

View results

Respondent

119

Anonymous

55:45

Time to complete

1. Country name *

Sweden

Contact information

2. Your name *

Magdalena Norlin-Schönfeldt

3. Title *

Head of Analysis

4. Organization *

The Agency for Digital Government

5. Email *

Magdalena.norlin-schonfeldt@digg.se

6. Please select whichever applies *

- I am authorized and fully knowledgeable to respond to this questionnaire.
- A group of government agencies responded to the questionnaire collectively.
- I am authorized but I did not have the full information to respond to this questionnaire
- I mostly provided my own opinion/assessment rather than official information.
- Other

A. Institutional / Organizational Framework

7. What is the official e-government portal at the national level? If more than one exists, please list all. *

Note: E-government and digital government are used interchangeably in this Questionnaire.

Yes, a few examples:

www.verksamst.se (starting, developing and closing a business)

www.forsakringskassan.se/privatpers/login#/ (applying for social benefits, parental allowance, Housing allowance)

www.skatteverket.se (tax information)

www.krisinformation.se (Crisis management)

www.1177.se (healthcare information)

www.studera.nu (information for students)

www.minpension.se (Information about pensions)

8. Please provide link(s) for portal(s) providing following services/features:

- E-services or similar *

All agencies provide their own e-services

9. - E-participation or similar *

www.webbriktlinjer.se

10. - Open government data

www.dataportal.se

11. - Public procurement

www.upphandlingsmyndigheten.se

12. - Others (if any)

13. Please provide name and link of the government agency/department/ministry at the national level in charge of e-government. If more than one exists, please list all. *

Agency for digital government www.digg.se

14. Does your country have a national Chief Information Officer (CIO) or equivalent to manage its national e-government strategies/programmes? *

Yes

No

Contact information of national Chief Information Officer (CIO) or equivalent

15. Name *

Anna Eriksson

16. Title *

Director General

17. Organization *

Agency for digital government

18. Email *

Anna.eriksson@digg.se

19. Are there sectoral/line/ministry/local CIOs or equivalent positions across Government agencies/departments/ministries/jurisdictions? *

Yes

No

20. If yes, please provide link(s) and detail(s) on above, including coordination/integration between national and sub-national levels on e-government development.

Sectoral agencies/departments/ministries

Please provide names and URLs of the government agencies/departments/ministries at the national level in charge of the following

21. Planning/development *

Ministry: Landsbygds- och infrastrukturdepartementet <https://www.regeringen.se/sveriges-regering/landsbygds--och-infrastrukturdepartementet/>, Agencies: Luftfartsverket www.lfv.se, Sjöfartsverket www.sjofartsverket.se, Trafikverket www.trafikverket.se, Lantmäteriet www.lantmateriet.se, Boverket www.boverket.se

22. Education *

Ministry: Utbildningsdepartementet <https://www.regeringen.se/sveriges-regering/utbildningsdepartementet/>, Agencies: Statens skolverk www.skolverket.se, Centrala studiestödsnämnden www.csn.se, Myndigheten för yrkeshögskolan www.myh.se, Vetenskapsrådet www.vr.se, Universitetskanslerämbetet www.uka.se, Universitets- och högskolerådet www.uhr.se

23. Health *

Ministry: Socialdepartementet - <https://www.regeringen.se/sveriges-regering/socialdepartementet/>, Agencies: Folkhälsomyndigheten www.fhm.se, E-hälsomyndigheten www.ehalsomyndigheten.se, Socialstyrelsen, www.socialstyrelsen.se, Inspektionen för vård och omsorg www.ivo.se, Myndigheten för vård och omsorgsanalys Vård- och omsorgsanalys (vardanalys.se), Hälso- och sjukvårdens ansvarsnämnd www.socialstyrelsen.se/om-socialstyrelsen/organisation/rad-och-namnder/halso--och-sjukvardens-ansvarsnamnd/

24. Social Welfare (social inclusion, social protection, etc.) *

Ministry: <https://www.regeringen.se/sveriges-regering/socialdepartementet/> Agencies: Försäkringskassan www.forsakringskassan.se, Inspektionen för socialförsäkringen Startside - Inspektionen för socialförsäkringen (isf.se), Myndigheten för delaktighet www.mfd.se, Pensionsmyndigheten www.pensionsmyndigheten.se

