Letter of Recommendation

India is witnessing a sea of policy reforms and transformation. In fact, GeM is a mega scale testimony of India’s commitment towards bringing out digital transformation in public sector institutions.

GeM in its short period of existence has revolutionized and completely reengineered the way public procurement takes place in the country. It has achieved a far reaching impact beyond online procurement and is poised to achieve much more; it is now the “National Public Procurement Portal” of India. Being a truly open and transparent platform, it has been welcomed by a much larger base of buyer, sellers and service providers, a significant percentage of whom are small and micro enterprises, self-help groups, women entrepreneurs and first time technology users; transacting from semi-rural and rural parts of the country.

Built on modern day technology, GeM is completely paperless, contact less and cashless. It is much more and beyond an e-procurement portal, catering to the end to end need of public procurement, right from listing to post contract management. It is perhaps the only platform amongst its peers which offers a diverse portfolio of not only goods, but also services, to a wide array of buyers right from the federal level to the local administration level, including public enterprises. For the first time, government machinery at all levels, have real time visibility of the process and procurement data for effective and efficient policy and decision making.

I believe GeM is India’s offering to the world to transform the way they conduct their public procurement and with immense pride and humility I nominate GeM for the 2019 United Nations Public Services Award.

(Amitabh Kant)
28/11/2018