To Whom it May Concern

Subject: Recommendation of Qatar's Metrash2 Application for the UN Public Service Award - 2019

Dear Sir:

It is with immense pleasure that we write this letter of recommendation for the Metrash2 application for smart phones and devices developed and managed by the Ministry of Interior, State of Qatar, for the UN Public Service Awards – 2019.

We at the Ministry of Transport and Communications, Qatar, through its digital government strategy strongly encourage the government agencies to provide efficient, inclusive and equitable digital services to the citizens, residents and businesses in Qatar. The Metrash2 application addresses all these aspects of digital services.

The services of Ministry of Interior, Qatar, range from visa and passport services (employment, business, tourist, family, residency, e-Gate etc.) to public security and traffic related services (community policing, crime reporting, driving license, accident registration, traffic violations, vehicle ownership etc.), and figure among the most widely availed services by all sections of the
society and businesses. Metrash2 has evolved over time to deliver these services end-to-end digitally in a very a simple and easy manner in multiple languages for users without the need to visit government offices. The application has undoubtedly contributed significantly to the success of digital government program of Qatar.

We, therefore, have no hesitation in recommending Metrash2 to be a strong contender in the UN Public Service Awards – 2019.

Sincerely,

[Signature]

Hassan Jassim Al-Sayed
Assistant Undersecretary of the Government IT Sector