25. Employment and Labour *

Ministry: Arbetsmarknadsdepartementet <https://www.regeringen.se/sveriges-regering/arbetsmarknadsdepartementet/> Agencies: Jämställdhetsmyndigheten Jämställdhetsmyndigheten (jamstalldhetsmyndigheten.se), Arbetsförmedlingen [Arbetsförmedlingen.se](http://Arbetsformedlingen.se) - Arbetsförmedlingen (arbetsformedlingen.se), Arbetsmiljöverket Start - Arbetsmiljöverket (av.se)

26. Environment *

Ministry: Klimat- och näringslivsdepartementet <https://www.regeringen.se/sveriges-regering/klimat--och-naringslivsdepartementet/>, Agencies: Stiftelsen Institutet för Vatten- och Luftvårdsforskning www.sivl.se, Sveriges meteorologiska och hydrologiska institut www.smhi.se, Naturvårdsverket www.naturvardsverket.se, Havs- och vattenmyndigheten www.havochvatten.se,

27. Justice *

Ministry: Justitiedepartementet <https://www.regeringen.se/sveriges-regering/justitiedepartementet/>, Agencies; brottsförebyggande rådet www.bra.se, Domarnämnden Domarnämnden (domstol.se), Ekobrottsmyndigheten www.ekobrottsmyndigheten.se, Integritetskyddsmyndigheten www.imy.se, Justitiekanslern www.justitiekanslern.se, kriminalvården www.kriminalvarden.se, Polismyndigheten www.polisen.se, Sveriges Domstolar www.domstol.se, Säkerhetspolisen www.sakerhetspolisen.se, Åklagarmyndigheten www.aklagare.se

28. Economy/finance *

Ministry: Finansdepartementet <https://www.regeringen.se/sveriges-regering/finansdepartementet/>, Agencies; Kammarkollegiet www.kammarkollegiet.se, Skatteverket www.skv.se, Riksgälden www.riksghalden.se, Konsumentverket www.konsumentverket.se, Kronofogdemyndigheten www.kronofogden.se, Konjunkturinstitutet www.konj.se, Finansinspektionen www.fi.se, ekonomistyrningsverket www.esv.se, Statskontoret www.statskontoret.se

29. Industry/trade *

Ministry: Finansdepartementet <https://www.regeringen.se/sveriges-regering/finansdepartementet/>, Utrikesdepartementet <https://www.regeringen.se/sveriges-regering/utrikesdepartementet/>, Klimat- och näringslivsdepartementet <https://www.regeringen.se> Agencies; Tullverket www.tullverket.se, Kommerskollegium www.kommerskollegium.se Exportkreditnämnden www.ekn.se, tillväxtverket www.tillvaxtverket.se, vinnova www.vinnova.se, tillväxtanalys www.tillvaxtanalys.se

30. Sustainable Development Goals (SDGs) [NEW] *

Ministry: Klimat- och näringslivsdepartementet <https://www.regeringen.se/sveriges-regering/klimat--och-naringslivsdepartementet/>, Agencies: Naturvårdsverket www.naturvardsverket.se

31. Climate Change [NEW] *

Ministry: Klimat- och näringslivsdepartementet <https://www.regeringen.se/sveriges-regering/klimat--och-naringslivsdepartementet/>, Agencies: Naturvårdsverket www.naturvardsverket.se

32. Others (Please specify) *

XXX

B. Crisis/Emergency Response and Recovery [NEW]**33. Is there a dedicated specific digital strategy for crisis/emergency response and recovery (e.g. through digital transformation and digital inclusion)? [NEW]**

*

 Yes No Other

34. Please provide links and details. *

There is no dedicated specific digital strategy for crisis, but if I put no here it is not possible to provide link to the portal. We have a portal with information and instructions, but no strategy for digital response.

