View results

Respondent

167   Anonymous

183:35

Time to complete

1. Country name *

> Federal Republic of Somalia

Contact information

2. Your name *

> Dahir Nur Ga'al

3. Title *

> E-Government Director

4. Organization *

> Ministry of Communication and Technology

5. Email *

> egov@moct.gov.som

6. Please select whichever applies *

○ I am authorized and fully knowledgeable to respond to this questionnaire.

○ A group of government agencies responded to the questionnaire collectively.

○ I am authorized but I did not have the full information to respond to this questionnaire

○ I mostly provided my own opinion/assessment rather than official information.

○ Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

> somalia.gov.so but not yet exist

8. Please provide link(s) for portal(s) providing following services/features:
   - E-services or similar *

> https://system.emis.gov.so/, https://soneb.gov.so/, https://www.visa.gov.so/

9. - E-participation or similar *

> https://fogaandersi.edu.so

10. - Open government data

> https://www.nbs.gov.so/

11. - Public procurement

>

12. - Others (if any)

>

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

> E-Government Department, Ministry of Communication and Technology
> moct.gov.so

14. Does your country have a national Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

◯ Yes

◉ No

15. Are there sectoral/line/ministry/local CIOs or equivalent positions across Government agencies/departments/ministries/jurisdictions? *

◯ Yes

◉ No

16. If yes, please provide link(s) and detail(s) on above, including coordination/integration between national and sub-national levels on e-government development.

>

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

17. Planning/development *

> Ministry of Planning and Economic Development: https://mop.gov.so/

18. Education *

> Ministry of Education, Culture and Higher Education: https://moe.gov.so/

19. Health *

Ministry of Health: https://moh.gov.so/

20. Social Welfare (social inclusion, social protection, etc.) *

Ministry of Labour and Social Affairs https://molgov.so/

21. Employment and Labour *

Ministry of Labour and Social Affairs: https://molgov.so/

22. Environment *

Ministry of Environment and Climate Change: https://moecc.gov.so/

23. Justice *

ministry of Justice and Constitutional Affairs: https://moj.gov.so/

24. Economy/finance *

Ministry of Finance: https://mof.gov.so/

25. Industry/trade *

Ministry of Commerce and Industries: https://moci.gov.so/

26. **Sustainable Development Goals (SDGs) [NEW]** *

Ministry of Planning and Economic Development: https://mop.gov.so/

27. **Climate Change [NEW]** *

Ministry of Environment and Climate Change: https://moecc.gov.so/

28. Others (Please specify) *

Ministry of Transport and Civil Aviation: https://motca.gov.so/en/

B. Crisis/Emergency Response and Recovery [NEW]

29. **Is there a dedicated specific digital strategy for crisis/emergency response and recovery (e.g. through digital transformation and digital inclusion)? [NEW]**
    *

    ○ Yes

    ◉ No

    ○ Other

C. Legal Framework

30. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

    ◉ Yes

    ○ No

31. If yes, please provide link and detail.

    > Data Protection Law approved by the Parliament and Implemented bogy is Data Protection Authority: https://dpa.gov.so/

32. Is there any legislation, law or regulation on data privacy and/or protection? *

    ◉ Yes

    ○ No

33. If yes, please provide link and detail.

    > Data Protection Law approved by the Parliament and Implemented bogy is Data Protection Authority: https://dpa.gov.so/

34. Is there any legislation, law or regulation on cybersecurity or similar? *

    ○ Yes

    ◉ No

35. If yes, please provide link and detail.

> is under drafting not yet approved

36. Is there any legislation, law or regulation on digital identity? *

- ⚪ Yes
- 🔘 No

37. If yes, please provide link and detail.

> [ ]

38. Is there any legislation, law or regulation on digital signature? *

- ⚪ Yes
- 🔘 No

39. If yes, please provide link and detail.

> [ ]

40. Is there any legislation, law or regulation on e-procurement? *

- ⚪ Yes
- 🔘 No

41. If yes, please provide link and detail.

> [ ]

42. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

- ⚪ Yes
- 🔘 No

43. If yes, please provide link and detail.

> [ ]

44. Is there any legislation, law or regulation on **national data governance,** including data sharing/exchange/interoperability across government agencies? *

○ Yes

◉ No

45. If yes, please provide link and detail.

> Somali National Interoperability Framework (SoNIF) is under establishing.

46. Is there any legislation, law or regulation on open government data? *

○ Yes

◉ No

47. If yes, please provide link and detail.

>

48. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

○ Yes

◉ No

49. If yes, please provide link(s) and detail(s).

>

50. **Is there any legislation, law or regulation on the ethical/responsible use of AI in public administration? [NEW]**

○ Yes

◉ No

51. **If yes, please provide link and detail.**

>

D. Strategy and Implementation

52. Is there a national e-government strategy or equivalent? *

- ◉ Yes

- ○ No

Please provide information where relevant:

53. How long is the period/cycle of the national e-government strategy or equivalent? *

- ○ Two-year

- ○ Three-year

- ◉ Five-year

- ○ Ten-year

- ○ Other

54. **Is there a dedicated budget for digital government development? Please explain by informing on the percentage compared to national government expenditure. [NEW]**
*

- ○ Yes

- ◉ No

55. **If yes, please provide link and detail.**

[   ]

56. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail **including specific reference to an implementation roadmap.** *

- ◉ Yes

- ○ No

57. Please provide link and detail.

> every act or law related to Development must be aligned with NDP-9: https://mop.gov.so/national-development-plan/

58. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

(•) Yes

( ) No

59. Please provide link and detail.

>

60. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

( ) Yes

(•) No

61. Please provide link and detail.

> there is no sub-national or local e-government development strategy at federal member states

62. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

(•) Yes

( ) No

63. Please provide link and detail.

> e-Government Strategy Support Citizen participation and Inclusion from all socities

64. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

( ) Yes

(•) No

65. Please provide link and detail.

[   ]

66. Does the national e-government strategy make specific reference to national digital identity? *

○ Yes

◉ No

67. Please provide link and detail.

[   ]

68. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

○ Yes

◉ No

69. Please provide link and detail.

[   ]

70. Does the national e-government strategy make specific reference to data-once-only principle, **single-source-of-truth (SSoT)**, or similar? *

○ Yes

◉ No

71. Please provide link and detail.

[   ]

72. **Does the national e-government strategy make specific reference to a life-cycle approach? Please provide link and detail. [NEW]**

○ Yes

◉ No

73. **Please provide link and detail.**

[   ]

74. **Does the national e-government strategy make specific reference to inclusion-by-default, inclusion-by-design or similar? [NEW]**

   ○ Yes

   ◉ Maybe

75. **Please provide link and detail.**

[   ]

76. **Does the national e-government strategy make specific reference to digitalizing a specific percentage of public services? [NEW]**

   ○ Yes

   ◉ No

77. **Please provide link and detail.**

[not approved an setup   ]

78. Does the national e-government strategy make specific reference to the use of new/emerging technologies/practices such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT), **anticipatory, proactive services?**

   Artificial intelligence (AI) - please provide link and detail:

[yes but not yet provides details and links   ]

79. Robotics - please provide link and detail:

[   ]

80. Blockchains - please provide link and detail:

[   ]

81. 5G - please provide link and detail:

[   ]

82. Internet of Things (IoT) - please provide link and detail:

[   ]

83. **Invisible/anticipatory/proactive/seamless services [NEW]:**

[   ]

84. Others - please provide link and detail:

[   ]

85. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

(●) Yes

(○) No

86. Please provide link and detail.

[E-Government Strategy seeks to strengthen policy development as well as effective regulation of the ICT sector, leveraging digital technology to accelerate social and economic development in Somalia, including through access to public e-services and great adoption of digital technology by government.]

87. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

(●) Yes

(○) No

88. Please provide link and detail.

[   ]

89. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

(●) Yes

(○) No

90. Please provide link and detail.

[   ]

91. **Does the Government have any official tool/mechanism to monitor the progress of the implementation of its e-government strategies? [NEW]**

(●) Yes

(○) No

92. **Please provide link and/or details.**

[   ]

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

93. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

(●) Yes

(○) No

94. If yes, please provide link and detail.

[   ]

95. Is there a national e-participation policy/strategy or similar? *

(○) Yes

(●) No

96. If yes, please provide link and detail.

[   ]

97. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and/or other vulnerable groups? *

    ◉ Yes

    ○ No

98. If yes, please provide link and detail.

    | citizens equally access any services |

99. Does the Government provide any specific e-service(s) for women and/or other vulnerable groups? *

    ○ Yes

    ◉ No

100. If yes, please provide link and detail.

    | intended but no yet |

101. Does the Government provide any specific e-participation measure(s) for women and/or other vulnerable groups? *

    ○ Yes

    ◉ No

102. If yes, please provide link and detail.

    | |

103. Does the Government provide any specific measure(s) to build digital literacy/skills for women and/or other vulnerable groups? *

    ○ Yes

    ◉ No

104. If yes, please provide link and detail.

    | |

105. Does the Government use any social media platform(s)? *

    ◉ Yes

    ○ No

106. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

    Government uses social media by giving information to the society only

107. If yes, please include any guidelines for government officials/institutions on the use of social media.

108. Does the Government publish information on how people's voices, including those among women and/or the vulnerable groups, are included in policy decision-making? *

    ○ Yes

    ◉ No

109. If yes, please provide link (URL) and detail.

F. Usage, User Satisfaction and Evaluation

110. Does the Government monitor/collect usage statistics of e-government services? *

    ○ Yes

    ◉ No

111. If yes, please provide link and detail.

112. Does the Government collect usage data with dis-aggregation by gender? *

    not yet

113. Does the Government measure user satisfaction of e-government services? *

- ( ) Yes
- (●) No

114. If yes, please provide link and detail.

[   ]

115. Does the Government collect user satisfaction data with dis-aggregation by gender? *

[no   ]

G. Partnership and International Cooperation [NEW]

116. **Please provide information about any ongoing global/regional partnership and/or digital cooperation, with United Nations (such as UNDESA, Regional commissions, UNDP, UNICEF ...) focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) * [NEW]** *

[UN-ESCWA work with us Number of areas like drafting policies and strategies but there no cooperation with other UN Agencies towards Digitization]

117. **Please provide information about any other ongoing global/regional partnership and/or digital cooperation, with other non UN-bodies. [NEW]** *

[World Bank works with us Eastern
Africa Regional Digital Integration Project (EA-RDIP) project, and EU works with us number of Initiatives like digital readiness assessment and change management on digital transformation through Estonian Centre for International Development and GIZ.]

THANK YOU

118. **Please provide any other information that will help us in understanding e-government development in your country. [NEW]** *

[It's a start-up stage but we want to scale it up quickly.
whether it can be in the field of e-services or public participation]

119. **Consent to publish this Questionnaire**

I/We authorize UN DESA to publish my/our responses as deemed necessary. *

◉ Yes

○ No

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.