and capability of AI across various areas of competence of UNESCO by generating relevant statistics on AI, AI-related applications and associated technological innovations.
- In the first quarter of 2024, the Slovenian Ministry of Digital Transformation will host a Global Forum on Ethics in AI.
- Slovenia has cooperated intensively also in the process to adopt UNESCO's Recommendation on Open Educational Resources (OER) and plays today a leading role in the Dynamic Coalition of UNESCO Member States for the implementation of this recommendation. UNESCO Chair on Open Technologies for OER and Open Learning is hosted by the Slovenian Institute Jožef Stefan.
- Also, we are planning common activities with UNESCO in the field of digital governance and capacity building, in particular enhancing the digital competencies of public sector officials.

UNICEF

- With UNICEF, we are setting up a project U-Report to involve children and young people in shaping policies through widely available mobile communication apps, thus enabling them to participate in decision-making process.
- We also collaborate in the field of combating the cyberbullying.

ITU

- Slovenia chaired the World Summit on Information Society this April. The WSIS Forum is the global event on the impact of information and communication technologies on the development of society, organised annually by the World Telecommunication Union (ITU). The theme of this year's WSIS Forum was WSIS 2023 - WSIS Action Lines for achieving the Sustainable Development Goals (SDGs).
- We are enhancing cooperation with the ITU in the field of broadband mapping. Slovenian experts will help other ITU member states with their expertise and experiences in the projects for sustainable and inclusive broadband infrastructure.

124. **Please provide information about any other ongoing global/regional partnership and/or digital cooperation, with other non UN-bodies. [NEW] ***

Slovenia is active in various forms of regional cooperation in the field of e-government and digital technologies, also involved in activities related to EU, OECD, Economic diplomacy.

OECD

- We launched, in December 2022, the Public Sector Data Stewardship project in order to strengthen data governance in the Slovenian public sector, enhance data stewardship role within each ministry and establish a network of data stewards that will promote coordination and collaboration to achieve greater data maturity in our public sector.
- In the field of Artificial Intelligence, our AI experts work together with the OECD on the projects "OECD AI Policy Observatory" (oecd.ai) and "Digital Twin of AI".

THANK YOU

125. **Please provide any other information that will help us in understanding e-government development in your country. [NEW] ***

<https://www.gov.si/en/news/2023-03-14-minister-takes-over-the-chairmanship-of-the-world-summit-on-the-information-society/>
<https://www.gov.si/en/news/2023-03-08-slovenian-biometric-identity-card-wins-prestigious-international-award/>
<https://www.gov.si/en/news/2022-06-03-dr-emilija-stojmenova-duh-takes-over-as-the-new-minister-for-digitalization/>

126. **Consent to publish this Questionnaire**

I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.