35. Is there a specific national portal addressing crisis/emergency? [NEW] *

Yes

No

36. If yes, please provide a link and more information about the specific national portal or dedicated section addressing crisis/emergency? [NEW]

<https://www.krisinformation.se/>

C. Legal Framework

37. Is there any legislation, law or regulation on access to information such as Freedom of Information Act? *

Yes

No

38. If yes, please provide link and detail.

<https://www.riksdagen.se/globalassets/07.-dokument--lagar/tryckfrihetsforordning-eng-2021.pdf>
<https://www.government.se/information-material/2009/09/public-access-to-information-and-secrecy-act/>

39. Is there any legislation, law or regulation on data privacy and/or protection? *

Yes

No

40. If yes, please provide link and detail.

For Example the EU Data Protection Regulation ((EU) 2016/679) and additional Swedish legislation such as Act (2018:218)
https://www.riksdagen.se/sv/dokument-lagar/dokument/svensk-forfattningssamling/lag-2018218-med-kompletterande-bestammelser_sfs-2018-218

41. Is there any legislation, law or regulation on cybersecurity or similar? *

Yes

No

42. If yes, please provide link and detail.

https://www.riksdagen.se/sv/dokument-lagar/dokument/svensk-forfattningssamling/lag-20181174-om-informationssakerhet-for_sfs-2018-1174

43. Is there any legislation, law or regulation on digital identity? *

Yes

No

44. If yes, please provide link and detail.

Provisions on electronic identification and signatures can be found in EU regulation 910/2014 on electronic identification and trust services for electronic transactions in the internal market <https://eur-lex.europa.eu/legal-content/SV/LSU/?uri=celex:32014R0910>

45. Is there any legislation, law or regulation on digital signature? *

Yes

No

46. If yes, please provide link and detail.

Provisions on electronic identification and signatures can be found in EU regulation 910/2014 on electronic identification and trust services for electronic transactions in the internal market <https://eur-lex.europa.eu/legal-content/SV/LSU/?uri=celex:32014R0910>

47. Is there any legislation, law or regulation on e-procurement? *

Yes

No

48. If yes, please provide link and detail.

Regardig e-procurement: Act (2016:1145) on Public Procurement (e.g. Chapter 8 on electronic methods to procurement, with changes 2022:1138 https://www.riksdagen.se/sv/dokument-lagar/dokument/svensk-forfattningssamling/lag-20161145-om-offentlig-upphandling_sfs-2016-1145

49. Is there any legislation, law or regulation on digitally publishing government expenditure? *

Note: This is related to SDG Indicator 16.6.1

- Yes
- No

50. If yes, please provide link and detail.

No explicit provisions on expenditure in that aspect, but see above regarding public sector information. Government expenditure is published as open data: www.esv.se/psidata/manadsutfall/

51. Is there any legislation, law or regulation on **national data governance**, including data sharing/exchange/interoperability across government agencies? *

- Yes
- No

52. If yes, please provide link and detail.

53. Is there any legislation, law or regulation on open government data? *

- Yes
- No

54. If yes, please provide link and detail.

Provisions related to open government data can be found in Act (2010:566) on Reuse of Public Sector information https://www.riksdagen.se/sv/dokument-lagar/dokument/kommittedirektiv/lag-2010566-om-vidareutnyttjande-av-handlingar_GYB1566

55. Is there any legislation, law or regulation on the use of new/emerging technologies such as artificial intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT)? *

- Yes
- No

56. If yes, please provide link(s) and detail(s).

57. **Is there any legislation, law or regulation on the ethical/responsible use of AI in public administration? [NEW]**

Yes

No

58. **If yes, please provide link and detail.**

D. Strategy and Implementation

59. **Is there a national e-government strategy or equivalent? ***

Yes

No

Please provide information where relevant:

60. **How long is the period/cycle of the national e-government strategy or equivalent? ***

Two-year

Three-year

Five-year

Ten-year

Time is not set

61. **Is there a dedicated budget for digital government development? Please explain by informing on the percentage compared to national government expenditure. [NEW]**

*

Yes

No

62. If yes, please provide link and detail.

There is a dedicated budget for some investments, but no total budget, the digital development is up to each agency.

63. Is the national e-government strategy guided by or aligned with the national development strategy? Please provide link and detail **including specific reference to an implementation roadmap.** *

Yes

No

64. Please provide link and detail.

https://digitaliseringsradet.se/media/1191/digitaliseringsstrategin_slutlig_170518-2.pdf there is no implementation roadmap

65. Is the national e-government strategy guided by or aligned with the Sustainable Development Goals (SDGs)? *

Yes

No

66. Please provide link and detail.

<https://www.regeringen.se/regeringens-politik/globala-malen-och-agenda-2030/>

67. Does the national e-government strategy make specific reference to or is aligned with sub-national/local e-government development strategy? *

Yes

No

68. Please provide link and detail.

Almost all regions and municipalities have their own digital strategies, and The Swedish Association of Local Authorities and Regions have one as well: <https://skr.se/download/18.4d3d64e3177db55b16631083/1615462889841/Utveckling%20i%20en%20digital%20tid%20layout%2020190620.pdf>, the national e-government strategy does not make specific reference to the regional and local strategies, but the regional and local strategies make reference to the national and is aligned with it.

69. Does the national e-government strategy make specific reference to e-participation, engagement and/or digital inclusion? *

Yes

No

70. Please provide link and detail.

https://digitaliseringsradet.se/media/1191/digitaliseringsstrategin_slutlig_170518-2.pdf
https://books.google.se/books/about/Med_medborgaren_i_centrum.html?id=-uukDAEACAAJ&redir_esc=y

71. Does the national e-government strategy make specific reference to a national data governance framework or similar? *

Yes

No

72. Please provide link and detail.

No, but there is a specific data strategy: <https://www.regeringen.se/contentassets/459769c805ce4c99861d29fad92bea64/data--en-underutnyttjad-resurs-for-sverige-en-strategi-for-okad-tillgang-av-data-for-bl.a.-artificiell-intelligens-och-digital-innovation>

73. Does the national e-government strategy make specific reference to national digital identity? *

Yes

No

74. Please provide link and detail.

75. Does the national e-government strategy make specific reference to digital-by-default/digital-by-design/digital-first principle or similar? *

Yes

No

76. Please provide link and detail.

https://digitaliseringsradet.se/media/1191/digitaliseringsstrategin_slutlig_170518-2.pdf
https://books.google.se/books/about/Med_medborgaren_i_centrum.html?id=-uukDAEACAAJ&redir_esc=y

77. Does the national e-government strategy make specific reference to data-once-only principle, **single-source-of-truth (SSoT)**, or similar? *

Yes

No

78. Please provide link and detail.

79. **Does the national e-government strategy make specific reference to a life-cycle approach? Please provide link and detail. [NEW]**

Yes

No

80. **Please provide link and detail.**

81. **Does the national e-government strategy make specific reference to inclusion-by-default, inclusion-by-design or similar? [NEW]**

Yes

Maybe

82. **Please provide link and detail.**

https://digitaliseringsradet.se/media/1191/digitaliseringsstrategin_slutlig_170518-2.pdf
https://books.google.se/books/about/Med_medborgaren_i_centrum.html?id=-uukDAEACAAJ&redir_esc=y

83. **Does the national e-government strategy make specific reference to digitalizing a specific percentage of public services? [NEW]**

Yes

No

84. **Please provide link and detail.**

85. Does the national e-government strategy make specific reference to the use of new/emerging technologies/practices such as artificial Intelligence (AI), robotics, blockchains, 5G and Internet of Things (IoT), **anticipatory, proactive services?**

Artificial intelligence (AI) - please provide link and detail:

https://digitaliseringsradet.se/media/1191/digitaliseringsstrategin_slutlig_170518-2.pdf

86. Robotics - please provide link and detail:

https://digitaliseringsradet.se/media/1191/digitaliseringsstrategin_slutlig_170518-2.pdf

87. Blockchains - please provide link and detail:

https://digitaliseringsradet.se/media/1191/digitaliseringsstrategin_slutlig_170518-2.pdf

88. 5G - please provide link and detail:

https://digitaliseringsradet.se/media/1191/digitaliseringsstrategin_slutlig_170518-2.pdf

89. Internet of Things (IoT) - please provide link and detail:

https://digitaliseringsradet.se/media/1191/digitaliseringsstrategin_slutlig_170518-2.pdf

90. **Invisible/anticipatory/proactive/seamless services [NEW]:**

91. Others - please provide link and detail:

92. Is the national e-government strategy aligned to any regional or global guidelines, recommendations, goals (e.g. United Nations, African Union, European Union, OECD)? *

Yes

No

93. Please provide link and detail.

Yes, Sweden has to align the e-government work to EU since Sweden is a member.

94. Does the Government use any foresight tools, such as scenario planning, in visioning the future of digital government? *

Yes

No

95. Please provide link and detail.

96. Does the Government have any measure in policy experimentation and/or regulatory sandboxes in using digital technologies? *

Yes

No

97. Please provide link and detail.

Vinnova www.vinnova.se is responsible for policy experimentation and innovation for digital technologies

98. **Does the Government have any official tool/mechanism to monitor the progress of the implementation of its e-government strategies? [NEW]**

Yes

No

99. **Please provide link and/or details.**

E. Digital Inclusion and E-Participation

Note: Vulnerable groups include women, older people, youth, people with disabilities, migrants, minorities and others

100. Is there a national policy/strategy or similar in ensuring digital inclusion and leaving no one behind? *

Yes

No

101. If yes, please provide link and detail.

https://www.riksdagen.se/sv/dokument-lagar/dokument/svensk-forfattningssamling/lag-20181937-om-tillganglighet-till-digital_sfs-2018-1937
<https://www.digg.se/analys-och-uppfoljning/lagen-om-tillganglighet-till-digital-offentlig-service-dos-lagen/om-lagen>

102. Is there a national e-participation policy/strategy or similar? *

Yes

No

103. If yes, please provide link and detail.

See above

104. Does the Government provide any specific measure(s) to ensure meaningful connectivity/access to e-government services by women and/or other vulnerable groups? *

Yes

No

105. If yes, please provide link and detail.

106. Does the Government provide any specific e-service(s) for women and/or other vulnerable groups? *

Yes

No

107. If yes, please provide link and detail.

108. Does the Government provide any specific e-participation measure(s) for women and/or other vulnerable groups? *

Yes

No

109. If yes, please provide link and detail.

110. Does the Government provide any specific measure(s) to build digital literacy/skills for women and/or other vulnerable groups? *

Yes

No

111. If yes, please provide link and detail.

112. Does the Government use any social media platform(s)? *

Yes

No

113. If yes, please provide link and detail if social media is used for (i) e-information; (ii) e-consultation; and/or (iii) e-decision-making

Agencies use several social media, but there is no national strategy. Social media is only used for information

114. If yes, please include any guidelines for government officials/institutions on the use of social media.

115. Does the Government publish information on how people's voices, including those among women and/or the vulnerable groups, are included in policy decision-making? *

Yes

No

116. If yes, please provide link (URL) and detail.

www.riksdagen.se/sv/sa-funkar-riksdagen/demokrati/

F. Usage, User Satisfaction and Evaluation

117. Does the Government monitor/collect usage statistics of e-government services? *

Yes

No

118. If yes, please provide link and detail.

All agencies collect their own statistics, it is not aggregated nationally

119. Does the Government collect usage data with dis-aggregation by gender? *

All agencies collect their own statistics, it is not aggregated nationally

120. Does the Government measure user satisfaction of e-government services? *

Yes

No

121. If yes, please provide link and detail.

All agencies collect their own statistics, it is not aggregated nationally

122. Does the Government collect user satisfaction data with dis-aggregation by gender? *

All agencies collect their own statistics, it is not aggregated nationally

G. Partnership and International Cooperation [NEW]

123. **Please provide information about any ongoing global/regional partnership and/or digital cooperation, with United Nations (such as UNDESA, Regional commissions, UNDP, UNICEF ...) focusing on e-government and digital technologies (e.g. enhance North-South, South-South, triangular, regional, and international cooperation) * [NEW]**

On a national level there is no such cooperation, but agencies participate in such cooperation on their own subject matter (for instance Bolagsverket, the Swedish Companies and Registration Office has been participating in UNCITRAL). There is no national list of such cooperation.

124. **Please provide information about any other ongoing global/regional partnership and/or digital cooperation, with other non UN-bodies. [NEW] ***

Sweden participates in cooperation on e-government within the European Union. Sweden also participates in cooperation with the other Nordic countries. All agencies also cooperate with their equivalents in other countries to some extent.

THANK YOU

125. **Please provide any other information that will help us in understanding e-government development in your country. [NEW] ***

X

126. **Consent to publish this Questionnaire**

I/We authorize UN DESA to publish my/our responses as deemed necessary. *

Yes

No

Thank you for taking time to complete this important questionnaire. We very much appreciate your participation.